

**HEALTH CARE FOR
HOMELESS VETERANS PROGRAMS:**

THE FIFTEENTH ANNUAL REPORT



**Department of
Veterans Affairs**

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**HEALTH CARE FOR
HOMELESS VETERANS PROGRAMS:
FIFTEENTH ANNUAL REPORT**

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EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Strategic Healthcare Group for Mental Health Services in Veterans Health Administration (VHA) Headquarters. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent apartments; and (3) treatment and rehabilitation provided directly by program staff.

This report is the fifteenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2001. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 134 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through assessment data collected at the time of screening, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the Strategic Healthcare Group for Mental Health Services. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential treatment outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2001, HCHV teams across the country conducted 44,845 initial clinical assessments of veterans. This represents a 37 percent increase relative to the number of assessments conducted in FY 2000 (32,729), and a 80 percent increase over the number of assessments conducted in FY 97. More than 97 percent of the veterans contacted in FY 2001 were male, and their average age was 48 years. Slightly less than one-half of the veterans assessed were African American. About 48 percent of these veterans served in the military during the Vietnam era. Nearly 70 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 40 percent had been homeless for six months or more.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 81 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 33 percent had both psychiatric and substance abuse disorders. Almost three quarters of these veterans had worked no days in the 30 days just prior to assessment; about two thirds had a monthly income of less than \$500.

HCHV programs treated 57,854 veterans in FY 2001; this represents a 34 percent increase relative to the number treated in FY 2000. The number of veterans treated per clinical FTEE was 154. The average number of visits per veteran dropped slightly from 4.2 in FY 2000 to 4.0 in FY 2001. This continues a trend since FY 95 in which the program has substantially increased the number of veterans treated (by 88 percent, from 30,734 to 57,854) but has decreased the number of visits per veteran (by 39 percent, from 6.6 in FY 95 to 4.0 in FY 2001).

The HCHV program supported 5,093 episodes of residential treatment in community-based halfway houses during FY 2001; the number of episodes of treatment increased by 4 percent over the number in FY 2000. The overwhelming majority of the veterans placed in contract care during FY 2001 (87 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). About 54 percent of the veterans discharged during FY 2001 were judged to have successfully completed residential treatment. Forty-one percent had an apartment, room, or house at discharge, and 49 percent had part-time or full-time employment (including employment through the Veterans Industries program). Clinical gains were substantial: about 70 percent experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 69 percent of discharged veterans were followed up with some type of after-care services within 30 days of discharge. These outcomes of residential treatment are quite consistent with the pattern observed in previous years. Overall, the extensive data presented here demonstrate that this program continues to provide a wide range of effective services to homeless veterans.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients housed and

improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. At the end of FY 2001, 126 programs were providing housing to homeless veterans. During FY 2001, the program had 10,137 admissions and 8,706 discharges, more than doubling the activity level recorded in FY 2000. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population.

The average length of stay in the Grant and Per Diem program is 85 days, although half the stays in the program are 40 days or less (due in part to a few large, high-turnover programs). Consistent with previous reports, the majority of discharges (68 percent) were not successful (veterans were discharged for rule violations, or left the program without staff consultation). Consequently, overall clinical improvement as well as housing and employment outcomes were low. As would be expected, outcomes were uniformly better for successful discharges relative to unsuccessful discharges. As the program continues to expand, a key task should be the development of ways to increase compliance with program rules and treatment goals.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in community housing, which may be either transitional or permanent. About 1,700 veterans were served during FY 2001. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. About a third of veterans in the Supported Housing program receive HUD Section 8 rental assistance. Overall, program veterans paid an average rent of \$232 monthly. Over half of the veterans discharged from this program during FY 2001 had a mutually agreed-upon termination, and 57 percent were housed upon discharge. About 58 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 34 clinical case management teams. By the end of FY 2001, these teams had admitted 4,016 veterans, 35 percent of whom are still active in the program. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

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The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

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CHAPTER 1 INTRODUCTION

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its Mental Health Services Healthcare Group (MHSHG). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (5) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs also offer stable living environments in shared housing in which the participants pay rent from their CWT incomes¹.

The VA is the largest single provider of direct services to homeless veterans. The VA's specialized programs for the homeless, which include the HCHV programs described above, as well as the Domiciliary Care for Homeless Veterans program (DCHV) collectively provide services to about 78,000 veterans annually, or about 78 percent of VA mental health outpatients who are identified as homeless (see Appendix B).

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The \$5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and Urban Development; the Social Security Administration; VA's Compensated Work Therapy program; community non-profit organizations; and state and local governments. HCMI managers also

¹ Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans which would otherwise be inaccessible, or prohibitively expensive. In FY 93, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. From FY 94 through FY 2001, 306 grants were awarded to non-profit organizations or state/local government agencies in 45 states and the District of Columbia for the creation of transitional housing programs and service centers. Total funding to date has been \$63 million. When these projects are completed, more than 5,000 new community-based beds will be available for homeless veterans. In addition, during FY 2000, VA initiated a program to provide per diem payments (for up to three years) to community homeless service providers that had not received a start-up grant. These "per-diem only" programs will provide an additional 1,300 transitional housing beds for homeless veterans. During FY 2001, over 3,000 veterans were housed in "per-diem only" programs.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 87 and 88, HCMI program expenditures totaled approximately \$11 million per year. By FY 92, expenditures had grown to about \$15 million. An additional \$10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 93. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of \$18.8M² newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office has funded 122 VAMCs for HCHV programs with contract residential treatment (i.e., HCMI programs) and an additional 12 HCHV programs with other housing arrangements. The distribution of HCHV programs as of 9/30/01 is shown in Table 1-1.

² An additional \$17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women's Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

On October 1, 1995, the Veterans Health Administration (VHA) underwent a major reorganization into 22 semi-autonomous Veterans Integrated Service Networks (VISNs) (Kizer, 1995). The 22 VISNs are charged with developing cost-effective health care programs that are responsive both to the national mission of the VHA, and to local circumstances and trends in health care delivery. Although semi-autonomous, the VISNs are also accountable through centralized monitoring of performance and health care outcomes. This report offers information for program managers at the VISN level, as well as at the level of the local medical center. Table 1-1V displays the number of each type of HCHV program for each VISN.

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;
- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;
- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;
- *Rehabilitation* in community-based contracted residential treatment facilities (at HCMI sites), arranged and monitored by the HCMI clinician; or in any of the other HCHV components, such as supported housing, HUD-VASH, or CWT and CWT/TR; and
- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier

reports³. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., 2001)⁴. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 95, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; and (4) analysis of residential treatment discharge summaries, which provide information on the contract expenditures for the veteran, as well the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing program. Results of these analyses for FY 2001, and selected multi-year trend data, are provided in this report. Also included in this report are selected analyses of the performance of specialized homeless programs as organized by VISNs, a summary of the transitional housing programs developed through the Grant and Per Diem initiative, and a summary of the HUD-VASH program, which offers HUD Section 8 permanent housing and intensive VA case management.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the MSHSG in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.
2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living

³ See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

⁴ The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

situation, employment potential and overall quality of life.

3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).
4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.
5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found in Chapter 9.

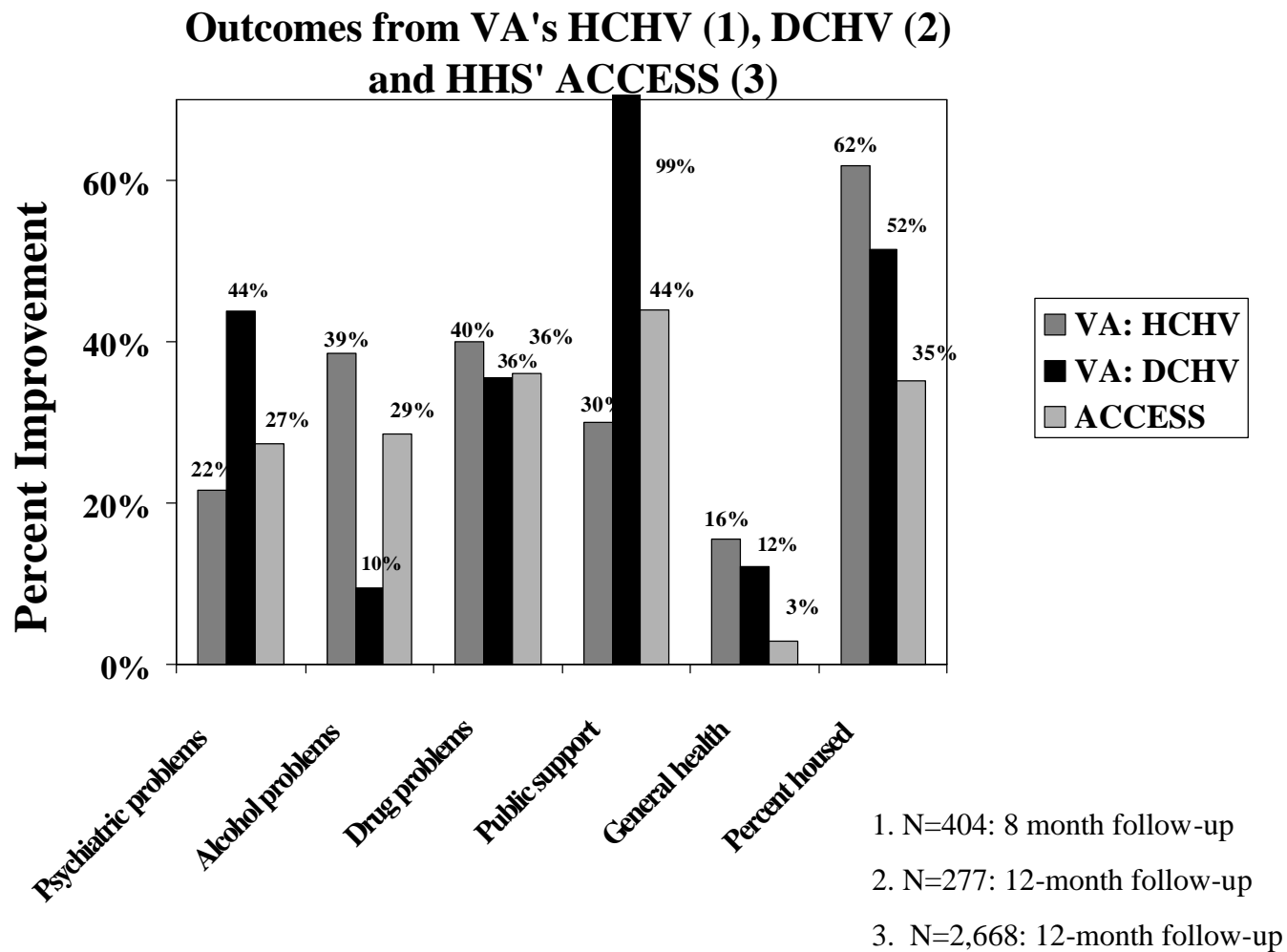
The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, residential treatment summaries and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to medical center directors and HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by MSHSG staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on the characteristics of veterans assessed. Chapter 4 presents program process information, including data on the mode of contact and selection of veterans who were subsequently placed in contracted residential treatment facilities. Chapter 5 presents data on veterans who were discharged from residential treatment during the fiscal year. Chapter 6 provides a summary of activity in the transitional housing programs funded through VA's Grant and Per Diem program. Chapter 7 presents monitoring information on the Supported Housing program. Chapter 8 presents data from the longitudinal monitoring of the HUD-VASH program. Chapter 9 describes the critical monitors in detail and summarizes critical monitor outliers.

FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



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FIGURE 2. HCHV MONITORING PROCESS

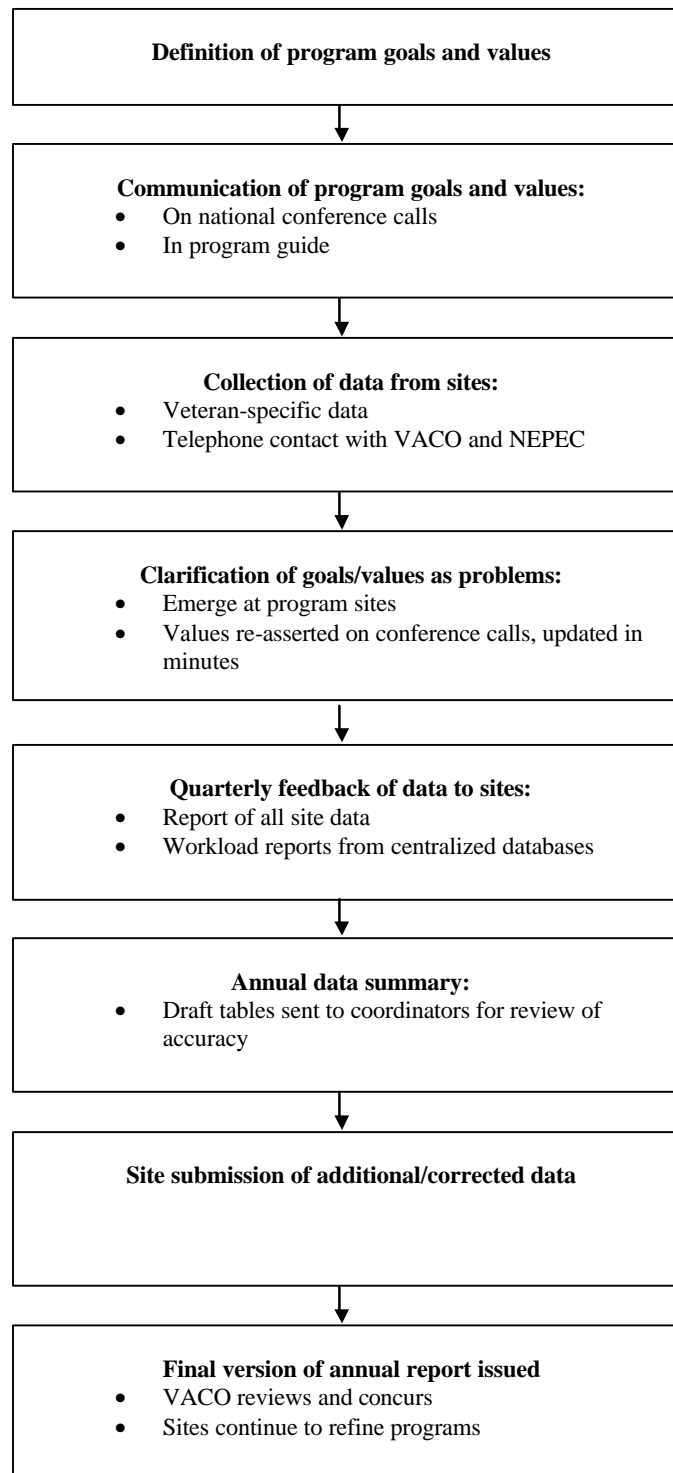


TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/01

VISN	SITE NAME	STATE	HCM	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
1	BEDFORD	MA	N		E	E		E	E	
1	BOSTON	MA	E			E				3
1	MANCHESTER	NH	N							
1	NORTHAMPTON	MA	N							2
1	PROVIDENCE	RI	E			E		E		2
1	TOGUS	ME	N							
1	WEST HAVEN	CT	E		E	E	E			4
1	WHITE RIVER JCT	VT	N							1
2	ALBANY	NY	E		E	E		E	E	1
2	BUFFALO	NY	E		E	E				
2	CANANDAIGUA	NY	E							1
2	SYRACUSE	NY	E		E					
3	BRONX	NY	E			E				
3	BROOKLYN†	NY	E		E		E			
3	EAST ORANGE	NJ	E			E	E			1
3	LYONS	NJ				E		E	E	
3	MONTROSE	NY	N							
3	NEW YORK	NY	E		E					
3	NORTHPORT	NY	N							1
4	ALTOONA	PA		N						
4	BUTLER	PA		N						
4	CLARKSBURG	WV		N						
4	COATESVILLE	PA		N		E				2
4	ERIE	PA		N						1
4	LEBANON	PA	E					E	E	
4	PHILADELPHIA	PA	E							1
4	PITTSBURGH†	PA	E			E	E			2
4	WILKES-BARRE	PA	E			E		N		1
4	WILMINGTON	DE		N						1

VISN	SITE NAME	STATE	HCM I	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
5	BALTIMORE	MD	E				E			1
5	MARTINSBURG	WV								1
5	PERRY POINT	MD	E							1
5	WASHINGTON DC	DC	E		E			E	E	1
6	ASHEVILLE	NC	N							
6	BECKLEY	WV	N							
6	DURHAM	NC	N							
6	FAYETTEVILLE	NC	N							
6	HAMPTON	VA	E		E					1
6	RICHMOND	VA	N							1
6	SALEM	VA	N							
6	SALISBURY	NC	E					N		4
7	ATLANTA	GA	E		E			E	E	2
7	AUGUSTA	GA	E							
7	BIRMINGHAM	AL	E							
7	CHARLESTON	SC	E					E		1
7	COLUMBIA	SC	N					N		1
7	TUSCALOOSA	AL	N							
7	TUSKEGEE	AL	E							1
8	BAY PINES	FL	N		E					1
8	GAINESVILLE	FL	N							2
8	MIAMI	FL	E		E					3
8	TAMPA	FL	E		E	E		E		3
8	WEST PALM BEACH	FL	N							
9	HUNTINGTON	WV	E							
9	LEXINGTON	KY	N							
9	LOUISVILLE	KY	E							2
9	MEMPHIS	TN	N							3
9	MOUNTAIN HOME	TN	E							2
9	NASHVILLE	TN	E		E					1

VISN	SITE NAME	STATE	HCM I	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
10	CHILLICOTHE	OH	N							
10	CINCINNATI	OH	E		E					1
10	CLEVELAND†	OH	E		E		E			2
10	COLUMBUS	OH	N					N		
10	DAYTON	OH	E							
10	NORTHEAST OHIO	OH	N							
11	ANN ARBOR	MI	N							
11	BATTLE CREEK	MI	E			E				1
11	DANVILLE	IL	N							
11	DETROIT	MI	E				E			
11	INDIANAPOLIS	IN	E		E	E				1
11	NORTHERN INDIANA	IN	N							1
11	SAGINAW	MI	N							
11	TOLEDO	OH	E							1
12	CHICAGO WS	IL	E			E				
12	HINES	IL	E		E	E				2
12	IRON MOUNTAIN	MI		N						
12	MADISON	WI		N				N		2
12	MILWAUKEE	WI		E		E	E	E		5
12	TOMAH	WI		E		E	E	E		1
13	FARGO	ND	E							
13	FORT MEADE	SD								2
13	HOT SPRINGS	SD						E		
13	MINNEAPOLIS	MN	E				E			
13	SIOUX FALLS**	SD	N					N		
13	ST CLOUD	MN								1
14	CENTRAL IOWA	IA	N							
14	GREATER NEBRASKA	NE	N							
14	IOWA CITY	IA	N							
14	OMAHA	NE	N							1

VISN	SITE NAME	STATE	HCM I	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
15	COLUMBIA	MO	N							
15	KANSAS CITY	MO	E			E				1
15	POPLAR BLUFF**	MO	N							
15	SAINT LOUIS	MO	E							
15	TOPEKA	KS	N							
15	WICHITA	KS	N							
16	ALEXANDRIA	LA	N							
16	FAYETTEVILLE	AR	N							
16	GULF COAST	FL	N							
16	HOUSTON	TX	E		E	E				1
16	JACKSON	MS	E							1
16	LITTLE ROCK†	AR	E		E	E				
16	MUSKOGEE	OK	N							
16	NEW ORLEANS	LA	E		E					3
16	OKLAHOMA CITY	OK	E					E	E	2
16	SHREVEPORT	LA	N							2
17	CENTRAL TEXAS HCS	TX	N							1
17	DALLAS†	TX	E		E		E	E	E	1
17	SAN ANTONIO	TX	E		E					
18	AMARILLO**	TX	N							
18	EL PASO (OPC) HCS	TX	N							
18	NEW MEXICO HCS	NM	N					N		1
18	PHOENIX	AZ	E							1
18	TUCSON	AZ	E		E	E				1
18	WEST TEXAS HCS	TX	N							
19	CHEYENNE	WY	E							
19	DENVER	CO	E		E					
19	GRAND JUNCTION	CO	N							
19	MONTANA HCS**	MT	N							
19	SALT LAKE CITY	UT	E		E					4
19	SHERIDAN	WY	N							1
19	SOUTHERN COLORADO HCS	CO	N					N		

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
20	AMERICAN LAKE	WA			E			E		
20	ANCHORAGE	AK		E	E	E	E	E		
20	BOISE	ID	N							
20	PORTLAND	OR	E		E	E		E		2
20	ROSEBURG	OR	E		E					
20	SEATTLE	WA		E		E				1
20	SPOKANE	WA	E							
20	WALLA WALLA	WA	E					N		2
21	CENTRAL CALIFORNIA HCS	CA	N							1
21	HONOLULU	HI	N							
21	NORTHERN CALIFORNIA HCS	CA	N							2
21	PALO ALTO	CA	N							2
21	SAN FRANCISCO†	CA	E		E		E	E	E	4
21	SIERRA NEVADA HCS	NV	N							
22	GREATER LOS ANGELES†	CA	E		E	E	E	E		15
22	LOMA LINDA	CA	E		E					1
22	LONG BEACH	CA	E							2
22	SAN DIEGO	CA	E		E		E			8
22	SOUTHERN NEVADA HCS	NV	N							1
TOTAL			122	12	34	27	15	28	9	138

N indicates a new program funded in FY 2000; E indicates a program in operation prior to FY 2000

HCMI=Homeless Chronically Mentally Ill program (includes contract residential treatment). HCHV O/R= Other HCHV Outreach programs.

HUD-VASH= Housing and Urban Development-Veterans Affairs Supported Housing program.

VBA= Veterans Benefits Administration project. HMLS CWT and HMLS CWT/TR= Homeless Compensated Work Therapy and CWT/Therapeutic Residence program.

*Supported Housing Programs at Coatesville, Lyons, and Portland are sponsored by the Domiciliary Care for Homeless Veterans Program.

**Sites received contract residential treatment funds, but no dedicated staff.

† Indicates designation as Comprehensive Homeless Center.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/01, BY VISN

VISN	HCM	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD	TOTAL PROGRAMS
1	8	0	2	4	1	2	1	12	30
2	4	0	3	2	0	1	1	2	13
3	6	0	2	3	2	1	1	2	17
4	4	6	0	3	1	2	1	8	25
5	3	0	1	0	1	1	1	4	11
6	8	0	1	0	0	1	0	6	16
7	7	0	1	0	0	3	1	5	17
8	5	0	3	1	0	1	0	9	19
9	6	0	1	0	0	0	0	8	15
10	6	0	2	0	1	1	0	3	13
11	8	0	1	2	1	0	0	4	16
12	2	4	1	4	2	3	0	10	26
13	3	0	0	0	1	2	0	3	9
14	4	0	0	0	0	0	0	1	5
15	6	0	0	1	0	0	0	1	8
16	10	0	3	2	0	1	1	9	26
17	3	0	2	0	1	1	1	2	10
18	6	0	1	1	0	1	0	3	12
19	7	0	2	0	0	1	0	5	15
20	5	2	4	3	1	4	0	5	24
21	6	0	1	0	1	1	1	9	19
22	5	0	3	1	2	1	0	27	39
TOTAL	122	12	34	27	15	28	9	138	385

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CHAPTER 2

MONITORING THE STRUCTURE OF HCHV PROGRAMS

HCHV program staffing and expenditures are monitored through monthly reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff people who fill each of the positions allocated by Central Office for the HCHV program. VHA Central Office and NEPEC also track contracts with residential treatment facilities, and count workload as reported through VA's centralized database (the Outpatient Care File).

A. Program Funding and Staffing

In March 2001, Central Office collected information on all VA resources (staff and “all other” funding) directly from program sites. These funds support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs. Using this method, a total of \$53.4 million was directed to HCHV programs nationally, excluding the HUD-VASH and homeless CWT/TR programs. (See Tables 2-1 and 2-1V.) The average site expenditure was \$404,642.

Reflecting the expansion of the HCHV program implemented in FY 2000, expenditures for program personnel during FY 2000 totaled \$28.3 million. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Many programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs as of September 30, 2001. (The table includes outreach clinicians and Supported Housing case managers; HUD-VASH, CWT and CWT/TR positions are not included). Of the total number of positions allocated by VACO (approximately 375), approximately 54 are vacant or detailed away, leaving 86 percent of the allocated number actively working in the program. To partially compensate for these losses, several medical centers have detailed clinicians from other services to the HCHV program (called “donated” staff in the table). Moreover, several clinicians from the HUD-VASH programs have been moved into HCHV outreach and case management positions. These two strategies completely fill the gap created by vacancies (that is, total staffing levels are 100 percent of the intended staffing levels). A station often opts to donate staff when vacancies cannot be filled due to center-wide hiring freezes. While reliance on donated staff is less preferable to having vacant positions permanently filled, it is this particular staffing strategy that has allowed the maintenance of “core” services offered by the HCHV (outreach and placement into case management).

B. Contract Residential Treatment Costs

A large proportion of HCHV program funding is directed to contracted residential treatment. In FY 2001, VACO allocated approximately \$25 million for this purpose. Cost of residential treatment varies widely across sites for three reasons. First, the price of care at different facilities varies considerably. As shown in Table 2-3, the mean per diem cost for these facilities was \$39.26 in

FY 2001¹. However, per diems ranged from under \$20 to over \$100, and reflect geographic variation as well as variation in extent of services. Second, HCMI sites vary considerably on the quantity of contract beds available. Some sites do not have many appropriate facilities in the area. In these places, the HCMI program has focused less on residential treatment, and more on case management services. Finally, differences in expenditures are accounted for by variations in length of stay. Generally, the HCMI program offers short to moderate-term residential care. As shown in Table 2-4, the mean length of stay for the program was 65 days. Site averages ranged from less than one month to more than three months. Length of stay information is summarized at the VISN level in Table 2-4V.

Since FY 95, the annual number of episodes of residential treatment has increased steadily (about 45% over six years). Average length of stay decreased from 77 days in FY 95 to 59 days in FY 2000. Average length of stay increased somewhat in FY 2001 to 65 days. The unusually short length of stay in FY 2000 is largely attributable to the many new programs that initiated operation part-way through that year. (In FY 2000, only the shortest episodes of treatment ended in time to be reported; the FY 2001 includes a greater mix of long and short stays). Variations in length of stay likely reflect attempts by sites to serve more veterans on a fixed allocation of residential treatment funds rather than any change in the clinical needs of the veterans served by the programs.

In Table 2-4, and on several tables that follow, sites that differ by more than a standard deviation from the site average are indicated with an asterisk. Since the days per episode of residential treatment is also a critical monitor of program performance, the column is shaded. This convention is used throughout this report for other critical monitors. Except for Table 5-12, which presents the results of multivariate analyses adjusted for potential influences on treatment outcomes, critical monitors are *unadjusted*. It is important, therefore, to avoid focusing on outlier values in isolation of other program characteristics.

In order to monitor the use of contract residential treatment funding, HCMI clinicians are directed to complete a report as each veteran is discharged. This form summarizes the veteran's stay in residential treatment. In Table 2-5, cost data from the Discharge from Residential Treatment form (DRT, or Form 5R), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to the amount allocated from VHA Central Office for such treatment. The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent the entire allocation, has not submitted all discharge forms, or residential treatment funds are being used for some other purpose. There are some sites, such as Brooklyn and New York City, who use mostly unmonitored community care; therefore, almost all of their allocated funds are unaccounted for by this method. There are 21 programs established during the HCHV expansion in FY 2000 that had not placed any veterans into residential treatment by the end of FY 2001. Thus, the very low average ratio in Table 2-5 (0.58) reflects delays associated with program implementation.

¹ Per diem costs shown in Table 2-3 are calculated from total costs and days of care. Because programs may charge for a partial or full day based on time of admission and discharge, these costs are only approximately equivalent to prices.

C. Workload

Tables 2-6 and 2-6V present workload data for the HCHV program in FYs 2000 and 2001. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in this table, the number of visits increased from 180,712 to 232,254 while the number of veterans treated increased from 43,082 to 57,854. Because the number of staff increased substantially, the visits per clinician over this two-year period remained stable. The average number of visits per veteran in the program declined slightly. The average number of visits per veteran has declined each year since FY 95 (from 6.6 in FY 95 to 4.0 in FY 2001). It should be noted that these data only capture outpatient care offered by HCHV clinicians to these veterans. Where homeless veterans received other outpatient services from VA medical centers, those services were reported under different DSS Identifiers.

Tables 2-7 and 2-7V present another measure of workload for HCHV clinicians: the number of intake assessments conducted. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 2-7 shows the trend in intakes done from FY 97 through FY 2001. Over this time period, number of intake assessments have increased almost 80 percent, from 24,927 to 44,845. This increase represents the effect of increases in number of program sites, increases in staffing at each program site, and increased need for services. From FY 2000 to FY 2001, the number of veterans contacted by HCHV programs increased by approximately 37 percent (32,729 to 44,845), and number of assessments per clinician remained stable. The data reflect the impact of the FY 2000 expansion of the HCHV (which now has 333 outreach clinicians).

Table 2-8 compares information from the two previous tables to check the proportion of veterans served by HCHV clinicians who were assessed at intake. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 19,718 unique veterans (34 percent of the veterans in the treated by the program) received services from the HCHV team without receiving a formal assessment. This number is similar to that observed in FY 2000 and is higher than observed in previous years. These veterans received a mean of 2.7 visits during the year, compared to the mean of 4.7 visits for veterans who had been assessed. Thus, about 23 percent of the work of HCHV clinicians is not represented in the tables that follow. The reasons for the increase in the percentage of veterans without an assessment on file are not clear. There are both new programs and long-established programs with high percentages on this measure. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be somewhat less indicative of the work completed.

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
1	BEDFORD	\$153,121	\$35,000	\$188,121
1	BOSTON	\$244,605	\$290,000	\$534,605
1	MANCHESTER	\$66,000	\$35,000	\$101,000
1	NORTHAMPTON	\$118,232	\$93,878	\$212,110
1	PROVIDENCE	\$201,239	\$35,000	\$236,239
1	TOGUS	\$51,894	\$35,000	\$86,894
1	WEST HAVEN	\$308,160	\$289,808	\$597,968
1	WHITE RIVER JCT	\$45,114	\$38,966	\$84,080
2	ALBANY	\$253,231	\$125,000	\$378,231
2	BUFFALO	\$304,410	\$200,000	\$504,410
2	CANANDAIGUA	\$370,592	\$112,000	\$482,592
2	SYRACUSE	\$264,575	\$185,000	\$449,575
3	BRONX	\$365,726	\$118,840	\$484,566
3	BROOKLYN	\$630,351	\$246,400	\$876,751
3	EAST ORANGE	\$68,991	\$220,000	\$288,991
3	LYONS	\$149,886	\$0	\$149,886
3	MONTROSE	\$129,604	\$102,673	\$232,277
3	NEW YORK	\$455,775	\$181,840	\$637,615
3	NORTHPORT	\$164,954	\$121,840	\$286,794
4	ALTOONA	\$46,018	\$0	\$46,018
4	BUTLER	\$51,958	\$0	\$51,958
4	CLARKSBURG	\$54,158	\$0	\$54,158
4	COATESVILLE	\$396,994	\$0	\$396,994
4	ERIE	\$50,525	\$0	\$50,525
4	LEBANON	\$218,559	\$160,000	\$378,559
4	PHILADELPHIA	\$311,519	\$265,000	\$576,519
4	PITTSBURGH	\$253,542	\$446,757	\$700,299
4	WILKES BARRE	\$265,269	\$255,000	\$520,269
4	WILMINGTON	\$50,525	\$0	\$50,525
5	BALTIMORE	\$61,843	\$190,000	\$251,843
5	PERRY POINT	\$136,055	\$220,000	\$356,055
5	WASHINGTON	\$355,993	\$525,203	\$881,196
6	ASHEVILLE	\$102,755	\$100,000	\$202,755
6	BECKLEY	\$30,349	\$50,000	\$80,349
6	DURHAM	\$154,501	\$150,000	\$304,501
6	FAYETTEVILLE	\$154,420	\$100,000	\$254,420
6	HAMPTON	\$273,648	\$210,000	\$483,648
6	RICHMOND	\$154,501	\$175,000	\$329,501
6	SALEM	\$60,697	\$25,000	\$85,697
6	SALISBURY	\$154,420	\$140,000	\$294,420

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
7	ATLANTA	\$173,129	\$210,000	\$383,129
7	AUGUSTA	\$129,511	\$190,000	\$319,511
7	BIRMINGHAM	\$258,912	\$225,000	\$483,912
7	CHARLESTON	\$80,842	\$190,000	\$270,842
7	COLUMBIA	\$69,578	\$100,000	\$169,578
7	TUSCALOOSA	\$36,443	\$100,000	\$136,443
7	TUSKEGEE	\$250,703	\$140,000	\$390,703
8	BAY PINES	\$188,364	\$185,117	\$373,481
8	GAINESVILLE	\$364,000	\$307,389	\$671,389
8	MIAMI	\$599,610	\$454,179	\$1,053,789
8	TAMPA	\$398,347	\$312,063	\$710,410
8	WEST PALM BEACH	\$238,611	\$203,000	\$441,611
9	HUNTINGTON	\$180,256	\$150,000	\$330,256
9	LEXINGTON	\$62,336	\$109,900	\$172,236
9	LOUISVILLE	\$221,087	\$257,117	\$478,204
9	MEMPHIS	\$110,172	\$164,000	\$274,172
9	MOUNTAIN HOME	\$136,428	\$284,950	\$421,378
9	NASHVILLE	\$164,699	\$187,750	\$352,449
10	CHILlicothe	\$57,061	\$54,261	\$111,322
10	CINCINNATI	\$342,044	\$245,000	\$587,044
10	CLEVELAND	\$761,462	\$350,000	\$1,111,462
10	COLUMBUS	\$267,653	\$154,261	\$421,914
10	DAYTON	\$361,319	\$250,000	\$611,319
11	ANN ARBOR	\$378,344	\$548,480	\$926,824
11	BATTLE CREEK	\$706,238	\$89,000	\$795,238
11	DANVILLE	\$55,000	\$128,480	\$183,480
11	DETROIT	\$352,564	\$295,000	\$647,564
11	INDIANAPOLIS	\$324,528	\$389,132	\$713,660
11	NORTHERN INDIANA	\$94,807	\$60,000	\$154,807
12	CHICAGO WS	\$364,892	\$329,657	\$694,549
12	HINES	\$352,418	\$369,657	\$722,075
12	IRON MOUNTAIN	\$31,061	\$0	\$31,061
12	MADISON	\$270,383	\$0	\$270,383
12	MILWAUKEE	\$409,576	\$0	\$409,576
12	TOMAH	\$157,961	\$0	\$157,961
13	FARGO	\$325,759	\$241,504	\$567,263
13	MINNEAPOLIS	\$258,464	\$280,752	\$539,216
13	SIOUX FALLS	\$28,658	\$50,625	\$79,283
14	CENTRAL IOWA	\$85,000	\$64,730	\$149,730
14	GREATER NEBRASKA	\$60,788	\$75,000	\$135,788
14	IOWA CITY	\$101,298	\$83,314	\$184,612
14	OMAHA	\$56,251	\$68,803	\$125,054
15	COLUMBIA	\$78,445	\$127,750	\$206,195

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
15	KANSAS CITY	\$68,728	\$280,000	\$348,728
15	POPLAR BLUFF	\$0	\$100,000	\$100,000
15	ST. LOUIS	\$330,718	\$482,223	\$812,941
15	TOPEKA	\$69,500	\$177,680	\$247,180
15	WICHITA	\$27,192	\$73,000	\$100,192
16	ALEXANDRIA	\$93,461	\$176,687	\$270,148
16	FAYETTEVILLE	\$90,000	\$28,178	\$118,178
16	GULF COAST HCS	\$60,866	\$50,000	\$110,866
16	HOUSTON	\$615,970	\$539,107	\$1,155,077
16	JACKSON	\$202,526	\$206,801	\$409,327
16	LITTLE ROCK	\$486,799	\$461,925	\$948,724
16	MUSKOGEE	\$56,608	\$75,000	\$131,608
16	NEW ORLEANS	\$407,185	\$453,660	\$860,845
16	OKLAHOMA CITY	\$112,537	\$140,000	\$252,537
16	SHREVEPORT	\$192,500	\$125,515	\$318,015
17	CENTRAL TEXAS	\$217,197	\$310,000	\$527,197
17	DALLAS	\$764,140	\$475,176	\$1,239,316
17	SAN ANTONIO	\$467,142	\$416,000	\$883,142
18	AMARILLO	\$0	\$15,200	\$15,200
18	EL PASO (OPC) HCS	\$44,638	\$0	\$44,638
18	NEW MEXICO HCS	\$50,546	\$0	\$50,546
18	PHOENIX	\$140,865	\$500,000	\$640,865
18	TUCSON	\$211,241	\$370,000	\$581,241
18	WEST TEXAS HCS	\$66,821	\$0	\$66,821
19	CHEYENNE	\$245,578	\$507,200	\$752,778
19	DENVER	\$132,116	\$550,000	\$682,116
19	GRAND JUNCTION	\$15,409	\$49,999	\$65,408
19	MONTANA HCS	\$4,633	\$54,750	\$59,383
19	SALT LAKE CITY	\$177,651	\$385,000	\$562,651
19	SHERIDAN	\$32,384	\$33,325	\$65,709
19	SOUTHERN COLORADO HCS	\$89,518	\$79,924	\$169,442
20	ANCHORAGE	\$118,517	\$0	\$118,517
20	BOISE	\$63,105	\$36,200	\$99,305
20	PORTLAND	\$241,098	\$340,136	\$581,234
20	ROSEBURG	\$251,667	\$175,000	\$426,667
20	SEATTLE	\$219,452	\$0	\$219,452
20	SPOKANE	\$152,613	\$230,000	\$382,613
20	WALLA WALLA	\$214,510	\$150,000	\$364,510

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
21	CENTRAL CALIFORNIA HCS	\$119,040	\$128,572	\$247,612
21	HONOLULU	\$193,193	\$150,000	\$343,193
21	NORTHERN CALIFORNIA HCS	\$140,747	\$129,600	\$270,347
21	PALO ALTO	\$130,637	\$164,572	\$295,209
21	SAN FRANCISCO	\$540,964	\$325,000	\$865,964
21	SIERRA NEVADA HCS	\$111,000	\$180,000	\$291,000
22	GREATER LOS ANGELES	\$1,850,479	\$1,260,000	\$3,110,479
22	LOMA LINDA	\$119,274	\$124,827	\$244,101
22	LONG BEACH	\$215,362	\$400,000	\$615,362
22	SAN DIEGO	\$226,771	\$560,000	\$786,771
22	SOUTHERN NEVADA HCS	\$296,320	\$129,493	\$425,813
	ALL SITES	\$28,308,929	\$25,103,826	\$53,412,755
	SITE AVERAGE	\$214,462	\$190,181	\$404,642
	SITE STD. DEV.	\$214,925	\$176,186	\$362,610

Does not include expenditures for HUD-VASH, CWT or VISN funded programs

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TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, BY VISN

VISN	PERSONAL SERVICES	ALL OTHER	TOTAL
1	\$1,188,365	\$852,652	\$2,041,017
2	\$1,192,808	\$622,000	\$1,814,808
3	\$1,965,287	\$991,593	\$2,956,880
4	\$1,699,067	\$1,126,757	\$2,825,824
5	\$553,891	\$935,203	\$1,489,094
6	\$1,085,291	\$950,000	\$2,035,291
7	\$999,118	\$1,155,000	\$2,154,118
8	\$1,788,932	\$1,461,748	\$3,250,680
9	\$874,978	\$1,153,717	\$2,028,695
10	\$1,789,539	\$1,053,522	\$2,843,061
11	\$1,911,481	\$1,510,092	\$3,421,573
12	\$1,586,291	\$699,314	\$2,285,605
13	\$612,881	\$572,881	\$1,185,762
14	\$303,337	\$291,847	\$595,184
15	\$574,583	\$1,240,653	\$1,815,236
16	\$2,318,452	\$2,256,873	\$4,575,325
17	\$1,448,479	\$1,201,176	\$2,649,655
18	\$514,111	\$885,200	\$1,399,311
19	\$697,289	\$1,660,198	\$2,357,487
20	\$1,260,962	\$931,336	\$2,192,298
21	\$1,235,581	\$1,077,744	\$2,313,325
22	\$2,708,206	\$2,474,320	\$5,182,526
TOTAL	\$28,308,929	\$25,103,826	\$53,412,755
VISN AVG.	\$1,286,769	\$1,141,083	\$2,427,852
STD. DEV.	\$634,376	\$505,179	\$1,040,782

* Does not include expenditures for HUD-VASH, CWT or VISN funded programs

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01

VISN	Site	Intended	Detailed		% Active of Intended	Staff Donated ** (FTEE)	Active +		% Total of Intended
		Staffing * (FTEE)	Active (FTEE)	Away (FTEE)			Donated (FTEE)	% Total of Intended	
1	BEDFORD	2.0	2.0	0.0	0.0	100.0	1.0	3.0	150.0
1	BOSTON	5.0	3.0	0.0	2.0	60.0	0.3	3.3	65.0
1	MANCHESTER	1.0	0.8	0.2	0.0	80.0	0.0	0.8	80.0
1	NORTHAMPTON	1.0	1.0	0.0	0.0	100.0	1.0	2.0	200.0
1	PROVIDENCE	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
1	TOGUS	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
1	WEST HAVEN	3.0	1.5	0.0	1.5	50.0	2.5	4.0	133.3
1	WHITE RIVER JCT	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
2	ALBANY	5.9	5.4	0.0	0.5	91.5	0.0	5.4	91.5
2	BUFFALO	4.0	3.0	0.0	1.0	75.0	0.3	3.3	82.5
2	CANANDAIGUA	1.5	1.5	0.0	0.0	100.0	1.0	2.5	166.7
2	SYRACUSE	4.0	4.0	0.0	0.0	100.0	0.0	4.0	100.0
3	BRONX	2.4	2.4	0.0	0.0	100.0	1.2	3.6	150.0
3	BROOKLYN	6.0	2.9	0.0	3.1	48.3	1.5	4.4	73.3
3	EAST ORANGE	4.0	2.0	0.0	2.0	50.0	0.3	2.3	57.5
3	MONTROSE	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
3	NEW YORK	7.5	2.2	0.0	5.3	29.3	1.5	3.7	49.3
3	NORTHPORT	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
4	ALTOONA	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
4	BUTLER	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
4	CLARKSBURG	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
4	COATESVILLE	4.0	3.0	0.0	1.0	75.0	0.0	3.0	75.0
4	ERIE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
4	LEBANON	3.0	2.0	0.0	1.0	66.7	0.2	2.2	73.3
4	PHILADELPHIA	3.5	3.5	0.0	0.0	100.0	0.5	4.0	114.3
4	PITTSBURGH	6.0	4.0	0.0	2.0	66.7	0.0	4.0	66.7
4	WILKES-BARRE	4.0	3.0	0.0	1.0	75.0	0.2	3.2	80.0
4	WILMINGTON	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
5	BALTIMORE	2.0	2.0	0.0	0.0	100.0	0.5	2.5	125.0
5	PERRY POINT	2.0	2.0	0.0	0.0	100.0	0.3	2.3	112.5
5	WASHINGTON DC	5.0	4.0	0.0	1.0	80.0	0.0	4.0	80.0

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
6	ASHEVILLE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
6	BECKLEY	0.5	0.0	0.0	0.5	0.0	0.0	0.0	0.0
6	DURHAM	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
6	FAYETTEVILLE	1.5	1.5	0.0	0.0	100.0	0.8	2.3	150.0
6	HAMPTON	3.0	2.0	0.0	1.0	66.7	0.0	2.0	66.7
6	RICHMOND	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
6	SALEM	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
6	SALISBURY	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
7	ATLANTA	3.1	3.0	0.1	0.0	96.8	0.5	3.5	112.9
7	AUGUSTA	2.0	1.0	0.0	1.0	50.0	0.2	1.2	60.0
7	BIRMINGHAM	4.0	3.5	0.0	0.5	87.5	0.0	3.5	87.5
7	CHARLESTON	2.0	0.0	0.0	2.0	0.0	1.0	1.0	50.0
7	COLUMBIA	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
7	TUSCALOOSA	0.5	0.5	0.0	0.0	100.0	0.0	0.5	100.0
7	TUSKEGEE	2.0	2.0	0.0	0.0	100.0	1.0	3.0	150.0
8	BAY PINES	2.0	2.0	0.0	0.0	100.0	1.0	3.0	150.0
8	GAINESVILLE	4.0	4.0	0.0	0.0	100.0	1.0	5.0	125.0
8	MIAMI	8.6	6.3	0.0	2.4	72.4	1.0	7.3	84.0
8	TAMPA	6.0	6.0	0.0	0.0	100.0	1.2	7.2	120.0
8	WEST PALM BEACH	2.0	2.0	0.0	0.0	100.0	1.8	3.8	187.5
9	HUNTINGTON	2.5	2.5	0.0	0.0	100.0	0.0	2.5	100.0
9	LEXINGTON	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
9	LOUISVILLE	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
9	MEMPHIS	2.0	1.0	0.0	1.0	50.0	0.0	1.0	50.0
9	MOUNTAIN HOME	2.0	2.0	0.0	0.0	100.0	0.3	2.3	115.0
9	NASHVILLE	3.0	2.0	0.0	1.0	66.7	0.0	2.0	66.7
10	CHILLICOTHE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
10	CINCINNATI	3.0	3.0	0.0	0.0	100.0	1.0	4.0	133.3
10	CLEVELAND	3.7	3.7	0.0	0.0	100.0	4.8	8.5	229.7
10	COLUMBUS	1.5	1.5	0.0	0.0	100.0	0.0	1.5	100.0
10	DAYTON	4.0	3.0	0.0	1.0	75.0	1.0	4.0	100.0
10	NORTHEAST OHIO	1.0	1.0	0.0	0.0	100.0	1.2	2.2	220.0

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
11	ANN ARBOR	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
11	BATTLE CREEK	4.0	3.0	0.0	1.0	75.0	0.6	3.6	90.0
11	DANVILLE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
11	DETROIT	4.7	4.3	0.2	0.2	91.5	0.0	4.3	91.5
11	INDIANAPOLIS	4.4	4.0	0.0	0.4	90.9	0.4	4.4	100.0
11	NORTHERN INDIANA	1.0	1.0	0.0	0.0	100.0	0.2	1.2	120.0
11	SAGINAW	1.0	1.0	0.0	0.0	100.0	0.2	1.2	120.0
11	TOLEDO	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
12	CHICAGO WS	5.5	4.5	0.0	1.0	81.8	0.0	4.5	81.8
12	HINES	5.0	5.0	0.0	0.0	100.0	1.0	6.0	120.0
12	IRON MOUNTAIN	0.5	0.5	0.0	0.0	100.0	0.1	0.6	120.0
12	MADISON	3.7	2.9	0.0	0.8	78.4	0.0	2.9	78.4
12	MILWAUKEE	4.0	3.9	0.0	0.1	97.5	0.3	4.2	105.0
12	TOMAH	2.0	1.8	0.3	0.0	87.5	0.2	2.0	97.5
13	FARGO	4.5	3.5	0.0	1.0	77.8	0.0	3.5	77.8
13	MINNEAPOLIS	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
14	CENTRAL IOWA	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
14	GREATER NEBRASKA	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
14	IOWA CITY	2.0	2.0	0.0	0.0	100.0	0.3	2.3	112.5
14	OMAHA	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
15	COLUMBIA	1.5	1.5	0.0	0.0	100.0	0.0	1.5	100.0
15	KANSAS CITY	4.0	2.0	0.0	2.0	50.0	0.0	2.0	50.0
15	SAINT LOUIS	4.0	4.0	0.0	0.0	100.0	0.0	4.0	100.0
15	TOPEKA	1.0	1.0	0.0	0.0	100.0	0.6	1.6	160.0
15	WICHITA	0.5	0.5	0.0	0.0	100.0	0.0	0.5	100.0

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
16	ALEXANDRIA	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
16	FAYETTEVILLE	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
16	GULF COAST	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
16	HOUSTON	5.0	5.0	0.0	0.0	100.0	3.0	8.0	160.0
16	JACKSON	4.0	3.7	0.3	0.0	92.5	0.0	3.7	92.5
16	LITTLE ROCK	8.2	8.2	0.0	0.0	100.0	0.0	8.2	100.0
16	MUSKOGEE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
16	NEW ORLEANS	7.0	6.0	0.0	1.0	85.7	0.0	6.0	85.7
16	OKLAHOMA CITY	1.5	1.5	0.0	0.0	100.0	0.0	1.5	100.0
16	SHREVEPORT	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
17	CENTRAL TEXAS HCS	4.0	3.0	0.0	1.0	75.0	0.0	3.0	75.0
17	DALLAS	5.5	4.5	0.0	1.0	81.8	0.0	4.5	81.8
17	SAN ANTONIO	6.0	5.5	0.5	0.0	91.7	0.0	5.5	91.7
18	EL PASO (OPC) HCS	1.0	0.8	0.3	0.0	75.0	0.0	0.8	75.0
18	NEW MEXICO HCS	1.0	1.0	0.0	0.0	100.0	3.3	4.3	430.0
18	PHOENIX	4.0	4.0	0.0	0.0	100.0	0.0	4.0	100.0
18	TUCSON	4.0	3.5	0.0	0.5	87.5	0.4	3.9	97.5
18	WEST TEXAS HCS	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
19	CHEYENNE	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
19	DENVER	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
19	GRAND JUNCTION	0.5	0.0	0.0	0.5	0.0	0.0	0.0	0.0
19	SALT LAKE CITY	4.5	2.5	0.0	2.0	55.6	3.0	5.5	122.2
19	SHERIDAN	0.5	0.0	0.0	0.5	0.0	0.5	0.5	100.0
19	SOUTHERN COLORADO HCS	2.0	2.0	0.0	0.0	100.0	0.5	2.5	125.0
20	ANCHORAGE	3.0	1.0	0.0	2.0	33.3	0.0	1.0	33.3
20	BOISE	1.0	1.0	0.0	0.0	100.0	0.0	1.0	100.0
20	PORTLAND	3.4	3.4	0.0	0.0	100.0	3.0	6.4	188.2
20	ROSEBURG	4.5	4.0	0.0	0.5	88.9	0.0	4.0	88.9
20	SEATTLE	3.0	3.0	0.0	0.0	100.0	0.0	3.0	100.0
20	SPOKANE	2.0	1.5	0.5	0.0	75.0	0.0	1.5	75.0
20	WALLA WALLA	4.2	2.8	0.2	1.2	66.7	0.0	2.8	66.7

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01

VISN	Site	Intended	Detailed		Vacant	% Active of Intended	Staff	Active +	% Total of Intended
		Staffing * (FTEE)	Active (FTEE)	Away (FTEE)			Donated ** (FTEE)	Donated (FTEE)	
21	CENTRAL CALIFORNIA HCS	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
21	HONOLULU	1.5	1.5	0.0	0.0	100.0	0.5	2.0	133.3
21	NORTHERN CALIFORNIA HCS	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
21	PALO ALTO	2.0	2.0	0.0	0.0	100.0	0.2	2.2	110.0
21	SAN FRANCISCO	7.7	6.5	0.0	1.2	84.4	0.0	6.5	84.4
21	SIERRA NEVADA HCS	2.0	2.0	0.0	0.0	100.0	0.0	2.0	100.0
22	GREATER LOS ANGELES	23.5	22.7	0.0	0.8	96.6	6.1	28.8	122.6
22	LOMA LINDA	1.0	1.0	0.0	0.0	98.0	0.0	1.0	100.0
22	LONG BEACH	2.0	1.0	0.0	1.0	50.0	2.0	3.0	150.0
22	SAN DIEGO	3.0	2.8	0.2	0.0	93.3	0.0	2.8	93.3
22	SOUTHERN NEVADA HCS	1.0	1.0	0.0	0.0	100.0	1.0	2.0	200.0
	ALL SITES	375.6	321.4	2.7	51.5	85.6	57.3	378.6	100.8

* Intended Staffing is the number allocated by Central Office for HCHV outreach plus Supported Housing
(Does not include HUD-VASH, CWT or CWT/TR)

** Donated Staff are FTEE detailed to the HCHV program from other services

TABLE 2-2V. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/01, BY VISN

VISN	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	17.0	13.3	0.2	3.5	78.2	4.8	18.1	106.2
2	15.4	13.9	0.0	1.5	90.3	1.3	15.2	98.7
3	22.9	12.5	0.0	10.4	54.6	4.5	17.0	74.2
4	25.5	20.5	0.0	5.0	80.4	0.9	21.4	83.9
5	9.0	8.0	0.0	1.0	88.9	0.8	8.8	97.2
6	15.0	13.5	0.0	1.5	90.0	0.8	14.3	95.0
7	14.6	11.0	0.1	3.5	75.4	2.7	13.7	93.9
8	22.6	20.3	0.0	2.4	89.5	6.0	26.2	115.8
9	13.5	11.5	0.0	2.0	85.2	0.3	11.8	87.4
10	14.2	13.2	0.0	1.0	93.0	8.0	21.2	149.3
11	21.1	19.3	0.2	1.6	91.5	1.4	20.7	98.1
12	20.7	18.6	0.3	1.9	89.6	1.6	20.2	97.3
13	7.5	6.5	0.0	1.0	86.7	0.0	6.5	86.7
14	5.0	5.0	0.0	0.0	100.0	0.3	5.3	105.0
15	11.0	9.0	0.0	2.0	81.8	0.6	9.6	87.3
16	33.7	32.4	0.3	1.0	96.1	3.0	35.4	105.0
17	15.5	13.0	0.5	2.0	83.9	0.0	13.0	83.9
18	11.0	10.3	0.3	0.5	93.2	3.7	14.0	126.8
19	11.5	8.5	0.0	3.0	73.9	4.0	12.5	108.7
20	21.1	16.7	0.7	3.7	79.1	3.0	19.7	93.4
21	17.2	16.0	0.0	1.2	93.0	0.7	16.7	97.1
22	30.5	28.5	0.2	1.8	93.4	9.1	37.6	123.3
	375.6	321.4	2.7	51.5	85.6	57.3	378.6	100.8

* *Intended Staffing is the number allocated by Central Office for HCHV outreach plus Supported Housing (Does not include HUD-VASH, CWT or CWT/TR)*

** *Donated Staff are FTEE detailed to the HCHV program from other services*

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
1	BEDFORD	Twelve Step Program of New England, Inc.	\$30.83	52
1	BOSTON	Central Mass Shelter for Homeless Vets	\$18.50	48
1	BOSTON	East Boston Rehab	\$54.24	33
1	MANCHESTER	Austin House	\$35.00	3
1	MANCHESTER	Helping Hands Outreach Center	\$34.81	26
1	WEST HAVEN	The Connection	\$67.00	29
2	ALBANY	Albany Housing Coalition	\$45.98	36
2	ALBANY	Joseph House & Shelter	\$45.29	7
2	ALBANY	Saratoga County Rural Preservation Co.	\$65.00	10
2	BUFFALO	New Beginnings Community Residence	\$40.00	3
2	BUFFALO	Vets Housing Coalition/May Day House	\$40.00	53
2	CANANDAIGUA	Volunteers of America, Rochester	\$48.78	24
2	SYRACUSE	Fairview Recovery Services	\$46.00	3
2	SYRACUSE	New Beginnings Transitional Living Program	\$37.45	26
2	SYRACUSE	The Crossroads	\$43.37	5
2	SYRACUSE	Volunteers of America, Binghamton	\$49.00	2
3	BRONX	New Era Vets Inc. (psych beds)	\$40.00	4
3	BRONX	New Era Vets Inc. (SA beds)	\$28.00	12
3	BROOKLYN	Brooklyn Garden	\$40.00	5
3	EAST ORANGE	Haven Manor	\$33.99	46
3	NEW YORK	Brooklyn Garden	\$40.00	1
4	LEBANON	Willow Square	\$44.29	36
4	LEBANON	YMCA Transition Program	\$42.88	12
4	PHILADELPHIA	Diagnostic Rehab Center	\$52.78	48
4	PITTSBURGH	268 Center (Mechling Shakely Veterans Center)	\$55.00	91
4	WILKES-BARRE	Catholic Social Services, Scranton	\$47.75	26
4	WILKES-BARRE	Center City Ministries/Victory House	\$46.00	11
4	WILKES-BARRE	Orangeville Manor	\$44.55	37
4	WILKES-BARRE	Safe Harbor	\$35.00	13
5	BALTIMORE	Project Place	\$38.00	4
5	BALTIMORE	South Baltimore Station	\$39.35	59
5	PERRY POINT	Carrington House	\$35.71	13
5	PERRY POINT	Mann House, Inc.	\$30.00	8
5	PERRY POINT	Maryland Homeless Vets	\$35.00	14
5	PERRY POINT	Montgomery House	\$35.00	16
5	PERRY POINT	Sojourner's Place	\$32.04	8
5	WASHINGTON DC	Anchor House	\$51.54	21
5	WASHINGTON DC	Christ House	\$60.36	8
5	WASHINGTON DC	Harbor Light	\$24.17	32
5	WASHINGTON DC	Sarah McClendon House	\$26.70	15

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
6	FAYETTEVILLE NC	Peggy M. Henderson	\$33.00	3
6	HAMPTON	Community Services Board/Commun. Res. Services	\$67.36	10
6	HAMPTON	Serenity House	\$61.85	25
6	SALEM	Salvation Army	\$35.00	3
6	SALEM	T.A.P. Transitional Living Center	\$42.75	1
6	SALISBURY	Charlotte Town Manor	\$23.09	50
6	SALISBURY	Open Door Ministries High Point Inc/Arthur Cassel	\$26.00	7
7	ATLANTA	Bright Beginnings	\$32.50	1
7	ATLANTA	C.A.R.P. of Georgia Inc.	\$36.75	5
7	ATLANTA	Decapolis-Christian Home for Alcoholics	\$33.83	18
7	ATLANTA	Grace Recovery	\$30.00	58
7	ATLANTA	New Start Substance Abuse Center	\$28.97	15
7	ATLANTA	St. Jude	\$23.21	1
7	ATLANTA	Transitional House	\$26.14	7
7	AUGUSTA	Deborah House	\$40.07	52
7	AUGUSTA	Praying Hands	\$40.00	7
7	BIRMINGHAM	Fellowship House	\$30.99	81
7	BIRMINGHAM	Staying Clean	\$30.00	27
7	BIRMINGHAM	Steps and Traditions	\$29.89	128
7	CHARLESTON	James Island Residential Home	\$36.00	60
7	CHARLESTON	McLeod Manor Residential Home	\$36.00	93
7	COLUMBIA SC	Skills Columbia	\$39.00	7
7	TUSCALOOSA	The Salvation Army	\$45.00	12
7	TUSKEGEE	Greater Columbus Transitional Housing	\$45.00	16
7	TUSKEGEE	Stepping Stones	\$45.00	7
7	TUSKEGEE	Troy Veterans Center	\$44.89	13
8	GAINESVILLE	Serenity House of Volusia Inc.	\$48.51	4
8	MIAMI	Kehoe Systems/Bayside Annex	\$42.23	30
8	TAMPA	Metropolitan Ministries	\$32.00	5
8	TAMPA	Strickland Manor	\$33.00	24
9	HUNTINGTON	Pretera Mental Health	\$40.00	8
9	LEXINGTON	Hope Center	\$20.11	24
9	LOUISVILLE	Harmony House	\$40.00	74
9	MOUNTAIN HOME	Flynn Christian Fellowship House	\$35.00	5
9	MOUNTAIN HOME	Steps	\$33.02	128
9	NASHVILLE	Matthew 25	\$25.00	19
9	NASHVILLE	Operation Stand Down Home/Ashwood	\$28.23	28

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
10	CHILLICOTHE	Pickaway Co. Community Action Organization	\$35.00	9
10	CHILLICOTHE	Volunteers of America	\$19.00	1
10	CINCINNATI	Joseph House	\$45.00	18
10	CINCINNATI	Prospect House	\$45.00	16
10	CINCINNATI	Transitions/Droege House	\$46.30	2
10	CINCINNATI	WRAP House	\$48.67	1
10	CLEVELAND	Matt Talbot	\$43.50	14
10	CLEVELAND	Panta Rhei Inc./Spectrum	\$39.52	1
10	CLEVELAND	Stella Marris	\$37.71	34
10	CLEVELAND	VOA-CCP	\$18.39	6
10	COLUMBUS OPC	Volunteers of America	\$19.00	6
10	DAYTON	Nova House Association Inc./Nova Halfway House	\$62.75	24
10	DAYTON	Nova Residential Treatment/Dual Diagnosis	\$80.00	3
10	NORTHEAST OHIO	Bodner House	\$14.35	3
10	NORTHEAST OHIO	Interval Brotherhood Home	\$61.20	2
10	NORTHEAST OHIO	Lake Area Recovery Center (Turning Point)	\$57.00	1
10	NORTHEAST OHIO	Meridien Services	\$31.95	16
10	NORTHEAST OHIO	The Haven Center	\$20.00	1
11	ANN ARBOR	Arbor Haven	\$33.00	1
11	ANN ARBOR	Dawn Farms Inc.	\$55.00	8
11	ANN ARBOR	Flint Odyssey House Inc.	\$45.00	3
11	BATTLE CREEK	Goodwill Industries	\$32.00	11
11	BATTLE CREEK	Volunteers of America Greater Lansing	\$10.00	68
11	DANVILLE	Southside Office of Concern (Phoenix House)	\$27.66	10
11	DETROIT	Mariners Inn	\$57.23	37
11	INDIANAPOLIS	Salvation Army Harbor Light Center	\$37.72	50
11	INDIANAPOLIS	Shelter Inc.	\$40.00	1
11	INDIANAPOLIS	Volunteers of America	\$36.73	51
11	N. INDIANA	Stepping Stones for Veterans Inc.	\$39.00	5
11	SAGINAW	Goodwill Industries	\$32.00	20
11	TOLEDO	Fresh Attitude	\$31.65	51
11	TOLEDO	Open Door Ministries	\$31.00	11
11	TOLEDO	St. Pauls Community Center	\$40.00	2
12	CHICAGO WS	Harbor House (Pro Care Proviso Family Services)	\$52.79	18
12	CHICAGO WS	Inner Voice	\$51.33	11
12	CHICAGO WS	Margaret Manor-Central	\$66.89	6
12	CHICAGO WS	Northwestern (a.k.a. Emerg. Hsng. Prog.)	\$67.00	1
12	CHICAGO WS	Salvation Army Harbor Light	\$54.50	63
12	HINES	Harbor House (Pro Care Proviso Family Services)	\$52.09	32
12	HINES	Inner Voice	\$51.50	3
12	HINES	Margaret Manor-Central	\$66.84	2
12	HINES	Northwestern (a.k.a. Emerg. Hsng. Prog.)	\$66.22	9
12	HINES	Salvation Army Harbor Light	\$53.50	2

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
13	FARGO	Share House	\$37.47	47
13	MINNEAPOLIS	Prodigal House	\$40.00	4
13	MINNEAPOLIS	Trans Hsing Vets/Minn Assis.Council Vets	\$39.93	51
13	SIOUX FALLS	The Arch	\$40.08	7
14	GR. NEBRASKA	O.U.R. Homes	\$34.00	3
14	OMAHA	New Creations	\$34.00	4
15	KANSAS CITY	Shield of Service	\$40.02	58
15	SAINT LOUIS	Rosati Center	\$53.33	6
15	SAINT LOUIS	Salvation Army Harbor Light Center Annex	\$43.67	36
15	TOPEKA	Breakthrough House Inc.	\$40.00	8
15	WICHITA	Parallax Program	\$51.62	26
16	ALEXANDRIA	The Salvation Army	\$35.00	1
16	HOUSTON	Door to Recovery	\$44.00	23
16	HOUSTON	Extended Aftercare	\$43.88	97
16	JACKSON	Homeless Veterans Base Camp, Inc.	\$32.50	34
16	JACKSON	Pine Belt Mental Health Center (Clearview)	\$80.13	24
16	JACKSON	Weem's Life Care	\$60.00	6
16	LITTLE ROCK	Riverbend Recovery Center	\$30.57	33
16	LITTLE ROCK	Sober Living	\$28.65	13
16	LITTLE ROCK	St. Francis House	\$36.53	167
16	MUSKOGEE	12 & 12 Inc.	\$38.00	4
16	NEW ORLEANS	Gateway Indpndnt. Living /D'Anzi Psych Cntr	\$29.63	77
16	NEW ORLEANS	Grace House	\$36.00	2
16	NEW ORLEANS	Grace Outreach Center	\$30.00	2
16	NEW ORLEANS	O'Brien House	\$30.00	13
16	NEW ORLEANS	Recovery Works/VOA	\$30.00	18
16	OKLAHOMA CITY	Drug Recovery Institute (DRI)	\$31.73	10
16	OKLAHOMA CITY	Phoenix Recovery Institute (Phoenix House)	\$31.87	66
16	SHREVEPORT	The Cottage (Council on Alcoholism)	\$35.00	3
16	SHREVEPORT	The Salvation Army	\$35.00	39
17	CENT. TEXAS HCS	Cen-Tex Alcoholic Rehab Center, Inc	\$33.00	2
17	CENT. TEXAS HCS	Up-To-Me Transitional Treatment Center	\$35.00	7
17	DALLAS	Salvation Army	\$36.00	50
17	DALLAS	Volunteers of America	\$56.34	24
17	SAN ANTONIO	Cross Point Inc-Pryor House	\$33.52	1
17	SAN ANTONIO	Cross Point-Augusta House	\$31.77	22
17	SAN ANTONIO	Cross Point-Goldsmith House	\$33.43	81
17	SAN ANTONIO	Salvation Army/ Corpus Christi	\$34.72	40
17	SAN ANTONIO	Serenity Garden	\$34.90	33
18	NEW MEXICO HCS	Zimmerman Manor	\$27.10	7
18	PHOENIX	Somerset Villas (PSCHMC) S.W. Behav. Hlth Serv.	\$57.57	92
18	TUCSON	Comin' Home, Inc.	\$38.00	36
18	TUCSON	Esperanza Escalante	\$30.77	16
18	TUCSON	Safe Harbor	\$36.00	1
18	TUCSON	Vida Serena	\$33.58	19
18	W. TEXAS HCS	180 House	\$25.00	18

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
19	CHEYENNE	Cheyenne Halfway House for Alcoholics	\$44.86	24
19	CHEYENNE	The Villa	\$49.03	34
19	DENVER	Salvation Army	\$43.00	19
19	DENVER	Samaritan House	\$49.70	23
19	SALT LAKE CITY	First Step House	\$44.46	34
19	SALT LAKE CITY	Salvation Army	\$31.29	21
19	SALT LAKE CITY	St. Mary's	\$33.27	16
19	SHERIDAN	Volunteers of America	\$32.03	14
19	SO COLORADO HCS	Colorado Veterans Resource Coalition	\$48.00	6
20	PORTLAND	Bridgeview	\$31.67	5
20	PORTLAND	DePaul Center Inc.	\$42.61	8
20	PORTLAND	Royal Palm	\$35.00	6
20	PORTLAND	Taft Home	\$35.00	12
20	PORTLAND	Tigard Recovery Center	\$42.25	2
20	ROSEBURG	Carlton House	\$40.00	1
20	ROSEBURG	Chicano Affairs Cntr/Central Latino Amer. Shelter	\$40.40	15
20	ROSEBURG	Sheltercare (Royal Avenue Shelter)	\$40.71	21
20	SPOKANE	CORD	\$40.00	1
20	SPOKANE	Cub House	\$30.00	28
20	SPOKANE	Mallon Manor	\$30.00	11
20	SPOKANE	Spokane Care Center	\$30.00	39
20	SPOKANE	St. Vincent DePaul/Trans. Hsng. Prog.	\$35.00	1
20	SPOKANE	Sunshine Terrace	\$31.00	1
20	WALLA WALLA	Corps of Recovery Discovery (CORD)	\$39.71	34
21	CENTRAL CA HCS	The McKinley	\$26.00	68
21	HONOLULU	Alcoholic Rehabilitation Svcs of Hawaii (dba Hina)	\$130.09	35
21	NORTHERN CA HCS	Cronin House	\$100.00	1
21	NORTHERN CA HCS	Oak House Inc.	\$60.00	1
21	SAN FRANCISCO	Liberation House	\$53.25	27
21	SAN FRANCISCO	Trans. Hsng/Swords to Plowshares	\$60.00	33
21	SIERRA NEV HCS	North Star Treatment and Recovery	\$39.17	64

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 01
22	GREATER LA	Bimini House	\$38.69	58
22	GREATER LA	Impact Drug and Alcohol Treatment Center	\$37.00	1
22	GREATER LA	Jan Clayton Center	\$48.72	20
22	GREATER LA	Jason's Retreat	\$60.00	6
22	GREATER LA	Maclay House	\$31.54	15
22	GREATER LA	New Directions	\$39.00	73
22	GREATER LA	New Way Foundation	\$26.00	9
22	GREATER LA	People in Progress	\$34.61	6
22	GREATER LA	The Haven/Salvation Army	\$37.03	212
22	GREATER LA	Vinesman Ponderosa	\$48.00	11
22	LONG BEACH	Lily's Guest Home #5	\$49.97	35
22	LONG BEACH	Villa Luren	\$50.00	4
22	SAN DIEGO	1111 Island Avenue (VOA)	\$35.00	2
22	SAN DIEGO	Casa Pacifica	\$82.18	10
22	SAN DIEGO	Choices in Recovery	\$33.92	11
22	SAN DIEGO	SSLP 10th Ave. Apartments/Arita Crowell	\$28.59	32
22	SAN DIEGO	Tradition One	\$20.05	33
22	SAN DIEGO	VVSD (Vietnam Vets of San Diego)	\$36.86	23
22	SO NEVADA HCS	Westcare	\$40.61	3
ALL SITES			\$39.26	5,090

*Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	<i>Mean Days Per Episode</i>	Episodes Greater Than 6 Months
1	BEDFORD	52	\$30.83	\$542.31	17.2 *	0
1	BOSTON	81	\$33.06	\$2,740.04	97.7	4
1	MANCHESTER	29	\$34.83	\$1,618.79	46.3	0
1	WEST HAVEN	29	\$67.00	\$3,946.07	58.9	0
2	ALBANY	53	\$49.48	\$2,000.72	39.5	0
2	BUFFALO	56	\$40.00	\$2,604.29	65.1	0
2	CANANDAIGUA	24	\$48.78	\$2,801.00	57.3	0
2	SYRACUSE	36	\$39.63	\$3,078.75	77.8	0
3	BRONX	16	\$31.00	\$2,820.00	90.9	0
3	BROOKLYN	5	\$40.00	\$8,760.00	219.0 *	2
3	EAST ORANGE	46	\$33.99	\$2,579.70	75.9	7
3	NEW YORK	1	\$40.00	\$3,600.00	90.0	0
4	LEBANON	48	\$43.94	\$3,087.63	71.1	1
4	PHILADELPHIA	48	\$52.78	\$2,774.06	51.4	0
4	PITTSBURGH	91	\$55.00	\$3,652.97	66.4	2
4	WILKES-BARRE	87	\$44.26	\$2,826.69	63.8	1
5	BALTIMORE	63	\$39.27	\$2,581.37	66.1	2
5	PERRY POINT	59	\$34.08	\$3,461.36	101.4	1
5	WASHINGTON DC	76	\$36.04	\$3,486.20	108.9 *	18
6	FAYETTEVILLE NC	3	\$33.00	\$2,376.00	72.0	0
6	HAMPTON	35	\$63.43	\$5,703.71	89.3	1
6	SALEM	4	\$36.94	\$1,395.00	38.8	0
6	SALISBURY	57	\$23.44	\$1,889.65	79.9	1
7	ATLANTA	105	\$30.53	\$1,838.05	60.3	0
7	AUGUSTA	59	\$40.07	\$3,155.42	78.8	0
7	BIRMINGHAM	236	\$30.28	\$704.24	23.6 *	0
7	CHARLESTON	153	\$36.00	\$1,299.76	36.1 *	0
7	COLUMBIA SC	7	\$39.00	\$763.29	19.6 *	0
7	TUSCALOOSA	12	\$45.00	\$6,251.25	138.9 *	4
7	TUSKEGEE	36	\$44.96	\$1,995.83	44.4	0
8	GAINESVILLE	4	\$48.51	\$1,552.25	32.0 *	0
8	MIAMI	30	\$42.23	\$4,043.70	95.8	3
8	TAMPA	29	\$32.83	\$4,291.90	130.8 *	6
9	HUNTINGTON	8	\$40.00	\$5,595.00	139.9 *	0
9	LEXINGTON	24	\$20.11	\$2,197.00	109.8 *	5
9	LOUISVILLE	74	\$40.00	\$3,355.14	83.9	1
9	MOUNTAIN HOME	133	\$33.09	\$1,954.42	60.6	5
9	NASHVILLE	47	\$26.92	\$2,764.77	102.4 *	7

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	<i>Mean Days Per Episode</i>	Episodes Greater Than 6 Months
10	CHILLICOTHE	10	\$33.40	\$1,459.00	45.8	0
10	CINCINNATI	37	\$45.17	\$4,891.84	108.6 *	0
10	CLEVELAND	55	\$37.11	\$2,914.55	78.5	2
10	COLUMBUS OPC	6	\$19.00	\$766.33	40.3	0
10	DAYTON	27	\$64.67	\$5,575.41	88.6	3
10	NORTHEAST OHIO	23	\$32.77	\$2,206.96	65.5	0
11	ANN ARBOR	12	\$50.67	\$1,719.17	31.7 *	0
11	BATTLE CREEK	79	\$13.06	\$661.37	55.7	6
11	DANVILLE	10	\$27.66	\$3,383.00	122.3 *	3
11	DETROIT	37	\$57.23	\$3,435.89	60.2	0
11	INDIANAPOLIS	102	\$37.25	\$1,935.13	52.1	1
11	N. INDIANA	5	\$39.00	\$1,747.20	44.8	0
11	SAGINAW	20	\$32.00	\$1,609.60	50.3	2
11	TOLEDO	64	\$31.80	\$3,435.83	107.2 *	0
12	CHICAGO WS	100	\$54.70	\$5,443.73	100.3	16
12	HINES	48	\$55.38	\$6,512.90	117.9 *	1
13	FARGO	47	\$37.47	\$2,084.47	56.4	0
13	MINNEAPOLIS	55	\$39.94	\$3,165.16	79.4	0
13	SIOUX FALLS	7	\$40.08	\$2,337.14	58.3	0
14	GR. NEBRASKA	3	\$34.00	\$1,348.67	39.7	0
14	OMAHA	4	\$34.00	\$1,572.50	46.3	0
15	KANSAS CITY	58	\$40.02	\$2,312.76	57.8	0
15	SAINT LOUIS	42	\$45.05	\$4,920.69	107.7 *	2
15	TOPEKA	8	\$40.00	\$5,290.00	132.3 *	1
15	WICHITA	26	\$51.62	\$1,755.31	34.3 *	0
16	ALEXANDRIA	1	\$35.00	\$105.00	3.0 *	0
16	HOUSTON	120	\$43.90	\$3,044.45	69.3	0
16	JACKSON	65	\$53.33	\$2,080.98	38.8	0
16	LITTLE ROCK	213	\$35.13	\$2,019.10	57.2	3
16	MUSKOGEE	4	\$38.00	\$2,793.00	73.5	0
16	NEW ORLEANS	112	\$29.85	\$4,021.96	135.4 *	33
16	OKLAHOMA CITY	76	\$31.85	\$1,558.37	49.1	0
16	SHREVEPORT	42	\$35.00	\$2,199.17	62.8	2
17	CENT. TEXAS HCS	9	\$34.56	\$2,201.11	64.2	0
17	DALLAS	74	\$42.60	\$2,194.76	55.7	0
17	SAN ANTONIO	177	\$33.79	\$2,317.50	68.6	0
18	NEW MEXICO HCS	7	\$27.10	\$956.00	48.3	0
18	PHOENIX	92	\$57.57	\$3,012.86	52.3	0
18	TUCSON	72	\$35.20	\$2,533.25	76.5	2
18	W. TEXAS HCS	18	\$25.00	\$656.94	26.3 *	0

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	<i>Mean Days Per Episode</i>	Episodes Greater Than 6 Months
19	CHEYENNE	58	\$47.30	\$3,620.86	75.4	0
19	DENVER	42	\$46.67	\$3,326.45	73.0	1
19	SALT LAKE CITY	71	\$38.04	\$2,556.96	68.3	0
19	SHERIDAN	14	\$32.03	\$1,395.71	44.6	0
19	SO COLORADO HCS	6	\$48.00	\$1,912.00	39.8	0
20	PORTLAND	33	\$36.78	\$2,783.64	80.4	2
20	ROSEBURG	37	\$40.57	\$3,451.92	84.9	3
20	SPOKANE	81	\$30.20	\$1,093.60	35.8 *	0
20	WALLA WALLA	34	\$39.71	\$3,515.29	87.9	0
21	CENTRAL CA HCS	68	\$26.00	\$1,373.01	52.8	0
21	HONOLULU	35	\$130.09	\$3,357.71	25.5 *	0
21	NORTHERN CA HCS	2	\$80.00	\$3,100.00	49.0	0
21	SAN FRANCISCO	60	\$56.96	\$3,905.57	68.5	0
21	SIERRA NEV HCS	64	\$39.17	\$1,642.88	41.6	0
22	GREATER LA	412	\$38.32	\$1,540.54	40.0	0
22	LONG BEACH	39	\$49.97	\$5,203.85	104.1 *	0
22	SAN DIEGO	111	\$33.24	\$2,565.45	72.6	0
22	SO NEVADA HCS	3	\$40.61	\$2,505.00	64.7	0
	ALL SITES	5,093	\$39.27	\$2,540.11	65.3	154
	SITE AVERAGE	53	\$40.68	\$2,761.64	69.5	2
	SITE ST. DEV.	58	\$14.03	\$1,463.95	32.9	4

Source: Form 5R

*Exceeds one standard deviation from the mean in EITHER direction.

TABLE 2-4V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	Mean Days Per Episode	Episodes Greater Than 6 Months
1	191	\$37.87	\$2,154.58	62.1	4
2	169	\$44.14	\$2,544.01	58.7	0
3	68	\$33.82	\$3,105.68	90.2	9
4	274	\$49.26	\$3,137.60	63.8	4
5	198	\$36.48	\$3,190.89	93.1	21
6	99	\$38.41	\$3,232.81	81.3	2
7	608	\$33.97	\$1,474.40	41.9	4
8	63	\$38.30	\$3,999.76	107.8	9
9	286	\$32.97	\$2,572.20	79.8	18
10	158	\$42.15	\$3,555.58	81.8	5
11	329	\$32.53	\$2,103.47	65.8	12
12	148	\$54.92	\$5,790.49	106.0	17
13	109	\$38.88	\$2,646.00	68.1	0
14	7	\$34.00	\$1,476.57	43.4	0
15	134	\$43.85	\$3,199.75	73.3	3
16	633	\$37.34	\$2,532.71	70.9	38
17	260	\$36.32	\$2,278.53	64.8	0
18	189	\$44.82	\$2,529.60	58.9	2
19	191	\$42.62	\$2,943.86	68.9	1
20	185	\$35.19	\$2,311.80	63.1	5
21	229	\$54.17	\$2,430.41	49.6	0
22	565	\$38.14	\$1,999.88	50.9	0
TOTAL	5,093	\$39.27	\$2,540.11	65.3	154
VISN AVERAGE	232	\$40.01	\$2,782.30	70.2	7
VISN ST. DEV.	169	\$6.41	\$916.97	18.0	9

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	BEDFORD	56	\$35,000	889	\$27,510	211	1,100	\$30.94	\$6,529	\$34,039	0.97
1	BOSTON	101	\$290,000	5,717	\$168,340	1,944	7,661	\$29.45	\$57,242	\$225,582	0.78
1	MANCHESTER	34	\$35,000	1,239	\$42,403	273	1,512	\$34.22	\$9,343	\$51,746	1.48
1	NORTHAMPTON	0	\$93,878	0	\$0	0	0			\$0	0.00 *
1	TOGUS	0	\$35,000	0	\$0	0	0			\$0	0.00 *
1	WEST HAVEN	29	\$289,808	1,390	\$91,780	0	1,390	\$66.03	\$0	\$91,780	0.32
1	WHITE RIVER JCT	0	\$38,966	0	\$0	0	0			\$0	0.00 *
2	ALBANY	58	\$125,000	2,059	\$104,734	386	2,445	\$50.87	\$19,634	\$124,368	0.99
2	BUFFALO	68	\$200,000	3,142	\$126,443	716	3,858	\$40.24	\$28,814	\$155,257	0.78
2	CANANDAIGUA	27	\$112,000	1,292	\$64,244	69	1,361	\$49.72	\$3,431	\$67,674	0.60
2	SYRACUSE	45	\$185,000	2,507	\$99,544	1,170	3,677	\$39.71	\$46,456	\$146,000	0.79
3	BRONX	20	\$118,840	1,471	\$45,120	202	1,673	\$30.67	\$6,196	\$51,316	0.43
3	BROOKLYN	8	\$246,400	987	\$39,320	413	1,400	\$39.84	\$16,453	\$55,773	0.23
3	EAST ORANGE	62	\$220,000	2,855	\$95,765	1,864	4,719	\$33.54	\$62,524	\$158,289	0.72
3	MONTROSE	0	\$102,673	0	\$0	0	0			\$0	0.00 *
3	NEW YORK	3	\$181,840	93	\$3,600	244	337	\$38.71	\$9,445	\$13,045	0.07 *
3	NORTHPORT	0	\$121,840	0	\$0	0	0			\$0	0.00 *
4	LEBANON	63	\$160,000	2,742	\$119,619	931	3,673	\$43.62	\$40,615	\$160,233	1.00
4	PHILADELPHIA	56	\$265,000	2,190	\$117,564	548	2,738	\$53.68	\$29,418	\$146,981	0.55
4	PITTSBURGH	109	\$446,757	5,080	\$276,383	1,146	6,226	\$54.41	\$62,349	\$338,733	0.76
4	WILKES-BARRE	98	\$255,000	4,954	\$211,499	908	5,862	\$42.69	\$38,765	\$250,264	0.98
5	BALTIMORE	80	\$190,000	3,545	\$140,529	1,341	4,886	\$39.64	\$53,159	\$193,688	1.02
5	PERRY POINT	81	\$220,000	5,297	\$177,569	1,714	7,011	\$33.52	\$57,458	\$235,026	1.07
5	WASHINGTON DC	114	\$525,203	6,692	\$216,566	3,998	10,690	\$32.36	\$129,383	\$345,949	0.66

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
6	ASHEVILLE	0	\$100,000	0	\$0	0	0			\$0	0.00 *
6	BECKLEY	0	\$50,000	0	\$0	0	0			\$0	0.00 *
6	DURHAM	0	\$150,000	0	\$0	0	0			\$0	0.00 *
6	FAYETTEVILLE NC	3	\$100,000	218	\$7,128	0	218	\$32.70	\$0	\$7,128	0.07 *
6	HAMPTON	41	\$210,000	2,578	\$163,362	469	3,047	\$63.37	\$29,719	\$193,081	0.92
6	RICHMOND	0	\$175,000	0	\$0	0	0			\$0	0.00 *
6	SALEM	4	\$25,000	155	\$5,580	0	155	\$36.00	\$0	\$5,580	0.22
6	SALISBURY	63	\$140,000	4,057	\$95,100	360	4,417	\$23.44	\$8,439	\$103,539	0.74
7	ATLANTA	121	\$210,000	5,710	\$171,707	949	6,659	\$30.07	\$28,538	\$200,244	0.95
7	AUGUSTA	69	\$190,000	3,886	\$157,321	473	4,359	\$40.48	\$19,149	\$176,470	0.93
7	BIRMINGHAM	275	\$225,000	5,200	\$155,644	2,651	7,851	\$29.93	\$79,348	\$234,992	1.04
7	CHARLESTON	167	\$190,000	5,174	\$180,820	551	5,725	\$34.95	\$19,256	\$200,077	1.05
7	COLUMBIA SC	16	\$100,000	144	\$5,343	436	580	\$37.10	\$16,177	\$21,520	0.22
7	TUSCALOOSA	17	\$100,000	1,353	\$62,189	234	1,587	\$45.96	\$10,756	\$72,944	0.73
7	TUSKEGEE	39	\$140,000	1,655	\$71,850	330	1,985	\$43.41	\$14,327	\$86,177	0.62
8	BAY PINES	0	\$185,117	0	\$0	0	0			\$0	0.00 *
8	GAINESVILLE	9	\$307,389	136	\$6,209	307	443	\$45.65	\$14,016	\$20,225	0.07 *
8	MIAMI	42	\$454,179	2,421	\$103,870	846	3,267	\$42.90	\$36,297	\$140,167	0.31
8	TAMPA	49	\$312,063	3,223	\$101,985	2,092	5,315	\$31.64	\$66,197	\$168,182	0.54
8	W PALM BEACH	0	\$203,000	0	\$0	0	0			\$0	0.00 *
9	HUNTINGTON	11	\$150,000	712	\$28,256	233	945	\$39.69	\$9,247	\$37,502	0.25
9	LEXINGTON	36	\$109,900	2,295	\$41,871	1,250	3,545	\$18.24	\$22,806	\$64,677	0.59
9	LOUISVILLE	91	\$257,117	5,497	\$216,226	780	6,277	\$39.34	\$30,681	\$246,907	0.96
9	MEMPHIS	0	\$164,000	0	\$0	0	0			\$0	0.00 *
9	MOUNTAIN HOME	158	\$284,950	7,160	\$229,469	1,698	8,858	\$32.05	\$54,419	\$283,888	1.00
9	NASHVILLE	51	\$187,750	3,337	\$87,051	396	3,733	\$26.09	\$10,330	\$97,381	0.52

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
10	CHILLICOTHE	12	\$54,261	464	\$14,590	226	690	\$31.44	\$7,106	\$21,696	0.40
10	CINCINNATI	46	\$245,000	3,436	\$150,280	920	4,356	\$43.74	\$40,238	\$190,517	0.78
10	CLEVELAND	75	\$350,000	3,489	\$126,108	1,367	4,856	\$36.14	\$49,410	\$175,518	0.50
10	COLUMBUS OPC	22	\$154,261	243	\$4,598	2,862	3,105	\$18.92	\$54,154	\$58,752	0.38
10	DAYTON	39	\$250,000	2,020	\$127,431	1,161	3,181	\$63.08	\$73,241	\$200,672	0.80
10	NORTHEAST OHIO	30	\$57,750	1,335	\$43,520	649	1,984	\$32.60	\$21,157	\$64,676	1.12
11	ANN ARBOR	26	\$210,000	388	\$20,630	757	1,145	\$53.17	\$40,250	\$60,880	0.29
11	BATTLE CREEK	118	\$89,000	3,953	\$39,465	6,587	10,540	\$9.98	\$65,762	\$105,227	1.18
11	DANVILLE	15	\$128,480	1,140	\$30,094	472	1,612	\$26.40	\$12,460	\$42,554	0.33
11	DETROIT	42	\$295,000	2,044	\$115,649	218	2,262	\$56.58	\$12,334	\$127,983	0.43
11	INDIANAPOLIS	127	\$389,132	4,656	\$171,133	1,162	5,818	\$36.76	\$42,710	\$213,843	0.55
11	N. INDIANA	12	\$60,000	229	\$8,736	206	435	\$38.15	\$7,859	\$16,595	0.28
11	SAGINAW	22	\$77,300	1,033	\$32,192	108	1,141	\$31.16	\$3,366	\$35,558	0.46
11	TOLEDO	80	\$338,480	5,620	\$179,861	1,082	6,702	\$32.00	\$34,628	\$214,488	0.63
12	CHICAGO WS	102	\$329,657	8,477	\$445,593	38	8,515	\$52.56	\$1,997	\$447,590	1.36
12	HINES	55	\$369,657	4,175	\$229,865	981	5,156	\$55.06	\$54,011	\$283,877	0.77
13	FARGO	53	\$241,504	2,348	\$85,460	460	2,808	\$36.40	\$16,743	\$102,202	0.42
13	MINNEAPOLIS	69	\$280,752	3,775	\$148,855	838	4,613	\$39.43	\$33,044	\$181,899	0.65
13	SIOUX FALLS	10	\$50,625	409	\$16,360	85	494	\$40.00	\$3,400	\$19,760	0.39
14	CENTRAL IOWA	0	\$64,730	0	\$0	0	0			\$0	0.00 *
14	GR. NEBRASKA	9	\$75,000	119	\$4,046	491	610	\$34.00	\$16,694	\$20,740	0.28
14	IOWA CITY	0	\$83,314	0	\$0	0	0			\$0	0.00 *
14	OMAHA	10	\$68,803	190	\$6,290	631	821	\$33.11	\$20,889	\$27,179	0.40
15	COLUMBIA MO	0	\$127,750	0	\$0	0	0			\$0	0.00 *
15	KANSAS CITY	67	\$280,000	2,905	\$114,089	526	3,431	\$39.27	\$20,658	\$134,747	0.48
15	POPLAR BLUFF	0	\$100,000	0	\$0	0	0			\$0	0.00 *
15	SAINT LOUIS	60	\$482,223	3,913	\$174,255	1,382	5,295	\$44.53	\$61,544	\$235,798	0.49
15	TOPEKA	13	\$177,680	889	\$36,735	313	1,202	\$41.32	\$12,934	\$49,668	0.28
15	WICHITA	29	\$73,000	878	\$44,008	319	1,197	\$50.12	\$15,989	\$59,998	0.82

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16	ALEXANDRIA	5	\$176,687	3	\$105	235	238	\$35.00	\$8,225	\$8,330	0.05	*
16	FAYETTEVILLE AR	0	\$28,178	0	\$0	0	0			\$0	0.00	*
16	GULF COAST HCS	0	\$50,000	0	\$0	0	0			\$0	0.00	*
16	HOUSTON	142	\$539,107	7,120	\$310,744	1,052	8,172	\$43.64	\$45,913	\$356,658	0.66	
16	JACKSON	70	\$206,801	2,486	\$134,157	173	2,659	\$53.97	\$9,336	\$143,493	0.69	
16	LITTLE ROCK	249	\$461,925	10,501	\$372,558	1,842	12,343	\$35.48	\$65,351	\$437,909	0.95	
16	MUSKOGEE	7	\$75,000	295	\$11,172	222	517	\$37.87	\$8,407	\$19,579	0.26	
16	NEW ORLEANS	172	\$453,660	10,210	\$305,176	6,397	16,607	\$29.89	\$191,206	\$496,382	1.09	
16	OKLAHOMA CITY	88	\$140,000	3,319	\$103,635	530	3,849	\$31.22	\$16,549	\$120,184	0.86	
16	SHREVEPORT	67	\$125,515	2,644	\$91,041	2,540	5,184	\$34.43	\$87,460	\$178,501	1.42	
17	CENT. TEXAS HCS	10	\$310,000	587	\$19,810	17	604	\$33.75	\$574	\$20,384	0.07	*
17	DALLAS	92	\$475,176	3,795	\$148,627	955	4,750	\$39.16	\$37,401	\$186,028	0.39	
17	SAN ANTONIO	220	\$416,000	10,256	\$342,815	2,381	12,637	\$33.43	\$79,587	\$422,402	1.02	
18	AMARILLO	0	\$15,200	0	\$0	0	0			\$0	0.00	*
18	NEW MEXICO HCS	11	\$75,000	345	\$6,692	95	440	\$19.40	\$1,843	\$8,535	0.11	*
18	PHOENIX	105	\$500,000	4,457	\$256,563	428	4,885	\$57.56	\$24,637	\$281,201	0.56	
18	TUCSON	96	\$370,000	4,030	\$139,779	2,339	6,369	\$34.68	\$81,127	\$220,907	0.60	
18	W. TEXAS HCS	18	\$14,400	468	\$11,650	0	468	\$24.89	\$0	\$11,650	0.81	
19	CHEYENNE	69	\$507,270	3,734	\$180,322	672	4,406	\$48.29	\$32,452	\$212,774	0.42	
19	DENVER	60	\$550,000	3,098	\$139,711	3,968	7,066	\$45.10	\$178,946	\$318,657	0.58	
19	GRAND JUNCTION	0	\$49,999	0	\$0	0	0			\$0	0.00	*
19	MONTANA HCS	0	\$54,750	0	\$0	0	0			\$0	0.00	*
19	SALT LAKE CITY	79	\$385,000	4,210	\$156,439	245	4,455	\$37.16	\$9,104	\$165,543	0.43	
19	SHERIDAN	17	\$33,325	602	\$18,820	288	890	\$31.26	\$9,004	\$27,824	0.83	
19	SO COLORADO HCS	12	\$79,925	210	\$11,472	417	627	\$54.63	\$22,780	\$34,252	0.43	
20	BOISE	0	\$36,200	0	\$0	0	0			\$0	0.00	*
20	PORTLAND	39	\$340,136	2,330	\$76,863	798	3,128	\$32.99	\$26,325	\$103,187	0.30	
20	ROSEBURG	44	\$175,000	2,910	\$115,370	426	3,336	\$39.65	\$16,889	\$132,259	0.76	
20	SPOKANE	88	\$230,000	2,690	\$80,961	348	3,038	\$30.10	\$10,474	\$91,435	0.40	
20	WALLA WALLA	42	\$150,000	2,480	\$98,921	594	3,074	\$39.89	\$23,693	\$122,615	0.82	

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
21	CENTRAL CA HCS	84	\$128,572	3,610	\$93,365	727	4,337	\$25.86	\$18,802	\$112,167	0.87
21	HONOLULU	38	\$150,000	865	\$109,855	268	1,133	\$127.00	\$34,036	\$143,892	0.96
21	NORTHERN CA HCS	4	\$129,600	102	\$6,200	299	401	\$60.78	\$18,175	\$24,375	0.19
21	PALO ALTO	2	\$0	0	\$0	166	166			\$0	*
21	SAN FRANCISCO	70	\$325,000	3,725	\$215,065	517	4,242	\$57.74	\$29,849	\$244,914	0.75
21	SIERRA NEV HCS	71	\$180,000	2,674	\$103,162	542	3,216	\$38.58	\$20,910	\$124,073	0.69
22	GREATER LA	468	\$1,260,000	15,614	\$581,517	4,904	20,518	\$37.24	\$182,641	\$764,158	0.61
22	LOMA LINDA	0	\$124,827	0	\$0	0	0			\$0	0.00 *
22	LONG BEACH	46	\$400,000	3,162	\$155,569	768	3,930	\$49.20	\$37,785	\$193,354	0.48
22	SAN DIEGO	146	\$560,000	6,223	\$212,275	2,326	8,549	\$34.11	\$79,343	\$291,618	0.52
22	SO NEVADA HCS	10	\$129,493	198	\$7,515	224	422	\$37.95	\$8,502	\$16,017	0.12
	ALL SITES	6,258	\$25,128,775	286,133	\$11,047,278	93,677	379,810	\$38.61	\$3,616,765	\$14,664,043	0.58
	SITE AVERAGE	52	\$209,406	2,384	\$92,061	781	3,165	\$39.84	\$34,238	\$119,451	0.51
	SITE ST. DEV.	65	\$169,610	2,692	\$103,019	1,154	3,555	\$13.74	\$36,540	\$129,075	0.38

*Low ratio that exceeds one standard deviation from the mean.

TABLE 2-5V. COSTS OF RESIDENTIAL TREATMENT, BY VISN

VISN	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	220	\$817,652	9,235	\$330,033	2,428	11,663	\$35.74	\$86,770	\$416,803	0.51
2	198	\$622,000	9,000	\$394,964	2,341	11,341	\$43.88	\$102,735	\$497,698	0.80
3	93	\$991,593	5,406	\$183,805	2,723	8,129	\$34.00	\$92,582	\$276,387	0.28
4	326	\$1,126,757	14,966	\$725,065	3,533	18,499	\$48.45	\$171,165	\$896,230	0.80
5	275	\$935,203	15,534	\$534,663	7,053	22,587	\$34.42	\$242,756	\$777,420	0.83
6	111	\$950,000	7,008	\$271,170	829	7,837	\$38.69	\$32,078	\$303,248	0.32
7	704	\$1,155,000	23,122	\$804,873	5,624	28,746	\$34.81	\$195,771	\$1,000,644	0.87
8	100	\$1,461,748	5,780	\$212,064	3,245	9,025	\$36.69	\$119,057	\$331,121	0.23
9	347	\$1,153,717	19,001	\$602,873	4,357	23,358	\$31.73	\$138,241	\$741,114	0.64
10	224	\$1,111,272	10,987	\$466,526	7,185	18,172	\$42.46	\$305,087	\$771,613	0.69
11	442	\$1,587,392	19,063	\$597,760	10,592	29,655	\$31.36	\$332,134	\$929,894	0.59
12	157	\$699,314	12,652	\$675,458	1,019	13,671	\$53.39	\$54,402	\$729,860	1.04
13	132	\$572,881	6,532	\$250,675	1,383	7,915	\$38.38	\$53,075	\$303,749	0.53
14	19	\$291,847	309	\$10,336	1,122	1,431	\$33.45	\$37,531	\$47,867	0.16
15	169	\$1,240,653	8,585	\$369,086	2,540	11,125	\$42.99	\$109,200	\$478,286	0.39
16	800	\$2,256,873	36,578	\$1,328,588	12,991	49,569	\$36.32	\$471,860	\$1,800,447	0.80
17	322	\$1,201,176	14,638	\$511,252	3,353	17,991	\$34.93	\$117,108	\$628,360	0.52
18	230	\$974,600	9,300	\$414,685	2,862	12,162	\$44.59	\$127,616	\$542,300	0.56
19	237	\$1,660,269	11,854	\$506,765	5,590	17,444	\$42.75	\$238,975	\$745,740	0.45
20	213	\$931,336	10,410	\$372,115	2,166	12,576	\$35.75	\$77,426	\$449,541	0.48
21	269	\$913,172	10,976	\$527,648	2,519	13,495	\$48.07	\$121,096	\$648,743	0.71
22	670	\$2,474,320	25,197	\$956,875	8,222	33,419	\$37.98	\$312,237	\$1,269,112	0.51
TOTAL	6,258	\$25,128,775	286,133	\$11,047,278	93,677	379,810	\$38.61	\$3,616,765	\$14,664,043	0.58
VISN AVERAGE	284	\$1,142,217	13,006	\$502,149	4,258	17,264	\$39.13	\$160,859	\$663,008	0.58
VISN ST. DEV.	204	\$509,304	7,932	\$285,428	3,211	10,726	\$5.91	\$113,110	\$379,422	0.23

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01

Fiscal Year 2000							Fiscal Year 2001						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	<i>Veterans/ Clinician</i>	<i>Visits/ Clinician</i>	Visits/Clin 00-01††
1	Bedford†	510	200	2.6	2.0	255.0	1,445	382	3.8	2.0	191.0	722.5	N/A
1	Boston	3,558	993	3.6	4.0	889.5	3,285	926	3.5	5.0	185.2	657.0	-26
1	Manchester†	216	88	2.5	1.0	216.0	386	128	3.0	1.0	128.0	386.0	N/A
1	Northampton†						180	105	1.7	1.0	105.0	180.0	*
1	Providence	6,089	260	23.4	3.0	2,029.7	6,159	252	24.4	3.0	84.0	2,053.0	1
1	Togus†						75	40	1.9	1.0	40.0	75.0	*
1	West Haven	4,881	545	9.0	3.0	1,627.0	4,105	372	11.0	3.0	124.0	1,368.3	-16
1	White River Jct†						65	36	1.8	1.0	36.0	65.0	*
2	Albany	478	142	3.4	5.1	94.7	1,252	413	3.0	5.9	70.0	212.2	124
2	Bath‡	178	50	3.6	1.0	178.0							N/A
2	Buffalo	4,737	518	9.1	4.0	1,184.3	3,163	448	7.1	4.0	112.0	790.8	-33
2	Canandaigua	227	146	1.6	1.0	227.0	77	54	1.4	1.5	36.0	51.3	*
2	Syracuse	691	291	2.4	2.0	345.5	503	183	2.7	4.0	45.8	125.8	*
3	Bronx	2,533	758	3.3	2.0	1,266.5	2,095	815	2.6	2.4	339.6	872.9	-31
3	Brooklyn	2,802	699	4.0	7.4	378.6	6,126	740	8.3	6.0	123.3	1,021.0	170
3	East Orange	1,452	551	2.6	4.0	363.0	2,365	576	4.1	4.0	144.0	591.3	63
3	Montrose†	176	92	1.9	2.0	88.0	764	282	2.7	2.0	141.0	382.0	N/A
3	New York	2,013	321	6.3	7.9	254.8	753	494	1.5	7.5	65.9	100.4	*
3	Northport†	138	114	1.2	1.0	138.0	568	252	2.3	1.0	252.0	568.0	N/A
4	Altoona†						61	46	1.3	1.0	46.0	61.0	*
4	Butler†						301	90	3.3	1.0	90.0	301.0	N/A
4	Clarksburg†									1.0	0.0	0.0	*
4	Coatesville†									4.0	0.0	0.0	*
4	Erie†						54	31	1.7	1.0	31.0	54.0	*
4	Lebanon	1,912	320	6.0	2.0	956.0	1,358	290	4.7	3.0	96.7	452.7	-53
4	Philadelphia	737	288	2.6	2.0	368.5	2,116	813	2.6	3.5	232.3	604.6	64
4	Pittsburgh	4,181	799	5.2	5.0	836.2	3,509	704	5.0	6.0	117.3	584.8	-30
4	Wilkes Barre	1,584	347	4.6	3.0	528.0	1,333	290	4.6	4.0	72.5	333.3	-37
4	Wilmington†						127	73	1.7	1.0	73.0	127.0	*
5	Baltimore	666	382	1.7	2.0	333.0	847	375	2.3	2.0	187.5	423.5	27
5	Perry Point	1,380	228	6.1	2.0	690.0	2,305	410	5.6	2.0	205.0	1,152.5	67
5	Washington	4,197	1,157	3.6	4.0	1,049.3	4,048	1,228	3.3	5.0	245.6	809.6	-23

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01

VISN	SITE	Fiscal Year 2000					Fiscal Year 2001					% Diff.	
		Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	<i>Veterans/ Clinician</i>	<i>Visits/ Clinician</i>	Visits/Clin 00-01††
6	Asheville†						66	55	1.2	1.0	55.0 *	66.0 *	N/A
6	Beckley†						47	28	1.7	0.5	56.0 *	94.0 *	N/A
6	Durham†	63	37	1.7	3.0	21.0	440	183	2.4	2.0	91.5	220.0	N/A
6	Fayetteville†	104	61	1.7	1.5	69.3	474	225	2.1	1.5	150.0	316.0	N/A
6	Hampton	1,637	459	3.6	2.0	818.5	2,352	531	4.4	3.0	177.0	784.0	-4
6	Richmond†	326	141	2.3	3.0	108.7	747	270	2.8	3.0	90.0	249.0	N/A
6	Salem†	104	76	1.4	1.0	104.0	355	152	2.3	1.0	152.0	355.0	N/A
6	Salisbury	1,591	278	5.7	2.0	795.5	2,216	514	4.3	3.0	171.3	738.7	-7
7	Atlanta	1,844	740	2.5	3.5	526.9	1,696	741	2.3	3.1	239.0	547.1	4
7	Augusta	1,231	211	5.8	2.0	615.5	1,153	184	6.3	2.0	92.0	576.5	-6
7	Birmingham	2,096	402	5.2	4.0	524.0	2,857	536	5.3	4.0	134.0	714.3	36
7	Charleston	1,050	302	3.5	2.0	525.0	1,302	257	5.1	2.0	128.5	651.0	24
7	Columbia†	328	156	2.1	1.0	328.0	1,356	223	6.1	1.0	223.0	1,356.0	N/A
7	Tuscaloosa†	79	25	3.2	0.5	146.3	139	42	3.3	0.5	77.8	257.4	N/A
7	Tuskegee	748	330	2.3	2.0	374.0	552	203	2.7	2.0	101.5	276.0	-26
8	Bay Pines†	42	28	1.5	2.0	21.0	1,082	413	2.6	2.0	206.5	541.0	N/A
8	Gainesville†	532	232	2.3	4.0	133.0	2,175	673	3.2	4.0	168.3	543.8	N/A
8	Miami	1,390	590	2.4	3.0	463.3	1,040	553	1.9	8.6	64.1 *	120.5 *	-74
8	Tampa	1,393	404	3.4	3.0	464.3	4,855	960	5.1	6.0	160.0	809.2	74
8	West Palm Beach†	306	134	2.3	2.0	153.0	2,444	565	4.3	2.0	282.5	1,222.0	N/A
9	Huntington	874	280	3.1	2.0	437.0	835	286	2.9	2.5	114.4	334.0	-24
9	Lexington†									1.0	0.0 *	0.0 *	N/A
9	Louisville	1,048	301	3.5	2.0	524.0	1,859	356	5.2	3.0	118.7	619.7	18
9	Memphis†									2.0	0.0 *	0.0 *	N/A
9	Mountain Home	1,358	272	5.0	2.0	679.0	1,391	316	4.4	2.0	158.0	695.5	2
9	Nashville	898	233	3.9	2.0	449.0	1,300	423	3.1	3.0	141.0	433.3	-3
10	Chillicothe†	14	14	1.0	1.0	14.0	853	331	2.6	1.0	331.0	853.0	N/A
10	Cincinnati	984	538	1.8	2.0	492.0	1,360	454	3.0	3.0	151.3	453.3	-8
10	Cleveland	5,747	1,775	3.2	3.7	1,553.2	8,815	2,233	3.9	3.7	603.5	2,382.4	53
10	Columbus	1,860	441	4.2	3.0	620.0	3,346	793	4.2	1.5	528.7	2,230.7	260
10	Dayton	1,559	358	4.4	3.0	519.7	1,052	304	3.5	4.0	76.0	263.0	-49
10	Northeast Ohio†	821	310	2.6	1.0	821.0	1,505	423	3.6	1.0	423.0	1,505.0	N/A

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01

		Fiscal Year 2000					Fiscal Year 2001							% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	<i>Veterans/ Clinician</i>	<i>Visits/ Clinician</i>	Visits/Clin 00-01††	
11	Ann Arbor†	214	103	2.1	2.0	107.0	866	279	3.1	2.0	139.5	433.0	N/A	
11	Battle Creek	3,504	466	7.5	4.0	876.0	3,219	497	6.5	4.0	124.3	804.8	-8	
11	Danville†	159	62	2.6	1.0	159.0	454	113	4.0	1.0	113.0	454.0	N/A	
11	Detroit	4,270	906	4.7	4.7	908.5	3,914	835	4.7	4.7	177.7	832.8	-8	
11	Indianapolis	2,141	495	4.3	4.9	436.9	2,461	683	3.6	4.4	155.2	559.3	28	
11	Northern Indiana†						134	106	1.3	1.0	106.0	134.0	*	N/A
11	Saginaw†						386	73	5.3	1.0	73.0	386.0	N/A	
11	Toledo	1,166	276	4.2	3.0	388.7	1,467	250	5.9	3.0	83.3	489.0	26	
12	Chicago WS	1,375	241	5.7	3.0	458.3	3,074	632	4.9	5.5	114.9	558.9	22	
12	Hines	1,996	621	3.2	4.0	499.0	2,501	563	4.4	5.0	112.6	500.2	0	
12	Iron Mountain†	32	18	1.8	0.5	64.0	97	50	1.9	0.5	100.0	194.0	*	N/A
12	Madison†						2,044	71	28.8	3.7	19.2	552.4	*	N/A
12	Milwaukee	12,331	590	20.9	7.6	1,622.5	7,432	520	14.3	4.0	130.0	1,858.0	15	
12	Tomah	3,529	212	16.6	2.0	1,764.5	2,900	208	13.9	2.0	104.0	1,450.0	-18	
13	Fargo	1,572	262	6.0	2.0	786.0	1,826	295	6.2	4.5	65.6	405.8	*	-48
13	Minneapolis	1,055	333	3.2	2.0	527.5	1,320	420	3.1	3.0	140.0	440.0	-17	
13	Sioux Falls†	35	27	1.3	0.0	N/A	39	31	1.3	0.0	N/A	N/A	N/A	
14	Central Iowa†						429	235	1.8	1.0	235.0	429.0	N/A	
14	Greater Nebraska†						395	83	4.8	1.0	83.0	395.0	N/A	
14	Iowa City†						700	242	2.9	2.0	121.0	350.0	N/A	
14	Omaha†						184	141	1.3	1.0	141.0	184.0	*	N/A
15	Columbia MO†						13	10	1.3	1.5	6.7	8.7	*	N/A
15	Kansas City	972	200	4.9	4.0	243.0	488	117	4.2	4.0	29.3	122.0	*	-50
15	St. Louis	1,050	366	2.9	2.0	525.0	1,556	531	2.9	4.0	132.8	389.0	-26	
15	Topeka†	386	222	1.7	1.0	386.0	296	167	1.8	1.0	167.0	296.0	N/A	
15	Wichita†						7	6	1.2	0.5	12.0	14.0	*	N/A

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01

VISN	SITE	Fiscal Year 2000					Fiscal Year 2001					% Diff.	
		Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	<i>Veterans/ Clinician</i>	<i>Visits/ Clinician</i>	Visits/Clin 00-01††
16	Alexandria†						703	158	4.4	2.0	79.0	351.5	N/A
16	Fayetteville†	29	18	1.6	2.0	14.5	148	86	1.7	2.0	43.0 *	74.0 *	N/A
16	Gulf Coast HCS†									1.0	0.0 *	0.0 *	N/A
16	Houston	4,034	880	4.6	3.0	1,344.7	5,317	1,352	3.9	5.0	270.4	1,063.4	-21
16	Jackson	1,192	303	3.9	2.0	596.0	2,255	364	6.2	4.0	91.0	563.8	-5
16	Little Rock	6,749	996	6.8	5.5	1,227.1	7,331	967	7.6	8.2	117.9	894.0	-27
16	Muskogee†	121	66	1.8	1.0	121.0	375	193	1.9	1.0	193.0	375.0	N/A
16	New Orleans	3,224	471	6.8	3.0	1,074.7	7,012	762	9.2	7.0	108.9	1,001.7	-7
16	Oklahoma City	584	88	6.6	1.0	584.0	90	39	2.3	1.5	26.0 *	60.0 *	-90
16	Shreveport†						1,979	300	6.6	2.0	150.0	989.5	N/A
17	Central Texas HCS†	143	109	1.3	5.0	28.6	1,613	517	3.1	4.0	129.3	403.3	N/A
17	Dallas	4,079	1,238	3.3	4.9	832.4	4,148	1,333	3.1	5.5	242.4	754.2	-9
17	San Antonio	2,104	492	4.3	3.0	701.3	2,652	584	4.5	6.0	97.3	442.0	-37
18	El Paso†						74	53	1.4	1.0	53.0 *	74.0 *	N/A
18	New Mexico HCS						27	25	1.1	1.0	25.0 *	27.0 *	N/A
18	Phoenix	1,279	471	2.7	2.0	639.5	2,078	1,019	2.0	4.0	254.8	519.5	-19
18	Tucson	2,629	800	3.3	3.0	876.3	3,454	851	4.1	4.0	212.8	863.5	-1
18	West Texas HCS†						95	69	1.4	1.0	69.0 *	95.0 *	N/A
19	Cheyenne	935	173	5.4	2.0	467.5	978	175	5.6	2.0	87.5	489.0	5
19	Denver	1,152	492	2.3	2.0	576.0	1,689	664	2.5	2.0	332.0	844.5	47
19	Grand Junction†									0.5	0.0 *	0.0 *	N/A
19	Salt Lake City	1,929	487	4.0	4.5	428.7	1,442	430	3.4	4.5	95.6	320.4	-25
19	Sheridan†									0.5	0.0 *	0.0 *	N/A
19	So Colorado HCS†									2.0	0.0 *	0.0 *	N/A
20	Anchorage	1,370	295	4.6	5.5	249.1	1,836	308	6.0	3.0	102.7	612.0	146
20	Boise†	95	42	2.3	1.0	95.0	792	226	3.5	1.0	226.0	792.0	N/A
20	Portland	7,355	1,889	3.9	4.0	1,838.8	8,486	2,110	4.0	3.4	620.6	2,495.9	36
20	Roseburg	3,608	833	4.3	3.5	1,030.9	2,130	911	2.3	4.5	202.4	473.3	-54
20	Seattle	2,432	956	2.5	3.0	810.7	2,961	1,034	2.9	3.0	344.7	987.0	22
20	Spokane	2,402	528	4.5	2.4	1,000.8	2,008	579	3.5	2.0	289.5	1,004.0	0
20	Walla Walla	1,355	325	4.2	2.2	615.9	1,772	419	4.2	4.2	99.8	421.9	-31

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01

		Fiscal Year 2000					Fiscal Year 2001							% Diff.
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21	Central Cal HCS†	507	260	2.0	2.0	253.5	1,847	507	3.6	2.0	253.5	923.5		N/A
21	Honolulu†	168	106	1.6	2.5	67.2	246	204	1.2	1.5	136.0	164.0	*	N/A
21	N California HCS†	89	75	1.2	2.0	44.5	275	259	1.1	2.0	129.5	137.5	*	N/A
21	Palo Alto†	120	112	1.1	2.0	60.0	444	416	1.1	2.0	208.0	222.0		N/A
21	San Francisco	6,309	1,348	4.7	7.7	819.4	7,478	1,480	5.1	7.7	192.2	971.2		19
21	Sierra Nevada HCS†	75	74	1.0	2.0	37.5	211	209	1.0	2.0	104.5	105.5	*	N/A
22	Greater Los Angeles	9,039	3,389	2.7	20.0	452.0	17,160	6,244	2.7	23.5	265.7	730.2		62
22	Loma Linda	1,161	403	2.9	1.0	1,161.0	271	198	1.4	1.0	198.0	271.0		-77
22	Long Beach	1,366	778	1.8	2.0	683.0	1,251	733	1.7	2.0	366.5	625.5		-8
22	San Diego	1,918	758	2.5	3.0	639.3	2,335	843	2.8	3.0	281.0	778.3		22
22	So Nevada HCS†									1.0	0.0	0.0	*	N/A
	ALL SITES	180,712	43,082	4.2	292.0	618.9	232,254	57,854	4.0	375.6	154.0	618.4		0
	SITE AVERAGE	2,462	564	4.8	3.4	727.7	1,904	474	4.0	2.9	129.8	467.8		3
	SITE ST. DEV.	2,166	492	3.7	2.5	414.5	2,355	654	3.7	2.6	59.2	266.5		57

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

† Sites newly funded in FY 2000

‡ HCHV program at Bath was discontinued in FY 2000 (FTEE transferred to Syracuse).

†† FY00-FY01 change measure not calculated for sites newly funded in FY 2000 because these programs were not in operation for all of FY 2000.

TABLE 2-6V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 00-01, BY VISN

VISN	Fiscal Year 2000						Fiscal Year 2001						% DIFF.	% DIFF.
	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	VETS /	VISITS /
													CLIN.	CLIN.
													00-01	00-01
1	15,254	1,938	7.9	13.0	149.1	1,173.4	15,700	2,019	7.8	17.0	118.8	923.5	-20%	-21%
2	5,876	945	6.2	13.1	72.4	450.3	4,995	1,095	4.6	15.4	71.1	324.4	-2%	-28%
3	9,114	2,372	3.8	24.3	97.6	375.1	12,671	2,926	4.3	22.9	127.8	553.3	31%	48%
4	8,450	1,748	4.8	12.0	145.7	704.2	8,859	2,289	3.9	25.5	89.8	347.4	-38%	-51%
5	6,243	1,734	3.6	8.0	216.8	780.4	7,200	1,980	3.6	9.0	220.0	800.0	1%	3%
6	3,825	1,048	3.6	12.5	83.8	306.0	6,697	1,912	3.5	15.0	127.5	446.5	52%	46%
7	7,376	2,127	3.5	15.0	141.4	490.4	9,055	2,152	4.2	14.6	147.0	618.5	4%	26%
8	3,663	1,375	2.7	14.0	98.2	261.6	11,596	3,100	3.7	22.6	137.0	512.4	39%	96%
9	4,178	1,081	3.9	8.0	135.1	522.3	5,385	1,359	4.0	13.5	100.7	398.9	-26%	-24%
10	10,985	3,318	3.3	13.7	242.2	801.8	16,931	4,345	3.9	14.2	306.0	1,192.3	26%	49%
11	11,456	2,227	5.1	19.6	113.6	584.5	12,901	2,747	4.7	21.1	130.2	611.4	15%	5%
12	19,263	1,628	11.8	17.1	95.2	1,126.5	18,048	1,957	9.2	20.7	94.5	871.9	-1%	-23%
13	2,662	619	4.3	4.0	154.8	665.5	3,185	743	4.3	7.5	99.1	424.7	-36%	-36%
14	9	4					1,708	682		5.0				
15	2,408	764	3.2	7.0	109.1	344.0	2,360	819	2.9	11.0	74.5	214.5	-32%	-38%
16	15,938	2,796	5.7	17.5	159.8	910.7	25,210	4,134	6.1	33.7	122.7	748.1	-23%	-18%
17	6,326	1,832	3.5	12.9	142.0	490.4	8,413	2,403	3.5	15.5	155.0	542.8	9%	11%
18	3,919	1,271	3.1	6.0	211.8	653.2	5,728	1,982	2.9	11.0	180.2	520.7	-15%	-20%
19	4,016	1,142	3.5	8.5	134.4	472.5	4,109	1,255	3.3	11.5	109.1	357.3	-19%	-24%
20	18,617	4,703	4.0	21.6	217.7	861.9	19,985	5,406	3.7	21.1	256.2	947.2	18%	10%
21	7,268	1,948	3.7	18.2	107.0	399.3	10,501	2,990	3.5	17.2	173.8	610.5	62%	53%
22	13,484	5,183	2.6	26.0	199.3	518.6	21,017	7,758	2.7	30.5	254.4	689.1	28%	33%
TOTAL	180,330	41,803	4.3	292.0	143.2	617.6	232,254	56,053	4.1	375.6	149.2	618.4	4%	0%
VISN AVG.	8,197	1,900	4.5	13.9	144.1	613.9	10,557	2,548	4.3	17.1	147.4	602.6	4%	5%
STD. DEV.	5,456	1,235	2.1	5.9	48.7	254.1	6,567	1,670	1.6	7.2	63.8	243.1	29%	38%

FY 2000 workload is divided by FY 1999 staffing levels because hiring of new staff was not complete in FY 2000.

TABLE 2-7. TREND IN INTAKE VOLUME, FY 97 - FY 01

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% <i>CHANGE</i> <i>FY00-FY01</i> ††
		FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	
1	BEDFORD†				195	553				1.0	1.0				195.0	553.0	N/A
1	BOSTON	553	642	679	606	493	3.0	3.0	3.0	3.0	4.0	184.3	214.0	226.3	202.0	123.3	-39%
1	MANCHESTER†				117	144				1.0	1.0				117.0	144.0	N/A
1	NORTHAMPTON					423					1.0					423.0	N/A
1	PROVIDENCE	228	220	248	233	266	1.3	1.3	1.3	1.3	1.3	175.4	176.0	198.4	186.4	212.8	14%
1	TOGUS†				49	69				1.0	1.0				49.0	69.0	N/A
1	WEST HAVEN	289	354	370	353	326	3.0	2.0	2.0	2.0	2.0	96.3	177.0	185.0	176.5	163.0	-8%
1	WHITE RIV JCT†				14					1.0	1.0				14.0	0.0	N/A
2	ALBANY	107	199	307	357	391	2.5	2.5	2.5	2.5	5.3	42.8	79.6	122.8	142.8	73.8	-48%
2	BATH‡	100	71	74	16		1.0	1.0	1.0	1.0		100.0	71.0	74.0	16.0		N/A
2	BUFFALO	244	253	298	338	338	2.0	2.0	2.0	2.0	2.0	122.0	126.5	149.0	169.0	169.0	0%
2	CANANDAIGUA	63	180	215	355	351	1.0	1.0	1.0	1.0	1.5	63.0	180.0	215.0	355.0	234.0	-34%
2	SYRACUSE	160	115	145	121	186	2.0	2.0	2.0	2.0	4.0	80.0	57.5	72.5	60.5	46.5	-23%
3	BRONX	264	442	372	384	515	2.2	2.0	2.0	2.0	2.0	120.0	221.0	186.0	192.0	257.5	34%
3	BROOKLYN	465	386	520	586	529	5.0	5.0	5.0	5.0	6.0	93.0	77.2	104.0	117.2	88.2	-25%
3	EAST ORANGE	278	224	266	436	384	2.5	2.5	2.5	2.5	2.5	111.2	89.6	106.4	174.4	153.6	-12%
3	MONTROSE†				153	432				2.0	2.0				76.5	216.0	N/A
3	NEW YORK	810	678	503	450	431	6.4	6.5	6.5	6.5	7.5	126.6	104.3	77.4	69.2	57.5	-17%
3	NORTHPORT†					160					1.0					160.0	N/A
4	ALTOONA†					18					1.0					18.0	N/A
4	BUTLER†					23					1.0					23.0	N/A
4	CLARKSBURG†					28					1.0					28.0	N/A
4	COATESVILLE†				146	249				1.0	1.0				146.0	249.0	N/A
4	ERIE†					133					1.0					133.0	N/A
4	LEBANON	298	251	292	268	280	2.0	2.0	2.0	2.0	3.0	149.0	125.5	146.0	134.0	93.3	-30%
4	PHILADELPHIA	157	266	278	302	756	2.0	2.0	2.0	2.0	3.5	78.5	133.0	139.0	151.0	216.0	43%
4	PITTSBURGH	395	289	239	248	342	4.0	4.0	4.0	4.0	4.0	98.8	72.3	59.8	62.0	85.5	38%
4	WILKES BARRE	220	237	268	296	205	2.0	2.0	2.0	2.0	2.9	110.0	118.5	134.0	148.0	70.7	-52% *
4	WILMINGTON†				16	171				1.0	1.0				16.0	171.0	N/A
5	BALTIMORE	324	243	308	191	249	2.0	2.0	2.0	2.0	2.0	162.0	121.5	154.0	95.5	124.5	30%
5	PERRY POINT	282	312	249	260	335	2.0	2.0	2.0	2.0	2.0	141.0	156.0	124.5	130.0	167.5	29%
5	WASHINGTON	330	483	475	416	408	4.0	4.0	4.0	4.0	5.0	82.5	120.8	118.8	104.0	81.6	-22%

TABLE 2-7. TREND IN INTAKE VOLUME, FY 97 - FY 01

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% <i>CHANGE</i> <i>FY00-FY01</i> ††
		FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	
6	ASHEVILLE†			104	97	128			2.0	2.0	1.0			52.0	48.5	128.0	N/A
6	BECKLEY†		13	19	17	19		0.5	0.5	0.5	0.5		26.0	38.0	34.0	38.0	N/A
6	DURHAM†		14	80	124	245		0.5	0.5	0.5	2.0		28.0	160.0	248.0	122.5	N/A
6	FAYETTEVILLE NC†			43	107	267			1.0	1.5	1.5			43.0	71.3	178.0	N/A
6	HAMPTON	232	257	294	326	492	2.0	2.0	2.0	2.0	3.0	116.0	128.5	147.0	163.0	164.0	1%
6	RICHMOND†		37	19	139	219		0.5	0.5	0.5	3.0		74.0	38.0	278.0	73.0	N/A
6	SALEM†			12	124	207			0.2	0.2	1.0			60.0	620.0	207.0	N/A
6	SALISBURY	337	491	521	564	700	2.0	2.0	2.0	2.0	3.0	168.5	245.5	260.5	282.0	233.3	-17%
7	ATLANTA	592	432	478	388	445	2.5	2.5	2.5	2.5	3.1	236.8	172.8	191.2	155.2	143.5	-8%
7	AUGUSTA	149	182	222	285	203	2.0	2.0	2.0	2.0	2.0	74.5	91.0	111.0	142.5	101.5	-29%
7	BIRMINGHAM	70	136	257	430	290	3.0	4.0	4.0	4.0	4.0	23.3	34.0	64.3	107.5	72.5	-33%
7	CHARLESTON	182	154	219	329	264	2.0	2.0	2.0	2.0	2.0	91.0	77.0	109.5	164.5	132.0	-20%
7	COLUMBIA SC†				131	184				1.0	1.0				131.0	184.0	N/A
7	TUSCALOOSA†				77	13				0.5	0.5				154.0	24.1	N/A
7	TUSKEGEE	238	423	427	320	173	2.0	2.0	2.0	2.0	2.0	119.0	211.5	213.5	160.0	86.5	-46%
8	BAY PINES†				64	489				2.0	2.0				32.0	244.5	N/A
8	GAINESVILLE†				479	644				4.0	4.0				119.8	161.0	N/A
8	MIAMI	583	532	464	509	674	4.0	3.0	3.0	3.0	8.6	145.8	177.3	154.7	169.7	78.1	-54% *
8	TAMPA	324	305	419	325	914	2.2	2.0	2.0	2.0	5.0	147.3	152.5	209.5	162.5	182.8	12%
8	W PALM BEACH†				57	237				2.0	2.0				28.5	118.5	N/A
9	HUNTINGTON	211	210	238	212	241	2.0	2.0	2.0	2.0	2.5	105.5	105.0	119.0	106.0	96.4	-9%
9	LEXINGTON†				19	28				1.0	1.0				19.0	28.0	N/A
9	LOUISVILLE	128	152	125	221	231	2.0	2.0	2.0	2.0	3.0	64.0	76.0	62.5	110.5	77.0	-30%
9	MEMPHIS†				70	499				2.0	2.0				35.0	249.5	N/A
9	MOUNTAIN HOME	184	135	250	292	303	2.0	2.0	2.0	2.0	2.0	92.0	67.5	125.0	146.0	151.5	4%
9	NASHVILLE	93	170	128	292	369	2.0	2.0	2.0	2.0	3.0	46.5	85.0	64.0	146.0	123.0	-16%
10	CHILLICOTHE†				47	57				1.0	1.0				47.0	57.0	N/A
10	CINCINNATI	70	90	58	114	122	2.0	2.0	2.0	2.0	3.0	35.0	45.0	29.0	57.0	40.7	-29%
10	CLEVELAND	328	391	440	467	409	2.0	2.0	2.0	2.0	3.7	164.0	195.5	220.0	233.5	110.5	-53% *
10	COLUMBUS†	129	238	217	186	333	1.0	1.0	3.0	3.0	1.5	129.0	238.0	72.3	62.0	222.0	258%
10	DAYTON	328	317	342	350	239	3.0	3.0	3.0	3.0	4.0	109.3	105.7	114.0	116.7	59.8	-49%
10	NE OHIO†				131	237				1.0	1.0				131.0	237.0	N/A

TABLE 2-7. TREND IN INTAKE VOLUME, FY 97 - FY 01

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% <i>CHANGE</i> <i>FY00-FY01</i> ††
		FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	
11	ANN ARBOR†				98	251				2.0	2.0				49.0	125.5	<i>N/A</i>
11	BATTLE CREEK	269	316	342	409	318	2.0	2.0	2.0	2.0	2.5	134.5	158.0	171.0	204.5	127.2	<i>-38%</i>
11	DANVILLE†				37	62				1.0	1.0				37.0	62.0	<i>N/A</i>
11	DETROIT	335	368	422	432	435	3.0	4.7	4.7	4.7	4.7	111.7	78.3	89.8	91.9	92.6	<i>1%</i>
11	INDIANAPOLIS	290	273	292	283	251	3.0	3.0	3.0	3.0	3.0	96.7	91.0	97.3	94.3	83.7	<i>-11%</i>
11	N. INDIANA†				173	205				1.5	1.0				115.3	205.0	<i>N/A</i>
11	SAGINAW†					30					1.0					30.0	<i>N/A</i>
11	TOLEDO	214	273	276	193	158	3.0	3.0	3.0	3.0	3.0	71.3	91.0	92.0	64.3	52.7	<i>-18%</i>
12	CHICAGO WS	261	230	184	226	653	2.0	2.0	2.0	2.0	4.5	130.5	115.0	92.0	113.0	145.1	<i>28%</i>
12	HINES	378	173	159	280	275	2.0	2.0	2.0	2.0	3.0	189.0	86.5	79.5	140.0	91.7	<i>-35%</i>
12	IRON MOUNTAIN†				20	47				0.5	0.5				40.0	94.0	<i>N/A</i>
12	MADISON†					60					1.0					60.0	<i>N/A</i>
12	MILWAUKEE	452	528	538	461	500	2.5	2.5	2.5	2.5	2.2	180.8	211.2	215.2	184.4	227.3	<i>23%</i>
12	TOMAH	171	140	169	205	126	1.0	1.0	1.0	1.0	0.3	171.0	140.0	169.0	205.0	420.0	<i>105%</i>
13	FARGO	198	147	216	208	236	2.0	2.0	2.0	2.0	4.5	99.0	73.5	108.0	104.0	52.4	<i>-50%</i>
13	MINNEAPOLIS	282	286	295	296	346	2.0	2.0	2.0	2.0	3.0	141.0	143.0	147.5	148.0	115.3	<i>-22%</i>
13	SIOUX FALLS†				73	103				0.0	0.0						<i>N/A</i>
14	CENTRAL IOWA†					264					1.0					264.0	<i>N/A</i>
14	GR. NEBRASKA†					85					1.0					85.0	<i>N/A</i>
14	IOWA CITY†				38	334				2.0	2.0				19.0	167.0	<i>N/A</i>
14	OMAHA†					132					1.0					132.0	<i>N/A</i>
15	COLUMBIA MO					9					1.5					6.0	<i>N/A</i>
15	KANSAS CITY	276	208	235	112	166	2.0	2.0	2.0	2.0	2.0	138.0	104.0	117.5	56.0	83.0	<i>48%</i>
15	POPLAR BLUFF†					3					0.0						<i>N/A</i>
15	SAINT LOUIS	212	189	95	99	155	2.0	2.0	2.0	2.0	4.0	106.0	94.5	47.5	49.5	38.8	<i>-22%</i>
15	TOPEKA†				15	58				1.0	1.0				15.0	58.0	<i>N/A</i>
15	WICHITA†					70					0.5					140.0	<i>N/A</i>

TABLE 2-7. TREND IN INTAKE VOLUME, FY 97 - FY 01

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE
		FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY00-FY01††
16	ALEXANDRIA†					164					2.0					82.0	N/A
16	FAYETTEVILLE AR†				29	137				2.0	2.0				14.5	68.5	N/A
16	GULF COAST HCS†					71					1.0					71.0	N/A
16	HOUSTON	600	912	770	783	1,022	3.0	3.0	3.0	3.0	4.0	200.0	304.0	256.7	261.0	255.5	-2%
16	JACKSON	133	221	214	244	262	2.0	2.0	2.0	2.0	4.0	66.5	110.5	107.0	122.0	65.5	-46%
16	LITTLE ROCK	553	507	478	426	442	3.2	4.0	4.0	4.0	7.0	172.8	126.8	119.5	106.5	63.6	-40%
16	MUSKOGEE†				67	144				1.0	1.0				67.0	144.0	N/A
16	NEW ORLEANS	278	296	278	262	501	3.0	3.0	3.0	3.0	7.0	92.7	98.7	92.7	87.3	71.6	-18%
16	OKLAHOMA CITY	85	93	83	89	128	1.0	1.0	1.0	1.0	1.5	85.0	93.0	83.0	89.0	85.3	-4%
16	SHREVEPORT†				68	204				2.0	2.0				34.0	102.0	N/A
17	CENTRAL TEXAS†				99	440				5.0	4.0				19.8	110.0	N/A
17	DALLAS	810	830	855	933	959	3.5	3.5	3.5	3.5	5.5	231.4	237.1	244.3	266.6	174.4	-35%
17	SAN ANTONIO	356	323	315	477	506	2.5	2.5	2.5	2.5	6.0	142.4	129.2	126.0	190.8	84.3	-56% *
18	EL PASO OPC†					66					1.0					66.0	N/A
18	NEW MEXICO HCS†				13	237				1.0	1.0				13.0	237.0	N/A
18	PHOENIX	314	290	308	577	1,035	2.0	2.0	2.0	2.0	4.0	157.0	145.0	154.0	288.5	258.8	-10%
18	TUCSON	697	755	753	588	539	2.0	2.0	2.0	2.0	3.0	348.5	377.5	376.5	294.0	179.7	-39%
18	W. TEXAS HCS†					23					1.0					23.0	N/A
19	CHEYENNE	104	105	127	96	101	2.0	2.0	2.0	2.0	2.0	52.0	52.5	63.5	48.0	50.5	5%
19	DENVER	406	444	467	412	439	2.0	2.0	2.0	2.0	2.0	203.0	222.0	233.5	206.0	219.5	7%
19	GRAND JUNCTION†					1					0.5					2.0	N/A
19	SALT LAKE CITY	452	374	330	265	237	3.5	4.0	4.0	4.0	4.5	129.1	93.5	82.5	66.3	52.7	-21%
19	SHERIDAN†					92					0.5					184.0	N/A
19	SO COLORADO HCS†					129					2.0					64.5	N/A
20	ANCHORAGE	276	176	127	81	78	3.0	3.0	3.0	3.0	3.0	92.0	58.7	42.3	27.0	26.0	-4%
20	BOISE†				52	154					1.0	1.0			52.0	154.0	N/A
20	PORTLAND	267	886	1,492	887	613	2.0	2.0	2.0	2.0	1.4	133.5	443.0	746.0	443.5	437.9	-1%
20	ROSEBURG	673	624	529	566	421	3.5	3.5	3.5	3.5	4.5	192.3	178.3	151.1	161.7	93.6	-42%
20	SEATTLE	508	742	535	491	597	1.5	2.0	2.0	2.0	2.0	338.7	371.0	267.5	245.5	298.5	22%
20	SPOKANE	326	338	336	262	238	2.4	2.0	2.0	2.0	2.0	135.8	169.0	168.0	131.0	119.0	-9%
20	WALLA WALLA	231	234	233	179	273	2.0	2.0	2.0	2.0	4.2	115.5	117.0	116.5	89.5	65.0	-27%

TABLE 2-7. TREND IN INTAKE VOLUME, FY 97 - FY 01

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE
		FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY00-FY01††
21	CENTRAL CA HCS†				174	360					2.0	2.0			87.0	180.0	N/A
21	HONOLULU†				177	280					2.5	1.5			70.8	186.7	N/A
21	N CALIFORNIA HCS†				61	273					2.0	2.0			30.5	136.5	N/A
21	PALO ALTO†				137	602					2.0	2.0			68.5	301.0	N/A
21	SAN FRANCISCO	660	564	576	605	808	5.7	5.7	5.7	5.7	7.7	115.8	98.9	101.1	106.1	104.9	-1%
21	SIERRA NEVADA†				112	286					2.0	2.0			56.0	143.0	N/A
22	GREATER LA	3,676	6,688	4,800	3,910	5,061	11.5	12.5	12.5	12.5	18.0	319.7	535.0	384.0	312.8	281.2	-10%
22	LOMA LINDA	88	178	238	252	244	1.0	1.0	1.0	1.0	1.0	88.0	178.0	238.0	252.0	244.0	-3%
22	LONG BEACH	192	216	537	651	1,237	2.0	2.0	2.0	2.0	2.0	96.0	108.0	268.5	325.5	618.5	90%
22	SAN DIEGO	159	271	256	195	410	3.0	3.0	3.0	3.0	3.0	53.0	90.3	85.3	65.0	136.7	110%
22	SO NEVADA HCS†				652	636					1.0	1.0			652.0	636.0	N/A
	ALL SITES	24,927	29,722	29,342	32,729	44,845	181.4	185.7	190.9	245.4	333.4	137.4	160.1	153.7	133.4	134.5	1%
	SITE AVERAGE	351	402	381	292	342	2.6	2.5	2.5	2.2	2.5	128.6	141.6	145.3	133.9	142.8	-5%
	SITE STD. DEV.	438	767	557	398	476	1.5	1.6	1.6	1.5	2.2	63.0	91.1	101.2	108.7	110.2	47%

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) CLIN columns exclude non-outreach clinicians (e.g., supported housing).

† Sites newly funded in FY 2000

‡ HCHV program at Bath was discontinued in FY 2000 (FTEE transferred to Syracuse).

†† FY00-FY01 change measure not calculated for sites newly funded in FY 2000 because these programs were not in operation for all of FY 2000.

TABLE 2-7V. TREND IN VETERANS CONTACTED BY HCHV PROGRAM, FY 97-01, BY VISN

VISN	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN				% CHANGE	
	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY97	FY98	FY99	FY00	FY01	FY00-FY01
1	1,070	1,216	1,297	1,567	2,274	7.3	6.3	6.3	10.3	12.3	146.6	194.6	207.5	152.9	185.6	21%
2	674	818	1,039	1,187	1,266	8.5	8.5	8.5	8.5	12.8	79.3	96.2	122.2	139.6	98.9	-29%
3	1,817	1,730	1,661	2,009	2,451	16.1	16.0	16.0	18.0	21.0	112.9	108.1	103.8	111.6	116.7	5%
4	1,070	1,043	1,077	1,276	2,205	10.0	10.0	10.0	12.0	19.4	107.0	104.3	107.7	106.3	113.7	7%
5	936	1,038	1,032	867	992	8.0	8.0	8.0	8.0	9.0	117.0	129.8	129.0	108.4	110.2	2%
6	569	812	1,092	1,498	2,277	4.0	5.5	8.7	9.2	15.0	142.3	147.6	125.5	162.8	151.8	-7%
7	1,231	1,327	1,603	1,960	1,572	11.5	12.5	12.5	14.0	14.6	107.0	106.2	128.2	140.0	107.4	-23%
8	907	837	883	1,434	2,958	6.2	5.0	5.0	13.0	21.6	146.3	167.4	176.6	110.3	136.8	24%
9	616	667	741	1,106	1,671	8.0	8.0	8.0	11.0	13.5	77.0	83.4	92.6	100.5	123.8	23%
10	855	1,036	1,057	1,295	1,397	8.0	8.0	10.0	12.0	14.2	106.9	129.5	105.7	107.9	98.4	-9%
11	1,108	1,230	1,332	1,625	1,710	11.0	12.7	12.7	17.2	18.2	100.7	96.9	104.9	94.5	94.0	-1%
12	1,262	1,071	1,050	1,192	1,661	7.5	7.5	7.5	8.0	11.5	168.3	142.8	140.0	149.0	144.4	-3%
13	480	433	511	577	685	4.0	4.0	4.0	4.0	7.5	120.0	108.3	127.8	144.3	91.3	-37%
14				38	815				2.0	5.0					163.0	N/A
15	488	397	330	226	461	4.0	4.0	4.0	5.0	9.0	122.0	99.3	82.5	45.2	51.2	13%
16	1,649	2,029	1,823	1,968	3,075	12.2	13.0	13.0	18.0	31.5	135.2	156.1	140.2	109.3	97.8	-11%
17	1,166	1,153	1,170	1,509	1,905	6.0	6.0	6.0	11.0	15.5	194.3	192.2	195.0	137.2	122.9	-10%
18	1,011	1,045	1,061	1,178	1,900	4.0	4.0	4.0	5.0	10.0	252.8	261.3	265.3	235.6	190.0	-19%
19	962	923	924	773	999	7.5	8.0	8.0	8.0	11.5	128.3	115.4	115.5	96.6	86.9	-10%
20	2,281	3,000	3,252	2,518	2,374	14.4	14.5	14.5	15.5	18.1	158.4	206.9	224.3	162.5	131.2	-19%
21	660	564	576	1,266	2,609	5.7	5.7	5.7	16.2	17.2	115.8	98.9	101.1	78.1	151.7	94%
22	4,115	7,353	5,831	5,660	7,588	17.5	18.5	18.5	19.5	25.0	235.1	397.5	315.2	290.3	303.5	5%
TOTAL	24,927	29,722	29,342	32,729	44,845	181.4	185.7	190.9	245.4	333.4	137.4	160.1	153.7	133.4	134.5	1%
VISN AVG.	1,187	1,415	1,397	1,488	2,038	8.6	8.8	9.1	11.2	15.2	136.8	149.6	148.1	132.5	130.5	0.7%
STD. DEV.	806	1,477	1,179	1,095	1,433	3.9	4.2	4.1	4.9	6.1	45.2	72.8	61.0	52.9	50.9	27.0%

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) CLIN columns exclude non-outreach clinicians (e.g., supported housing).

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD	107	275	28.0%	5.4	3.1	40.1%
1	BOSTON	263	663	28.4%	3.4	3.6	27.2%
1	MANCHESTER	6	122	4.7%	1.0	3.1	1.6%
1	NORTHAMPTON	15	90	14.3%	1.9	1.7	15.6%
1	PROVIDENCE	34	218	13.5%	9.3	26.8	5.1%
1	TOGUS	23	17	57.5%	2.0	1.8	60.0% *
1	WEST HAVEN	43	329	11.6%	5.3	11.8	5.6%
1	WHITE RIVER JCT	35	1	97.2%	1.7	5.0	92.3% *
2	ALBANY	61	352	14.8%	1.5	3.3	7.3%
2	BUFFALO	92	356	20.5%	2.6	8.2	7.5%
2	CANANDAIGUA	31	23	57.4%	1.5	1.4	58.4% *
2	SYRACUSE	40	143	21.9%	2.3	2.9	17.9%
3	BRONX	307	508	37.7%	2.8	2.4	41.3%
3	BROOKLYN	260	480	35.1%	5.0	10.1	21.2%
3	EAST ORANGE	177	399	30.7%	2.8	4.7	21.0%
3	MONTROSE	23	259	8.2%	1.7	2.8	5.1%
3	NEW YORK	122	372	24.7%	1.6	1.5	25.9%
3	NORTHPORT	151	101	59.9%	2.1	2.5	54.8% *
4	ALTOONA	32	14	69.6%	1.1	1.9	57.4% *
4	BUTLER	80	10	88.9%	2.5	10.1	66.4% *
4	ERIE	3	28	9.7%	2.3	1.7	13.0%
4	LEBANON	40	250	13.8%	3.4	4.9	9.9%
4	PHILADELPHIA	280	533	34.4%	2.9	2.5	38.3%
4	PITTSBURGH	342	362	48.6%	3.4	6.5	32.9%
4	WILKES-BARRE	75	215	25.9%	4.1	4.8	23.3%
4	WILMINGTON	23	50	31.5%	1.4	1.9	26.0%

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
5	BALTIMORE	122	253	32.5%	1.7	2.5	24.4%
5	PERRY POINT	129	281	31.5%	6.1	5.4	34.3%
5	WASHINGTON DC	611	617	49.8%	1.7	4.9	25.9%
6	ASHEVILLE	11	44	20.0%	1.3	1.2	21.2%
6	BECKLEY	13	15	46.4%	1.8	1.6	48.9% *
6	DURHAM	47	136	25.7%	1.6	2.7	16.8%
6	FAYETTEVILLE NC	60	165	26.7%	1.5	2.3	19.2%
6	HAMPTON	80	451	15.1%	2.9	4.7	9.9%
6	RICHMOND	53	217	19.6%	1.9	3.0	13.8%
6	SALEM	15	137	9.9%	1.7	2.4	7.0%
6	SALISBURY	103	411	20.0%	2.2	4.9	10.0%
7	ATLANTA	303	438	40.9%	1.9	2.5	34.6%
7	AUGUSTA	9	175	4.9%	5.3	6.3	4.2%
7	BIRMINGHAM	167	369	31.2%	2.7	6.5	15.8%
7	CHARLESTON	19	238	7.4%	2.1	5.3	3.0%
7	COLUMBIA	71	152	31.8%	6.7	5.8	35.0%
7	TUSCALOOSA	23	19	54.8%	2.4	4.4	39.6%
7	TUSKEGEE	39	164	19.2%	1.9	2.9	13.6%
8	BAY PINES	94	319	22.8%	1.8	2.9	15.8%
8	GAINESVILLE	200	473	29.7%	2.0	3.8	18.4%
8	MIAMI	101	452	18.3%	1.5	2.0	14.9%
8	TAMPA	234	726	24.4%	5.4	4.9	26.0%
8	W PALM BEACH	327	238	57.9%	3.2	5.9	42.3%
9	HUNTINGTON	55	231	19.2%	1.4	3.3	9.2%
9	LOUISVILLE	62	294	17.4%	3.9	5.5	12.9%
9	MOUNTAIN HOME	71	245	22.5%	1.7	5.2	8.8%
9	NASHVILLE	73	350	17.3%	3.1	3.1	17.6%

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
10	CHILLICOTHE	269	62	81.3%	2.4	3.2	76.4% *
10	CINCINNATI	306	148	67.4%	2.1	4.8	47.4% *
10	CLEVELAND	1,674	559	75.0%	2.3	8.8	44.0%
10	COLUMBUS OPC	388	405	48.9%	2.8	5.5	32.9%
10	DAYTON	78	226	25.7%	3.1	3.6	23.2%
10	NORTHEAST OHIO	215	208	50.8%	2.4	4.8	33.8%
11	ANN ARBOR	29	250	10.4%	2.1	3.2	6.9%
11	BATTLE CREEK	199	298	40.0%	3.7	8.3	23.0%
11	DANVILLE	45	68	39.8%	2.4	5.1	24.2%
11	DETROIT	188	647	22.5%	2.5	5.3	12.1%
11	INDIANAPOLIS	248	435	36.3%	1.7	4.7	17.6%
11	N. INDIANA	20	86	18.9%	1.1	1.3	15.7%
11	SAGINAW	49	24	67.1%	5.1	5.8	64.2% *
11	TOLEDO	45	205	18.0%	4.7	6.1	14.3%
12	CHICAGO WS	97	535	15.3%	3.9	5.0	12.4%
12	HINES	276	287	49.0%	1.9	6.9	20.5%
12	IRON MOUNTAIN	20	30	40.0%	1.4	2.3	28.9%
12	MADISON	31	40	43.7%	17.5	37.5	26.6%
12	MILWAUKEE	81	439	15.6%	3.1	16.3	3.4%
12	TOMAH	27	181	13.0%	16.1	13.6	15.0%
13	FARGO	43	252	14.6%	3.0	6.7	7.0%
13	MINNEAPOLIS	72	348	17.1%	2.9	3.2	15.8%
13	SIOUX FALLS	2	29	6.5%	1.5	1.2	7.7%
14	CENTRAL IOWA	37	198	15.7%	1.5	1.9	13.1%
14	GREATER NEBRASKA	7	76	8.4%	5.4	4.7	9.6%
14	IOWA CITY	45	197	18.6%	3.3	2.8	21.3%
14	OMAHA	40	101	28.4%	1.5	1.2	31.5%

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
15	COLUMBIA	3	7	30.0%	1.0	1.4	23.1%
15	KANSAS CITY	23	94	19.7%	5.0	4.0	23.4%
15	SAINT LOUIS	331	200	62.3%	2.0	4.5	42.1%
15	TOPEKA	165	2	98.8%	1.8	1.5	99.0% *
15	WICHITA	1	5	16.7%	1.0	1.2	14.3%
16	ALEXANDRIA	25	133	15.8%	3.8	4.6	13.4%
16	FAYETTEVILLE AR	8	78	9.3%	1.3	1.8	6.8%
16	HOUSTON	415	937	30.7%	2.5	4.6	19.1%
16	JACKSON	68	296	18.7%	3.1	6.9	9.3%
16	LITTLE ROCK	333	634	34.4%	8.0	7.3	36.5%
16	MUSKOGEE	76	117	39.4%	1.7	2.1	34.4%
16	NEW ORLEANS	160	602	21.0%	7.0	9.8	16.1%
16	OKLAHOMA CITY	15	24	38.5%	2.1	2.5	34.4%
16	SHREVEPORT	82	218	27.3%	2.6	8.1	10.6%
17	CENT. TEXAS HCS	112	405	21.7%	2.3	3.3	16.0%
17	DALLAS	384	949	28.8%	1.6	3.7	15.0%
17	SAN ANTONIO	76	508	13.0%	1.6	5.0	4.5%
18	EL PASO (OPC) HCS	4	49	7.5%	1.0	1.4	5.4%
18	NEW MEXICO HCS	8	17	32.0%	1.1	1.1	33.3%
18	PHOENIX	123	896	12.1%	1.6	2.1	9.4%
18	TUCSON	220	631	25.9%	2.6	4.6	16.9%
18	WEST TEXAS HCS	66	3	95.7%	1.4	1.7	94.7% *
19	CHEYENNE	52	123	29.7%	2.1	7.1	11.1%
19	DENVER	222	442	33.4%	2.1	2.8	28.0%
19	SALT LAKE CITY	167	263	38.8%	2.8	3.7	32.0%

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
20	ANCHORAGE	202	106	65.6%	5.7	6.4	63.0% *
20	BOISE	86	140	38.1%	2.4	4.2	26.3%
20	PORTLAND	1,179	931	55.9%	2.8	5.6	38.5%
20	ROSEBURG	433	478	47.5%	1.4	3.2	28.9%
20	SEATTLE	378	656	36.6%	2.6	3.0	32.8%
20	SPOKANE	243	336	42.0%	2.1	4.5	25.1%
20	WALLA WALLA	172	247	41.1%	2.8	5.3	26.7%
21	CENTRAL CA HCS	106	401	20.9%	2.6	3.9	14.7%
21	HONOLULU	56	148	27.5%	1.3	1.2	29.7%
21	NORTHERN CA HCS	87	172	33.6%	1.0	1.1	32.0%
21	PALO ALTO	80	336	19.2%	1.1	1.1	19.1%
21	SAN FRANCISCO	544	936	36.8%	4.2	5.5	30.7%
21	SIERRA NEV HCS	20	189	9.6%	1.0	1.0	9.5%
22	GREATER LA	2,057	4,187	32.9%	2.2	3.0	26.6%
22	LOMA LINDA	72	126	36.4%	1.1	1.5	30.3%
22	LONG BEACH	156	577	21.3%	1.1	1.9	13.8%
22	SAN DIEGO	420	423	49.8%	2.4	3.2	42.5%
	ALL SITES	19,718	38,136	34.1%	2.7	4.7	23.3%
	SITE AVERAGE	162	313	32.0%	2.9	4.6	25.5%
	SITE ST. DEV.	272	420	20.1%	2.4	4.5	18.8%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

CHAPTER 3

VETERANS CONTACTED THROUGH THE HCHV PROGRAM

In this chapter, we present information concerning the veterans assessed by HCHV clinicians. Much of the data presented here is offered for its value in describing the veterans served with respect to their demographic characteristics. More importantly, program sites are monitored to check that they are seeing a truly needy population.

A. Demographic Characteristics

Table 3-1 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 97 to FY 2001. Many of these characteristics are very similar from year to year. Approximately three percent of veterans contacted are women. The mean age of veterans assessed by HCHV clinicians has increased gradually from 45 in FY 97 to 48 in FY 2001. Veterans who served in the military during the Vietnam War consistently comprise the largest group of veterans screened. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (59 percent in FY 2001); very few veterans (6 percent) are married.

In view of the aging of the veteran population, it is not surprising that the composition of the population with respect to military service era has changed over the last five years; an increasing proportion served in the Post-Vietnam era, with just under 5 percent listing service in the Persian Gulf era. Approximately one-fifth of HCHV veterans report combat duty, about the same proportion as in the general population of veterans (National Center for Veteran Analysis and Statistics, 1995).

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 90 and FY 93. Since then, the percentage of HCHV veterans who are African American has decreased somewhat; between FY 97 and FY 2001 the percentage decreased from 50 percent to 46 percent.

Existing trends with respect to work behavior also are quite stable. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion of HCHV veterans receiving public support has remained steady over the time period.

Site-specific data on age, gender and race of veterans seen at intake during FY 2001 are presented in Table 3-2. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly and/or women.

B. Homelessness

About two thirds of the veterans assessed for the HCHV program in FY 2001 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-3 and 3-3V, some programs also see a substantial number of veterans who are temporarily living with others or who were in an institutional setting at the time of contact by the program. As expected, very few veterans have their own apartment, room or house. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers. Twenty-six programs in Table 3-3 made more than 50 percent of outreach contacts to non-homeless veterans. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This indicator is one of the major performance indicators for the program sites. As shown, 89 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is lower than the number seen in previous years. There is tremendous variability in this measure, with the number of intakes per clinician ranging from 0 to over 300. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters).

More specific information on where veterans slept during the past 30 days is shown in Table 3-4. The column listing mean days literally homeless includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. The highest number of average days were spent in these locations. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers, halfway houses, and jails. Days housed includes days spent in one's own home, or in the homes of family and friends.

Tables 3-5 and 3-5V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. About one-third of the veterans seen in FY 2001 fall in the modal category, one to six months. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers. Overall, about eight percent of veterans assessed in FY 2001 were not currently homeless prior to intake.

In Table 3-6, trend data on two indicators of homelessness, percent not strictly homeless and percent homeless less than one month, are shown. Outlier values in this table are indicative of *changes* in a program's outreach effort with respect to the homeless status of veterans contacted. Between FY 2000 and FY 2001, the percentage of veterans not strictly homeless increased by one percentage point; the percentage homeless less than one month increased by two percentage points.

C. Clinical Status

In Tables 3-7 and 3-7V, the clinical status of HCHV veterans at intake is shown. Diagnoses shown represent the impressions of HCHV clinicians during the intake assessment; thus they are preliminary and must be viewed as such. The medical problems are those reported by the veteran in response to the question, "Do you feel you have any serious medical problems?".

In FY 2001, as in previous years, the majority of veterans seen (81 percent) were judged to have a serious psychiatric or substance abuse problem. Close to one-half (45 percent) had a serious

psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two thirds (68 percent) were described as dependent on alcohol and/or drugs. About one-third (33 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. As shown in Tables 3-8 and 3-8V, the rate of serious psychiatric or substance abuse disorder has decreased only slightly during the past five years of the HCHV program. These high rates of mental disorder reflect the adherence of the program to the objective of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

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TABLE 3-1. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 1997 - FY 2001

	FY 97 % (N=24,927)	FY 98 % (N=29,722)	FY 99 % (N=29,342)	FY 00 % (N=32,729)	FY 01 % (N=44,845)
GENDER					
Male	97.4	97.5	97.3	97.0	97.0
Female	2.6	2.5	2.7	3.0	3.0
AGE					
Mean	45.0	45.8	46.4	47.2	47.7
< 25	0.7	0.4	0.5	0.5	0.5
25-34	11.3	7.7	7.0	5.7	5.3
35-44	43.8	39.4	36.7	33.3	30.5
45-54	33.0	37.9	40.5	43.9	45.6
55+	11.3	14.6	15.3	16.6	18.1
SERVICE ERA					
Pre-WWII	0.0	0.1	0.1	0.0	0.0
WWII	1.6	1.7	1.5	1.4	1.2
Pre-Korean	0.3	0.4	0.4	0.3	0.3
Korea	3.0	2.7	2.7	2.4	2.3
Pre-Vietnam	7.2	7.2	6.7	5.9	5.4
Vietnam	49.6	48.6	48.3	48.6	48.0
Post-Vietnam	34.8	35.5	36.0	36.5	37.1
Persian Gulf	3.5	3.9	4.4	4.9	5.8
COMBAT EXPOSURE	23.8	22.9	22.4	22.7	21.9
RACE/ETHNICITY					
White, non-Hisp.	42.7	41.5	43.5	44.5	45.6
African-American	50.1	50.6	48.5	47.3	46.4
Hispanic	5.3	6.1	6.1	5.8	5.6
Other	1.9	1.8	1.8	2.4	2.5
MARITAL STATUS					
Never married	32.9	33.5	33.6	31.9	31.5
Married/Remar.	5.8	6.6	6.3	6.2	6.3
Divorced	41.9	41.1	41.5	43.6	43.9
Separated	16.3	15.4	15.2	14.5	14.6
Widowed	3.1	3.4	3.5	3.7	3.8
EMPLOY. LAST 3 YRS					
Full-time	21.5	20.5	19.3	19.2	20.5
Part-time-Irreg.	32.9	30.1	31.0	31.7	31.8
Unemployed	26.9	30.9	29.4	27.9	26.2
Disabled/Retired	18.2	18.1	19.8	20.9	21.0
Student/Service	0.5	0.4	0.5	0.4	0.4
WORK DAYS, LAST 30 DAYS					
0	72.3	74.2	73.4	72.0	71.4
1-19	19.8	18.2	18.6	19.0	19.5
20+	8.0	7.6	8.0	9.0	9.1
EARNED/REC., LAST 30 DAYS					
\$0	32.2	35.3	33.3	31.3	31.2
\$1-\$499	42.2	38.3	37.2	35.9	33.6
\$500+	25.6	26.5	29.5	32.8	35.2
PUBLIC SUPPORT	43.4	39.3	40.0	41.7	41.0

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN Site Name			Age	Gender		Race/Ethnicity			
			Mean At Intake	Male	Female	African-American	White	Hispanic	Other
				%	%				
1	BEDFORD	47.6	95.1	4.9	20.6	75.3	2.8	1.3	
1	BOSTON	48.7	97.2	2.8	30.6	62.5	4.3	2.6	
1	MANCHESTER	52.0	95.8	4.2	0.7	98.6	0.7	0.0	
1	NORTHAMPTON	48.1	97.6	2.4	23.9	69.5	5.7	1.0	
1	PROVIDENCE	49.9	98.5	1.5	17.4	78.0	1.9	2.7	
1	TOGUS	49.4	95.7	4.3	1.5	97.1	0.0	1.5	
1	WEST HAVEN	48.5	96.9	3.1	39.1	54.8	5.5	0.6	
2	ALBANY	47.4	96.9	3.1	41.0	53.1	4.1	1.8	
2	BUFFALO	47.8	97.0	3.0	55.9	41.4	1.5	1.2	
2	CANANDAIGUA	46.1	96.9	3.1	58.3	36.3	4.6	0.9	
2	SYRACUSE	46.1	97.8	2.2	37.0	60.9	1.1	1.1	
3	BRONX	48.6	98.1	1.9	60.7	8.9	26.3	4.1	
3	BROOKLYN	48.7	96.2	3.8	70.2	11.9	16.7	1.2	
3	EAST ORANGE	46.8	94.5	5.5	76.6	17.8	4.2	1.3	
3	MONTROSE	48.1	98.8	1.2	56.1	31.8	10.9	1.2	
3	NEW YORK	48.7	95.4	4.6	66.8	15.1	16.2	1.9	
3	NORTHPORT	48.3	95.0	5.0	31.9	61.9	5.0	1.3	
4	ALTOONA	53.6	88.9	11.1	5.6	94.4	0.0	0.0	
4	BUTLER	46.7	100.0	0.0	21.7	78.3	0.0	0.0	
4	CLARKSBURG	49.1	92.9	7.1	17.9	64.3	14.3	3.6	
4	COATESVILLE	46.9	97.2	2.8	81.1	16.1	2.4	0.4	
4	ERIE	48.4	97.0	3.0	24.1	69.2	3.0	3.8	
4	LEBANON	47.1	96.8	3.2	46.4	50.4	2.2	1.1	
4	PHILADELPHIA	47.1	97.0	3.0	79.6	17.7	2.3	0.4	
4	PITTSBURGH	46.7	95.9	4.1	58.3	40.2	0.9	0.6	
4	WILKES-BARRE	51.4	98.0	2.0	13.2	84.9	1.5	0.5	
4	WILMINGTON	49.5	97.1	2.9	48.0	49.1	1.8	1.2	
5	BALTIMORE	46.3	98.4	1.6	77.4	21.4	0.8	0.4	
5	PERRY POINT	46.4	98.2	1.8	61.8	36.6	1.2	0.3	
5	WASHINGTON DC	49.0	96.6	3.4	82.7	16.5	0.2	0.5	

VISN Site Name		Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
6	ASHEVILLE	47.2	99.2	0.8	45.3	45.3	4.7	4.7
6	BECKLEY	49.3	100.0	0.0	0.0	100.0	0.0	0.0
6	DURHAM	47.0	96.3	3.7	66.4	31.6	0.8	1.2
6	FAYETTEVILLE NC	46.8	95.1	4.9	69.7	28.1	1.1	1.1
6	HAMPTON	46.6	97.8	2.2	70.1	27.2	1.9	0.8
6	RICHMOND	46.9	91.3	8.7	72.6	22.8	3.7	0.9
6	SALEM	47.7	98.6	1.4	42.5	54.6	0.0	2.9
6	SALISBURY	47.4	97.4	2.6	59.7	38.7	0.4	1.1
7	ATLANTA	45.6	96.9	3.1	88.7	9.9	0.9	0.5
7	AUGUSTA	47.3	92.6	7.4	66.3	32.2	1.0	0.5
7	BIRMINGHAM	46.3	97.6	2.4	75.2	22.8	1.0	1.0
7	CHARLESTON	47.2	95.8	4.2	54.9	43.6	0.8	0.8
7	COLUMBIA SC	46.0	97.8	2.2	75.5	23.4	1.1	0.0
7	TUSCALOOSA	46.0	100.0	0.0	46.2	38.5	15.4	0.0
7	TUSKEGEE	45.7	95.4	4.6	74.6	24.9	0.0	0.6
8	BAY PINES	49.2	96.5	3.5	17.5	80.5	1.4	0.6
8	GAINESVILLE	48.8	96.0	4.0	41.7	52.7	2.7	3.0
8	MIAMI	49.2	98.8	1.2	40.4	51.4	7.6	0.6
8	TAMPA	49.9	96.1	3.9	29.4	64.5	5.0	1.2
8	W PALM BEACH	49.0	98.7	1.3	28.9	65.1	4.7	1.3
9	HUNTINGTON	48.4	96.3	3.7	20.2	79.4	0.0	0.4
9	LEXINGTON	46.3	100.0	0.0	25.0	75.0	0.0	0.0
9	LOUISVILLE	47.2	97.8	2.2	50.6	48.9	0.0	0.4
9	MEMPHIS	47.3	96.2	3.8	77.7	21.9	0.2	0.2
9	MOUNTAIN HOME	48.0	99.3	0.7	23.8	74.3	0.0	2.0
9	NASHVILLE	46.7	97.8	2.2	56.9	41.2	0.5	1.4
10	CHILLICOTHE	46.1	96.5	3.5	14.0	78.9	1.8	5.3
10	CINCINNATI	46.4	98.4	1.6	62.3	35.2	0.0	2.5
10	CLEVELAND	45.6	89.7	10.3	66.4	32.4	0.2	1.0
10	COLUMBUS OPC	46.5	97.0	3.0	58.5	36.7	1.5	3.3
10	DAYTON	45.8	96.2	3.8	63.6	34.3	0.4	1.7
10	NORTHEAST OHIO	46.4	95.8	4.2	53.6	41.4	3.4	1.7

VISN Site Name		Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%				
11	ANN ARBOR	46.7	98.4	1.6	50.6	45.8	2.8	0.8
11	BATTLE CREEK	47.2	98.4	1.6	51.4	45.7	1.3	1.6
11	DANVILLE	49.1	100.0	0.0	32.3	62.9	4.8	0.0
11	DETROIT	47.5	97.2	2.8	72.1	24.4	0.7	2.8
11	INDIANAPOLIS	47.7	96.4	3.6	52.2	47.0	0.8	0.0
11	N. INDIANA	46.8	98.5	1.5	32.7	61.0	5.4	1.0
11	SAGINAW	47.7	100.0	0.0	6.7	93.3	0.0	0.0
11	TOLEDO	47.0	96.2	3.8	50.6	44.3	2.5	2.5
12	CHICAGO WS	47.5	99.2	0.8	82.5	12.3	4.7	0.6
12	HINES	47.0	97.5	2.5	72.5	25.3	1.5	0.7
12	IRON MOUNTAIN	48.8	95.7	4.3	4.3	83.0	2.1	10.6
12	MADISON	46.0	98.3	1.7	10.3	82.8	5.2	1.7
12	MILWAUKEE	47.1	96.2	3.8	70.7	25.5	2.6	1.2
12	TOMAH	48.5	96.0	4.0	13.6	84.0	0.0	2.4
13	FARGO	47.9	98.3	1.7	6.0	77.4	0.9	15.8
13	MINNEAPOLIS	48.0	97.1	2.9	48.0	41.3	1.4	9.2
13	SIOUX FALLS	49.5	99.0	1.0	4.9	80.6	2.9	11.7
14	CENTRAL IOWA	47.6	99.6	0.4	24.8	71.8	2.3	1.1
14	GR. NEBRASKA	47.5	96.5	3.5	17.6	77.6	4.7	0.0
14	IOWA CITY	48.9	94.6	5.4	19.1	78.2	1.2	1.5
14	OMAHA	47.6	96.2	3.8	24.4	71.0	1.5	3.1
15	KANSAS CITY	45.3	98.8	1.2	61.8	37.6	0.6	0.0
15	SAINT LOUIS	46.0	100.0	0.0	81.3	16.1	1.3	1.3
15	TOPEKA	47.6	98.3	1.7	29.8	63.2	0.0	7.0
15	WICHITA	49.6	98.6	1.4	35.8	53.7	3.0	7.5

VISN Site Name		Age	Gender		Race/Ethnicity			
			Male	Female	African-American	White	Hispanic	Other
		Mean At Intake	%	%	%	%	%	%
16	ALEXANDRIA	46.9	97.6	2.4	46.6	49.7	0.6	3.1
16	FAYETTEVILLE AR	49.4	94.9	5.1	3.0	94.8	1.5	0.7
16	GULF COAST HCS	45.7	87.3	12.7	23.9	69.0	0.0	7.0
16	HOUSTON	48.1	97.1	2.9	58.8	35.9	4.5	0.8
16	JACKSON	47.1	96.9	3.1	49.6	48.1	1.9	0.4
16	LITTLE ROCK	47.2	96.2	3.8	57.0	41.0	0.7	1.4
16	MUSKOGEE	49.9	93.8	6.3	18.1	68.1	2.9	10.9
16	NEW ORLEANS	47.6	97.2	2.8	62.2	32.7	3.4	1.6
16	OKLAHOMA CITY	46.6	100.0	0.0	28.9	60.2	3.1	7.8
16	SHREVEPORT	46.1	96.1	3.9	55.7	43.3	0.5	0.5
17	CENT. TEXAS HCS	47.4	97.7	2.3	38.9	51.1	8.6	1.4
17	DALLAS	46.6	97.1	2.9	67.6	25.9	3.1	3.4
17	SAN ANTONIO	48.0	97.2	2.8	20.6	51.8	25.4	2.2
18	EL PASO OPC	48.6	98.5	1.5	16.7	56.1	25.8	1.5
18	NEW MEXICO HCS	49.5	98.7	1.3	10.3	62.7	18.9	8.2
18	PHOENIX	47.5	98.0	2.0	23.7	63.5	8.1	4.6
18	TUCSON	49.6	96.5	3.5	15.3	76.0	6.1	2.6
18	W. TEXAS HCS	48.7	100.0	0.0	8.7	78.3	4.3	8.7
19	CHEYENNE	50.3	99.0	1.0	5.9	86.1	3.0	5.0
19	DENVER	47.6	95.0	5.0	31.0	57.4	9.3	2.3
19	SALT LAKE CITY	48.6	97.0	3.0	7.6	83.5	3.0	5.9
19	SHERIDAN	51.1	96.7	3.3	0.0	93.3	4.5	2.2
19	SO COLORADO HCS	47.4	95.3	4.7	13.3	74.2	7.8	4.7
20	ANCHORAGE	47.2	96.2	3.8	15.6	57.1	2.6	24.7
20	BOISE	47.7	98.7	1.3	2.6	87.0	7.8	2.6
20	PORTLAND	46.6	98.5	1.5	13.6	80.1	2.5	3.8
20	ROSEBURG	49.4	97.4	2.6	9.2	85.2	2.4	3.2
20	SEATTLE	46.7	97.3	2.7	39.4	54.1	3.9	2.7
20	SPOKANE	48.1	95.4	4.6	8.5	79.2	0.8	11.4
20	WALLA WALLA	48.7	96.7	3.3	5.2	80.3	4.1	10.4

VISN Site Name		Age	Gender		Race/Ethnicity			
			Male	Female	African-American	White	Hispanic	Other
		Mean At Intake	%	%	%	%	%	%
21	CENTRAL CA HCS	48.6	97.2	2.8	22.3	59.6	16.7	1.4
21	HONOLULU	47.2	97.1	2.9	21.5	49.8	4.7	24.0
21	NORTHERN CA HCS	48.5	99.3	0.7	41.9	47.9	7.5	2.6
21	PALO ALTO	47.3	96.2	3.8	36.8	47.9	9.6	5.7
21	SAN FRANCISCO	48.7	98.8	1.2	48.8	40.3	6.8	4.1
21	SIERRA NEV HCS	51.0	98.6	1.4	11.6	76.8	7.4	4.2
22	GREATER LA	47.3	97.9	2.1	55.9	30.5	11.1	2.5
22	LOMA LINDA	49.2	96.7	3.3	38.7	45.7	14.8	0.8
22	LONG BEACH	47.9	93.7	6.3	44.5	40.2	12.5	2.8
22	SAN DIEGO	44.9	92.9	7.1	37.4	50.9	7.8	3.9
22	SO NEVADA HCS	48.9	97.2	2.8	29.6	62.7	5.2	2.5
	ALL SITES	47.7	97.0	3.0	46.4	45.6	5.6	2.5
	SITE AVERAGE	47.8	97.0	3.0	39.4	53.6	4.2	2.9
	SITE STD.DEV.	1.4	2.1	2.1	24.2	23.1	5.3	4.0

Source: Form X

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TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE				INSTI- TUTION	<i>NOT STRICTLY HOMELESS</i> %	LITERALLY HMLESS INTAKES N	FY 01 OUTREACH FTEE	<i>LITERALLY HMLESS INTAKES/ CLIN. FTEE</i>
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %					
1	BEDFORD	3.8	3.3	66.4	2.0	24.6	31.7	378	1.0	378.0
1	BOSTON	0.0	0.2	97.8	1.8	0.2	0.4	491	4.0	122.8
1	MANCHESTER	0.0	25.0	45.8	15.3	13.9	38.9	88	1.0	88.0
1	NORTHAMPTON	1.9	2.8	74.5	1.2	19.6	24.3	320	1.0	320.0
1	PROVIDENCE	0.0	0.4	92.5	3.0	4.1	4.5	254	1.3	203.2
1	TOGUS	4.3	24.6	47.8	11.6	11.6	40.5	41	1.0	41.0
1	WEST HAVEN	0.9	13.2	76.6	7.7	1.5	15.6	274	2.0	137.0
1	WHITE RIVER JCT								1.0	
2	ALBANY	6.1	28.4	51.7	9.7	4.1	38.6	240	5.3	45.3
2	BUFFALO	5.9	34.9	39.1	12.7	7.4	48.2	175	2.0	87.5
2	CANANDAIGUA	16.8	29.6	34.5	8.8	10.3	56.7 *	152	1.5	101.3
2	SYRACUSE	4.8	14.5	50.5	5.4	24.7	44.0	104	4.0	26.0
3	BRONX	10.5	31.3	40.0	8.5	9.5	51.3 *	250	2.0	125.0
3	BROOKLYN	2.1	18.3	56.1	18.5	4.9	25.3	395	6.0	65.8
3	EAST ORANGE	7.0	33.9	25.8	16.4	16.9	57.8 *	162	2.5	64.8
3	MONTROSE	0.0	8.8	49.1	3.9	38.2	47.0	229	2.0	114.5
3	NEW YORK	7.0	31.6	30.9	25.3	5.3	43.9	242	7.5	32.3
3	NORTHPORT	5.0	1.3	86.9	2.5	4.4	10.7	143	1.0	143.0
4	ALTOONA	16.7	27.8	16.7	27.8	11.1	55.6 *	8	1.0	8.0 *
4	BUTLER	17.4	8.7	65.2	8.7	0.0	26.1	17	1.0	17.0 *
4	CLARKSBURG	14.3	17.9	28.6	7.1	32.1	64.3 *	10	1.0	10.0 *
4	COATESVILLE	4.8	18.5	61.4	11.2	4.0	27.3	181	1.0	181.0
4	ERIE	9.0	36.8	24.1	17.3	12.8	58.6 *	55	1.0	55.0
4	LEBANON	3.6	5.7	81.4	5.0	4.3	13.6	242	3.0	80.7
4	PHILADELPHIA	5.7	17.5	42.2	24.5	10.2	33.4	504	3.5	144.0
4	PITTSBURGH	8.8	18.7	37.7	10.8	24.0	51.5 *	166	4.0	41.5
4	WILKES-BARRE	2.4	12.2	62.9	13.2	9.3	23.9	156	2.9	53.8
4	WILMINGTON	4.1	15.2	47.4	22.8	10.5	29.8	120	1.0	120.0
5	BALTIMORE	4.4	28.9	43.0	20.9	2.8	36.1	159	2.0	79.5
5	PERRY POINT	4.5	12.8	62.4	2.1	18.2	35.5	216	2.0	108.0
5	WASHINGTON DC	4.7	15.4	56.9	12.3	10.8	30.9	282	5.0	56.4

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					<i>NOT STRICTLY HOMELESS</i> %	LITERALLY HMLESS INTAKES N	FY 01 OUTREACH FTEE	<i>LITERALLY HMLESS INTAKES/ CLIN. FTEE</i>
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
6	ASHEVILLE	2.3	7.0	32.8	12.5	45.3	54.6 *	58	1.0	58.0
6	BECKLEY	0.0	0.0	94.7	0.0	5.3	5.3	18	0.5	36.0
6	DURHAM	1.2	8.6	68.6	12.7	9.0	18.8	199	2.0	99.5
6	FAYETTEVILLE NC	0.4	25.1	44.6	16.1	13.9	39.4	162	1.5	108.0
6	HAMPTON	0.6	7.9	44.5	22.8	24.2	32.7	331	3.0	110.3
6	RICHMOND	9.1	25.1	32.4	17.8	15.5	49.7	110	3.0	36.7
6	SALEM	1.9	3.9	76.3	15.9	1.9	7.7	191	1.0	191.0
6	SALISBURY	2.6	3.0	86.9	3.0	4.6	10.2	629	3.0	209.7
7	ATLANTA	4.0	16.9	34.8	33.3	11.0	31.9	303	3.1	97.7
7	AUGUSTA	6.4	19.2	41.4	14.8	18.2	43.8	114	2.0	57.0
7	BIRMINGHAM	0.3	31.0	34.8	18.3	15.5	46.8	154	4.0	38.5
7	CHARLESTON	5.7	21.6	23.9	16.7	32.2	59.5 *	107	2.0	53.5
7	COLUMBIA SC	4.9	16.8	34.2	8.7	35.3	57.0 *	79	1.0	79.0
7	TUSCALOOSA	7.7	0.0	84.6	7.7	0.0	7.7	12	0.5	22.2
7	TUSKEGEE	3.5	22.0	54.9	12.7	6.9	32.4	117	2.0	58.5
8	BAY PINES	11.7	13.5	41.9	26.8	6.1	31.3	336	2.0	168.0
8	GAINESVILLE	15.1	11.8	44.4	25.6	3.1	30.0	451	4.0	112.8
8	MIAMI	3.3	6.8	28.2	53.7	8.0	18.1	552	8.6	64.0
8	TAMPA	10.2	19.7	34.0	27.7	8.4	38.3	564	5.0	112.8
8	W PALM BEACH	3.8	17.3	27.8	43.5	7.6	28.7	169	2.0	84.5
9	HUNTINGTON	18.7	20.7	47.3	8.3	5.0	44.4	134	2.5	53.6
9	LEXINGTON	0.0	60.7	35.7	0.0	3.6	64.3 *	10	1.0	10.0 *
9	LOUISVILLE	1.7	15.2	62.8	16.5	3.9	20.8	183	3.0	61.0
9	MEMPHIS	3.6	24.9	27.1	15.9	28.5	57.0 *	214	2.0	107.0
9	MOUNTAIN HOME	3.0	15.8	45.2	10.9	25.1	43.9	170	2.0	85.0
9	NASHVILLE	1.9	7.9	45.8	14.1	30.4	40.2	221	3.0	73.7
10	CHILLICOTHE	3.5	10.5	36.8	12.3	36.8	50.8 *	28	1.0	28.0
10	CINCINNATI	0.8	2.5	78.7	9.8	8.2	11.5	108	3.0	36.0
10	CLEVELAND	3.7	12.5	69.4	2.9	11.5	27.7	296	3.7	80.0
10	COLUMBUS OPC	1.5	24.6	51.7	17.7	4.5	30.6	231	1.5	154.0
10	DAYTON	1.7	11.3	48.5	6.7	31.8	44.8	132	4.0	33.0
10	NORTHEAST OHIO	3.8	17.7	46.4	5.1	27.0	48.5	122	1.0	122.0

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					<i>NOT STRICTLY HOMELESS</i> %	LITERALLY HMLESS INTAKES N	FY 01 OUTREACH FTEE	<i>LITERALLY HMLESS INTAKES/ CLIN. FTEE</i>
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
11	ANN ARBOR	0.4	26.3	63.3	8.0	2.0	28.7	179	2.0	89.5
11	BATTLE CREEK	2.5	20.4	63.2	3.5	10.4	33.3	212	2.5	84.8
11	DANVILLE	3.2	22.6	61.3	11.3	1.6	27.4	45	1.0	45.0
11	DETROIT	0.0	0.5	64.1	34.9	0.5	1.0	431	4.7	91.7
11	INDIANAPOLIS	4.0	23.9	59.4	10.0	2.8	30.7	174	3.0	58.0
11	N. INDIANA	5.9	14.1	69.8	3.9	6.3	26.3	151	1.0	151.0
11	SAGINAW	3.3	20.0	43.3	20.0	13.3	36.6	19	1.0	19.0
11	TOLEDO	1.9	31.6	44.3	17.7	4.4	37.9	98	3.0	32.7
12	CHICAGO WS	1.2	10.3	70.0	10.3	8.3	19.8	524	4.5	116.4
12	HINES	1.8	21.5	52.7	20.0	4.0	27.3	200	3.0	66.7
12	IRON MOUNTAIN	6.4	8.5	25.5	10.6	48.9	63.8 *	17	0.5	34.0
12	MADISON	21.7	20.0	25.0	8.3	25.0	66.7 *	20	1.0	20.0
12	MILWAUKEE	13.8	26.6	29.8	9.9	19.9	60.3 *	176	2.2	80.0
12	TOMAH	11.9	19.0	30.2	5.6	33.3	64.2 *	45	0.3	150.0
13	FARGO	1.7	15.3	55.5	14.8	12.7	29.7	166	4.5	36.9
13	MINNEAPOLIS	3.5	5.2	79.2	10.4	1.7	10.4	310	3.0	103.3
13	SIOUX FALLS	2.9	13.6	20.4	20.4	42.7	59.2 *	42	0.0	
14	CENTRAL IOWA	8.7	4.9	73.1	6.8	6.4	20.0	211	1.0	211.0
14	GR. NEBRASKA	9.4	18.8	37.6	14.1	20.0	48.2	44	1.0	44.0
14	IOWA CITY	23.7	22.2	30.5	11.7	12.0	57.9 *	141	2.0	70.5
14	OMAHA	28.0	15.9	21.2	7.6	27.3	71.2 *	38	1.0	38.0
15	COLUMBIA MO								1.5	
15	KANSAS CITY	4.2	27.3	47.9	12.7	7.9	39.4	100	2.0	50.0
15	SAINT LOUIS	0.6	13.5	76.1	8.4	1.3	15.4	131	4.0	32.8
15	TOPEKA	0.0	10.3	77.6	12.1	0.0	10.3	52	1.0	52.0
15	WICHITA	1.4	20.0	27.1	28.6	22.9	44.3	39	0.5	78.0

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LITERALLY HMLESS INTAKES N	FY 01 OUTREACH FTEE	LITERALLY HMLESS INTAKES/ CLIN. FTEE
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
16	ALEXANDRIA	3.0	20.7	58.5	14.0	3.7	27.4	119	2.0	59.5
16	FAYETTEVILLE AR	2.9	22.6	29.9	7.3	37.2	62.7 *	51	2.0	25.5
16	GULF COAST HCS	4.2	23.9	43.7	21.1	7.0	35.1	46	1.0	46.0
16	HOUSTON	5.6	16.2	47.7	23.5	7.0	28.8	727	4.0	181.8
16	JACKSON	3.1	10.7	63.0	10.3	13.0	26.8	192	4.0	48.0
16	LITTLE ROCK	0.2	25.8	50.2	22.6	1.1	27.1	322	7.0	46.3
16	MUSKOGEE	1.4	23.6	55.6	11.1	8.3	33.3	96	1.0	96.0
16	NEW ORLEANS	0.4	12.0	49.5	31.3	6.8	19.2	405	7.0	57.9
16	OKLAHOMA CITY	3.1	23.4	39.1	15.6	18.8	45.3	70	1.5	46.7
16	SHREVEPORT	0.5	12.3	76.5	5.4	5.4	18.2	167	2.0	83.5
17	CENT. TEXAS HCS	2.3	8.9	55.9	29.5	3.4	14.6	376	4.0	94.0
17	DALLAS	2.8	12.1	47.7	15.2	22.2	37.1	603	5.5	109.6
17	SAN ANTONIO	0.0	29.2	41.1	27.5	2.2	31.4	347	6.0	57.8
18	EL PASO OPC	3.0	3.0	78.8	6.1	9.1	15.1	56	1.0	56.0
18	NEW MEXICO HCS	8.9	13.5	39.2	26.6	11.8	34.2	156	1.0	156.0
18	PHOENIX	7.0	13.4	51.7	21.8	6.1	26.5	761	4.0	190.3
18	TUCSON	3.3	7.2	44.3	43.2	1.9	12.4	472	3.0	157.3
18	W. TEXAS HCS	0.0	13.0	47.8	26.1	13.0	26.0	17	1.0	17.0 *
19	CHEYENNE	0.0	11.9	56.4	27.7	4.0	15.9	85	2.0	42.5
19	DENVER	0.7	1.8	38.3	58.8	0.5	3.0	426	2.0	213.0
19	GRAND JUNCTION								0.5	
19	SALT LAKE CITY	3.4	10.5	62.4	14.3	9.3	23.2	182	4.5	40.4
19	SHERIDAN	11.1	4.4	48.9	16.7	18.9	34.4	59	0.5	118.0
19	SO COLORADO HCS	4.7	24.8	22.5	45.0	3.1	32.6	87	2.0	43.5
20	ANCHORAGE	0.0	6.4	61.5	28.2	3.8	10.2	70	3.0	23.3
20	BOISE	12.3	13.6	32.5	16.2	25.3	51.2 *	75	1.0	75.0
20	PORTLAND	1.5	9.5	47.0	33.6	8.5	19.5	494	1.4	352.9
20	ROSEBURG	6.7	7.9	54.2	26.5	4.8	19.4	338	4.5	75.1
20	SEATTLE	0.8	15.4	52.9	27.5	3.4	19.6	480	2.0	240.0
20	SPOKANE	13.4	19.7	30.7	21.0	15.1	48.2	123	2.0	61.5
20	WALLA WALLA	1.5	41.8	28.9	23.4	4.4	47.7	143	4.2	34.0

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					<i>NOT STRICTLY HOMELESS</i> %	LITERALLY HMLESS INTAKES N	FY 01 OUTREACH FTEE	<i>LITERALLY HMLESS INTAKES/ CLIN. FTEE</i>
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
21	CENTRAL CA HCS	12.5	27.5	11.9	34.4	13.6	53.6 *	167	2.0	83.5
21	HONOLULU	11.4	7.1	48.9	28.6	3.9	22.4	217	1.5	144.7
21	NORTHERN CA HCS	2.6	19.4	40.3	27.8	9.9	31.9	186	2.0	93.0
21	PALO ALTO	6.1	12.1	39.2	18.4	24.1	42.3	347	2.0	173.5
21	SAN FRANCISCO	6.3	12.6	47.0	20.4	13.6	32.5	545	7.7	70.8
21	SIERRA NEV HCS	9.1	9.8	32.2	29.7	19.2	38.1	177	2.0	88.5
22	GREATER LA	10.7	13.6	37.4	19.0	19.3	43.6	2,853	18.0	158.5
22	LOMA LINDA	1.6	19.7	32.8	43.9	2.0	23.3	187	1.0	187.0
22	LONG BEACH	2.7	27.5	33.8	14.6	21.4	51.6 *	598	2.0	299.0
22	SAN DIEGO	2.0	6.8	42.2	21.0	28.0	36.8	259	3.0	86.3
22	SO NEVADA HCS	3.9	7.5	49.8	34.0	4.7	16.1	533	1.0	533.0
	ALL SITES	5.5	15.6	47.6	18.9	12.5	33.6	29,738	333.4	89.2
	SITE AVERAGE	5.1	16.4	49.0	16.9	12.6	34.1	232	2.5	96.2
	SITE STD. DEV.	5.2	9.7	17.9	11.1	10.9	16.3	287	2.2	78.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

TABLE 3-3V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

VISN	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LIT. HMLS INTAKES N	FY 01 OUTREACH FTEE	LIT. HMLS INTAKES / CLIN. FTEE
	OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
1	1.5	5.6	77.3	3.9	11.6	18.7	1,846	12.3	150.7
2	8.8	28.4	43.4	9.6	9.7	46.9	671	12.8	52.4
3	5.3	23.0	44.3	13.7	13.7	42.0	1,421	21.0	67.7
4	5.9	16.8	49.8	16.4	11.2	33.9	1,459	19.4	75.2
5	4.5	17.9	55.2	11.0	11.3	33.7	657	9.0	73.0
6	2.3	9.7	61.6	13.0	13.5	25.5	1,698	15.0	113.2
7	4.0	21.0	36.4	20.0	18.6	43.6	886	14.6	60.5
8	9.4	13.8	35.8	34.3	6.7	29.9	2,072	21.6	95.8
9	5.0	18.1	42.5	13.3	21.1	44.2	932	13.5	69.0
10	2.6	15.1	57.2	8.4	16.7	34.4	917	14.2	64.6
11	2.2	17.1	61.5	15.0	4.2	23.5	1,309	18.2	71.9
12	6.5	17.7	49.8	11.4	14.5	38.7	982	11.5	85.4
13	2.8	9.9	62.2	13.4	11.7	24.4	518	7.5	69.1
14	18.0	15.2	43.6	9.7	13.5	46.7	434	5.0	86.8
15	2.0	19.2	58.3	13.6	6.9	28.1	322	9.0	35.8
16	2.8	17.5	51.3	20.1	8.3	28.6	2,195	31.5	69.8
17	1.9	15.9	47.8	21.8	12.5	30.3	1,326	15.5	85.5
18	5.9	11.3	48.9	28.0	5.8	23.0	1,462	10.0	146.2
19	2.7	8.1	44.8	39.5	4.9	15.7	839	11.5	73.0
20	4.1	15.6	45.6	27.1	7.7	27.4	1,723	18.1	95.2
21	7.6	14.4	38.3	24.6	15.2	37.2	1,639	17.2	95.3
22	8.1	15.2	38.0	20.4	18.3	41.6	4,430	25.0	177.2
TOTAL	5.5	15.6	47.6	18.9	12.5	33.6	29,738	333.4	89.2
VISN AVG.	5.2	15.8	49.7	17.6	11.7	32.6	1,352	15.2	87.0
STD. DEV.	3.6	5.0	10.2	8.8	4.6	9.1	869	6.1	33.6

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN Site Name	Mean Days Literally Homeless	Mean Days Institutionalized	Mean Days Housed
1 BEDFORD	12.1	9.9	8.1
1 BOSTON	19.6	3.7	6.7
1 MANCHESTER	13.4	4.9	11.8
1 NORTHAMPTON	12.5	10.4	7.1
1 PROVIDENCE	27.9	1.9	0.2
1 TOGUS	15.0	2.8	12.3
1 WEST HAVEN	13.6	3.7	12.7
2 ALBANY	12.5	3.5	14.1
2 BUFFALO	8.8 *	4.6	16.6
2 CANANDAIGUA	7.5 *	5.2	17.3
2 SYRACUSE	9.0 *	7.8	13.2
3 BRONX	12.9	3.7	13.4
3 BROOKLYN	18.1	3.2	8.7
3 EAST ORANGE	11.7	4.4	13.9
3 MONTROSE	12.0	13.4	4.6
3 NEW YORK	11.9	2.9	15.2
3 NORTHPORT	9.1 *	12.5	8.4
4 ALTOONA	12.9	3.3	13.8
4 BUTLER	17.9	1.7	10.4
4 CLARKSBURG	10.2 *	6.0	13.8
4 COATESVILLE	16.0	4.1	9.9
4 ERIE	10.1 *	2.5	17.5
4 LEBANON	19.6	4.2	6.3
4 PHILADELPHIA	13.8	4.5	11.6
4 PITTSBURGH	10.7 *	7.9	11.4
4 WILKES-BARRE	11.5	3.4	15.1
4 WILMINGTON	20.5	2.4	7.1
5 BALTIMORE	15.6	3.1	11.2
5 PERRY POINT	15.4	6.3	8.3
5 WASHINGTON DC	17.3	5.0	7.7
6 ASHEVILLE	14.5	9.9	5.5
6 BECKLEY	19.1	2.6	8.3
6 DURHAM	22.8	2.1	5.1
6 FAYETTEVILLE NC	13.7	3.6	12.7
6 HAMPTON	18.3	7.7	4.1
6 RICHMOND	11.2	5.4	13.4
6 SALEM	16.8	3.1	10.1
6 SALISBURY	24.7	1.8	3.5

VISN Site Name	Mean Days Literally Homeless	Mean Days Institutionalized	Mean Days Housed
7 ATLANTA	17.1	4.7	8.2
7 AUGUSTA	11.6	4.8	13.6
7 BIRMINGHAM	12.6	4.3	13.0
7 CHARLESTON	9.7 *	6.7	13.6
7 COLUMBIA SC	11.7	11.5	6.8
7 TUSCALOOSA	25.2	1.7	3.2
7 TUSKEGEE	15.2	3.3	11.5
8 BAY PINES	18.5	2.0	9.5
8 GAINESVILLE	18.3	1.3	10.4
8 MIAMI	21.9	3.1	5.0
8 TAMPA	18.2	2.9	8.9
8 W PALM BEACH	14.3	5.9	9.8
9 HUNTINGTON	10.0 *	3.8	16.3
9 LEXINGTON	6.8 *	3.3	19.9
9 LOUISVILLE	13.1	3.4	13.5
9 MEMPHIS	10.7 *	4.9	14.4
9 MOUNTAIN HOME	12.4	7.7	9.8
9 NASHVILLE	17.5	5.4	7.2
10 CHILLCOTHE	10.1 *	10.1	9.9
10 CINCINNATI	15.7	5.1	9.2
10 CLEVELAND	13.0	5.2	11.7
10 COLUMBUS OPC	15.7	3.7	10.6
10 DAYTON	7.2 *	9.8	13.0
10 NORTHEAST OHIO	8.7 *	8.0	13.4
11 ANN ARBOR	14.7	3.2	12.1
11 BATTLE CREEK	9.7 *	5.8	14.4
11 DANVILLE	16.1	1.2	12.7
11 DETROIT	17.4	2.9	9.8
11 INDIANAPOLIS	13.4	3.9	12.7
11 N. INDIANA	13.1	4.5	12.4
11 SAGINAW	18.0	1.3	10.7
11 TOLEDO	14.4	2.8	12.8
12 CHICAGO WS	22.3	3.2	4.5
12 HINES	18.8	1.8	9.4
12 IRON MOUNTAIN	12.8	4.7	12.5
12 MADISON	8.1 *	8.6	13.3
12 MILWAUKEE	10.7 *	5.2	14.1
12 TOMAH	7.8 *	11.2	11.1
13 FARGO	14.5	4.6	10.9
13 MINNEAPOLIS	24.8	0.6	4.6
13 SIOUX FALLS	12.9	4.9	12.3

VISN Site Name	Mean Days Literally Homeless	Mean Days Institutionalized	Mean Days Housed
14 CENTRAL IOWA	20.2	2.6	7.2
14 GR. NEBRASKA	14.5	5.7	9.8
14 IOWA CITY	9.4 *	2.6	18.0
14 OMAHA	7.4 *	5.0	17.5
15 KANSAS CITY	13.0	3.0	14.0
15 SAINT LOUIS	21.6	0.8	7.6
15 TOPEKA	23.7	0.4	5.9
15 WICHITA	13.4	7.6	9.0
16 ALEXANDRIA	15.8	3.6	10.6
16 FAYETTEVILLE AR	11.3	3.1	15.6
16 GULF COAST HCS	16.8	1.7	11.5
16 HOUSTON	15.7	5.7	8.6
16 JACKSON	13.6	4.5	11.9
16 LITTLE ROCK	11.9	4.6	13.5
16 MUSKOGEE	14.0	2.5	13.5
16 NEW ORLEANS	20.1	3.0	6.9
16 OKLAHOMA CITY	12.2	8.3	9.6
16 SHREVEPORT	15.5	3.0	11.4
17 CENT. TEXAS HCS	18.8	4.0	7.2
17 DALLAS	16.2	7.2	6.6
17 SAN ANTONIO	17.8	2.9	9.3
18 EL PASO OPC	22.1	1.2	6.7
18 NEW MEXICO HCS	17.5	3.3	9.2
18 PHOENIX	16.2	4.2	9.6
18 TUCSON	19.1	3.3	7.6
18 W. TEXAS HCS	19.6	4.7	5.7
19 CHEYENNE	19.8	3.1	7.0
19 DENVER	28.8	0.3	0.8
19 SALT LAKE CITY	18.3	4.2	7.5
19 SHERIDAN	12.5	7.0	10.5
19 SO COLORADO HCS	17.2	2.5	10.3
20 ANCHORAGE	18.0	3.3	8.7
20 BOISE	14.3	6.3	9.3
20 PORTLAND	20.8	3.0	6.2
20 ROSEBURG	21.7	2.0	6.3
20 SEATTLE	17.7	4.1	8.2
20 SPOKANE	12.2	4.2	13.6
20 WALLA WALLA	12.6	2.8	14.6

VISN Site Name	Mean Days Literally Homeless	Mean Days Institutionalized	Mean Days Housed
21 CENTRAL CA HCS	10.9	5.1	14.0
21 HONOLULU	18.9	1.9	9.3
21 NORTHERN CA HCS	18.0	4.5	7.5
21 PALO ALTO	15.8	7.3	6.9
21 SAN FRANCISCO	17.0	5.3	7.7
21 SIERRA NEV HCS	18.6	4.1	7.2
22 GREATER LA	15.0	5.5	9.5
22 LOMA LINDA	16.9	4.4	8.8
22 LONG BEACH	13.3	5.0	11.7
22 SAN DIEGO	12.5	13.4	4.1
22 SO NEVADA HCS	17.7	2.6	9.7
ALL SITES	15.7	4.7	9.6
SITE AVERAGE	15.2	4.5	10.2
SITE STD.DEV.	4.4	2.6	3.6

Source: Form X, item 11

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE

VISN Site Name		<i>No Time Homeless</i>	< 1 mo.	1 mo.-6 mo.	6 mo.-1 yr.	1 yr.-2 yr.	>2 yr.
		%	%	%	%	%	%
1	BEDFORD	8.5	32.9	21.6	11.5	6.9	18.5
1	BOSTON	0.0	50.1	31.2	8.7	3.7	6.3
1	MANCHESTER	0.0	18.1	61.1	8.3	2.1	10.4
1	NORTHAMPTON	5.4	21.0	29.6	12.8	9.5	21.7
1	PROVIDENCE	0.0	0.4	90.6	4.5	4.5	0.0
1	TOGUS	4.4	10.3	29.4	26.5	13.2	16.2
1	WEST HAVEN	0.9	14.8	36.1	8.3	11.7	28.1
2	ALBANY	6.7	22.6	31.1	14.1	8.2	17.2
2	BUFFALO	7.1	25.4	51.8	7.4	5.3	3.0
2	CANANDAIGUA	18.8 *	48.4	20.2	5.1	3.7	3.7
2	SYRACUSE	9.1	33.9	27.4	7.5	8.1	14.0
3	BRONX	13.8	12.0	23.4	10.4	13.0	27.5
3	BROOKLYN	3.2	16.3	25.6	11.4	12.7	30.7
3	EAST ORANGE	11.2	14.3	27.1	12.5	15.9	19.0
3	MONTROSE	0.2	11.8	22.5	7.2	12.5	45.8
3	NEW YORK	13.0	24.0	24.9	8.8	9.3	20.0
3	NORTHPORT	5.5	26.0	24.0	15.8	12.3	16.4
4	ALTOONA	22.2 *	22.2	11.1	22.2	5.6	16.7
4	BUTLER	26.1 *	13.0	30.4	4.3	4.3	21.7
4	CLARKSBURG	21.4 *	10.7	10.7	21.4	28.6	7.1
4	COATESVILLE	8.9	39.8	21.1	11.8	8.5	9.8
4	ERIE	10.5	36.8	19.5	9.8	15.0	8.3
4	LEBANON	4.3	20.4	36.8	9.3	7.5	21.8
4	PHILADELPHIA	11.2	24.1	24.3	15.7	8.7	15.9
4	PITTSBURGH	12.3	19.9	31.1	14.4	7.9	14.4
4	WILKES-BARRE	2.9	43.9	34.6	8.8	3.4	6.3
4	WILMINGTON	13.8	9.0	38.9	32.3	3.0	3.0
5	BALTIMORE	4.4	11.6	24.5	14.1	14.5	30.9
5	PERRY POINT	6.0	11.9	25.1	25.1	19.7	12.2
5	WASHINGTON DC	9.3	11.3	41.4	14.5	7.1	16.2

VISN Site Name	<i>No Time Homeless</i>	< 1 mo.	1 mo.-6 mo.	6 mo.-1 yr.	1 yr.-2 yr.	>2 yr.
	%	%	%	%	%	%
6 ASHEVILLE	2.3	20.3	32.8	6.3	11.7	26.6
6 BECKLEY	0.0	47.4	31.6	5.3	5.3	10.5
6 DURHAM	1.2	11.0	23.7	24.9	20.8	18.4
6 FAYETTEVILLE NC	0.4	22.3	20.1	9.8	11.4	36.0
6 HAMPTON	3.7	7.1	56.5	13.4	9.3	10.0
6 RICHMOND	12.8	31.5	27.4	13.2	7.3	7.8
6 SALEM	1.9	24.6	28.0	12.1	4.3	29.0
6 SALISBURY	4.7	7.7	68.0	7.4	4.6	7.6
7 ATLANTA	6.5	23.6	33.5	11.9	7.6	16.9
7 AUGUSTA	6.9	27.2	26.7	13.4	10.4	15.3
7 BIRMINGHAM	0.3	26.6	26.0	11.8	9.3	26.0
7 CHARLESTON	8.0	25.5	27.0	10.3	14.4	14.8
7 COLUMBIA SC	8.2	11.4	22.3	12.0	15.8	30.4
7 TUSCALOOSA	7.7	7.7	69.2	15.4	0.0	0.0
7 TUSKEGEE	5.2	19.1	42.8	15.0	8.1	9.8
8 BAY PINES	12.6	14.7	30.2	14.9	7.0	19.5
8 GAINESVILLE	17.8 *	15.3	24.3	10.9	10.0	21.5
8 MIAMI	5.2	13.5	53.9	8.6	5.6	13.2
8 TAMPA	15.1 *	12.5	17.6	21.7	20.5	12.7
8 W PALM BEACH	7.6	33.3	26.2	9.7	7.2	16.0
9 HUNTINGTON	22.8 *	21.6	21.6	9.5	7.1	17.4
9 LEXINGTON	0.0	17.9	67.9	3.6	0.0	10.7
9 LOUISVILLE	3.9	33.8	23.4	11.7	7.8	19.5
9 MEMPHIS	5.7	16.8	17.4	12.9	9.8	37.1
9 MOUNTAIN HOME	6.3	30.9	30.6	11.6	7.3	13.3
9 NASHVILLE	2.7	9.5	28.5	17.6	9.5	32.2
10 CHILLICOTHE	3.6	33.9	41.1	12.5	3.6	5.4
10 CINCINNATI	1.6	32.0	40.2	9.8	9.0	7.4
10 CLEVELAND	5.9	39.8	30.5	7.9	6.9	9.1
10 COLUMBUS OPC	1.8	15.0	25.5	12.9	14.1	30.6
10 DAYTON	16.9 *	43.5	17.7	13.1	4.6	4.2
10 NORTHEAST OHIO	13.1	22.8	24.1	15.6	5.5	19.0

VISN Site Name		<i>No Time Homeless</i>	< 1 mo.	1 mo.-6 mo.	6 mo.-1 yr.	1 yr.-2 yr.	>2 yr.
		%	%	%	%	%	%
11	ANN ARBOR	0.4	11.6	27.9	9.6	10.4	40.2
11	BATTLE CREEK	2.5	40.1	33.1	7.9	6.3	10.1
11	DANVILLE	5.0	11.7	35.0	10.0	8.3	30.0
11	DETROIT	0.7	64.6	25.1	3.0	3.0	3.7
11	INDIANAPOLIS	6.8	34.7	32.3	10.4	6.8	9.2
11	N. INDIANA	8.3	29.8	32.7	8.8	4.9	15.6
11	SAGINAW	3.3	13.3	3.3	10.0	20.0	50.0
11	TOLEDO	1.9	12.0	22.2	15.8	14.6	33.5
12	CHICAGO WS	1.7	6.9	56.0	15.2	11.2	9.0
12	HINES	2.9	10.5	37.5	12.0	11.3	25.8
12	IRON MOUNTAIN	12.8	29.8	23.4	12.8	2.1	19.1
12	MADISON	26.7 *	18.3	30.0	5.0	10.0	10.0
12	MILWAUKEE	17.6 *	15.8	23.6	12.1	12.1	18.8
12	TOMAH	14.3	24.6	28.6	14.3	4.0	14.3
13	FARGO	2.1	18.2	22.9	10.2	8.9	37.3
13	MINNEAPOLIS	4.9	11.3	67.1	7.5	2.0	7.2
13	SIOUX FALLS	7.8	25.2	33.0	7.8	5.8	20.4
14	CENTRAL IOWA	10.2	23.1	25.8	12.5	7.6	20.8
14	GR. NEBRASKA	10.7	21.4	28.6	13.1	11.9	14.3
14	IOWA CITY	27.2 *	24.8	17.5	6.9	5.7	17.5
14	OMAHA	41.7 *	20.5	15.2	5.3	3.8	13.6
15	KANSAS CITY	4.9	15.2	23.8	14.0	11.0	31.1
15	SAINT LOUIS	0.6	6.5	58.7	9.0	7.1	18.1
15	TOPEKA	0.0	0.0	50.0	8.6	15.5	25.9
15	WICHITA	1.4	21.4	30.0	15.7	17.1	14.3

VISN Site Name		<i>No Time Homeless</i>	< 1 mo.	1 mo.-6 mo.	6 mo.-1 yr.	1 yr.-2 yr.	>2 yr.
		%	%	%	%	%	%
16	ALEXANDRIA	3.1	18.1	21.3	10.6	16.3	30.6
16	FAYETTEVILLE AR	2.9	40.1	23.4	9.5	10.9	13.1
16	GULF COAST HCS	5.6	26.8	26.8	11.3	11.3	18.3
16	HOUSTON	6.9	17.6	29.6	15.0	9.1	21.5
16	JACKSON	6.1	38.9	27.9	7.3	7.3	12.6
16	LITTLE ROCK	0.2	22.0	25.2	11.1	11.1	30.2
16	MUSKOGEE	2.1	28.2	26.8	7.0	5.6	30.3
16	NEW ORLEANS	1.6	20.1	43.6	8.2	8.6	17.9
16	OKLAHOMA CITY	5.5	21.9	33.6	12.5	13.3	13.3
16	SHREVEPORT	1.5	19.8	32.7	13.4	7.9	24.8
17	CENT. TEXAS HCS	3.2	17.8	27.2	8.9	11.0	32.0
17	DALLAS	25.5 *	26.7	24.2	6.3	6.4	10.9
17	SAN ANTONIO	0.0	1.2	42.2	12.5	11.5	32.7
18	EL PASO OPC	3.0	15.2	28.8	12.1	10.6	30.3
18	NEW MEXICO HCS	18.1 *	14.3	30.0	15.2	9.7	12.7
18	PHOENIX	8.6	23.6	28.7	7.7	8.8	22.6
18	TUCSON	4.5	27.8	22.0	9.2	7.1	29.3
18	W. TEXAS HCS	4.3	8.7	26.1	0.0	4.3	56.5
19	CHEYENNE	0.0	20.8	22.8	10.9	10.9	34.7
19	DENVER	0.9	1.6	64.9	16.6	6.8	9.1
19	SALT LAKE CITY	3.8	17.9	31.6	13.2	12.4	20.9
19	SHERIDAN	20.0 *	38.9	13.3	5.6	10.0	12.2
19	SO COLORADO HCS	6.2	14.7	27.9	12.4	10.1	28.7
20	ANCHORAGE	0.0	37.2	23.1	9.0	11.5	19.2
20	BOISE	16.2 *	10.4	56.5	9.1	4.5	3.2
20	PORTLAND	1.8	17.7	32.2	11.3	7.7	29.3
20	ROSEBURG	7.0	10.8	19.3	23.4	12.5	27.0
20	SEATTLE	0.8	16.3	21.5	11.6	11.8	38.0
20	SPOKANE	18.9 *	21.0	29.8	6.7	5.9	17.6
20	WALLA WALLA	1.5	16.5	33.7	9.9	13.6	24.9

VISN Site Name		<i>No Time Homeless</i>	< 1 mo.	1 mo.-6 mo.	6 mo.-1 yr.	1 yr.-2 yr.	>2 yr.
		%	%	%	%	%	%
21	CENTRAL CA HCS	27.8 *	24.2	25.3	8.1	6.4	8.1
21	HONOLULU	13.3	25.1	23.2	11.1	5.2	22.1
21	NORTHERN CA HCS	4.0	7.3	27.5	16.5	14.7	30.0
21	PALO ALTO	9.2	14.1	29.7	13.9	11.3	21.5
21	SAN FRANCISCO	8.0	14.1	31.7	14.3	8.6	23.3
21	SIERRA NEV HCS	12.3	26.7	27.0	6.0	6.3	21.8
22	GREATER LA	13.1	19.5	33.2	12.7	10.0	11.6
22	LOMA LINDA	2.9	14.3	38.1	14.8	12.3	17.6
22	LONG BEACH	7.7	18.4	36.6	16.0	9.3	12.0
22	SAN DIEGO	10.5	9.0	24.9	13.9	15.6	26.1
22	SO NEVADA HCS	5.4	41.9	26.8	4.7	4.4	16.9
	ALL SITES	8.3	20.5	31.7	11.8	9.3	18.3
	SITE AVERAGE	7.7	21.2	31.1	11.5	9.2	19.2
	SITE STD.DEV.	7.4	11.2	13.1	4.8	4.5	10.4

Source: Form X, item 10

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 3-5V. LENGTH OF HOMELESSNESS BY VISN

VISN	No Time Homeless %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	3.4	26.4	38.1	10.1	7.0	15.1
2	10.5	32.2	33.1	8.9	6.2	9.2
3	8.0	16.2	24.6	10.4	12.6	28.1
4	10.0	25.9	28.2	14.5	8.1	13.3
5	7.0	11.6	31.7	17.9	13.2	18.5
6	4.0	14.5	45.3	11.8	8.8	15.6
7	5.7	22.9	30.1	12.2	10.4	18.7
8	12.4	15.4	30.1	14.3	11.5	16.1
9	7.3	20.8	24.5	12.9	8.4	25.9
10	7.5	30.7	27.3	11.6	8.0	14.8
11	3.1	36.0	28.6	8.2	7.0	17.0
12	8.5	12.5	39.9	13.3	10.6	15.3
13	4.4	15.8	46.7	8.5	5.0	19.6
14	22.3	23.2	21.0	9.1	6.7	17.6
15	2.2	11.2	40.3	11.9	11.2	23.3
16	3.9	22.6	30.5	11.5	9.6	21.7
17	13.6	17.9	29.7	8.5	8.8	21.6
18	8.4	23.2	26.9	9.1	8.5	23.9
19	3.9	12.5	43.3	13.7	9.3	17.3
20	5.0	16.5	28.5	12.6	10.0	27.4
21	11.6	17.3	28.5	12.3	8.9	21.2
22	11.1	20.4	32.9	12.7	9.8	13.1
TOTAL	8.3	20.5	31.7	11.8	9.3	18.3
SITE AVERAGE	7.9	20.3	32.3	11.6	9.1	18.8
SITE STD.DEV.	4.6	6.9	7.0	2.4	2.1	4.9

Source: Form X, item 10

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01

VISN	SITE	% NOT STRICTLY HOMELESS					<i>DIFF.</i> <i>FY 00-01††</i>	% HOMELESS < 1 MO.					<i>DIFF.</i> <i>FY 00-01††</i>
		FY 97	FY 98	FY 99	FY 00	FY 01		FY 97	FY 98	FY 99	FY 00	FY 01	
1	BEDFORD†				36	32	<i>N/A</i>				27	41	<i>N/A</i>
1	BOSTON	6	5	3	6	0	<i>-5</i>	24	49	60	55	50	<i>-5</i>
1	MANCHESTER†				28	39	<i>N/A</i>				34	18	<i>N/A</i>
1	NORTHAMPTON†					24	<i>N/A</i>					26	<i>N/A</i>
1	PROVIDENCE	21	13	7	5	5	<i>0</i>	17	3	2	1	0	<i>0</i>
1	TOGUS†				33	41	<i>N/A</i>				8	15	<i>N/A</i>
1	WEST HAVEN	18	25	18	23	16	<i>-8</i>	22	23	18	21	16	<i>-5</i>
1	WHITE RIV JCT†				36		<i>N/A</i>				29		<i>N/A</i>
2	ALBANY	46	41	41	45	39	<i>-6</i>	35	46	36	37	29	<i>-8</i>
2	BATH‡	13	20	19	31		<i>N/A</i>	49	39	26	25		<i>N/A</i>
2	BUFFALO	24	26	27	38	48	<i>10</i>	31	39	24	39	33	<i>-7</i>
2	CANANDAIGUA	29	10	29	55	57	<i>2</i>	10	27	41	64	67	<i>3</i>
2	SYRACUSE	22	30	41	27	44	<i>17 *</i>	40	34	28	36	43	<i>7</i>
3	BRONX	18	30	41	41	51	<i>11 *</i>	17	15	21	33	26	<i>-8</i>
3	BROOKLYN	19	30	32	26	25	<i>0</i>	32	17	13	16	20	<i>4</i>
3	EAST ORANGE	18	36	46	47	58	<i>11 *</i>	35	46	44	25	26	<i>1</i>
3	MONTROSE†				24	47	<i>N/A</i>				13	12	<i>N/A</i>
3	NEW YORK	20	23	29	43	44	<i>1</i>	24	24	32	43	37	<i>-6</i>
3	NORTHPORT†					11	<i>N/A</i>					32	<i>N/A</i>
4	ALTOONA†					56	<i>N/A</i>					44	<i>N/A</i>
4	BUTLER†					26	<i>N/A</i>					39	<i>N/A</i>
4	CLARKSBURG†					64	<i>N/A</i>					32	<i>N/A</i>
4	COATESVILLE†				14	27	<i>N/A</i>				55	49	<i>N/A</i>
4	ERIE†					59	<i>N/A</i>					47	<i>N/A</i>
4	LEBANON	9	13	27	28	14	<i>-14</i>	14	15	28	23	25	<i>1</i>
4	PHILADELPHIA	42	18	9	21	33	<i>12 *</i>	24	28	40	31	35	<i>4</i>
4	PITTSBURGH	39	45	38	33	52	<i>18 *</i>	37	33	31	35	32	<i>-2</i>
4	WILKES BARRE	14	23	17	28	24	<i>-4</i>	42	51	56	39	47	<i>8</i>
4	WILMINGTON†				31	30	<i>N/A</i>				38	23	<i>N/A</i>

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01

VISN	SITE	% NOT STRICTLY HOMELESS					<i>DIFF.</i> <i>FY 00-01††</i>	% HOMELESS < 1 MO.					<i>DIFF.</i> <i>FY 00-01††</i>
		FY 97	FY 98	FY 99	FY 00	FY 01		FY 97	FY 98	FY 99	FY 00	FY 01	
	5 BALTIMORE	29	37	40	41	36	-5	27	24	27	21	16	-5
	5 PERRY POINT	42	47	45	53	36	-18	45	50	39	43	18	-25
	5 WASHINGTON	2	12	17	25	31	6	3	12	15	14	21	6
	6 ASHEVILLE†			64	76	55	-22			29	27	23	-4
	6 BECKLEY†		8	16	18	5	-12		46	53	59	47	-11
	6 DURHAM†		21	35	6	19	13 *		50	38	24	12	-12
	6 FAYETTEVILLE NC†			67	42	39	-3			31	23	23	0
	6 HAMPTON	26	17	15	20	33	13 *	3	2	1	4	11	7
	6 RICHMOND†		54	74	52	50	-2		27	42	27	44	18 *
	6 SALEM†			0	7	8	0			17	20	27	6
	6 SALISBURY	3	11	14	6	10	4	30	21	15	9	12	4
	7 ATLANTA	15	29	18	24	32	8	14	16	10	20	30	10 *
	7 AUGUSTA	57	50	42	42	44	2	43	51	27	26	34	8
	7 BIRMINGHAM	24	37	49	55	47	-8	9	14	31	28	27	-1
	7 CHARLESTON	41	66	58	54	60	5	35	42	47	45	34	-12
	7 COLUMBIA SC†				57	57	N/A				44	20	N/A
	7 TUSCALOOSA†				48	8	N/A				27	15	N/A
	7 TUSKEGEE	41	29	44	56	32	-24	24	32	27	29	24	-5
	8 BAY PINES†				45	31	N/A				23	27	N/A
	8 GAINESVILLE†				37	30	N/A				33	33	N/A
	8 MIAMI	15	16	15	16	18	2	27	29	21	17	19	1
	8 TAMPA	12	21	31	24	38	15 *	27	37	33	29	28	-1
	8 W PALM BEACH†				32	29	N/A				39	41	N/A
	9 HUNTINGTON	46	42	50	46	44	-2	47	40	45	51	44	-6
	9 LEXINGTON†				47	64	N/A				26	18	N/A
	9 LOUISVILLE	33	45	41	24	21	-4	17	23	13	40	38	-3
	9 MEMPHIS†				60	57	N/A				30	23	N/A
	9 MOUNTAIN HOME	35	50	44	42	44	2	17	11	28	25	37	13 *
	9 NASHVILLE	8	8	16	34	40	7	11	12	17	12	12	0

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01

VISN	SITE	% NOT STRICTLY HOMELESS					<i>DIFF.</i> <i>FY 00-01††</i>	% HOMELESS < 1 MO.					<i>DIFF.</i> <i>FY 00-01††</i>
		FY 97	FY 98	FY 99	FY 00	FY 01		FY 97	FY 98	FY 99	FY 00	FY 01	
	10 CHILlicoTHE†				89	51	<i>N/A</i>				28	38	<i>N/A</i>
	10 CINcINNATI	13	11	3	44	12	<i>-32</i>	20	26	31	24	34	<i>10 *</i>
	10 CLEVELAND	25	21	27	31	28	<i>-3</i>	14	17	28	37	46	<i>9 *</i>
	10 COLUMBUS†	5	10	0	31	31	<i>0</i>	27	38	52	31	17	<i>-14</i>
	10 DAYTON	27	33	19	34	45	<i>11 *</i>	32	35	30	55	60	<i>5</i>
	10 NE OHIO†				42	49	<i>N/A</i>				39	36	<i>N/A</i>
	11 ANN ARBOR†				23	29	<i>N/A</i>				19	12	<i>N/A</i>
	11 BATTLE CREEK	21	31	36	23	33	<i>10</i>	40	42	44	54	43	<i>-12</i>
	11 DANVILLE†				41	27	<i>N/A</i>				22	17	<i>N/A</i>
	11 DETROIT	31	35	22	5	1	<i>-4</i>	38	38	39	46	65	<i>20 *</i>
	11 INDIANAPOLIS	17	16	25	20	31	<i>11 *</i>	17	14	34	31	42	<i>11 *</i>
	11 N. INDIANA†				37	26	<i>N/A</i>				37	38	<i>N/A</i>
	11 SAGINAW†					37	<i>N/A</i>					17	<i>N/A</i>
	11 TOLEDO	11	34	26	29	38	<i>9</i>	14	22	23	21	14	<i>-7</i>
	12 CHICAGO WS	22	15	10	10	20	<i>10</i>	20	25	34	19	9	<i>-10</i>
	12 HINES	24	8	26	39	27	<i>-12</i>	13	16	10	15	13	<i>-1</i>
	12 IRON MOUNTAIN†				60	64	<i>N/A</i>				65	43	<i>N/A</i>
	12 MADISON†					67	<i>N/A</i>					45	
	12 MILWAUKEE	56	54	53	66	60	<i>-6</i>	32	34	36	31	33	<i>2</i>
	12 TOMAH	52	69	73	73	64	<i>-8</i>	32	34	29	47	39	<i>-8</i>
	13 FARGO	22	33	35	31	30	<i>-2</i>	24	18	28	20	20	<i>1</i>
	13 MINNEAPOLIS	4	3	3	2	10	<i>9</i>	12	6	8	5	16	<i>11 *</i>
	13 SIOUX FALLS†				47	59	<i>N/A</i>				25	33	<i>N/A</i>
	14 CENTRAL IOWA†					20	<i>N/A</i>					33	<i>N/A</i>
	14 GR. NEBRASKA†					48	<i>N/A</i>					32	<i>N/A</i>
	14 IOWA CITY†				66	58	<i>N/A</i>				45	52	<i>N/A</i>
	14 OMAHA†					71	<i>N/A</i>					62	<i>N/A</i>

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01

VISN	SITE	% NOT STRICTLY HOMELESS					DIFF. FY 00-01††	% HOMELESS < 1 MO.					DIFF. FY 00-01††
		FY 97	FY 98	FY 99	FY 00	FY 01		FY 97	FY 98	FY 99	FY 00	FY 01	
	15 KANSAS CITY	31	29	22	23	39	16 *	30	25	23	14	20	6
	15 SAINT LOUIS	42	28	16	7	16	8	19	20	8	2	7	5
	15 TOPEKA†				60	10	N/A				7	0	N/A
	15 WICHITA†					44	N/A					23	N/A
	16 ALEXANDRIA†					27	N/A					21	N/A
	16 FAYETTEVILLE AR†				48	63	N/A				41	43	N/A
	16 GULF COAST HCS†					35	N/A					32	N/A
	16 HOUSTON	16	31	24	33	29	-4	17	22	16	20	25	4
	16 JACKSON	50	28	30	35	27	-9	32	30	35	33	45	12 *
	16 LITTLE ROCK	38	26	24	32	27	-5	22	14	16	16	22	6
	16 MUSKOGEE†				31	33	N/A				13	30	N/A
	16 NEW ORLEANS	0	2	4	8	19	12 *	1	2	2	8	22	13 *
	16 OKLAHOMA CITY	19	14	19	33	45	13 *	13	13	18	37	27	-10
	16 SHREVEPORT†				22	18	N/A				2	21	N/A
	17 CENTRAL TEXAS†				19	15	N/A				11	21	N/A
	17 DALLAS	21	31	30	45	37	-8	25	22	26	38	52	14 *
	17 SAN ANTONIO	14	16	16	24	31	7	1	0	3	2	1	-1
	18 EL PASO OPC†					15	N/A					18	N/A
	18 NEW MEXICO HCS†				8	34	N/A				69	32	N/A
	18 PHOENIX	17	32	24	29	27	-3	33	40	40	28	32	4
	18 TUCSON	16	20	12	16	12	-4	34	38	33	36	32	-4
	18 W. TEXAS HCS†					26	N/A					13	
	19 CHEYENNE	13	13	16	32	16	-16	19	15	28	22	21	-1
	19 DENVER	10	5	3	3	3	0	5	7	5	3	3	-1
	19 SALT LAKE CITY	4	9	25	20	23	3	19	16	20	16	22	5
	19 SHERIDAN†					34	N/A					59	N/A
	19 SO COLORADO HCS†					33	N/A					21	N/A

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01

VISN	SITE	% NOT STRICTLY HOMELESS					DIFF. FY 00-01††	% HOMELESS < 1 MO.					DIFF. FY 00-01††
		FY 97	FY 98	FY 99	FY 00	FY 01		FY 97	FY 98	FY 99	FY 00	FY 01	
20	ANCHORAGE	37	32	30	23	10	-13	46	44	42	44	37	-7
20	BOISE†				44	51	N/A				19	27	N/A
20	PORTLAND	15	28	27	27	19	-7	19	27	24	25	20	-5
20	ROSEBURG	19	20	19	23	19	-4	28	21	18	19	18	-1
20	SEATTLE	17	13	14	20	20	0	31	25	22	18	17	-1
20	SPOKANE	36	46	55	64	48	-15	34	38	42	48	40	-8
20	WALLA WALLA	37	42	43	46	48	1	24	26	26	13	18	5
21	CENTRAL CALIFORNIA HCS†				48	54	N/A				51	52	N/A
21	HONOLULU†				21	23	N/A				19	38	N/A
21	N CALIFORNIA HCS†				23	32	N/A				7	11	N/A
21	PALO ALTO†				19	42	N/A				19	23	N/A
21	SAN FRANCISCO	27	26	25	28	33	4	35	35	25	25	22	-3
21	SIERRA NEVADA†				29	38	N/A				38	39	N/A
22	GREATER LOS ANGELES	46	56	43	43	44	0	27	36	24	22	33	10 *
22	LOMA LINDA	6	19	41	27	23	-4	6	24	32	20	17	-3
22	LONG BEACH	14	22	24	39	52	12 *	29	21	15	15	26	11 *
22	SAN DIEGO	16	26	34	31	37	6	25	15	17	16	20	3
22	SO NEVADA HCS†				16	16	N/A				44	47	N/A
	ALL SITES	26	32	29	32	34	1	25	28	26	27	29	2
	SITE AVERAGE	23	27	29	31	34	0	24	20	21	27	29	1
	SITE STD. DEV.	14	15	17	15	16	10	11	11	11	14	14	8

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000

‡ HCHV program at Bath was discontinued in FY 2000 (FTEE transferred to Syracuse).

†† FY00-FY01 change measure not calculated for sites newly funded in FY 2000 because these programs were not in operation for all of FY 2000.

TABLE 3-6V. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 97-01, BY VISN

VISN	% NOT STRICTLY HOMELESS						% HOMELESS < 1 MO.					
	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF. FY 00-01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF. FY 00-01
1	13	12	8	16	19	3	22	33	37	31	30	-1
2	26	26	33	44	47	3	35	37	32	46	43	-3
3	19	28	36	37	42	5	27	23	25	28	24	-4
4	26	25	22	26	34	8	30	31	39	35	36	1
5	23	29	31	37	34	-3	24	26	25	24	19	-6
6	13	15	24	21	25	5	19	16	16	14	19	4
7	29	37	38	47	44	-3	22	29	25	30	29	-2
8	14	18	23	27	30	3	27	32	27	26	28	2
9	34	36	40	38	44	6	26	23	29	30	28	-2
10	21	21	18	36	34	-2	23	28	34	40	38	-1
11	21	30	27	20	24	3	28	30	36	39	39	0
12	38	40	45	50	39	-11	24	29	31	28	21	-7
13	11	13	17	18	24	6	17	10	17	13	20	7
14				66	47	N/A				42	46	N/A
15	35	29	20	19	28	10	25	22	19	8	13	5
16	23	24	21	29	29	-1	17	18	16	20	27	7
17	19	27	26	37	30	-6	18	16	20	25	32	6
18	16	24	15	22	23	1	33	38	35	33	32	-1
19	7	8	13	13	16	3	13	12	13	10	16	6
20	24	26	28	30	27	-3	30	27	25	24	22	-3
21	27	26	25	29	37	8	35	35	25	28	29	1
22	42	53	41	38	42	3	26	34	23	24	32	8
TOTAL	26	32	29	32	34	1	25	28	26	27	29	2
VISN AVG	23	26	26	32	33	2	25	26	26	27	28	1
STD. DEV.	9	10	10	13	9	5	6	8	8	10	9	4

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN Site Name		Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	<i>Ser. Psyc. Or Sub. Abuse Dx</i> %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	46.8	66.2	37.8	74.3	67.1	88.4	53.0	78.3
1	BOSTON	57.5	61.3	37.3	70.0	62.5	83.0	49.5	74.8
1	MANCHESTER	54.2	73.6	19.4	73.6	42.4	84.0	31.9	69.4
1	NORTHAMPTON	43.7	71.2	41.1	81.3	63.4	89.6	55.1	85.6
1	PROVIDENCE	48.9	73.3	31.2	83.5	65.0	96.6	51.9	82.7
1	TOGUS	42.0	42.0	7.2	44.9	63.8	76.8	31.9	65.2
1	WEST HAVEN	52.6	58.3	42.6	72.4	74.5	93.9	53.1	91.1
2	ALBANY	56.5	60.4	43.5	71.1	70.1	88.2	52.9	76.0
2	BUFFALO	58.0	45.6	40.2	61.5	49.7	78.4	32.8	78.4
2	CANANDAIGUA	50.0	59.3	52.4	69.8	39.9	80.3	29.3	74.6
2	SYRACUSE	54.3	66.1	46.8	78.0	46.8	87.1	37.6	83.3
3	BRONX	53.2	58.8	61.2	74.2	50.9	85.0	40.0	65.0
3	BROOKLYN	50.8	50.3	50.5	66.5	45.0	79.2	32.3	58.8
3	EAST ORANGE	53.0	54.9	57.8	74.2	27.6	81.0	20.8	76.6
3	MONTROSE	54.8	64.4	61.8	81.5	47.2	90.5	38.2	74.8
3	NEW YORK	49.2	38.1	41.8	54.8	24.4	63.3 *	15.8	57.5
3	NORTHPORT	57.5	68.1	45.6	77.5	54.4	88.1	43.8	85.0
4	ALTOONA	61.1	44.4	27.8	44.4	44.4	61.1 *	27.8	55.6
4	BUTLER	43.5	73.9	47.8	78.3	47.8	95.7	30.4	78.3
4	CLARKSBURG	78.6	42.9	21.4	53.6	78.6	85.7	46.4	75.0
4	COATESVILLE	51.0	65.9	64.3	78.3	21.3	83.1	16.5	85.9
4	ERIE	52.6	36.1	16.5	41.4	39.8	59.4 *	21.8	62.4
4	LEBANON	86.4	67.9	59.3	73.6	56.1	87.9	41.8	83.2
4	PHILADELPHIA	64.7	60.3	65.5	78.3	76.7	92.3	62.7	81.7
4	PITTSBURGH	46.2	71.3	56.1	81.0	60.8	91.2	50.6	78.9
4	WILKES-BARRE	62.4	78.5	41.0	83.4	83.4	98.0	68.8	81.9
4	WILMINGTON	48.5	48.5	25.1	69.0	50.3	90.1	29.2	71.9
5	BALTIMORE	38.3	54.6	57.8	71.9	36.5	79.5	28.9	65.5
5	PERRY POINT	63.3	89.9	79.1	97.0	54.3	99.4	51.9	88.7
5	WASHINGTON DC	71.7	57.6	59.1	81.1	55.9	95.3	41.7	76.2

VISN Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
6 ASHEVILLE	51.6	68.8	50.8	75.0	24.2	81.3	18.0	86.7
6 BECKLEY	57.9	52.6	26.3	52.6	26.3	63.2 *	15.8	84.2
6 DURHAM	69.7	63.3	47.3	68.6	45.3	76.7	37.1	71.0
6 FAYETTEVILLE NC	57.7	40.4	32.6	52.8	43.4	71.5 *	24.7	60.3
6 HAMPTON	29.8	69.5	55.7	83.5	50.0	91.1	42.5	78.9
6 RICHMOND	58.4	47.9	48.9	67.1	32.0	77.6	21.5	77.2
6 SALEM	50.2	64.3	34.8	73.9	31.4	81.6	23.7	74.9
6 SALISBURY	21.9	75.1	59.4	83.7	41.7	92.9	32.6	70.0
7 ATLANTA	41.1	68.5	69.7	83.1	30.3	90.3	23.1	75.7
7 AUGUSTA	57.6	69.5	54.2	81.8	63.5	96.1	49.3	83.3
7 BIRMINGHAM	44.1	75.9	77.2	94.5	30.3	97.2	27.6	81.9
7 CHARLESTON	55.3	84.1	55.7	87.1	40.9	93.9	34.1	79.2
7 COLUMBIA SC	63.0	40.8	36.4	51.1	25.0	59.8 *	16.3	57.1
7 TUSCALOOSA	30.8	61.5	53.8	61.5	53.8	76.9	38.5	69.2
7 TUSKEGEE	44.5	76.3	71.7	84.4	62.4	92.5	54.3	82.7
8 BAY PINES	47.4	52.6	12.1	56.9	20.0	66.1 *	10.8	50.9
8 GAINESVILLE	63.3	49.2	29.8	57.6	50.5	75.6	32.5	59.0
8 MIAMI	47.8	58.2	45.7	66.5	34.3	76.9	23.9	59.6
8 TAMPA	74.6	54.9	38.1	58.1	77.8	89.2	46.7	61.2
8 W PALM BEACH	51.7	62.9	36.3	73.4	49.8	85.7	37.6	65.1
9 HUNTINGTON	44.0	31.1	13.7	36.5	47.3	64.3 *	19.5	64.2
9 LEXINGTON	42.9	50.0	25.0	57.1	17.9	60.7 *	14.3	57.1
9 LOUISVILLE	57.6	69.7	52.4	81.8	60.6	92.2	50.2	80.1
9 MEMPHIS	58.8	55.9	61.9	74.3	44.5	84.4	34.5	85.7
9 MOUNTAIN HOME	57.8	81.2	50.8	86.1	39.9	91.7	34.3	81.8
9 NASHVILLE	32.2	92.7	87.5	96.2	42.8	98.6	40.4	96.2
10 CHILLICOTHE	45.6	75.4	43.9	77.2	91.2	96.5	71.9	84.2
10 CINCINNATI	47.9	74.6	58.2	86.9	51.6	95.1	43.4	85.2
10 CLEVELAND	47.7	69.9	62.6	82.6	40.3	89.7	33.3	78.2
10 COLUMBUS OPC	45.3	43.2	30.3	50.8	41.4	71.5 *	20.7	66.4
10 DAYTON	41.6	78.7	68.6	82.4	17.6	85.4	14.6	86.2
10 NORTHEAST OHIO	50.6	62.4	51.9	71.7	53.2	85.2	39.7	72.6

VISN Site Name		Reports Medical Problem	Alcohol Dx	Drug Dx	Any Substance Abuse Dx	Serious Psyc Dx	<i>Ser. Psyc. Or Sub. Abuse Dx</i>	Dual Dx	Past Psyc. Or Sub. Abuse Hosp.
		%	%	%	%	%	%	%	%
11	ANN ARBOR	78.5	74.5	53.4	86.1	39.0	94.8	30.3	74.5
11	BATTLE CREEK	52.7	54.7	42.1	65.1	36.2	74.2	27.0	70.8
11	DANVILLE	56.5	50.0	30.6	53.2	38.7	67.7 *	24.2	72.6
11	DETROIT	49.9	46.7	53.8	67.8	42.8	80.5	30.1	73.1
11	INDIANAPOLIS	64.9	57.0	43.8	68.1	28.3	79.3	17.1	67.7
11	N. INDIANA	59.0	46.3	33.7	56.6	41.5	70.7 *	27.3	61.0
11	SAGINAW	73.3	46.7	13.3	53.3	53.3	80.0	26.7	63.3
11	TOLEDO	50.0	68.4	56.3	81.6	85.4	96.2	70.9	63.3
12	CHICAGO WS	50.8	64.5	60.0	79.2	39.5	89.3	29.4	76.3
12	HINES	48.7	52.4	53.1	69.1	69.1	89.5	48.7	69.5
12	IRON MOUNTAIN	53.2	68.1	17.0	68.1	53.2	80.9	40.4	80.9
12	MADISON	51.7	73.3	45.0	83.3	43.3	90.0	36.7	85.0
12	MILWAUKEE	49.3	54.1	48.5	65.5	38.5	71.9	32.1	72.5
12	TOMAH	61.1	68.3	33.3	74.6	65.1	88.1	51.6	84.1
13	FARGO	63.6	59.7	13.1	61.4	53.0	80.5	33.9	70.3
13	MINNEAPOLIS	20.5	76.9	47.1	79.8	36.7	88.7	27.7	72.0
13	SIOUX FALLS	51.5	52.4	13.6	54.4	68.9	80.6	42.7	71.8
14	CENTRAL IOWA	30.0	40.2	18.6	45.5	19.3	55.7 *	9.1	62.1
14	GR. NEBRASKA	32.9	52.9	11.8	54.1	51.8	81.2	24.7	67.1
14	IOWA CITY	77.4	40.1	13.2	44.3	47.0	69.5 *	21.9	57.5
14	OMAHA	50.0	78.8	43.9	89.4	47.7	95.5	41.7	64.4
15	KANSAS CITY	33.9	70.3	56.6	85.5	39.2	92.8	31.9	83.7
15	SAINT LOUIS	40.0	78.1	67.7	91.6	29.0	96.1	24.5	85.2
15	TOPEKA	54.4	55.2	37.9	69.0	75.9	89.7	55.2	78.9
15	WICHITA	70.0	50.0	48.6	64.3	72.9	90.0	47.1	78.6

VISN Site Name		Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	<i>Ser. Psyc. Or Sub. Abuse Dx</i> %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
16	ALEXANDRIA	53.0	56.7	37.8	62.2	62.8	84.1	40.9	72.0
16	FAYETTEVILLE AR	56.9	50.4	24.1	54.7	69.3	82.5	41.6	73.0
16	GULF COAST HCS	53.5	42.3	23.9	50.7	39.4	69.0 *	21.1	66.2
16	HOUSTON	53.0	56.3	48.3	66.9	35.8	77.3	25.4	64.5
16	JACKSON	46.9	76.7	58.0	83.2	53.8	92.7	44.3	85.1
16	LITTLE ROCK	58.4	65.6	52.3	76.0	47.1	87.6	35.5	76.9
16	MUSKOGEE	50.0	44.4	20.8	50.7	52.1	81.3	21.5	69.4
16	NEW ORLEANS	64.1	72.3	65.3	89.4	55.7	98.0	47.1	81.8
16	OKLAHOMA CITY	55.5	70.3	49.2	85.2	62.5	98.4	49.2	80.5
16	SHREVEPORT	46.5	64.7	53.9	79.4	50.0	88.2	41.2	81.3
17	CENT. TEXAS HCS	52.7	55.0	34.3	64.8	45.2	84.3	25.7	70.0
17	DALLAS	42.8	68.2	68.1	85.7	45.8	90.4	41.1	69.3
17	SAN ANTONIO	59.5	69.0	41.5	81.2	57.1	95.8	42.5	71.4
18	EL PASO OPC	44.6	62.1	22.7	72.7	45.5	83.3	34.8	65.2
18	NEW MEXICO HCS	62.0	45.6	27.4	57.0	49.4	81.4	24.9	57.4
18	PHOENIX	60.6	51.4	36.4	62.6	42.8	75.6	29.9	65.4
18	TUCSON	58.3	59.0	26.0	64.4	51.4	81.3	34.5	68.6
18	W. TEXAS HCS	60.9	26.1	0.0	26.1	30.4	52.2 *	4.3	73.9
19	CHEYENNE	65.3	55.4	19.8	63.4	58.4	91.1	30.7	77.2
19	DENVER	55.8	62.4	35.5	69.0	76.8	97.3	48.5	80.4
19	SALT LAKE CITY	57.0	47.7	17.3	52.7	62.4	82.7	32.5	62.9
19	SHERIDAN	60.0	52.2	10.9	54.3	56.5	77.2	33.7	77.8
19	SO COLORADO HCS	63.6	49.6	30.2	55.8	91.5	93.8	53.5	65.1
20	ANCHORAGE	39.0	61.5	19.2	64.1	56.4	87.2	33.3	52.6
20	BOISE	46.8	72.7	26.0	76.0	59.1	88.3	46.8	81.2
20	PORTLAND	48.0	41.6	23.3	48.8	35.6	65.1 *	19.2	65.6
20	ROSEBURG	68.5	63.4	43.7	69.1	64.4	88.6	44.9	74.9
20	SEATTLE	51.7	61.1	41.9	68.2	56.4	81.2	43.4	67.2
20	SPOKANE	43.7	57.1	29.4	64.3	58.0	79.8	42.4	66.4
20	WALLA WALLA	68.1	51.6	28.6	60.8	50.9	79.1	32.6	68.1

VISN Site Name		Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
21	CENTRAL CA HCS	58.6	26.4	29.2	42.2	47.2	65.8 *	23.6	65.6
21	HONOLULU	42.9	37.5	31.8	48.9	31.8	64.3 *	16.4	46.8
21	NORTHERN CA HCS	70.0	45.8	41.0	60.4	48.7	75.8	33.3	59.7
21	PALO ALTO	51.2	48.7	44.7	64.7	33.5	75.5	22.7	60.8
21	SAN FRANCISCO	55.9	56.1	56.7	75.0	45.8	85.5	35.3	74.3
21	SIERRA NEV HCS	60.5	59.4	19.2	67.5	46.9	78.0	36.4	62.2
22	GREATER LA	45.3	41.3	42.1	55.2	29.0	65.9 *	18.3	55.8
22	LOMA LINDA	59.8	57.0	46.3	64.8	53.3	82.8	35.2	63.1
22	LONG BEACH	33.3	61.9	53.4	73.6	22.8	78.7	17.6	53.0
22	SAN DIEGO	54.9	66.8	65.4	84.6	47.8	93.7	38.8	82.4
22	SO NEVADA HCS	47.1	25.0	11.0	29.1	35.1	48.0 *	16.2	48.8
	ALL SITES	51.8	57.1	44.9	68.4	45.4	81.2	32.6	69.2
	SITE AVERAGE	53.1	58.9	41.4	68.5	48.9	82.9	34.6	72.2
	SITE STD.DEV.	11.0	13.2	17.4	14.1	15.6	10.9	13.0	9.9

Source: Form X, items 16, 20, 24, 37, 38, 40, 41, 43

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 3-7V. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, BY VISN

VISN	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	50.0	65.5	36.1	74.5	64.6	88.6	50.5	80.3
2	54.8	57.0	45.6	69.2	52.8	83.3	38.8	77.3
3	52.5	54.3	54.0	70.6	40.9	80.5	31.0	67.2
4	60.8	62.7	53.7	75.1	61.2	88.6	47.6	79.7
5	60.5	67.7	65.5	84.2	50.5	92.7	41.9	77.7
6	41.0	64.4	50.2	75.2	41.1	84.8	31.4	73.1
7	49.0	70.2	62.9	81.9	39.5	89.5	31.9	76.9
8	59.7	54.7	33.6	60.9	50.1	79.3	31.7	59.0
9	50.1	66.8	56.7	76.6	45.5	86.7	35.4	83.0
10	46.5	64.4	53.0	73.3	41.9	84.6	30.6	76.7
11	58.6	55.8	46.4	69.2	42.7	81.1	30.8	69.5
12	51.0	60.1	51.6	72.9	46.6	83.8	35.7	75.1
13	40.0	67.3	30.4	69.6	47.2	84.7	32.1	71.4
14	53.0	47.7	19.8	53.0	38.7	70.4	21.2	61.1
15	44.3	67.9	56.8	82.2	45.7	93.1	34.7	82.8
16	54.8	62.0	49.4	72.9	48.0	85.7	35.3	73.7
17	49.5	65.4	53.2	79.7	48.7	90.4	37.9	70.0
18	59.6	52.9	31.4	62.3	46.0	77.9	30.4	65.4
19	58.4	55.6	26.7	61.5	71.5	90.9	42.2	73.7
20	54.1	55.8	32.9	62.5	52.1	78.6	36.0	68.6
21	55.8	47.6	41.7	62.9	42.1	76.4	28.7	64.2
22	44.4	45.2	42.7	57.9	30.3	68.5	19.6	56.4
TOTAL	51.8	57.1	44.9	68.4	45.4	81.2	32.6	69.2
VISN AVERAGE	52.2	59.6	45.2	70.4	47.6	83.6	34.4	71.9
VISN STD.DEV.	6.3	7.3	12.2	8.4	9.1	6.6	7.2	7.5

Source: Form X, items 16, 20, 24, 37, 38, 40, 41, 43

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 97-01

VISN	SITE	SERIOUS PSYCH. OR SUBSTANCE ABUSE DX					<i>DIFF.</i>
		FY 97	FY 98	FY 99	FY 00	FY 01	<i>FY 00- FY 01††</i>
1	BEDFORD†				85.6	88.4	<i>N/A</i>
1	BOSTON	85.7	79.8	80.7	82.8	83.0	<i>0.2</i>
1	MANCHESTER†				89.7	84.0	<i>N/A</i>
1	NORTHAMPTON†					89.6	<i>N/A</i>
1	PROVIDENCE	93.9	87.7	91.1	95.3	96.6	<i>1.3</i>
1	TOGUS†				79.6	76.8	<i>N/A</i>
1	WEST HAVEN	94.5	91.5	92.2	91.2	93.9	<i>2.7</i>
1	WHITE RIV JCT†				64.3		<i>N/A</i>
2	ALBANY	88.8	77.4	73.9	82.1	88.2	<i>6.1</i>
2	BATH‡	95.0	90.1	91.9	81.3		<i>N/A</i>
2	BUFFALO	96.3	91.7	90.9	84.3	78.4	<i>-5.9</i>
2	CANANDAIGUA	71.0	91.7	87.0	84.8	80.3	<i>-4.5</i>
2	SYRACUSE	86.3	86.1	84.1	83.5	87.1	<i>3.6</i>
3	BRONX	93.2	92.1	88.2	75.8	85.0	<i>9.2</i>
3	BROOKLYN	87.1	88.1	83.5	83.4	79.2	<i>-4.2</i>
3	EAST ORANGE	79.9	63.8	69.9	81.9	81.0	<i>-0.9</i>
3	MONTROSE†				89.5	90.5	<i>N/A</i>
3	NEW YORK	83.6	84.1	74.6	71.3	63.3	<i>-8.0 *</i>
3	NORTHPORT†					88.1	<i>N/A</i>
4	ALTOONA†					61.1	<i>N/A</i>
4	BUTLER†					95.7	<i>N/A</i>
4	CLARKSBURG†					85.7	<i>N/A</i>
4	COATESVILLE†				81.5	83.1	<i>N/A</i>
4	ERIE†					59.4	<i>N/A</i>
4	LEBANON	90.9	88.8	89.0	89.2	87.9	<i>-1.3</i>
4	PHILADELPHIA	96.8	98.5	100.0	97.0	92.3	<i>-4.7</i>
4	PITTSBURGH	80.3	82.4	88.7	91.5	91.2	<i>-0.3</i>
4	WILKES BARRE	95.5	90.3	95.1	93.6	98.0	<i>4.4</i>
4	WILMINGTON†				62.5	90.1	<i>N/A</i>
5	BALTIMORE	80.6	84.0	86.4	89.0	79.5	<i>-9.5 *</i>
5	PERRY POINT	91.8	93.9	96.8	95.0	99.4	<i>4.4</i>
5	WASHINGTON	98.2	97.9	97.1	98.1	95.3	<i>-2.8</i>
6	ASHEVILLE†			88.5	96.9	81.3	<i>-15.6 *</i>
6	BECKLEY†		61.5	36.8	41.2	63.2	<i>22.0</i>
6	DURHAM†		92.9	72.5	85.5	76.7	<i>-8.8 *</i>
6	FAYETTEVILLE NC†			95.3	72.9	71.5	<i>-1.4</i>
6	HAMPTON	91.8	94.6	95.6	93.9	91.1	<i>-2.8</i>
6	RICHMOND†		94.6	84.2	85.6	77.6	<i>-8.0 *</i>
6	SALEM†			58.3	75.8	81.6	<i>5.8</i>
6	SALISBURY	86.4	82.3	87.9	93.6	92.9	<i>-0.7</i>

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 97-01

VISN	SITE	SERIOUS PSYCH. OR SUBSTANCE ABUSE DX					<i>DIFF.</i>
		FY 97	FY 98	FY 99	FY 00	FY 01	<i>FY 00- FY 01††</i>
7	ATLANTA	92.6	90.5	93.9	92.5	90.3	-2.2
7	AUGUSTA	80.5	89.0	78.4	91.6	96.1	4.5
7	BIRMINGHAM	97.1	95.6	95.7	87.4	97.2	9.8
7	CHARLESTON	98.9	96.1	95.4	79.3	93.9	14.6
7	COLUMBIA SC†				58.0	59.8	<i>N/A</i>
7	TUSCALOOSA†				83.1	76.9	<i>N/A</i>
7	TUSKEGEE	90.3	95.3	93.4	89.7	92.5	2.8
8	BAY PINES†				71.9	66.1	<i>N/A</i>
8	GAINESVILLE†				72.7	75.6	<i>N/A</i>
8	MIAMI	82.7	77.6	78.7	76.4	76.9	0.5
8	TAMPA	87.0	88.5	76.8	79.4	89.2	9.8
8	W PALM BEACH†				87.7	85.7	<i>N/A</i>
9	HUNTINGTON	64.0	72.9	68.5	69.3	64.3	-5.0
9	LEXINGTON†				68.4	60.7	<i>N/A</i>
9	LOUISVILLE	93.8	96.1	97.6	95.5	92.2	-3.3
9	MEMPHIS†				98.6	84.4	<i>N/A</i>
9	MOUNTAIN HOME	90.8	91.9	88.0	91.4	91.7	0.3
9	NASHVILLE	91.4	90.0	93.0	93.5	98.6	5.1
10	CHILLICOTHE†				95.7	96.5	<i>N/A</i>
10	CINCINNATI	98.6	96.7	100.0	88.6	95.1	6.5
10	CLEVELAND	92.7	93.9	95.0	93.8	89.7	-4.1
10	COLUMBUS†	71.3	65.5	63.1	58.6	71.5	12.9
10	DAYTON	86.0	86.4	84.5	78.9	85.4	6.5
10	NE OHIO†				87.8	85.2	<i>N/A</i>
11	ANN ARBOR†				91.8	94.8	<i>N/A</i>
11	BATTLE CREEK	87.0	87.7	82.5	71.1	74.2	3.1
11	DANVILLE†				83.8	67.7	<i>N/A</i>
11	DETROIT	83.0	83.9	82.0	80.6	80.5	-0.1
11	INDIANAPOLIS	86.9	83.9	83.2	87.3	79.3	-8.0 *
11	N. INDIANA†				75.1	70.7	<i>N/A</i>
11	SAGINAW†					80.0	<i>N/A</i>
11	TOLEDO	93.0	91.9	93.8	97.4	96.2	-1.2
12	CHICAGO WS	90.0	87.8	91.3	87.2	89.3	2.1
12	HINES	80.1	73.4	79.2	87.9	89.5	1.6
12	IRON MOUNTAIN†				70.0	80.9	<i>N/A</i>
12	MADISON†					90.0	<i>N/A</i>
12	MILWAUKEE	90.7	88.8	86.2	86.7	71.9	-14.8 *
12	TOMAH	81.3	87.1	91.7	90.2	88.1	-2.1

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 97-01

VISN	SITE	SERIOUS PSYCH. OR SUBSTANCE ABUSE DX					<i>DIFF.</i>
		FY 97	FY 98	FY 99	FY 00	FY 01	<i>FY 00- FY 01††</i>
13	FARGO	87.4	87.1	75.0	81.7	80.5	-1.2
13	MINNEAPOLIS	94.7	94.8	96.6	95.9	88.7	-7.2 *
13	SIOUX FALLS†				86.3	80.6	<i>N/A</i>
14	CENTRAL IOWA†					55.7	<i>N/A</i>
14	GR. NEBRASKA†					81.2	<i>N/A</i>
14	IOWA CITY†				86.8	69.5	<i>N/A</i>
14	OMAHA†					95.5	<i>N/A</i>
15	KANSAS CITY	90.2	88.5	91.9	93.8	92.8	-1.0
15	SAINT LOUIS	98.1	96.3	97.9	97.0	96.1	-0.9
15	TOPEKA†				93.3	89.7	<i>N/A</i>
15	WICHITA†					90.0	<i>N/A</i>
16	ALEXANDRIA†					84.1	<i>N/A</i>
16	FAYETTEVILLE AR†				86.2	82.5	<i>N/A</i>
16	GULF COAST HCS†					69.0	<i>N/A</i>
16	HOUSTON	77.3	75.9	79.2	79.3	77.3	-2.0
16	JACKSON	97.0	90.5	88.8	87.7	92.7	5.0
16	LITTLE ROCK	90.1	92.3	90.0	91.5	87.6	-3.9
16	MUSKOGEE†				76.1	81.3	<i>N/A</i>
16	NEW ORLEANS	98.9	98.6	99.6	97.7	98.0	0.3
16	OKLAHOMA CITY	100.0	97.8	98.8	98.9	98.4	-0.5
16	SHREVEPORT†				98.5	88.2	<i>N/A</i>
17	CENTRAL TEXAS†				85.9	84.3	<i>N/A</i>
17	DALLAS	74.6	82.4	82.7	87.7	90.4	2.7
17	SAN ANTONIO	95.5	96.6	94.6	96.2	95.8	-0.4
18	EL PASO OPC†					83.3	<i>N/A</i>
18	NEW MEXICO HCS†				100.0	81.4	<i>N/A</i>
18	PHOENIX	87.3	94.5	89.3	78.3	75.6	-2.7
18	TUCSON	70.7	73.5	76.9	79.8	81.3	1.5
18	W. TEXAS HCS†					52.2	<i>N/A</i>
19	CHEYENNE	98.1	94.3	92.1	92.7	91.1	-1.6
19	DENVER	96.8	97.5	97.2	99.0	97.3	-1.7
19	SALT LAKE CITY	69.3	71.7	83.0	77.4	82.7	5.3
19	SHERIDAN†					77.2	<i>N/A</i>
19	SO COLORADO HCS†					93.8	<i>N/A</i>

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 97-01

VISN	SITE	SERIOUS PSYCH. OR SUBSTANCE ABUSE DX					<i>DIFF.</i>
		FY 97	FY 98	FY 99	FY 00	FY 01	<i>FY 00- FY 01††</i>
20	ANCHORAGE	63.8	77.3	74.8	77.8	87.2	9.4
20	BOISE†				82.7	88.3	<i>N/A</i>
20	PORTLAND	80.5	67.4	62.6	68.2	65.1	-3.1
20	ROSEBURG	88.0	88.4	85.1	87.8	88.6	0.8
20	SEATTLE	80.9	79.0	82.1	82.1	81.2	-0.9
20	SPOKANE	82.8	89.3	75.0	76.7	79.8	3.1
20	WALLA WALLA	68.8	69.2	74.2	79.9	79.1	-0.8
21	CENTRAL CALIFORNIA HCS†				73.0	65.8	<i>N/A</i>
21	HONOLULU†				60.5	64.3	<i>N/A</i>
21	N CALIFORNIA HCS†				77.0	75.8	<i>N/A</i>
21	PALO ALTO†				72.3	75.5	<i>N/A</i>
21	SAN FRANCISCO	82.0	77.8	85.4	86.8	85.5	-1.3
21	SIERRA NEVADA†				64.3	78.0	<i>N/A</i>
22	GREATER LOS ANGELES	77.5	65.8	62.3	66.5	65.9	-0.6
22	LOMA LINDA	94.3	85.4	91.2	87.3	82.8	-4.5
22	LONG BEACH	92.7	93.5	89.2	90.8	78.7	-12.1 *
22	SAN DIEGO	98.1	97.8	96.9	97.9	93.7	-4.2
22	SO NEVADA HCS†				46.0	48.0	<i>N/A</i>
	ALL SITES	84.7	81.1	81.1	81.9	81.2	-0.7
	SITE AVERAGE	87.5	86.7	85.5	85.5	82.9	0.0
	SITE STD. DEV.	8.9	9.3	11.3	10.1	10.9	6.2

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000

‡ HCHV program at Bath was discontinued in FY 2000 (FTEE transferred to Syracuse).

†† FY00-FY01 change measure not calculated for sites newly funded in FY 2000 because these programs were not in operation for all of FY 2000.

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TABLE 3-8V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 97-01, BY VISN

VISN	<u>SERIOUS PSYCH. OR SUBSTANCE ABUSE DX</u>					DIFF.
	FY 97	FY 98	FY 99	FY 00	FY 01	FY 00- FY 01
1	89.8	84.7	86.0	87.2	88.6	1.4
2	90.1	87.3	84.2	83.7	83.3	-0.4
3	85.3	84.4	79.7	79.4	80.5	1.1
4	88.7	89.8	93.3	91.3	88.6	-2.7
5	90.2	93.5	93.8	95.2	92.7	-2.5
6	88.6	86.5	87.9	88.9	84.8	-4.1
7	91.9	93.0	92.1	85.9	89.5	3.6
8	84.3	81.8	77.8	76.1	79.3	3.2
9	82.4	86.6	84.3	88.6	86.7	-1.9
10	87.4	85.3	85.4	83.7	84.6	0.9
11	86.8	86.7	84.8	81.5	81.1	-0.4
12	86.1	85.7	87.0	87.4	83.8	-3.6
13	91.7	92.1	87.5	89.6	84.7	-4.9
14				86.8	70.4	N/A
15	93.7	92.2	93.7	95.1	93.1	-2.0
16	88.1	85.9	87.2	87.0	85.7	-1.3
17	81.0	86.4	85.9	90.3	90.4	0.1
18	75.9	79.3	80.5	79.3	77.9	-1.4
19	84.1	86.8	91.5	90.8	90.9	0.1
20	80.0	77.9	72.1	77.6	78.6	1.0
21	82.0	77.9	85.4	77.2	76.4	-0.8
22	79.3	68.3	67.5	69.0	68.5	-0.5
TOTAL	84.7	81.1	81.1	81.9	81.2	-0.7
VISN AVG.	86.1	85.3	85.1	85.1	83.6	-0.7
STD. DEV.	4.7	5.9	6.8	6.6	6.6	2.2

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CHAPTER 4

HCHV PROGRAM PROCESS

A. Focus on Outreach

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 4-1 and 4-1V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2001, 53 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another 11 percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. Combined, these two types of VA outreach accounted for 65 percent of the first contacts by HCHV clinicians. An additional eight percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 4-2 and 4-2V, veterans are frequently interviewed for the intake assessment in the community. In FY 2001, about 69 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) Less than 20 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites.

Tables 4-3 and 4-3V show the trend in outreach and community interviews from FY 97 through FY 2001. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a four percentage point decrease in the proportion of veterans encountered through outreach, and a seven percentage point decrease in proportion interviewed in the community, from FY 2000 to FY 2001. Looking at the entire five-year period shows that FY 99 and FY 2000 were somewhat higher than the other years. The decrease in FY 2001 suggests a return to "pre-FY 99" levels on these measures.

Tables 4-4 and 4-4V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2001. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 4-4A and 4-4AV display the use of any VA mental health services by the same group of veterans¹. Each table lists the percentage of veterans in four service-use groups (none before-none after; some before-none after; none before-some after; some before-some after). Tables 4-4 and 4-4V show that most veterans assessed by the HCHV program (78 percent) have not used HCHV services in the six months before contact. Overall, about half the veterans receive HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who did not use services before contact and did use them after contact. This group constitutes about 36 percent of the contacts made during this time period. *About 42 percent of contacts during the time period measured used no*

¹ Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2001 are included. VA Mental health service use included any outpatient psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PR RTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

HCHV services before or after initial assessment. This group includes unknown numbers of non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment; yet suggests that a substantial percentage of outreach efforts do not result in connection of veterans with HCHV program services.

The broader use of any VA mental health services in the group initially assessed during FY 2001 is shown in Tables 4-4A and 4-4AV². About 46 percent of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 69 percent of the veterans contacted in FY 2001 receive some services from VA mental health in the six months following contact. Only about a quarter of veterans contacted get no services before or after contact. The difference between the 52 percent who receive HCHV services after contact (in Table 4-4) and the 69 percent who receive any VA mental health services after contact (in Table 4-4A) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

B. Selection for Residential Treatment

Tables 4-5 through 4-11 compare veterans contacted in FY 2001 who were placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 36,528 veterans on whom intake assessments were completed during FY 2001 at sites with residential treatment programs, 4,235 (10 percent) were placed in contracted residential treatment³. This is one of the lowest percentages of veterans placed into residential treatment ever observed in the HCHV monitoring data, largely due to several programs that placed no veterans during the fiscal year. Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., chronicity of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-5 through 4-11 attempt to monitor this process.

Veterans placed in residential treatment were slightly younger than those not placed (see Table 4-6). A slightly lower percentage of women were placed in residential treatment as were not placed (some contract programs only accept males). The ethnic distribution of placements was similar to those not placed (Table 4-7).

As shown in Table 4-8, veterans who were placed were as likely to be literally homeless at intake as those not placed. In contrast, veterans who were placed were much more likely to have serious psychiatric and substance abuse problems, as indicated by their intake diagnoses (Table 4-9).

² HCHV services are also included in the count of "any VA mental health" services.

³ Placement figures in Table 4-5 include only veterans whose intake form was completed during FY 2001 and whose admission to residential treatment occurred on or before December 31, 2001.

Appropriateness of Residential Treatment Placement

In order to detect inappropriate selection for placement in residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than \$1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-10 and 4-10V, about 13 percent of veterans placed in residential treatment during FY 2001 met any of these criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment continues to increase, from 8.5 percent in FY 97 to 12.8 percent in FY 2001. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran, and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars are not intended to be used for veterans who are referred from inpatient units of the medical center. In order to detect these placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2001 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-11 and 4-11V. Overall, five percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV resources are being eroded by use for inpatient discharge planning.

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	Site Name	VA O/R %	Non-VA Hmls Program %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	BEDFORD	15.7	7.8	3.1	11.6	0.5	3.1	55.2	3.1	70.9
1	BOSTON	27.0	4.5	1.2	9.7	0.0	2.4	55.2	0.0	82.2
1	MANCHESTER	68.8	2.8	6.9	12.5	0.0	8.3	0.0	0.7	68.8
1	NORTHAMPTON	86.3	2.1	1.2	2.1	0.5	0.7	6.9	0.2	93.1
1	PROVIDENCE	95.9	1.5	0.0	0.4	0.0	2.3	0.0	0.0	95.9
1	TOGUS	31.9	10.1	5.8	42.0	2.9	7.2	0.0	0.0	31.9 *
1	WEST HAVEN	84.7	3.4	0.6	6.7	0.9	3.1	0.0	0.6	84.7
2	ALBANY	78.5	3.1	0.8	4.3	0.3	5.9	5.1	2.0	83.6
2	BUFFALO	36.4	6.8	1.5	8.3	0.0	21.3	21.0	4.7	57.4
2	CANANDAIGUA	24.5	25.4	1.7	2.6	2.8	37.9	2.6	2.6	27.1 *
2	SYRACUSE	43.5	25.3	1.6	10.2	3.2	11.3	0.5	4.3	44.1
3	BRONX	96.9	0.0	0.2	0.4	1.9	0.0	0.4	0.2	97.3
3	BROOKLYN	16.1	2.3	4.0	4.7	0.4	27.6	39.3	5.7	55.4
3	EAST ORANGE	28.1	2.9	9.6	10.4	1.0	47.1	0.0	0.8	28.1 *
3	MONTROSE	97.2	0.5	0.0	0.0	0.2	1.4	0.0	0.7	97.2
3	NEW YORK	2.3	1.2	0.9	13.7	1.4	11.8	64.5	4.2	66.8
3	NORTHPORT	30.0	60.6	4.4	2.5	0.0	2.5	0.0	0.0	30.0 *
4	ALTOONA	5.6	5.6	5.6	50.0	0.0	27.8	0.0	5.6	5.6 *
4	BUTLER	82.6	0.0	0.0	13.0	0.0	0.0	0.0	4.3	82.6
4	CLARKSBURG	35.7	3.6	42.9	7.1	7.1	0.0	0.0	3.6	35.7
4	COATESVILLE	16.9	1.6	1.6	4.4	2.4	0.8	71.9	0.4	88.8
4	ERIE	32.3	21.8	3.0	11.3	4.5	15.0	0.0	12.0	32.3 *
4	LEBANON	87.9	1.8	0.0	0.7	0.0	1.8	6.8	1.1	94.6
4	PHILADELPHIA	41.9	7.8	4.0	8.6	3.6	9.4	24.7	0.0	66.7
4	PITTSBURGH	65.2	13.5	2.0	4.7	0.0	10.8	0.0	3.8	65.2
4	WILKES-BARRE	81.9	14.7	0.5	0.5	0.5	1.5	0.5	0.0	82.4
4	WILMINGTON	27.5	21.1	1.2	8.8	1.2	36.8	0.0	3.5	27.5 *
5	BALTIMORE	96.4	1.2	0.4	0.4	0.8	0.8	0.0	0.0	96.4
5	PERRY POINT	46.6	23.0	8.4	2.4	0.3	11.0	7.5	0.9	54.0
5	WASHINGTON DC	58.8	2.2	0.5	16.4	0.2	21.3	0.2	0.2	59.1

VISN	Site Name	VA O/R	Non-VA Hmls Program	VAMC Inpt Ref	VAMC Outpt Ref	Vet Center	Self-Referred	Special Program	Other	O/R Or Special Program
		%	%	%	%	%	%	%	%	%
6	ASHEVILLE	54.7	0.8	35.2	8.6	0.8	0.0	0.0	0.0	54.7
6	BECKLEY	68.4	5.3	5.3	0.0	0.0	5.3	15.8	0.0	84.2
6	DURHAM	74.7	1.6	9.4	6.1	0.4	2.0	5.7	0.0	80.4
6	FAYETTEVILLE NC	71.9	5.2	0.7	1.1	0.0	2.6	18.0	0.4	89.9
6	HAMPTON	62.8	7.9	9.1	7.7	1.0	10.4	0.0	1.0	62.8
6	RICHMOND	29.2	13.7	10.0	13.7	0.5	28.3	0.0	4.6	29.2 *
6	SALEM	89.9	3.4	2.9	1.9	0.5	1.4	0.0	0.0	89.9
6	SALISBURY	91.9	2.0	4.4	0.7	0.6	0.4	0.0	0.0	91.9
7	ATLANTA	36.0	3.4	0.9	7.2	0.7	50.1	0.9	0.9	36.9
7	AUGUSTA	63.1	6.9	11.3	7.9	0.5	10.3	0.0	0.0	63.1
7	BIRMINGHAM	1.7	7.2	6.6	19.7	0.0	47.6	9.0	8.3	10.7 *
7	CHARLESTON	89.0	2.7	0.4	1.5	1.5	4.2	0.8	0.0	89.8
7	COLUMBIA SC	27.7	17.9	0.5	7.1	0.5	13.0	32.1	1.1	59.8
7	TUSCALOOSA	46.2	7.7	0.0	23.1	0.0	15.4	0.0	7.7	46.2
7	TUSKEGEE	49.1	3.5	1.2	11.6	0.0	34.7	0.0	0.0	49.1
8	BAY PINES	53.4	3.9	0.0	5.5	1.2	8.6	17.8	9.6	71.2
8	GAINESVILLE	41.8	6.5	1.1	15.2	0.5	6.5	25.0	3.4	66.8
8	MIAMI	77.9	4.0	2.5	4.9	0.4	2.8	7.0	0.4	84.9
8	TAMPA	82.1	1.2	0.4	0.4	0.7	4.4	10.0	0.9	92.0
8	W PALM BEACH	41.7	8.5	0.9	13.6	7.2	23.4	0.0	4.7	41.7
9	HUNTINGTON	93.4	2.5	0.4	2.1	0.4	0.4	0.0	0.8	93.4
9	LEXINGTON	7.1	85.7	3.6	0.0	0.0	0.0	0.0	3.6	7.1 *
9	LOUISVILLE	21.6	12.6	6.1	9.5	0.4	46.3	0.0	3.5	21.6 *
9	MEMPHIS	11.6	11.2	22.7	8.4	1.2	39.0	5.0	0.8	16.7 *
9	MOUNTAIN HOME	53.5	9.9	6.9	3.3	11.9	10.6	0.3	3.6	53.8
9	NASHVILLE	64.5	0.0	2.7	18.7	0.5	13.6	0.0	0.0	64.5
10	CHILLCOTHE	24.6	1.8	17.5	22.8	0.0	21.1	0.0	12.3	24.6 *
10	CINCINNATI	69.7	9.8	2.5	8.2	2.5	4.9	0.8	1.6	70.5
10	CLEVELAND	85.3	3.7	4.4	4.4	0.2	0.5	0.0	1.5	85.3
10	COLUMBUS OPC	50.5	9.9	3.6	6.3	1.2	26.7	0.0	1.8	50.5
10	DAYTON	93.3	1.3	1.3	0.4	0.0	2.9	0.0	0.8	93.3
10	NORTHEAST OHIO	80.6	4.2	1.3	4.6	0.8	5.9	0.0	2.5	80.6

VISN	Site Name	VA O/R	Non-VA Hmls Program	VAMC Inpt Ref	VAMC Outpt Ref	Vet Center	Self-Referred	Special Program	Other	O/R Or Special Program
		%	%	%	%	%	%	%	%	%
11	ANN ARBOR	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
11	BATTLE CREEK	77.7	5.0	3.1	0.9	0.3	10.4	0.0	2.5	77.7
11	DANVILLE	38.7	24.2	6.5	9.7	0.0	21.0	0.0	0.0	38.7
11	DETROIT	28.7	0.0	0.0	0.0	0.0	0.0	71.0	0.2	99.8
11	INDIANAPOLIS	85.7	8.8	0.0	2.8	0.0	2.0	0.0	0.8	85.7
11	N. INDIANA	40.5	33.2	1.0	5.9	2.0	5.4	12.2	0.0	52.7
11	SAGINAW	26.7	46.7	0.0	0.0	0.0	16.7	0.0	10.0	26.7 *
11	TOLEDO	85.4	4.4	0.6	1.3	0.0	8.2	0.0	0.0	85.4
12	CHICAGO WS	94.0	2.5	0.2	0.8	0.2	1.1	1.2	0.2	95.3
12	HINES	72.0	5.1	0.7	6.9	0.4	13.5	0.4	1.1	72.4
12	IRON MOUNTAIN	21.3	2.1	23.4	34.0	0.0	19.1	0.0	0.0	21.3 *
12	MADISON	51.7	0.0	0.0	1.7	1.7	0.0	43.3	1.7	95.0
12	MILWAUKEE	24.2	16.1	5.6	2.5	0.4	15.0	35.3	0.9	59.5
12	TOMAH	12.7	6.3	22.2	13.5	2.4	22.2	0.8	19.8	13.5 *
13	FARGO	54.7	11.9	2.5	16.5	0.0	13.1	0.0	1.3	54.7
13	MINNEAPOLIS	92.2	3.8	0.0	0.3	0.3	2.9	0.0	0.6	92.2
13	SIOUX FALLS	1.0	0.0	13.6	44.7	1.0	20.4	18.4	1.0	19.4 *
14	CENTRAL IOWA	54.5	11.4	0.0	4.9	0.4	24.6	1.5	2.7	56.1
14	GR. NEBRASKA	44.7	8.2	3.5	25.9	0.0	12.9	0.0	4.7	44.7
14	IOWA CITY	20.1	20.7	7.2	18.6	2.7	11.4	7.5	12.0	27.5 *
14	OMAHA	27.3	0.0	7.6	5.3	0.0	57.6	0.0	2.3	27.3 *
15	KANSAS CITY	15.1	1.8	1.2	51.8	0.6	22.3	5.4	1.8	20.5 *
15	SAINT LOUIS	76.1	3.9	0.0	0.6	7.1	11.6	0.0	0.6	76.1
15	TOPEKA	71.9	10.5	0.0	5.3	0.0	12.3	0.0	0.0	71.9
15	WICHITA	45.7	8.6	4.3	21.4	2.9	11.4	0.0	5.7	45.7

VISN	Site Name	VA O/R	Non-VA Hmls Program	VAMC Inpt Ref	VAMC Outpt Ref	Vet Center	Self-Referred	Special Program	Other	O/R Or Special Program
		%	%	%	%	%	%	%	%	%
16	ALEXANDRIA	73.2	1.2	0.0	7.9	0.0	11.6	0.0	6.1	73.2
16	FAYETTEVILLE AR	34.3	10.9	35.8	13.1	0.0	5.1	0.0	0.7	34.3
16	GULF COAST HCS	5.6	15.5	0.0	8.5	46.5	8.5	0.0	15.5	5.6 *
16	HOUSTON	43.2	10.3	0.7	11.9	0.2	16.3	1.8	15.7	44.9
16	JACKSON	30.9	23.7	10.7	9.9	2.3	16.4	3.1	3.1	34.0
16	LITTLE ROCK	7.2	0.7	0.2	1.4	0.0	0.5	90.0	0.0	97.3
16	MUSKOGEE	46.5	16.0	3.5	27.8	0.7	4.9	0.0	0.7	46.5
16	NEW ORLEANS	36.7	5.8	1.6	19.2	0.2	34.7	0.0	1.8	36.7
16	OKLAHOMA CITY	13.3	5.5	4.7	60.9	0.8	8.6	3.1	3.1	16.4 *
16	SHREVEPORT	24.5	14.7	2.0	32.8	0.0	26.0	0.0	0.0	24.5 *
17	CENT. TEXAS HCS	80.9	6.4	0.2	5.2	0.7	5.5	0.2	0.9	81.1
17	DALLAS	96.4	0.6	0.4	0.4	0.7	0.5	0.8	0.1	97.2
17	SAN ANTONIO	65.4	9.7	0.4	5.9	1.0	16.6	0.6	0.4	66.0
18	EL PASO OPC	84.8	3.0	0.0	6.1	0.0	6.1	0.0	0.0	84.8
18	NEW MEXICO HCS	48.9	22.4	5.5	8.9	0.0	11.0	1.7	1.7	50.6
18	PHOENIX	25.5	5.7	2.0	12.5	0.5	21.3	31.0	1.5	56.5
18	TUCSON	16.1	8.0	2.4	5.4	0.0	50.8	16.1	1.1	32.3 *
18	W. TEXAS HCS	39.1	21.7	8.7	4.3	0.0	21.7	0.0	4.3	39.1
19	CHEYENNE	37.6	19.8	0.0	7.9	1.0	32.7	0.0	1.0	37.6
19	DENVER	84.5	0.2	0.2	1.4	1.8	3.2	7.5	1.1	92.0
19	SALT LAKE CITY	52.7	12.7	3.4	13.9	0.0	15.6	0.0	1.7	52.7
19	SHERIDAN	27.5	41.8	12.1	3.3	0.0	14.3	0.0	1.1	27.5 *
19	SO COLORADO HC	84.5	3.9	0.8	1.6	0.0	8.5	0.0	0.8	84.5
20	ANCHORAGE	75.6	1.3	1.3	0.0	5.1	6.4	5.1	5.1	80.8
20	BOISE	35.1	5.2	6.5	4.5	1.9	45.5	1.3	0.0	36.4
20	PORTLAND	84.2	2.4	2.6	1.0	0.2	8.0	0.0	1.6	84.2
20	ROSEBURG	50.8	2.1	1.4	1.0	0.0	7.1	34.0	3.6	84.8
20	SEATTLE	95.8	0.0	0.0	0.5	0.8	2.7	0.2	0.0	96.0
20	SPOKANE	95.0	3.4	0.0	1.3	0.0	0.4	0.0	0.0	95.0
20	WALLA WALLA	41.8	8.8	3.3	11.4	26.4	2.9	1.8	3.7	43.6

VISN	Site Name	VA O/R	Non-VA Hmls Program	VAMC Inpt Ref	VAMC Outpt Ref	Vet Center	Self-Referred	Special Program	Other	O/R Or Special Program
		%	%	%	%	%	%	%	%	%
21	CENTRAL CA HCS	12.8	11.4	4.7	4.4	0.0	59.4	3.1	4.2	15.8 *
21	HONOLULU	75.3	7.9	1.8	3.9	1.8	7.5	1.1	0.7	76.3
21	NORTHERN CA HC	43.2	1.1	0.7	2.9	1.5	5.5	42.5	2.6	85.7
21	PALO ALTO	77.4	12.1	3.7	1.5	1.2	2.5	0.0	1.7	77.4
21	SAN FRANCISCO	33.9	18.4	1.2	12.9	3.5	28.0	0.4	1.7	34.3
21	SIERRA NEV HCS	19.6	17.8	11.9	15.0	2.8	14.7	12.2	5.9	31.8 *
22	GREATER LA	49.6	14.1	1.5	2.8	3.8	22.3	5.4	0.5	55.0
22	LOMA LINDA	94.7	0.0	0.0	0.8	0.0	4.1	0.4	0.0	95.1
22	LONG BEACH	42.8	10.7	1.2	3.2	0.6	12.3	22.9	6.2	65.7
22	SAN DIEGO	20.7	61.2	1.2	2.4	5.9	6.3	1.5	0.7	22.2 *
22	SO NEVADA HCS	2.0	2.8	1.6	2.0	0.0	0.8	89.9	0.8	92.0
	ALL SITES	53.4	8.5	2.8	6.4	1.5	13.8	11.4	2.1	64.8
	SITE AVERAGE	51.7	9.5	4.2	8.9	1.6	13.2	8.5	2.4	60.2
	SITE STD.DEV.	28.5	12.6	6.9	10.9	4.9	13.6	18.1	3.5	27.1

Source: Form X, item 47

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 4-1V. HOW CONTACT WAS INITIATED, BY VISN

VISN	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	54.4	4.4	1.9	8.4	0.4	2.9	26.6	0.9	81.0
2	47.2	13.5	1.3	5.8	1.3	19.7	8.0	3.2	55.1
3	47.7	5.2	2.9	5.3	0.9	15.8	19.9	2.2	67.6
4	50.6	9.6	2.8	6.3	2.0	9.3	17.5	1.9	68.1
5	64.1	9.0	3.1	7.7	0.4	12.7	2.6	0.4	66.7
6	72.9	4.8	7.7	4.7	0.6	5.8	2.9	0.7	75.8
7	42.6	6.2	3.2	9.2	0.6	30.5	5.8	2.0	48.4
8	64.4	4.0	1.0	6.6	1.2	6.7	13.1	3.1	77.4
9	44.0	8.7	9.6	8.9	2.8	23.0	1.6	1.6	45.6
10	73.7	5.3	3.5	5.3	0.7	9.3	0.1	2.1	73.8
11	63.6	8.3	1.0	1.8	0.3	4.7	19.5	0.8	83.2
12	60.8	6.9	4.2	4.3	0.5	9.2	12.1	2.1	72.8
13	65.5	6.0	2.9	12.6	0.3	9.1	2.8	0.9	68.3
14	35.0	13.0	4.5	12.8	1.2	23.3	3.6	6.6	38.5
15	48.2	4.7	1.1	23.4	3.1	15.6	2.0	1.8	50.2
16	33.9	9.3	3.5	15.3	1.4	15.9	13.9	6.6	47.8
17	84.6	4.4	0.4	3.0	0.8	5.9	0.6	0.4	85.2
18	28.0	8.5	2.6	9.7	0.3	27.8	21.7	1.4	49.7
19	67.0	9.4	2.1	5.2	0.9	10.8	3.3	1.2	70.3
20	73.9	2.7	1.8	2.3	3.6	7.5	6.5	1.6	80.5
21	44.9	13.0	3.5	7.3	2.0	20.4	6.4	2.5	51.3
22	44.4	14.7	1.4	2.7	3.0	17.4	14.9	1.5	59.4
TOTAL	53.4	8.5	2.8	6.4	1.5	13.8	11.4	2.1	64.8
VISN AVERAGE	55.1	7.8	3.0	7.7	1.3	13.8	9.3	2.1	64.4
VISN STD.DEV.	14.9	3.4	2.2	5.0	1.0	7.8	7.9	1.7	14.0

Source: Form X, item 47

TABLE 4-2. PLACE OF INTERVIEW

VISN Site Name		Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
1	BEDFORD	6.3	0.4	0.2	18.1	0.4	64.2	10.5	71.4
1	BOSTON	23.1	0.0	3.7	17.6	0.0	55.0	0.6	81.7
1	MANCHESTER	45.8	11.1	2.1	18.1	0.0	0.0	22.9	59.0
1	NORTHAMPTON	24.3	0.9	0.0	9.2	0.9	49.2	15.4	75.4
1	PROVIDENCE	39.8	4.9	44.0	5.3	0.0	2.3	3.4	91.0
1	TOGUS	15.9	2.9	17.4	49.3	2.9	0.0	10.1	39.1
1	WEST HAVEN	85.6	3.4	1.5	8.3	0.3	0.0	0.9	90.8
2	ALBANY	40.2	6.6	6.6	1.3	2.0	21.5	21.7	77.0
2	BUFFALO	27.5	0.0	10.7	5.6	0.0	40.5	15.7	78.7
2	CANANDAIGUA	21.1	3.1	8.0	20.8	2.6	3.7	40.7	38.5
2	SYRACUSE	58.1	1.1	0.0	15.6	7.5	0.5	17.2	67.2
3	BRONX	16.7	3.7	2.3	75.3	0.2	0.8	1.0	23.7 *
3	BROOKLYN	18.7	2.1	0.9	0.9	0.0	76.9	0.4	98.7
3	EAST ORANGE	3.4	0.0	2.9	56.5	5.2	0.0	32.0	11.5 *
3	MONTROSE	42.6	0.2	0.0	6.5	1.9	0.0	48.8	44.7
3	NEW YORK	0.5	0.0	0.5	0.0	0.0	98.6	0.5	99.5
3	NORTHPORT	86.9	0.0	0.0	8.8	0.0	3.8	0.6	90.6
4	ALTOONA	5.6	27.8	0.0	16.7	0.0	0.0	50.0	33.3 *
4	BUTLER	73.9	0.0	4.3	21.7	0.0	0.0	0.0	78.3
4	CLARKSBURG	25.0	7.1	0.0	57.1	3.6	0.0	7.1	35.7 *
4	COATESVILLE	3.6	0.4	4.0	14.1	0.0	77.1	0.8	85.1
4	ERIE	20.3	3.0	2.3	7.5	33.8	0.0	33.1	59.4
4	LEBANON	84.3	1.1	0.0	1.8	0.0	7.1	5.7	92.5
4	PHILADELPHIA	8.2	0.1	3.2	40.7	4.0	41.3	2.5	56.7
4	PITTSBURGH	37.4	12.3	20.8	23.7	0.3	0.6	5.0	71.3
4	WILKES-BARRE	52.0	35.8	4.4	2.5	0.0	1.0	4.4	93.1
4	WILMINGTON	25.1	2.3	30.4	28.7	0.0	0.0	13.5	57.9
5	BALTIMORE	22.1	30.1	43.8	4.0	0.0	0.0	0.0	96.0
5	PERRY POINT	57.9	5.1	0.3	21.5	0.0	12.5	2.7	75.8
5	WASHINGTON DC	35.0	2.9	3.2	57.8	0.0	0.2	0.7	41.4

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
6	ASHEVILLE	49.2	0.0	0.0	46.1	1.6	0.0	3.1	50.8
6	BECKLEY	73.7	0.0	0.0	5.3	0.0	15.8	5.3	89.5
6	DURHAM	53.5	2.4	18.0	20.4	0.0	5.7	0.0	79.6
6	FAYETTEVILLE NC	48.3	12.7	13.5	0.0	0.0	18.0	7.5	92.5
6	HAMPTON	31.1	9.6	19.1	35.2	4.3	0.0	0.8	64.0
6	RICHMOND	9.6	4.6	0.0	76.7	0.0	0.0	9.1	14.2 *
6	SALEM	48.8	9.7	30.9	9.7	0.5	0.0	0.5	89.9
6	SALISBURY	93.9	0.1	0.9	4.4	0.0	0.0	0.7	94.9
7	ATLANTA	6.3	20.4	3.1	61.6	0.2	3.4	4.9	33.5 *
7	AUGUSTA	9.4	15.3	10.8	61.6	0.0	0.0	3.0	35.5 *
7	BIRMINGHAM	0.7	0.0	0.0	5.2	0.0	93.8	0.3	94.5
7	CHARLESTON	14.8	0.4	0.4	83.3	0.8	0.4	0.0	16.7 *
7	COLUMBIA SC	7.6	0.0	0.5	46.2	0.0	32.6	13.0	40.8
7	TUSCALOOSA	23.1	0.0	0.0	76.9	0.0	0.0	0.0	23.1 *
7	TUSKEGEE	41.6	0.0	0.6	57.8	0.0	0.0	0.0	42.2
8	BAY PINES	28.2	2.5	27.8	5.7	2.0	17.8	16.0	78.3
8	GAINESVILLE	26.6	3.7	5.6	26.1	0.0	34.3	3.7	70.2
8	MIAMI	26.1	10.8	8.6	5.8	0.9	42.7	5.0	89.2
8	TAMPA	44.0	14.0	24.0	1.4	0.7	14.0	1.9	96.6
8	W PALM BEACH	19.1	7.6	8.9	59.7	3.0	0.4	1.3	39.0
9	HUNTINGTON	91.7	0.0	0.0	0.4	0.4	0.0	7.5	92.1
9	LEXINGTON	96.4	0.0	0.0	3.6	0.0	0.0	0.0	96.4
9	LOUISVILLE	98.7	0.0	0.0	0.9	0.0	0.0	0.4	98.7
9	MEMPHIS	6.0	0.2	0.8	59.2	0.2	31.5	2.0	38.8
9	MOUNTAIN HOME	26.7	18.5	1.7	18.8	17.2	6.6	10.6	70.6
9	NASHVILLE	32.0	1.1	11.7	54.5	0.5	0.0	0.3	45.3
10	CHILLICOTHE	24.6	5.3	0.0	68.4	0.0	0.0	1.8	29.8 *
10	CINCINNATI	69.7	0.8	0.0	19.7	0.0	0.8	9.0	71.3
10	CLEVELAND	73.3	2.2	7.3	13.4	0.0	0.0	3.7	82.9
10	COLUMBUS OPC	43.5	0.3	0.6	37.5	2.1	0.0	15.9	46.5
10	DAYTON	56.1	0.0	0.0	38.9	0.0	0.0	5.0	56.1
10	NORTHEAST OHIO	43.5	1.3	0.0	25.7	0.0	0.0	29.1	44.7

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
11	ANN ARBOR	35.9	29.5	34.3	0.0	0.0	0.0	0.4	99.6
11	BATTLE CREEK	46.2	0.3	0.6	0.6	0.3	43.1	8.8	90.6
11	DANVILLE	43.5	1.6	0.0	54.8	0.0	0.0	0.0	45.2
11	DETROIT	2.8	0.0	1.1	0.0	0.0	96.1	0.0	100.0
11	INDIANAPOLIS	84.5	0.8	0.4	1.2	0.0	0.0	12.7	85.7
11	N. INDIANA	65.9	0.0	2.4	13.7	1.0	14.1	2.9	83.4
11	SAGINAW	63.3	3.3	16.7	0.0	0.0	0.0	16.7	83.3
11	TOLEDO	36.7	23.4	18.4	15.8	0.0	0.0	5.7	78.5
12	CHICAGO WS	55.6	11.6	21.4	2.5	0.0	3.1	5.8	91.7
12	HINES	42.5	10.9	4.7	34.2	0.0	1.8	5.8	60.0
12	IRON MOUNTAIN	4.3	0.0	0.0	93.6	0.0	0.0	2.1	4.3 *
12	MADISON	5.0	0.0	0.0	6.7	0.0	86.7	1.7	91.7
12	MILWAUKEE	2.7	0.0	0.0	7.6	0.0	89.3	0.4	91.9
12	TOMAH	0.8	0.0	0.0	0.8	0.0	98.4	0.0	99.2
13	FARGO	46.6	8.9	4.7	33.1	0.0	0.0	6.8	60.2
13	MINNEAPOLIS	6.9	0.0	80.3	1.7	0.6	6.4	4.0	94.2
13	SIoux FALLS	0.0	0.0	0.0	81.6	0.0	18.4	0.0	18.4 *
14	CENTRAL IOWA	72.0	1.1	1.1	13.6	0.4	1.9	9.8	76.5
14	GR. NEBRASKA	35.3	9.4	3.5	38.8	0.0	0.0	12.9	48.2
14	IOWA CITY	18.6	1.5	7.5	29.0	2.1	9.0	32.3	38.6
14	OMAHA	17.4	0.0	0.0	78.8	0.0	0.0	3.8	17.4 *
15	KANSAS CITY	9.6	0.0	1.8	82.5	1.8	4.2	0.0	17.5 *
15	SAINT LOUIS	72.3	1.3	0.0	11.0	9.0	5.2	1.3	87.7
15	TOPEKA	82.5	3.5	0.0	10.5	0.0	0.0	3.5	86.0
15	WICHITA	14.3	2.9	12.9	52.9	1.4	0.0	15.7	31.4 *

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
16	ALEXANDRIA	50.0	1.8	10.4	18.3	0.0	0.0	19.5	62.2
16	FAYETTEVILLE AR	17.5	2.2	0.0	73.0	0.7	0.0	6.6	20.4 *
16	GULF COAST HCS	1.4	0.0	0.0	0.0	90.1	0.0	8.5	91.5
16	HOUSTON	18.8	11.5	15.0	9.9	0.8	1.7	42.4	47.7
16	JACKSON	53.4	2.3	0.0	37.8	1.1	3.1	2.3	59.9
16	LITTLE ROCK	2.5	0.2	3.4	0.2	0.0	92.8	0.9	98.9
16	MUSKOGEE	59.0	0.0	0.0	40.3	0.0	0.0	0.7	59.0
16	NEW ORLEANS	8.2	0.6	4.6	85.8	0.2	0.0	0.6	13.6 *
16	OKLAHOMA CITY	24.2	0.8	0.0	52.3	0.8	6.3	15.6	32.0 *
16	SHREVEPORT	17.6	0.0	0.0	81.9	0.0	0.0	0.5	17.6 *
17	CENT. TEXAS HCS	55.0	3.4	15.5	16.4	0.0	6.1	3.6	80.0
17	DALLAS	66.5	0.3	0.0	12.5	0.2	16.3	4.2	83.3
17	SAN ANTONIO	41.1	13.2	0.0	41.7	0.4	2.0	1.6	56.7
18	EL PASO OPC	78.8	0.0	0.0	19.7	0.0	0.0	1.5	78.8
18	NEW MEXICO HCS	8.9	1.3	0.4	15.2	0.4	2.1	71.3	13.1 *
18	PHOENIX	2.3	0.0	0.0	78.4	0.0	19.1	0.2	21.4 *
18	TUCSON	10.2	1.3	0.4	68.5	0.2	16.0	3.5	28.0 *
18	W. TEXAS HCS	17.4	0.0	0.0	82.6	0.0	0.0	0.0	17.4 *
19	CHEYENNE	5.0	0.0	0.0	95.0	0.0	0.0	0.0	5.0 *
19	DENVER	49.7	33.5	0.0	8.9	0.0	7.5	0.5	90.7
19	SALT LAKE CITY	48.1	0.0	0.0	43.5	0.4	0.0	7.2	48.5
19	SHERIDAN	68.9	0.0	0.0	28.9	0.0	1.1	1.1	70.0
19	SO COLORADO HCS	84.5	0.0	0.8	14.0	0.0	0.0	0.8	85.3
20	ANCHORAGE	65.4	12.8	0.0	1.3	5.1	6.4	9.0	89.7
20	BOISE	27.9	0.6	1.9	64.3	0.0	3.9	1.3	34.4 *
20	PORTLAND	28.1	68.2	0.0	1.6	0.0	0.0	2.1	96.2
20	ROSEBURG	6.2	0.7	44.2	1.0	0.0	46.1	1.9	97.1
20	SEATTLE	0.2	0.0	0.0	7.4	92.1	0.0	0.3	92.3
20	SPOKANE	2.1	0.0	0.0	0.4	0.0	97.1	0.4	99.2
20	WALLA WALLA	29.3	6.2	0.7	23.8	28.2	3.3	8.4	67.8

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
21	CENTRAL CA HCS	7.8	5.8	5.8	74.7	0.0	3.6	2.2	23.1 *
21	HONOLULU	50.5	14.3	11.1	14.7	2.9	1.4	5.0	80.3
21	NORTHERN CA HCS	7.0	17.6	1.1	8.1	0.0	58.6	7.7	84.2
21	PALO ALTO	56.8	2.0	17.1	1.8	0.3	6.3	15.6	82.6
21	SAN FRANCISCO	12.9	0.2	0.0	3.7	2.1	75.4	5.7	90.6
21	SIERRA NEV HCS	4.9	2.4	0.3	67.8	1.0	12.2	11.2	21.0 *
22	GREATER LA	7.4	1.9	67.3	12.6	3.4	6.8	0.6	86.7
22	LOMA LINDA	21.3	6.1	30.7	40.6	0.8	0.4	0.0	59.4
22	LONG BEACH	11.4	1.3	2.7	3.6	1.8	40.5	38.7	57.6
22	SAN DIEGO	18.5	1.2	0.7	55.9	0.2	17.6	5.9	38.3
22	SO NEVADA HCS	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0
	ALL SITES	27.8	5.1	13.8	23.1	2.8	19.9	7.6	69.3
	SITE AVERAGE	33.9	5.0	6.7	28.3	2.7	15.7	7.7	64.0
	SITE STD.DEV.	26.6	9.3	12.9	27.5	12.0	27.8	11.8	28.0

Source: Form X, item 46

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 4-2V. PLACE OF INTERVIEW, BY VISN

VISN	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Other %	Community %
1	31.4	2.1	6.9	14.4	0.4	36.9	7.8	77.7
2	34.1	3.1	7.1	10.0	2.4	18.6	24.7	65.3
3	21.3	1.3	1.2	26.6	1.2	34.4	14.0	59.4
4	28.9	6.1	7.7	23.5	3.5	24.0	6.4	70.1
5	39.5	10.5	12.4	32.1	0.0	4.3	1.2	66.7
6	55.7	5.2	10.7	22.0	1.1	2.9	2.4	75.5
7	11.3	7.8	2.5	52.7	0.2	22.1	3.4	43.9
8	31.5	8.6	15.9	13.2	1.0	24.5	5.3	81.5
9	42.2	3.7	3.1	33.4	3.4	10.6	3.7	62.9
10	55.9	1.2	2.3	28.4	0.5	0.1	11.5	60.0
11	40.9	6.8	7.8	5.4	0.2	34.2	4.7	89.8
12	31.0	6.6	9.5	12.0	0.0	37.3	3.6	84.4
13	19.6	3.1	42.2	24.5	0.3	6.0	4.4	71.1
14	37.4	2.0	3.8	33.1	1.0	4.3	18.4	48.5
15	41.3	1.3	2.7	44.0	4.0	3.3	3.3	52.7
16	20.9	4.4	6.8	34.2	2.5	14.4	16.7	49.0
17	57.1	4.5	3.6	21.2	0.2	10.1	3.4	75.5
18	8.2	0.5	0.2	65.7	0.1	15.2	10.1	24.2
19	51.0	14.8	0.1	28.3	0.1	3.4	2.1	69.4
20	15.9	18.9	8.0	9.4	26.6	18.7	2.4	88.2
21	24.8	5.0	6.1	21.7	1.2	32.9	8.2	70.0
22	8.5	1.7	46.3	13.3	2.6	20.5	7.0	79.6
TOTAL	27.8	5.1	13.8	23.1	2.8	19.9	7.6	69.3
VISN AVERAGE	32.2	5.4	9.4	25.9	2.4	17.2	7.5	66.6
VISN STD.DEV.	15.0	4.6	12.0	14.7	5.6	12.4	6.1	15.9

Source: Form X, item 46

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 97 - 01

% INTERVIEWED IN COMMUNITY								% CONTACTED THROUGH OUTREACH (including non-VA)						
VISN	SITE	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01††	
1	BEDFORD†				65	71	N/A				74	79	N/A	
1	BOSTON	82	88	84	91	82	-10	89	91	88	93	87	-6	
1	MANCHESTER†				60	59	N/A				63	72	N/A	
1	NORTHAMPTON†					75	N/A					95	N/A	
1	PROVIDENCE	88	86	88	93	91	-2	76	90	95	98	97	0	
1	TOGUS†				65	39	N/A				71	42	N/A	
1	WEST HAVEN	90	87	89	90	91	1	60	89	91	90	88	-2	
1	WHITE RIV JCT†				21		N/A				57		N/A	
2	ALBANY	69	77	76	60	77	17	33	47	50	60	87	27	
2	BATH‡	77	69	74	63		N/A	88	86	95	88		N/A	
2	BUFFALO	89	92	87	92	79	-13	87	83	79	77	64	-12	
2	CANANDAIGUA	96	94	82	57	39	-19 *	82	93	91	65	53	-13	
2	SYRACUSE	98	97	92	98	67	-30 *	96	90	81	83	69	-13	
3	BRONX	77	49	28	28	24	-4	99	93	93	95	97	3	
3	BROOKLYN	99	89	89	94	99	5	73	73	65	79	58	-21 *	
3	EAST ORANGE	71	79	80	36	12	-25 *	72	94	95	69	31	-38 *	
3	MONTROSE†				65	45	N/A				89	98	N/A	
3	NEW YORK	97	98	99	99	100	1	94	80	79	76	68	-8	
3	NORTHPORT†					91	N/A					91	N/A	
4	ALTOONA†					33	N/A					11	N/A	
4	BUTLER†					78	N/A					83	N/A	
4	CLARKSBURG†					36	N/A					39	N/A	
4	COATESVILLE†				97	85	N/A				86	90	N/A	
4	ERIE†					59	N/A					54	N/A	
4	LEBANON	92	88	77	88	93	4	98	93	84	87	97	10	
4	PHILADELPHIA	79	96	98	78	57	-21 *	99	98	100	72	74	3	
4	PITTSBURGH	74	62	65	81	71	-9	79	64	69	73	79	5	
4	WILKES BARRE	94	92	94	90	93	3	97	92	93	94	97	3	
4	WILMINGTON†				81	58	N/A				63	49	N/A	
5	BALTIMORE	99	98	98	95	96	1	99	100	99	98	98	-1	
5	PERRY POINT	80	88	80	69	76	7	84	90	84	75	77	2	
5	WASHINGTON	70	52	40	39	41	2	80	64	54	51	61	10	

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 97 - 01

% INTERVIEWED IN COMMUNITY								% CONTACTED THROUGH OUTREACH (including non-VA)						
VISN	SITE	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01††	
6	ASHEVILLE†			23	14	51	36			28	31	56	25	
6	BECKLEY†		92	58	65	90	25		100	68	71	90	19	
6	DURHAM†		21	49	60	80	20		50	53	74	82	8	
6	FAYETTEVILLE NC†			0	54	93	38			9	79	95	17	
6	HAMPTON	84	89	86	83	64	-19 *	91	94	97	90	71	-19 *	
6	RICHMOND†		38	5	18	14	-4		89	5	55	43	-12	
6	SALEM†			100	90	90	0			100	93	93	1	
6	SALISBURY	98	97	97	98	95	-3	96	95	96	97	94	-3	
7	ATLANTA	42	60	80	64	34	-30 *	47	64	89	74	40	-34 *	
7	AUGUSTA	14	29	51	52	36	-16	15	48	78	85	70	-15	
7	BIRMINGHAM	99	85	82	93	95	1	74	44	22	38	18	-20 *	
7	CHARLESTON	76	63	65	59	17	-42 *	71	50	37	86	93	6	
7	COLUMBIA SC†				54	41	N/A				88	78	N/A	
7	TUSCALOOSA†				43	23	N/A				47	54	N/A	
7	TUSKEGEE	41	57	23	44	42	-2	68	88	64	62	53	-10	
8	BAY PINES†				64	78	N/A				83	75	N/A	
8	GAINESVILLE†				75	70	N/A				80	73	N/A	
8	MIAMI	82	97	95	95	89	-6	45	76	92	93	89	-4	
8	TAMPA	98	99	97	98	97	-2	97	97	94	92	93	2	
8	W PALM BEACH†				18	39	N/A				32	50	N/A	
9	HUNTINGTON	98	93	88	94	92	-2	46	89	98	98	96	-2	
9	LEXINGTON†				84	96	N/A				95	93	N/A	
9	LOUISVILLE	100	100	100	97	99	2	76	84	80	24	34	10	
9	MEMPHIS†				71	39	N/A				20	28	N/A	
9	MOUNTAIN HOME	69	80	66	71	71	0	67	76	82	86	64	-22 *	
9	NASHVILLE	66	78	88	58	45	-13	85	96	94	66	65	-2	
10	CHILLICOTHE†				13	30	N/A				13	26	N/A	
10	CINCINNATI	76	87	90	56	71	15	87	92	86	96	80	-15	
10	CLEVELAND	72	73	68	70	83	13	74	76	78	82	89	7	
10	COLUMBUS†	93	66	84	54	47	-7	95	98	94	64	60	-3	
10	DAYTON	85	89	94	71	56	-15	84	93	96	96	95	-1	
10	NE OHIO†				46	45	N/A				91	85	N/A	

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 97 - 01

% INTERVIEWED IN COMMUNITY								% CONTACTED THROUGH OUTREACH (including non-VA)						
VISN	SITE	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01††	
11	ANN ARBOR†				85	100	N/A				87	100	N/A	
11	BATTLE CREEK	92	82	97	97	91	-7	73	92	95	86	83	-4	
11	DANVILLE†				49	45	N/A				68	63	N/A	
11	DETROIT	95	98	100	95	100	5	64	38	45	99	100	0	
11	INDIANAPOLIS	86	90	91	92	86	-7	84	93	93	91	95	4	
11	N. INDIANA†				73	83	N/A				76	86	N/A	
11	SAGINAW†					83	N/A					73	N/A	
11	TOLEDO	95	94	93	84	79	-6	91	90	92	91	90	-1	
12	CHICAGO WS	82	89	97	98	92	-7	91	94	95	97	98	1	
12	HINES	93	88	73	49	60	11	81	90	96	70	78	8	
12	IRON MOUNTAIN†				10	4	N/A				50	23	N/A	
12	MADISON†					92	N/A					95	N/A	
12	MILWAUKEE	100	100	99	97	92	-5	55	74	66	65	76	10	
12	TOMAH	68	71	85	94	99	6	100	42	22	24	20	-4	
13	FARGO	64	57	64	63	60	-3	67	63	64	56	67	11	
13	MINNEAPOLIS	99	100	99	100	94	-6	100	100	100	100	96	-4	
13	SIOUX FALLS†				40	18	N/A				44	19	N/A	
14	CENTRAL IOWA†					77	N/A					67	N/A	
14	GR. NEBRASKA†					48	N/A					53	N/A	
14	IOWA CITY†				84	39	N/A				84	48	N/A	
14	OMAHA†					17	N/A					27	N/A	
15	KANSAS CITY	45	38	30	29	18	-12	49	39	34	36	22	-13	
15	SAINT LOUIS	22	38	57	86	88	2	38	37	49	93	80	-13	
15	TOPEKA†				0	86	N/A				20	82	N/A	
15	WICHITA†					31	N/A					54	N/A	

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 97 - 01

% INTERVIEWED IN COMMUNITY								% CONTACTED THROUGH OUTREACH (including non-VA)						
VISN	SITE	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01††	
16	ALEXANDRIA†					62	N/A					74	N/A	
16	FAYETTEVILLE AR†				7	20	N/A				21	45	N/A	
16	GULF COAST HCS†					92	N/A					21	N/A	
16	HOUSTON	73	88	76	88	48	-41 *	85	84	80	72	55	-17 *	
16	JACKSON	74	84	77	54	60	6	56	84	81	59	58	-1	
16	LITTLE ROCK	98	99	99	100	99	-1	87	84	89	91	98	7	
16	MUSKOGEE†				60	59	N/A				58	63	N/A	
16	NEW ORLEANS	14	9	13	11	14	2	56	68	87	72	43	-29 *	
16	OKLAHOMA CITY	75	78	72	63	32	-31 *	84	84	81	58	22	-37 *	
16	SHREVEPORT†				53	18	N/A				84	39	N/A	
17	CENTRAL TEXAS†				84	80	N/A				94	88	N/A	
17	DALLAS	91	87	89	73	83	10	91	95	94	95	98	3	
17	SAN ANTONIO	84	79	75	61	57	-4	81	83	86	76	76	0	
18	EL PASO OPC†					79	N/A					88	N/A	
18	NEW MEXICO HCS†				23	13	N/A				69	73	N/A	
18	PHOENIX	50	46	57	44	21	-22 *	52	52	56	40	62	22	
18	TUCSON	7	30	42	38	28	-10	38	45	51	47	40	-7	
18	W. TEXAS HCS†					17	N/A					61	N/A	
19	CHEYENNE	36	30	30	19	5	-14	66	62	72	53	57	4	
19	DENVER	79	88	90	92	91	-1	71	96	92	94	92	-2	
19	SALT LAKE CITY	87	88	82	72	49	-24 *	86	77	72	72	65	-7	
19	SHERIDAN†					70	N/A					69	N/A	
19	SO COLORADO HCS†					85	N/A					88	N/A	
20	ANCHORAGE	98	98	98	90	90	0	48	94	68	53	82	29	
20	BOISE†				50	34	N/A				81	42	N/A	
20	PORTLAND	91	92	87	94	96	2	91	89	92	95	87	-8	
20	ROSEBURG	88	86	90	96	97	1	61	70	83	83	87	4	
20	SEATTLE	66	95	98	91	92	1	98	100	99	91	96	5	
20	SPOKANE	67	94	100	98	99	1	51	35	57	71	98	27	
20	WALLA WALLA	49	49	77	78	68	-10	52	74	66	56	52	-3	

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 97 - 01

% INTERVIEWED IN COMMUNITY								% CONTACTED THROUGH OUTREACH (including non-VA)						
VISN	SITE	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01††	
21	CENTRAL CALIFORNIA HCS†				1	23	N/A				13	27	N/A	
21	HONOLULU†				80	80	N/A				89	84	N/A	
21	NORTHERN CALIFORNIA HCS†				92	84	N/A				98	87	N/A	
21	PALO ALTO†				85	83	N/A				100	90	N/A	
21	SAN FRANCISCO	98	97	96	98	91	-7	58	73	73	65	53	-12	
21	SIERRA NEVADA†				22	21	N/A				63	50	N/A	
22	GREATER LOS ANGELES	55	64	87	85	87	1	65	76	78	77	69	-8	
22	LOMA LINDA	75	61	69	63	59	-4	100	89	97	97	95	-2	
22	LONG BEACH	42	33	75	65	58	-7	77	68	89	95	76	-18 *	
22	SAN DIEGO	46	46	46	45	38	-7	77	37	49	71	83	12	
22	SOUTHERN NEVADA HCS†				100	100	N/A				99	95	N/A	
ALL SITES		74	76	80	76	69	-7	73	74	79	78	73	-4	
SITE AVERAGE		76	76	76	73	64	-4	75	78	76	76	70	-2	
SITE STD. DEV.		23	23	25	24	28	14	19	19	23	19	23	14	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

Outreach includes referrals from VA Outreach, Non-VA Programs and Special Programs

† Sites newly funded in FY 2000

‡ HCHV program at Bath was discontinued in FY 2000 (FTEE transferred to Syracuse).

†† FY00-FY01 change measure not calculated for sites newly funded in FY 2000 because these programs were not in operation for all of FY 2000.

TABLE 4-3V. TREND IN OUTREACH INDICATORS, FY 97 - 01, BY VISN

VISN	% INTERVIEWED IN COMMUNITY						% CONTACTED THROUGH OUTREACH (including non-VA)					
	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01	FY 97	FY 98	FY 99	FY 00	FY 01	DIFF 00 - 01
1	86	87	86	84	78	-6	78	90	90	87	85	-2
2	86	88	83	72	65	-7	80	78	74	69	69	0
3	91	81	77	68	59	-8	86	84	80	80	73	-7
4	83	84	84	85	70	-15	91	86	87	82	78	-4
5	83	74	67	60	67	6	88	80	75	69	76	7
6	92	91	77	74	76	1	94	94	81	83	81	-3
7	47	58	59	63	44	-19	52	66	63	68	55	-13
8	88	98	96	85	82	-3	64	84	93	85	82	-4
9	85	88	82	77	63	-14	65	87	89	67	54	-12
10	81	78	81	62	60	-2	82	88	88	83	79	-4
11	92	91	96	90	90	0	77	76	78	90	91	2
12	90	92	92	84	84	1	77	77	68	65	80	15
13	84	85	84	79	71	-8	86	87	85	77	74	-3
14				84	49	N/A				84	52	N/A
15	35	38	38	52	53	0	44	38	39	60	55	-5
16	71	78	72	72	49	-23	78	82	84	73	57	-16
17	89	85	85	70	76	6	88	92	92	89	90	1
18	20	34	46	40	24	-16	42	47	52	44	58	14
19	78	81	79	76	69	-7	77	84	82	82	80	-2
20	77	88	90	92	88	-4	69	81	85	84	83	-1
21	98	97	96	73	70	-3	58	73	73	66	64	-2
22	54	62	83	82	80	-3	66	75	79	83	74	-9
TOTAL	74	76	80	76	69	-7	73	78	79	78	73	-4
VISN AVG.	77	79	79	74	67	-6	73	78	78	76	72	-2
STD. DEV.	20	17	15	13	16	8	15	14	13	11	12	8

Outreach includes referrals from VA Outreach, Non-VA Programs and Special Programs

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date			
			No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	433	49.0	27.3	7.2	16.6
1	BOSTON	368	30.4	46.5	7.6	15.5
1	MANCHESTER	107	50.5	39.3	1.9	8.4
1	NORTHAMPTON	316	78.2	12.0	6.0	3.8
1	PROVIDENCE	203	63.1	29.6	5.4	2.0
1	TOGUS	53	67.9	11.3	9.4	11.3
1	WEST HAVEN	237	38.4	56.5	1.3	3.8
2	ALBANY	275	42.5	42.5	2.5	12.4
2	BUFFALO	254	40.6	44.5	2.8	12.2
2	CANANDAIGUA	252	53.2	29.8	7.5	9.5
2	SYRACUSE	149	28.9	43.0	8.7	19.5
3	BRONX	364	39.6	37.9	8.2	14.3
3	BROOKLYN	393	20.9	51.9	3.8	23.4
3	EAST ORANGE	282	31.9	40.1	9.6	18.4
3	MONTROSE	324	54.6	32.7	3.7	9.0
3	NEW YORK	336	47.6	34.8	6.0	11.6
3	NORTHPORT	141	43.3	35.5	9.9	11.3
4	ALTOONA	13	61.5	23.1	0.0	15.4
4	BUTLER	18	55.6	16.7	5.6	22.2
4	CLARKSBURG	8	62.5	37.5	0.0	0.0
4	COATESVILLE	179	59.2	22.9	6.7	11.2
4	ERIE	103	82.5	11.7	2.9	2.9
4	LEBANON	217	45.2	34.1	4.6	16.1
4	PHILADELPHIA	506	47.0	36.6	6.1	10.3
4	PITTSBURGH	259	25.5	36.7	6.6	31.3
4	WILKES-BARRE	168	39.9	36.9	8.9	14.3
4	WILMINGTON	130	58.5	28.5	5.4	7.7
5	BALTIMORE	185	36.2	47.0	4.9	11.9
5	PERRY POINT	210	27.1	52.4	4.3	16.2
5	WASHINGTON DC	317	9.5	29.0	9.5	52.1
6	ASHEVILLE	64	75.0	18.8	1.6	4.7
6	BECKLEY	19	42.1	47.4	0.0	10.5
6	DURHAM	188	44.1	26.1	14.4	15.4
6	FAYETTEVILLE NC	207	54.6	36.7	4.3	4.3
6	HAMPTON	378	29.9	37.0	11.6	21.4
6	RICHMOND	169	32.5	50.9	5.3	11.2
6	SALEM	163	62.0	28.2	2.5	7.4
6	SALISBURY	580	54.0	37.1	4.3	4.7
7	ATLANTA	334	45.2	45.5	2.4	6.9
7	AUGUSTA	164	41.5	45.1	4.9	8.5
7	BIRMINGHAM	207	16.9	59.4	2.4	21.3
7	CHARLESTON	195	11.3	61.5	3.1	24.1
7	COLUMBIA SC	153	53.6	38.6	3.9	3.9
7	TUSCALOOSA	8	37.5	25.0	0.0	37.5
7	TUSKEGEE	129	32.6	39.5	4.7	23.3

		% Using Services Before Or After Intake Date				
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	367	62.1	28.3	2.7	6.8
8	GAINESVILLE	417	46.0	40.3	3.4	10.3
8	MIAMI	497	40.4	48.1	4.0	7.4
8	TAMPA	704	30.4	33.0	10.9	25.7
8	W PALM BEACH	195	23.6	45.1	5.6	25.6
9	HUNTINGTON	178	40.4	44.4	3.9	11.2
9	LEXINGTON	21	95.2	4.8	0.0	0.0
9	LOUISVILLE	177	24.3	64.4	1.1	10.2
9	MEMPHIS	370	90.0	4.3	4.3	1.4
9	MOUNTAIN HOME	236	42.8	31.4	4.7	21.2
9	NASHVILLE	288	36.1	54.2	1.7	8.0
10	CHILLICOTHE	43	34.9	44.2	4.7	16.3
10	CINCINNATI	98	20.4	43.9	5.1	30.6
10	CLEVELAND	320	27.5	30.3	3.4	38.8
10	COLUMBUS OPC	280	20.7	48.6	4.3	26.4
10	DAYTON	167	28.7	38.3	3.0	29.9
10	NORTHEAST OHIO	183	35.5	43.2	2.7	18.6
11	ANN ARBOR	177	35.0	53.7	3.4	7.9
11	BATTLE CREEK	273	48.0	35.2	3.7	13.2
11	DANVILLE	45	35.6	37.8	4.4	22.2
11	DETROIT	331	11.8	66.8	1.8	19.6
11	INDIANAPOLIS	191	11.5	58.1	2.6	27.7
11	N. INDIANA	164	60.4	31.7	4.3	3.7
11	SAGINAW	21	28.6	61.9	0.0	9.5
11	TOLEDO	120	45.8	37.5	1.7	15.0
12	CHICAGO WS	477	48.4	36.9	5.7	9.0
12	HINES	213	31.9	49.8	4.7	13.6
12	IRON MOUNTAIN	33	42.4	45.5	12.1	0.0
12	MADISON	49	26.5	46.9	6.1	20.4
12	MILWAUKEE	317	40.7	39.4	6.6	13.2
12	TOMAH	95	12.6	68.4	0.0	18.9
13	FARGO	163	28.8	47.2	3.1	20.9
13	MINNEAPOLIS	241	45.2	43.2	5.8	5.8
13	SIOUX FALLS	55	67.3	25.5	1.8	5.5
14	CENTRAL IOWA	200	59.5	33.5	4.0	3.0
14	GR. NEBRASKA	60	45.0	45.0	3.3	6.7
14	IOWA CITY	219	54.8	39.7	1.4	4.1
14	OMAHA	116	42.2	47.4	5.2	5.2
15	KANSAS CITY	107	50.5	40.2	1.9	7.5
15	SAINT LOUIS	128	18.0	28.1	10.9	43.0
15	TOPEKA	48	81.3	8.3	6.3	4.2
15	WICHITA	57	82.5	14.0	0.0	3.5

		% Using Services Before Or After Intake Date				
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
16	ALEXANDRIA	123	30.9	48.8	2.4	17.9
16	FAYETTEVILLE AR	100	47.0	41.0	4.0	8.0
16	GULF COAST HCS	57	50.9	33.3	5.3	10.5
16	HOUSTON	763	40.1	37.6	7.3	14.9
16	JACKSON	212	23.6	44.3	4.2	27.8
16	LITTLE ROCK	330	20.9	60.3	1.5	17.3
16	MUSKOGEE	110	59.1	32.7	4.5	3.6
16	NEW ORLEANS	374	28.3	55.9	1.9	13.9
16	OKLAHOMA CITY	98	77.6	14.3	4.1	4.1
16	SHREVEPORT	157	27.4	52.2	1.9	18.5
17	CENT. TEXAS HCS	303	25.1	60.7	2.3	11.9
17	DALLAS	725	41.4	33.9	9.4	15.3
17	SAN ANTONIO	396	41.9	39.6	5.8	12.6
18	EL PASO OPC	50	66.0	26.0	6.0	2.0
18	NEW MEXICO HCS	151	78.1	13.2	7.3	1.3
18	PHOENIX	827	46.3	39.4	4.2	10.0
18	TUCSON	452	25.4	39.8	9.7	25.0
18	W. TEXAS HCS	23	73.9	17.4	4.3	4.3
19	CHEYENNE	74	13.5	47.3	5.4	33.8
19	DENVER	340	42.1	40.3	5.6	12.1
19	SALT LAKE CITY	108	16.7	52.8	3.7	26.9
19	SHERIDAN	65	76.9	7.7	10.8	4.6
19	SO COLORADO HCS	73	12.3	72.6	4.1	11.0
20	ANCHORAGE	70	38.6	28.6	14.3	18.6
20	BOISE	115	27.8	51.3	4.3	16.5
20	PORTLAND	489	20.4	40.1	4.7	34.8
20	ROSEBURG	352	25.9	23.0	28.1	23.0
20	SEATTLE	479	35.7	31.3	11.1	21.9
20	SPOKANE	180	26.7	50.0	7.8	15.6
20	WALLA WALLA	214	40.2	36.9	4.2	18.7
21	CENTRAL CA HCS	264	31.8	45.8	3.4	18.9
21	HONOLULU	231	77.9	14.7	6.9	0.4
21	NORTHERN CA HCS	146	54.1	30.1	4.8	11.0
21	PALO ALTO	444	67.3	15.8	11.3	5.6
21	SAN FRANCISCO	599	28.2	45.6	4.8	21.4
21	SIERRA NEV HCS	188	77.1	12.8	5.3	4.8
22	GREATER LA	3,739	42.2	29.6	7.5	20.7
22	LOMA LINDA	195	71.8	23.1	3.1	2.1
22	LONG BEACH	945	54.8	17.8	11.9	15.6
22	SAN DIEGO	338	41.1	31.1	10.7	17.2
22	SO NEVADA HCS	476	83.2	9.7	4.2	2.9
	ALL SITES	33,574	42.0	36.5	6.1	15.4
	SITE AVERAGE	262	43.6	37.2	5.2	14.0
	SITE STD.DEV.	356	19.1	14.2	3.7	9.6

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2001 (10/1/00-6/30/01)

TABLE 4-4V. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Discharges N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,717	51.3	33.1	5.8	9.8
2	930	42.7	39.7	4.9	12.7
3	1,840	38.8	39.6	6.4	15.2
4	1,601	47.4	32.2	6.0	14.4
5	712	21.6	40.6	6.7	31.0
6	1,768	47.2	35.8	6.7	10.3
7	1,190	33.9	48.8	3.3	14.0
8	2,180	40.4	38.1	6.1	15.4
9	1,270	53.0	34.6	3.2	9.1
10	1,091	26.9	40.1	3.7	29.2
11	1,322	32.5	49.2	2.9	15.4
12	1,184	39.4	43.1	5.5	12.0
13	459	42.0	42.5	4.4	11.1
14	595	52.9	39.7	3.2	4.2
15	340	47.9	26.8	5.6	19.7
16	2,324	35.7	44.8	4.3	15.3
17	1,424	38.1	41.2	6.9	13.8
18	1,503	44.3	36.1	6.3	13.3
19	660	34.8	43.5	5.6	16.1
20	1,899	29.2	35.5	11.2	24.0
21	1,872	51.1	30.2	6.5	12.2
22	5,693	48.7	25.8	8.0	17.5
TOTAL	33,574	42.0	36.5	6.1	15.4
VISN AVERAGE	1,526	40.9	38.2	5.6	15.3
VISN STD.DEV	1,082	8.8	6.2	1.9	6.2

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2001 (10/1/00-6/30/01)

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date			
			No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	433	17.6	19.2	3.9	59.4
1	BOSTON	368	16.3	27.2	7.6	48.9
1	MANCHESTER	107	27.1	31.8	3.7	37.4
1	NORTHAMPTON	316	23.1	22.8	7.3	46.8
1	PROVIDENCE	203	32.0	14.3	7.4	46.3
1	TOGUS	53	43.4	5.7	9.4	41.5
1	WEST HAVEN	237	15.6	16.9	0.4	67.1
2	ALBANY	275	7.6	38.5	2.5	51.3
2	BUFFALO	254	26.0	33.5	4.7	35.8
2	CANANDAIGUA	252	21.8	29.8	6.7	41.7
2	SYRACUSE	149	11.4	33.6	4.0	51.0
3	BRONX	364	25.3	29.7	6.6	38.5
3	BROOKLYN	393	16.0	37.7	3.1	43.3
3	EAST ORANGE	282	13.8	26.2	9.2	50.7
3	MONTROSE	324	39.8	36.7	3.4	20.1
3	NEW YORK	336	29.2	35.1	5.7	30.1
3	NORTHPORT	141	9.9	19.1	2.1	68.8
4	ALTOONA	13	23.1	23.1	7.7	46.2
4	BUTLER	18	44.4	5.6	5.6	44.4
4	CLARKSBURG	8	0.0	62.5	0.0	37.5
4	COATESVILLE	179	32.4	25.1	3.9	38.5
4	ERIE	103	52.4	16.5	13.6	17.5
4	LEBANON	217	27.2	24.4	6.9	41.5
4	PHILADELPHIA	506	22.1	25.5	3.8	48.6
4	PITTSBURGH	259	18.1	19.7	7.3	54.8
4	WILKES-BARRE	168	23.8	29.2	5.4	41.7
4	WILMINGTON	130	45.4	24.6	5.4	24.6
5	BALTIMORE	185	23.8	38.4	3.8	34.1
5	PERRY POINT	210	13.8	26.2	3.3	56.7
5	WASHINGTON DC	317	6.9	15.1	6.3	71.6
6	ASHEVILLE	64	20.3	15.6	15.6	48.4
6	BECKLEY	19	10.5	52.6	0.0	36.8
6	DURHAM	188	32.4	19.7	13.3	34.6
6	FAYETTEVILLE NC	207	39.6	31.9	4.8	23.7
6	HAMPTON	378	16.7	24.6	8.5	50.3
6	RICHMOND	169	14.2	38.5	3.6	43.8
6	SALEM	163	37.4	22.1	6.7	33.7
6	SALISBURY	580	18.6	30.9	6.7	43.8
7	ATLANTA	334	17.4	42.5	4.2	35.9
7	AUGUSTA	164	14.0	32.9	4.9	48.2
7	BIRMINGHAM	207	6.8	35.7	3.4	54.1
7	CHARLESTON	195	8.7	25.1	2.1	64.1
7	COLUMBIA SC	153	49.0	33.3	3.9	13.7
7	TUSCALOOSA	8	0.0	12.5	0.0	87.5
7	TUSKEGEE	129	13.2	27.1	5.4	54.3

		% Using Services Before Or After Intake Date				
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	367	50.1	30.8	4.6	14.4
8	GAINESVILLE	417	34.3	31.9	4.1	29.7
8	MIAMI	497	26.4	35.8	3.8	34.0
8	TAMPA	704	17.6	26.4	8.9	47.0
8	W PALM BEACH	195	18.5	28.7	2.6	50.3
9	HUNTINGTON	178	30.9	38.2	2.2	28.7
9	LEXINGTON	21	61.9	23.8	4.8	9.5
9	LOUISVILLE	177	16.4	42.9	2.8	37.9
9	MEMPHIS	370	21.4	16.2	10.0	52.4
9	MOUNTAIN HOME	236	25.4	16.9	5.9	51.7
9	NASHVILLE	288	9.7	25.7	1.7	62.8
10	CHILLICOTHE	43	7.0	11.6	2.3	79.1
10	CINCINNATI	98	7.1	22.4	1.0	69.4
10	CLEVELAND	320	18.4	20.3	1.6	59.7
10	COLUMBUS OPC	280	14.6	32.9	2.9	49.6
10	DAYTON	167	13.8	12.6	3.0	70.7
10	NORTHEAST OHIO	183	23.5	36.6	3.8	36.1
11	ANN ARBOR	177	27.1	39.0	4.0	29.9
11	BATTLE CREEK	273	33.3	26.4	5.5	34.8
11	DANVILLE	45	31.1	24.4	4.4	40.0
11	DETROIT	331	8.8	43.8	1.5	45.9
11	INDIANAPOLIS	191	6.8	47.1	1.0	45.0
11	N. INDIANA	164	42.1	29.9	4.9	23.2
11	SAGINAW	21	28.6	47.6	0.0	23.8
11	TOLEDO	120	32.5	36.7	0.8	30.0
12	CHICAGO WS	477	32.1	30.0	4.6	33.3
12	HINES	213	20.7	37.1	3.3	39.0
12	IRON MOUNTAIN	33	6.1	27.3	6.1	60.6
12	MADISON	49	10.2	32.7	2.0	55.1
12	MILWAUKEE	317	25.6	26.5	6.3	41.6
12	TOMAH	95	6.3	16.8	1.1	75.8
13	FARGO	163	23.3	36.8	1.2	38.7
13	MINNEAPOLIS	241	34.0	44.4	4.1	17.4
13	SIoux FALLS	55	16.4	18.2	5.5	60.0
14	CENTRAL IOWA	200	42.0	31.5	6.5	20.0
14	GR. NEBRASKA	60	13.3	38.3	6.7	41.7
14	IOWA CITY	219	40.6	30.1	1.4	27.9
14	OMAHA	116	17.2	19.0	0.9	62.9
15	KANSAS CITY	107	14.0	11.2	5.6	69.2
15	SAINT LOUIS	128	9.4	23.4	7.0	60.2
15	TOPEKA	48	12.5	20.8	2.1	64.6
15	WICHITA	57	15.8	24.6	5.3	54.4

		% Using Services Before Or After Intake Date				
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
16	ALEXANDRIA	123	24.4	39.0	5.7	30.9
16	FAYETTEVILLE AR	100	19.0	44.0	6.0	31.0
16	GULF COAST HCS	57	35.1	33.3	7.0	24.6
16	HOUSTON	763	30.7	30.0	5.4	33.9
16	JACKSON	212	16.0	22.6	4.2	57.1
16	LITTLE ROCK	330	10.6	32.1	2.1	55.2
16	MUSKOGEE	110	37.3	31.8	5.5	25.5
16	NEW ORLEANS	374	13.1	29.1	5.1	52.7
16	OKLAHOMA CITY	98	10.2	10.2	5.1	74.5
16	SHREVEPORT	157	8.3	26.1	3.2	62.4
17	CENT. TEXAS HCS	303	19.1	40.3	2.6	38.0
17	DALLAS	725	26.9	28.0	4.7	40.4
17	SAN ANTONIO	396	25.5	36.9	6.6	31.1
18	EL PASO OPC	50	34.0	30.0	4.0	32.0
18	NEW MEXICO HCS	151	41.1	26.5	9.9	22.5
18	PHOENIX	827	29.6	32.2	6.0	32.2
18	TUCSON	452	17.7	28.5	6.9	46.9
18	W. TEXAS HCS	23	43.5	21.7	8.7	26.1
19	CHEYENNE	74	8.1	33.8	4.1	54.1
19	DENVER	340	23.2	25.9	6.8	44.1
19	SALT LAKE CITY	108	6.5	35.2	4.6	53.7
19	SHERIDAN	65	18.5	26.2	10.8	44.6
19	SO COLORADO HCS	73	9.6	49.3	4.1	37.0
20	ANCHORAGE	70	30.0	25.7	11.4	32.9
20	BOISE	115	7.8	25.2	1.7	65.2
20	PORTLAND	489	17.2	33.1	4.9	44.8
20	ROSEBURG	352	12.8	16.8	13.1	57.4
20	SEATTLE	479	25.9	24.6	7.3	42.2
20	SPOKANE	180	16.7	31.7	5.0	46.7
20	WALLA WALLA	214	21.0	32.2	6.1	40.7
21	CENTRAL CA HCS	264	20.5	35.2	4.9	39.4
21	HONOLULU	231	52.8	20.3	7.4	19.5
21	NORTHERN CA HCS	146	31.5	27.4	5.5	35.6
21	PALO ALTO	444	37.2	25.0	7.9	30.0
21	SAN FRANCISCO	599	18.9	29.5	4.2	47.4
21	SIERRA NEV HCS	188	34.6	32.4	4.8	28.2
22	GREATER LA	3,739	35.1	24.1	6.1	34.7
22	LOMA LINDA	195	33.8	23.1	6.7	36.4
22	LONG BEACH	945	31.1	14.3	12.7	41.9
22	SAN DIEGO	338	26.9	18.0	9.2	45.9
22	SO NEVADA HCS	476	57.1	20.4	7.1	15.3
	ALL SITES	33,574	25.2	27.8	5.6	41.3
	SITE AVERAGE	262	23.2	28.3	5.1	43.3
	SITE STD.DEV.	356	12.6	9.5	3.0	15.1

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2001 (10/1/00-6/30/01)

TABLE 4-4AV. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Discharges N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,717	21.1	21.0	5.4	52.4
2	930	17.1	34.0	4.5	44.4
3	1,840	23.6	32.3	5.2	38.9
4	1,601	27.5	24.0	5.7	42.7
5	712	13.3	24.4	4.8	57.4
6	1,768	23.4	28.1	7.5	41.0
7	1,190	17.1	34.1	3.9	44.9
8	2,180	28.3	30.6	5.6	35.6
9	1,270	20.8	25.4	5.2	48.6
10	1,091	16.1	24.9	2.5	56.5
11	1,322	23.4	37.1	3.0	36.5
12	1,184	24.6	29.3	4.5	41.6
13	459	28.1	38.6	3.3	30.1
14	595	33.8	29.2	3.5	33.4
15	340	12.4	19.4	5.6	62.6
16	2,324	20.9	29.6	4.7	44.8
17	1,424	24.9	33.1	4.8	37.3
18	1,503	27.5	30.3	6.7	35.5
19	660	16.8	30.9	6.2	46.1
20	1,899	18.9	27.0	7.2	47.0
21	1,872	30.2	28.3	5.7	35.8
22	5,693	35.8	21.7	7.5	35.0
TOTAL	33,574	25.2	27.8	5.6	41.3
VISN AVERAGE	1,526	23.0	28.8	5.1	43.1
VISN STD.DEV	1,082	6.3	5.0	1.4	8.5

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2001 (10/1/00-6/30/01)

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed
1	BEDFORD	477	55	10.3
1	BOSTON	432	55	11.3
1	MANCHESTER	111	29	20.7
1	NORTHAMPTON	416	0	0.0 *
1	TOGUS	66	0	0.0 *
1	WEST HAVEN	316	8	2.5
2	ALBANY	329	57	14.8
2	BUFFALO	289	47	14.0
2	CANANDAIGUA	265	25	8.6
2	SYRACUSE	157	29	15.6
3	BRONX	478	20	4.0
3	BROOKLYN	508	6	1.2
3	EAST ORANGE	317	40	11.2
3	MONTROSE	432	0	0.0 *
3	NEW YORK	417	0	0.0 *
3	NORTHPORT	157	0	0.0 *
4	LEBANON	237	42	15.1
4	PHILADELPHIA	682	27	3.8
4	PITTSBURGH	242	70	22.4
4	WILKES-BARRE	135	63	31.8 *
5	BALTIMORE	184	60	24.6
5	PERRY POINT	265	55	17.2
5	WASHINGTON DC	326	76	18.9
6	ASHEVILLE	122	0	0.0 *
6	BECKLEY	19	0	0.0 *
6	DURHAM	221	1	0.5
6	FAYETTEVILLE NC	256	2	0.8
6	HAMPTON	432	28	6.1
6	RICHMOND	209	0	0.0 *
6	SALEM	200	3	1.5
6	SALISBURY	622	47	7.0
7	ATLANTA	356	79	18.2
7	AUGUSTA	155	44	22.1
7	BIRMINGHAM	89	183	67.3 *
7	CHARLESTON	101	137	57.6 *
7	COLUMBIA SC	165	16	8.8
7	TUSCALOOSA	6	7	53.8 *
7	TUSKEGEE	127	33	20.6

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed
8	BAY PINES	459	0	0.0 *
8	GAINESVILLE	599	8	1.3
8	MIAMI	620	26	4.0
8	TAMPA	811	34	4.0
8	W PALM BEACH	232	0	0.0 *
9	HUNTINGTON	226	10	4.2
9	LEXINGTON	7	21	75.0 *
9	LOUISVILLE	170	58	25.4
9	MEMPHIS	467	0	0.0 *
9	MOUNTAIN HOME	195	105	35.0 *
9	NASHVILLE	315	34	9.7
10	CHILLICOTHE	47	9	16.1
10	CINCINNATI	82	34	29.3 *
10	CLEVELAND	352	45	11.3
10	COLUMBUS OPC	309	15	4.6
10	DAYTON	200	28	12.3
10	NORTHEAST OHIO	213	23	9.7
11	ANN ARBOR	226	25	10.0
11	BATTLE CREEK	254	56	18.1
11	DANVILLE	55	7	11.3
11	DETROIT	401	34	7.8
11	INDIANAPOLIS	153	97	38.8 *
11	N. INDIANA	182	11	5.7
11	SAGINAW	18	12	40.0 *
11	TOLEDO	113	44	28.0
12	CHICAGO WS	556	72	11.5
12	HINES	244	23	8.6
13	FARGO	201	33	14.1
13	MINNEAPOLIS	299	45	13.1
13	SIOUX FALLS	93	9	8.8
14	CENTRAL IOWA	258	0	0.0 *
14	GR. NEBRASKA	75	10	11.8
14	IOWA CITY	327	0	0.0 *
14	OMAHA	127	5	3.8
15	KANSAS CITY	105	54	34.0 *
15	SAINT LOUIS	107	45	29.6 *
15	TOPEKA	49	8	14.0
15	WICHITA	42	25	37.3 *

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed
16	ALEXANDRIA	158	6	3.7
16	FAYETTEVILLE AR	133	0	0.0 *
16	GULF COAST HCS	71	0	0.0 *
16	HOUSTON	868	85	8.9
16	JACKSON	205	55	21.2
16	LITTLE ROCK	328	114	25.8
16	MUSKOGEE	137	7	4.9
16	NEW ORLEANS	398	91	18.6
16	OKLAHOMA CITY	54	73	57.5 *
16	SHREVEPORT	148	53	26.4
17	CENT. TEXAS HCS	419	10	2.3
17	DALLAS	877	61	6.5
17	SAN ANTONIO	334	155	31.7 *
18	EL PASO OPC	66	0	0.0 *
18	NEW MEXICO HCS	220	12	5.2
18	PHOENIX	894	80	8.2
18	TUCSON	446	66	12.9
18	W. TEXAS HCS	14	9	39.1 *
19	CHEYENNE	51	49	49.0 *
19	DENVER	390	43	9.9
19	SALT LAKE CITY	184	44	19.3
19	SHERIDAN	74	15	16.9
19	SO COLORADO HCS	120	9	7.0
20	BOISE	150	0	0.0 *
20	PORTLAND	559	8	1.4
20	ROSEBURG	389	25	6.0
20	SPOKANE	187	47	20.1
20	WALLA WALLA	230	37	13.9
21	CENTRAL CA HCS	268	71	20.9
21	HONOLULU	241	28	10.4
21	NORTHERN CA HCS	265	4	1.5
21	PALO ALTO	574	2	0.3
21	SAN FRANCISCO	735	40	5.2
21	SIERRA NEV HCS	229	54	19.1
22	GREATER LA	4,226	357	7.8
22	LOMA LINDA	243	0	0.0 *
22	LONG BEACH	1,195	30	2.4
22	SAN DIEGO	318	80	20.1
22	SO NEVADA HCS	623	6	1.0
	ALL SITES	36,528	4,235	10.4
	SITE AVERAGE	318	37	14.0
	SITE STD. DEV.	426	46	15.1

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN

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TABLE 4-6. VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

VISN	Site Name	Mean Age		Percent Female	
		Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
1	BEDFORD	48.0	45.8	5.2	1.8
1	BOSTON	48.9	46.2	2.8	3.6
1	MANCHESTER	52.1	50.9	5.4	0.0
1	WEST HAVEN	48.5	48.1	3.2	0.0
2	ALBANY	47.4	47.2	3.6	0.0
2	BUFFALO	48.0	47.3	3.1	2.1
2	CANANDAIGUA	45.9	47.3	3.4	0.0
2	SYRACUSE	46.1	45.9	2.5	0.0
3	BRONX	48.6	49.1	2.1	0.0
3	BROOKLYN	48.6	50.5	3.5	33.3
3	EAST ORANGE	46.8	46.9	5.4	7.5
4	LEBANON	47.3	45.9	3.4	2.4
4	PHILADELPHIA	47.3	45.7	2.9	3.7
4	PITTSBURGH	46.9	46.5	5.0	0.0
4	WILKES-BARRE	50.7	52.9	1.5	3.2
5	BALTIMORE	46.7	44.7	1.6	1.7
5	PERRY POINT	46.8	44.7	2.3	0.0
5	WASHINGTON DC	49.1	48.8	4.3	0.0
6	HAMPTON	46.7	45.4	2.5	0.0
6	SALISBURY	47.5	45.9	2.7	2.1
7	ATLANTA	45.5	46.2	3.7	1.3
7	AUGUSTA	47.9	45.3	8.4	4.5
7	BIRMINGHAM	46.6	46.2	3.4	2.2
7	CHARLESTON	47.4	47.2	5.0	4.4
7	COLUMBIA SC	45.9	46.4	2.4	0.0
7	TUSCALOOSA	43.5	48.1	0.0	0.0
7	TUSKEGEE	46.1	44.7	3.9	3.0
8	GAINESVILLE	48.9	46.9	3.8	25.0
8	MIAMI	49.4	43.8	1.0	3.8
8	TAMPA	49.9	48.2	3.9	0.0
9	HUNTINGTON	48.6	46.0	4.0	0.0
9	LEXINGTON	49.4	45.3	0.0	0.0
9	LOUISVILLE	47.4	46.5	2.9	0.0
9	MOUNTAIN HOME	49.6	45.2	1.0	0.0
9	NASHVILLE	46.6	46.3	1.6	8.8
10	CHILLICOTHE	45.6	48.0	4.3	0.0
10	CINCINNATI	46.8	45.4	1.2	2.9
10	CLEVELAND	45.4	46.9	11.6	2.2
10	COLUMBUS OPC	46.7	43.9	3.2	0.0
10	DAYTON	45.5	46.5	3.5	7.1
10	NORTHEAST OHIO	46.2	48.3	3.3	13.0

VISN	Site Name	Mean Age		Percent Female	
		Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
11	ANN ARBOR	46.6	47.4	1.3	4.0
11	BATTLE CREEK	47.0	48.0	1.6	1.8
11	DANVILLE	49.7	44.7	0.0	0.0
11	DETROIT	47.7	45.6	3.0	0.0
11	INDIANAPOLIS	48.6	46.5	3.9	3.1
11	N. INDIANA	46.6	47.3	1.6	0.0
11	SAGINAW	49.3	45.3	0.0	0.0
11	TOLEDO	47.1	46.8	4.4	2.3
12	CHICAGO WS	47.5	46.5	0.9	0.0
12	HINES	46.8	49.0	2.0	8.7
13	FARGO	48.4	46.0	2.0	0.0
13	MINNEAPOLIS	48.0	47.4	3.3	0.0
13	SIOUX FALLS	49.4	50.0	1.1	0.0
14	GR. NEBRASKA	47.7	46.2	1.3	20.0
14	OMAHA	47.5	48.0	3.9	0.0
15	KANSAS CITY	45.1	45.5	1.9	0.0
15	SAINT LOUIS	47.0	43.7	0.0	0.0
15	TOPEKA	47.8	46.4	2.0	0.0
15	WICHITA	50.0	49.6	2.4	0.0
16	ALEXANDRIA	47.0	46.0	2.5	0.0
16	HOUSTON	48.4	45.2	3.0	0.0
16	JACKSON	48.0	43.1	2.4	5.5
16	LITTLE ROCK	47.2	47.2	4.6	1.8
16	MUSKOGEE	50.3	42.3	5.1	28.6
16	NEW ORLEANS	47.7	46.9	2.3	5.5
16	OKLAHOMA CITY	46.6	46.8	0.0	0.0
16	SHREVEPORT	46.0	46.6	2.7	5.7
17	CENT. TEXAS HCS	47.6	45.2	2.4	0.0
17	DALLAS	46.6	45.9	2.5	9.8
17	SAN ANTONIO	47.6	48.6	2.7	2.6
18	NEW MEXICO HCS	48.9	60.8	1.4	0.0
18	PHOENIX	47.5	47.1	1.7	7.5
18	TUCSON	49.8	47.9	3.6	3.0
18	W. TEXAS HCS	49.1	48.0	0.0	0.0
19	CHEYENNE	51.3	49.4	2.0	0.0
19	DENVER	47.6	47.8	5.1	4.7
19	SALT LAKE CITY	48.9	48.0	3.3	2.3
19	SHERIDAN	51.4	49.0	2.7	6.7
19	SO COLORADO HCS	47.2	49.6	5.0	0.0
20	PORTLAND	46.6	45.5	1.6	0.0
20	ROSEBURG	49.6	44.8	2.3	4.0
20	SPOKANE	48.2	48.2	4.8	4.3
20	WALLA WALLA	49.0	48.3	3.9	0.0

VISN	Site Name	Mean Age		Percent Female	
		Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
21	CENTRAL CA HCS	48.7	47.7	3.7	0.0
21	HONOLULU	47.2	47.0	2.9	3.6
21	SAN FRANCISCO	48.9	46.4	1.2	2.5
21	SIERRA NEV HCS	51.4	49.0	1.7	0.0
22	GREATER LA	47.4	46.5	2.4	0.6
22	LONG BEACH	47.9	47.8	6.2	6.7
22	SAN DIEGO	44.6	45.5	7.2	6.3
22	SO NEVADA HCS	49.0	41.2	2.9	0.0
	ALL SITES	47.8	46.8	3.1	2.4
	SITE AVERAGE	47.8	46.9	2.9	3.2
	SITE STD. DEV.	1.6	2.3	1.8	5.8

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TABLE 4-7. VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

VISN Site Name		Not Placed				Placed				Ratio Whites Res Tx: No Res Tx
		African- American %	White %	Hispanic %	Other %	African- American %	White %	Hispanic %	Other %	
1	BEDFORD	22.1	73.8	2.6	1.5	14.5	85.5	0.0	0.0	1.16
1	BOSTON	29.4	63.7	4.4	2.5	34.5	58.2	3.6	3.6	0.91
1	MANCHESTER	0.9	98.2	0.9	0.0	0.0	100.0	0.0	0.0	1.02
1	WEST HAVEN	39.0	54.6	5.7	0.6	25.0	75.0	0.0	0.0	1.37 *
2	ALBANY	38.1	56.4	3.7	1.8	54.4	36.8	7.0	1.8	0.65
2	BUFFALO	56.1	41.5	1.4	1.0	53.2	42.6	2.1	2.1	1.02
2	CANANDAIGUA	58.0	36.7	4.5	0.8	60.0	40.0	0.0	0.0	1.09
2	SYRACUSE	35.5	61.9	1.3	1.3	44.8	55.2	0.0	0.0	0.89
3	BRONX	60.8	8.8	26.4	4.0	70.0	5.0	20.0	5.0	0.57
3	BROOKLYN	70.0	12.0	16.8	1.2	66.7	16.7	16.7	0.0	1.39 *
3	EAST ORANGE	78.3	15.6	4.5	1.6	65.0	32.5	2.5	0.0	2.08 *
4	LEBANON	47.7	48.9	2.1	1.3	38.1	59.5	2.4	0.0	1.22
4	PHILADELPHIA	78.9	18.6	2.2	0.3	85.2	7.4	7.4	0.0	0.40
4	PITTSBURGH	61.4	36.5	1.2	0.8	44.6	55.4	0.0	0.0	1.52 *
4	WILKES-BARRE	13.3	84.4	1.5	0.7	12.7	85.7	1.6	0.0	1.02
5	BALTIMORE	77.6	21.3	0.5	0.5	75.0	23.3	1.7	0.0	1.09
5	PERRY POINT	60.0	38.0	1.6	0.4	69.1	30.9	0.0	0.0	0.81
5	WASHINGTON DC	80.8	18.6	0.3	0.3	90.8	7.9	0.0	1.3	0.43
6	HAMPTON	69.8	27.4	1.9	0.9	71.4	25.0	3.6	0.0	0.91
6	SALISBURY	59.3	38.9	0.5	1.3	66.0	34.0	0.0	0.0	0.87
7	ATLANTA	87.6	11.0	0.8	0.6	92.4	6.3	1.3	0.0	0.57
7	AUGUSTA	64.2	33.8	1.3	0.7	72.7	27.3	0.0	0.0	0.81
7	BIRMINGHAM	82.0	15.7	1.1	1.1	72.7	25.1	1.1	1.1	1.60 *
7	CHARLESTON	51.5	46.5	2.0	0.0	56.9	41.6	0.0	1.5	0.89
7	COLUMBIA SC	74.5	24.2	1.2	0.0	87.5	12.5	0.0	0.0	0.52
7	TUSCALOOSA	50.0	50.0	0.0	0.0	42.9	28.6	28.6	0.0	0.57
7	TUSKEGEE	70.9	29.1	0.0	0.0	87.9	9.1	0.0	3.0	0.31

VISN Site Name		Not Placed				Placed				Ratio Whites Res Tx: No Res Tx
		African- American %	White %	Hispanic %	Other %	African- American %	White %	Hispanic %	Other %	
8	GAINESVILLE	41.8	52.7	2.7	2.9	12.5	87.5	0.0	0.0	1.66 *
8	MIAMI	40.4	51.7	7.6	0.3	38.5	53.8	7.7	0.0	1.04
8	TAMPA	29.2	64.6	5.0	1.2	32.4	52.9	11.8	2.9	0.82
9	HUNTINGTON	19.7	79.8	0.0	0.4	20.0	80.0	0.0	0.0	1.00
9	LEXINGTON	14.3	85.7	0.0	0.0	28.6	71.4	0.0	0.0	0.83
9	LOUISVILLE	47.6	51.8	0.0	0.6	60.3	39.7	0.0	0.0	0.77
9	MOUNTAIN HOME	24.1	73.8	0.0	2.1	23.8	74.3	0.0	1.9	1.01
9	NASHVILLE	57.5	41.0	0.6	1.0	50.0	44.1	0.0	5.9	1.08
10	CHILLICOTHE	14.9	78.7	2.1	4.3	11.1	77.8	0.0	11.1	0.99
10	CINCINNATI	61.0	35.4	0.0	3.7	61.8	38.2	0.0	0.0	1.08
10	CLEVELAND	66.7	31.9	0.3	1.1	62.2	37.8	0.0	0.0	1.18
10	COLUMBUS OPC	58.3	36.5	1.6	3.6	64.3	35.7	0.0	0.0	0.98
10	DAYTON	61.5	36.5	0.5	1.5	75.0	25.0	0.0	0.0	0.68
10	NORTHEAST OHIO	54.0	41.3	2.8	1.9	47.8	43.5	8.7	0.0	1.05
11	ANN ARBOR	52.7	43.8	2.7	0.9	32.0	64.0	4.0	0.0	1.46 *
11	BATTLE CREEK	51.0	47.4	0.4	1.2	51.8	39.3	5.4	3.6	0.83
11	DANVILLE	30.9	63.6	5.5	0.0	42.9	57.1	0.0	0.0	0.90
11	DETROIT	71.5	25.3	0.8	2.5	79.4	14.7	0.0	5.9	0.58
11	INDIANAPOLIS	51.6	47.1	1.3	0.0	52.6	47.4	0.0	0.0	1.01
11	N. INDIANA	33.0	59.9	6.0	1.1	18.2	81.8	0.0	0.0	1.37 *
11	SAGINAW	0.0	100.0	0.0	0.0	16.7	83.3	0.0	0.0	0.83
11	TOLEDO	50.4	46.0	1.8	1.8	50.0	40.9	4.5	4.5	0.89
12	CHICAGO WS	83.2	11.3	4.9	0.5	75.0	22.2	1.4	1.4	1.96 *
12	HINES	73.3	24.7	1.2	0.8	60.9	34.8	4.3	0.0	1.41 *
13	FARGO	5.5	76.9	1.0	16.6	9.1	81.8	0.0	9.1	1.06
13	MINNEAPOLIS	45.8	43.1	1.3	9.7	64.4	26.7	2.2	6.7	0.62
13	SIOUX FALLS	4.3	80.6	3.2	11.8	11.1	77.8	0.0	11.1	0.96
14	GR. NEBRASKA	18.7	78.7	2.7	0.0	10.0	70.0	20.0	0.0	0.89
14	OMAHA	23.8	71.4	1.6	3.2	40.0	60.0	0.0	0.0	0.84

VISN Site Name		Not Placed				Placed				Ratio Whites Res Tx: No Res Tx
		African- American %	White %	Hispanic %	Other %	African- American %	White %	Hispanic %	Other %	
15	KANSAS CITY	62.5	36.5	1.0	0.0	59.3	40.7	0.0	0.0	1.12
15	SAINT LOUIS	79.4	17.8	1.9	0.9	84.4	13.3	0.0	2.2	0.75
15	TOPEKA	29.2	62.5	0.0	8.3	25.0	75.0	0.0	0.0	1.20
15	WICHITA	30.0	62.5	2.5	5.0	44.0	44.0	4.0	8.0	0.70
16	ALEXANDRIA	45.2	51.0	0.6	3.2	83.3	16.7	0.0	0.0	0.33
16	HOUSTON	57.9	36.5	4.7	0.9	63.5	35.3	1.2	0.0	0.97
16	JACKSON	48.8	49.8	1.0	0.5	50.9	43.6	5.5	0.0	0.88
16	LITTLE ROCK	57.6	39.6	0.9	1.8	55.3	44.7	0.0	0.0	1.13
16	MUSKOGEE	16.8	68.7	3.1	11.5	42.9	57.1	0.0	0.0	0.83
16	NEW ORLEANS	59.8	34.9	3.8	1.5	70.3	25.3	2.2	2.2	0.73
16	OKLAHOMA CITY	25.9	66.7	0.0	7.4	31.5	54.8	5.5	8.2	0.82
16	SHREVEPORT	56.5	42.2	0.7	0.7	54.7	45.3	0.0	0.0	1.07
17	CENT. TEXAS HCS	38.9	51.8	7.9	1.4	40.0	30.0	30.0	0.0	0.58
17	DALLAS	66.5	26.7	3.2	3.6	77.0	19.7	1.6	1.6	0.74
17	SAN ANTONIO	20.8	49.1	27.4	2.7	21.3	56.1	21.3	1.3	1.14
18	NEW MEXICO HCS	10.2	62.5	19.0	8.3	8.3	75.0	16.7	0.0	1.20
18	PHOENIX	23.3	64.2	8.4	4.0	25.0	58.8	5.0	11.3	0.91
18	TUCSON	16.0	76.2	5.6	2.2	10.6	75.8	10.6	3.0	0.99
18	W. TEXAS HCS	7.1	78.6	0.0	14.3	11.1	77.8	11.1	0.0	0.99
19	CHEYENNE	5.9	82.4	2.0	9.8	6.1	89.8	4.1	0.0	1.09
19	DENVER	30.3	57.9	9.5	2.3	37.2	51.2	9.3	2.3	0.88
19	SALT LAKE CITY	8.7	81.5	3.3	6.5	4.5	88.6	2.3	4.5	1.09
19	SHERIDAN	0.0	91.5	5.6	2.8	0.0	100.0	0.0	0.0	1.09
19	SO COLORADO HCS	14.3	73.1	7.6	5.0	0.0	88.9	11.1	0.0	1.22
20	PORTLAND	13.5	80.0	2.5	4.0	0.0	100.0	0.0	0.0	1.25
20	ROSEBURG	9.7	85.0	2.1	3.2	0.0	92.0	4.0	4.0	1.08
20	SPOKANE	7.0	78.9	1.1	13.0	14.9	80.9	0.0	4.3	1.02
20	WALLA WALLA	4.8	80.2	4.8	10.1	8.3	77.8	0.0	13.9	0.97

VISN Site Name		Not Placed				Placed				Ratio Whites Res Tx: No Res Tx
		African- American %	White %	Hispanic %	Other %	African- American %	White %	Hispanic %	Other %	
21	CENTRAL CA HCS	21.3	58.4	18.7	1.5	19.7	69.0	11.3	0.0	1.18
21	HONOLULU	22.8	48.1	4.6	24.5	18.5	59.3	7.4	14.8	1.23
21	SAN FRANCISCO	47.9	41.0	6.8	4.2	60.0	30.0	7.5	2.5	0.73
21	SIERRA NEV HCS	11.5	75.8	7.9	4.8	13.0	81.5	3.7	1.9	1.08
22	GREATER LA	54.6	31.5	11.3	2.6	59.9	27.7	11.5	0.8	0.88
22	LONG BEACH	44.5	39.9	12.7	2.9	36.7	63.3	0.0	0.0	1.59 *
22	SAN DIEGO	40.1	47.0	8.5	4.4	27.5	63.8	6.3	2.5	1.36 *
22	SO NEVADA HCS	29.7	62.6	5.2	2.6	20.0	80.0	0.0	0.0	1.28
	ALL SITES	46.8	44.6	5.9	2.7	48.4	45.6	4.2	1.9	1.02
	SITE AVERAGE	41.6	51.5	3.8	3.1	42.8	51.3	3.9	1.9	1.00
	SITE STD. DEV.	24.0	22.2	5.2	4.1	26.1	25.5	6.3	3.3	0.31

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 4-8. VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

VISN	Site Name	Not Placed		Placed		Ratio Shelter No Residence Placed: Not Placed
		Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	
1	BEDFORD	73.8	26.2	23.6	76.4	0.32 *
1	BOSTON	99.8	0.2	98.2	1.8	0.98
1	MANCHESTER	61.3	38.7	58.6	41.4	0.96
1	WEST HAVEN	84.1	15.9	100.0	0.0	1.19
2	ALBANY	59.3	40.7	73.7	26.3	1.24
2	BUFFALO	51.9	48.1	53.2	46.8	1.02
2	CANANDAIGUA	41.5	58.5	48.0	52.0	1.16
2	SYRACUSE	58.6	41.4	41.4	58.6	0.71 *
3	BRONX	46.2	53.6	90.0	10.0	1.95
3	BROOKLYN	74.2	25.8	83.3	16.7	1.12
3	EAST ORANGE	42.9	57.1	40.0	60.0	0.93
4	LEBANON	87.3	12.7	81.0	19.0	0.93
4	PHILADELPHIA	66.1	33.9	70.4	29.6	1.06
4	PITTSBURGH	47.1	52.9	55.7	44.3	1.18
4	WILKES-BARRE	73.3	26.7	79.4	20.6	1.08
5	BALTIMORE	63.6	36.4	65.0	35.0	1.02
5	PERRY POINT	60.8	39.2	81.8	18.2	1.35
5	WASHINGTON DC	73.0	27.0	53.9	46.1	0.74
6	HAMPTON	64.8	35.2	89.3	10.7	1.38
6	SALISBURY	89.4	10.6	95.7	4.3	1.07
7	ATLANTA	69.7	30.3	60.8	39.2	0.87
7	AUGUSTA	53.5	46.5	65.9	34.1	1.23
7	BIRMINGHAM	55.1	44.9	50.3	49.7	0.91
7	CHARLESTON	45.5	54.5	35.8	64.2	0.79
7	COLUMBIA SC	40.6	59.4	68.8	31.3	1.69
7	TUSCALOOSA	100.0	0.0	85.7	14.3	0.86
7	TUSKEGEE	68.5	31.5	63.6	36.4	0.93
8	GAINESVILLE	69.1	30.9	87.5	12.5	1.27
8	MIAMI	82.6	17.4	65.4	34.6	0.79
8	TAMPA	61.5	38.5	67.6	32.4	1.10
9	HUNTINGTON	57.1	42.9	10.0	90.0	0.18 *
9	LEXINGTON	42.9	57.1	33.3	66.7	0.78
9	LOUISVILLE	81.2	18.8	74.1	25.9	0.91
9	MOUNTAIN HOME	66.7	33.3	37.1	62.9	0.56 *
9	NASHVILLE	59.4	40.6	44.1	55.9	0.74

VISN	Site Name	Not Placed		Placed		Ratio Shelter No Residence Placed: Not Placed
		Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	
10	CHILLICOTHE	44.7	55.3	66.7	33.3	1.49
10	CINCINNATI	86.6	13.4	94.1	5.9	1.09
10	CLEVELAND	73.6	26.4	57.8	42.2	0.79
10	COLUMBUS OPC	68.9	31.1	73.3	26.7	1.06
10	DAYTON	60.5	39.5	10.7	89.3	0.18 *
10	NORTHEAST OHIO	52.6	47.4	39.1	60.9	0.74
11	ANN ARBOR	71.7	28.3	68.0	32.0	0.95
11	BATTLE CREEK	64.2	35.8	75.0	25.0	1.17
11	DANVILLE	72.7	27.3	71.4	28.6	0.98
11	DETROIT	99.3	0.7	97.1	2.9	0.98
11	INDIANAPOLIS	65.4	34.6	75.3	24.7	1.15
11	N. INDIANA	72.5	27.5	81.8	18.2	1.13
11	SAGINAW	55.6	44.4	75.0	25.0	1.35
11	TOLEDO	63.7	36.3	56.8	43.2	0.89
12	CHICAGO WS	79.5	20.5	86.1	13.9	1.08
12	HINES	74.2	25.8	56.5	43.5	0.76
13	FARGO	70.1	29.9	69.7	30.3	0.99
13	MINNEAPOLIS	88.0	12.0	100.0	0.0	1.14
13	SIOUX FALLS	39.8	60.2	44.4	55.6	1.12
14	GR. NEBRASKA	53.3	46.7	40.0	60.0	0.75
14	OMAHA	27.6	72.4	60.0	40.0	2.18
15	KANSAS CITY	52.9	47.1	75.9	24.1	1.44
15	SAINT LOUIS	82.2	17.8	88.9	11.1	1.08
15	TOPEKA	91.8	8.2	75.0	25.0	0.82
15	WICHITA	61.9	38.1	44.0	56.0	0.71 *
16	ALEXANDRIA	71.5	28.5	100.0	0.0	1.40
16	HOUSTON	70.0	30.0	81.2	18.8	1.16
16	JACKSON	74.1	25.9	70.9	29.1	0.96
16	LITTLE ROCK	66.5	33.5	91.2	8.8	1.37
16	MUSKOGEE	66.4	33.6	71.4	28.6	1.08
16	NEW ORLEANS	80.7	19.3	79.1	20.9	0.98
16	OKLAHOMA CITY	53.7	46.3	56.2	43.8	1.05
16	SHREVEPORT	77.0	23.0	94.3	5.7	1.22
17	CENT. TEXAS HCS	85.2	14.8	100.0	0.0	1.17
17	DALLAS	61.1	38.9	80.3	19.7	1.31
17	SAN ANTONIO	69.2	30.8	65.2	34.8	0.94
18	NEW MEXICO HCS	66.4	33.6	50.0	50.0	0.75
18	PHOENIX	73.0	27.0	75.0	25.0	1.03
18	TUCSON	86.5	13.5	92.4	7.6	1.07
18	W. TEXAS HCS	78.6	21.4	66.7	33.3	0.85

VISN	Site Name	Not Placed		Placed		Ratio Shelter No Residence Placed: Not Placed
		Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	
19	CHEYENNE	82.4	17.6	85.7	14.3	1.04
19	DENVER	96.7	3.3	100.0	0.0	1.03
19	SALT LAKE CITY	72.8	27.2	90.9	9.1	1.25
19	SHERIDAN	63.9	36.1	73.3	26.7	1.15
19	SO COLORADO HCS	70.0	30.0	33.3	66.7	0.48 *
20	PORTLAND	81.0	19.0	62.5	37.5	0.77
20	ROSEBURG	79.8	20.2	88.0	12.0	1.10
20	SPOKANE	51.9	48.1	51.1	48.9	0.98
20	WALLA WALLA	49.6	50.4	67.6	32.4	1.36
21	CENTRAL CA HCS	46.3	53.7	46.5	53.5	1.00
21	HONOLULU	78.0	22.0	71.4	28.6	0.92
21	SAN FRANCISCO	67.5	32.5	77.5	22.5	1.15
21	SIERRA NEV HCS	59.8	40.2	72.2	27.8	1.21
22	GREATER LA	53.7	46.3	69.5	30.5	1.29
22	LONG BEACH	48.0	52.0	70.0	30.0	1.46
22	SAN DIEGO	63.2	36.8	63.8	36.3	1.01
22	SO NEVADA HCS	83.9	16.1	66.7	33.3	0.79
	ALL SITES	66.9	33.1	67.7	32.3	1.01
	SITE AVERAGE	67.1	32.9	68.2	31.8	1.04
	SITE STD. DEV.	15.0	15.0	20.1	20.1	0.30

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

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TABLE 4-9. VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	<i>Ratio Serious Psyc/SA Placed: Not Placed</i>
1	BEDFORD	86.6	100.0	1.15
1	BOSTON	82.4	90.9	1.10
1	MANCHESTER	84.7	86.2	1.02
1	WEST HAVEN	93.7	100.0	1.07
2	ALBANY	86.9	96.5	1.11
2	BUFFALO	76.8	89.4	1.16
2	CANANDAIGUA	78.9	84.0	1.07
2	SYRACUSE	84.7	100.0	1.18
3	BRONX	86.4	60.0	0.69 *
3	BROOKLYN	79.3	83.3	1.05
3	EAST ORANGE	79.2	92.5	1.17
4	LEBANON	86.5	95.2	1.10
4	PHILADELPHIA	91.5	100.0	1.09
4	PITTSBURGH	88.8	98.6	1.11
4	WILKES-BARRE	97.8	98.4	1.01
5	BALTIMORE	74.5	95.0	1.28
5	PERRY POINT	99.2	100.0	1.01
5	WASHINGTON DC	94.2	100.0	1.06
6	HAMPTON	90.3	100.0	1.11
6	SALISBURY	92.3	100.0	1.08
7	ATLANTA	88.2	98.7	1.12
7	AUGUSTA	96.1	95.5	0.99
7	BIRMINGHAM	94.4	98.9	1.05
7	CHARLESTON	90.1	98.5	1.09
7	COLUMBIA SC	58.8	75.0	1.28
7	TUSCALOOSA	66.7	85.7	1.29
7	TUSKEGEE	89.8	100.0	1.11
8	GAINESVILLE	74.8	100.0	1.34
8	MIAMI	75.0	100.0	1.33
8	TAMPA	88.7	88.2	1.00
9	HUNTINGTON	62.8	100.0	1.59
9	LEXINGTON	14.3	76.2	5.33
9	LOUISVILLE	90.0	100.0	1.11
9	MOUNTAIN HOME	89.7	95.2	1.06
9	NASHVILLE	98.7	97.1	0.98

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	<i>Ratio Serious Psyc/SA Placed: Not Placed</i>
10	CHILLICOTHE	95.7	100.0	1.04
10	CINCINNATI	92.7	100.0	1.08
10	CLEVELAND	88.4	97.8	1.11
10	COLUMBUS OPC	70.6	86.7	1.23
10	DAYTON	84.0	96.4	1.15
10	NORTHEAST OHIO	84.0	95.7	1.14
11	ANN ARBOR	94.2	100.0	1.06
11	BATTLE CREEK	75.6	64.3	0.85
11	DANVILLE	63.6	100.0	1.57
11	DETROIT	78.8	100.0	1.27
11	INDIANAPOLIS	75.2	85.6	1.14
11	N. INDIANA	68.7	90.9	1.32
11	SAGINAW	77.8	83.3	1.07
11	TOLEDO	94.7	100.0	1.06
12	CHICAGO WS	89.0	91.7	1.03
12	HINES	88.5	95.7	1.08
13	FARGO	77.1	100.0	1.30
13	MINNEAPOLIS	87.3	97.8	1.12
13	SIOUX FALLS	79.6	88.9	1.12
14	GR. NEBRASKA	81.3	80.0	0.98
14	OMAHA	95.3	100.0	1.05
15	KANSAS CITY	88.6	100.0	1.13
15	SAINT LOUIS	94.4	100.0	1.06
15	TOPEKA	89.8	87.5	0.97
15	WICHITA	85.7	96.0	1.12
16	ALEXANDRIA	83.5	100.0	1.20
16	HOUSTON	75.0	96.5	1.29
16	JACKSON	91.2	100.0	1.10
16	LITTLE ROCK	85.4	93.9	1.10
16	MUSKOGEE	81.0	85.7	1.06
16	NEW ORLEANS	97.5	100.0	1.03
16	OKLAHOMA CITY	96.3	100.0	1.04
16	SHREVEPORT	93.2	77.4	0.83
17	CENT. TEXAS HCS	84.0	100.0	1.19
17	DALLAS	89.9	96.7	1.08
17	SAN ANTONIO	94.3	99.4	1.05
18	NEW MEXICO HCS	82.7	66.7	0.81
18	PHOENIX	76.1	75.0	0.99
18	TUCSON	79.4	90.9	1.15
18	W. TEXAS HCS	50.0	55.6	1.11

VISN	Site Name	% Serious Psync Or SA Problem Not Placed	% Serious Psync Or SA Problem Placed	<i>Ratio Serious Psync/SA Placed: Not Placed</i>
19	CHEYENNE	84.3	98.0	1.16
19	DENVER	97.2	97.7	1.01
19	SALT LAKE CITY	78.3	100.0	1.28
19	SHERIDAN	75.7	80.0	1.06
19	SO COLORADO HCS	93.3	100.0	1.07
20	PORTLAND	64.8	100.0	1.54
20	ROSEBURG	88.9	84.0	0.94
20	SPOKANE	75.4	97.9	1.30
20	WALLA WALLA	75.7	100.0	1.32
21	CENTRAL CA HCS	60.8	81.7	1.34
21	HONOLULU	59.3	96.4	1.63
21	SAN FRANCISCO	84.1	100.0	1.19
21	SIERRA NEV HCS	74.2	94.4	1.27
22	GREATER LA	62.2	94.4	1.52
22	LONG BEACH	78.1	96.7	1.24
22	SAN DIEGO	91.8	100.0	1.09
22	SO NEVADA HCS	47.7	100.0	2.10
	ALL SITES	79.9	94.6	1.18
	SITE AVERAGE	82.2	93.2	1.19
	SITE STD. DEV.	13.1	9.7	0.47

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

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TABLE 4-10. VETERANS WITH FY 01 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over \$1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	<i>Inappropriate Residential Treatment %</i>
1	BEDFORD	55	7.3	0.0	0.0	7.3
1	BOSTON	55	14.8	0.0	9.1	23.9
1	MANCHESTER	29	0.0	0.0	13.8	13.8
1	WEST HAVEN	8	25.0	0.0	0.0	25.0
2	ALBANY	57	5.3	1.8	3.5	10.5
2	BUFFALO	47	0.0	2.1	10.6	12.8
2	CANANDAIGUA	25	4.0	20.0	16.0	40.0 *
2	SYRACUSE	29	0.0	3.4	0.0	3.4
3	BRONX	20	10.0	0.0	40.0	50.0 *
3	BROOKLYN	6	0.0	0.0	16.7	16.7
3	EAST ORANGE	40	10.0	2.5	7.5	20.0
4	LEBANON	42	2.4	2.4	4.8	9.5
4	PHILADELPHIA	27	11.1	3.7	0.0	14.8
4	PITTSBURGH	70	1.4	5.7	1.4	8.6
4	WILKES-BARRE	63	4.8	0.0	1.6	6.3
5	BALTIMORE	60	3.4	0.0	5.0	8.4
5	PERRY POINT	55	0.0	0.0	0.0	0.0
5	WASHINGTON DC	76	9.2	1.3	0.0	10.5
6	HAMPTON	28	0.0	0.0	0.0	0.0
6	SALISBURY	47	2.1	0.0	0.0	2.1
7	ATLANTA	79	8.9	0.0	1.3	10.1
7	AUGUSTA	44	0.0	0.0	4.5	4.5
7	BIRMINGHAM	183	11.6	0.5	1.1	13.2
7	CHARLESTON	137	9.5	7.3	1.5	18.2
7	COLUMBIA SC	16	0.0	0.0	25.0	25.0
7	TUSCALOOSA	7	0.0	14.3	14.3	28.6 *
7	TUSKEGEE	33	0.0	3.0	0.0	3.0
8	GAINESVILLE	8	0.0	0.0	0.0	0.0
8	MIAMI	26	0.0	0.0	0.0	0.0
8	TAMPA	34	3.0	5.9	11.8	20.7
9	HUNTINGTON	10	20.0	0.0	0.0	20.0
9	LEXINGTON	21	4.8	0.0	23.8	28.6 *
9	LOUISVILLE	58	0.0	0.0	0.0	0.0
9	MOUNTAIN HOME	105	1.0	1.9	4.8	7.6
9	NASHVILLE	34	0.0	0.0	2.9	2.9
10	CHILLICOTHE	9	33.3	0.0	0.0	33.3 *
10	CINCINNATI	34	11.8	0.0	0.0	11.8
10	CLEVELAND	45	4.4	2.2	2.2	8.9
10	COLUMBUS OPC	15	0.0	0.0	13.3	13.3
10	DAYTON	28	7.1	0.0	3.6	10.7
10	NORTHEAST OHIO	23	4.5	8.7	4.3	17.6

VISN	Site Name	Unique Veterans Placed N	Income Over \$1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	<i>Inappropriate Residential Treatment %</i>
11	ANN ARBOR	25	4.0	0.0	0.0	4.0
11	BATTLE CREEK	56	10.7	1.8	35.7	48.2 *
11	DANVILLE	7	0.0	0.0	0.0	0.0
11	DETROIT	34	2.9	0.0	0.0	2.9
11	INDIANAPOLIS	97	8.2	3.1	14.4	25.8
11	N. INDIANA	11	0.0	0.0	9.1	9.1
11	SAGINAW	12	8.3	8.3	16.7	33.3 *
11	TOLEDO	44	2.3	0.0	0.0	2.3
12	CHICAGO WS	72	1.4	0.0	8.3	9.7
12	HINES	23	0.0	0.0	4.3	4.3
13	FARGO	33	12.1	0.0	0.0	12.1
13	MINNEAPOLIS	45	4.4	0.0	2.2	6.7
13	SIOUX FALLS	9	0.0	0.0	11.1	11.1
14	GR. NEBRASKA	10	20.0	10.0	20.0	50.0 *
14	OMAHA	5	0.0	0.0	0.0	0.0
15	KANSAS CITY	54	5.7	1.9	0.0	7.5
15	SAINT LOUIS	45	0.0	2.2	0.0	2.2
15	TOPEKA	8	0.0	0.0	12.5	12.5
15	WICHITA	25	0.0	0.0	4.0	4.0
16	ALEXANDRIA	6	16.7	0.0	0.0	16.7
16	HOUSTON	85	3.5	0.0	3.5	7.1
16	JACKSON	55	5.5	0.0	0.0	5.5
16	LITTLE ROCK	114	3.5	0.0	6.1	9.6
16	MUSKOGEE	7	0.0	0.0	14.3	14.3
16	NEW ORLEANS	91	12.1	0.0	0.0	12.1
16	OKLAHOMA CITY	73	6.8	4.1	0.0	11.0
16	SHREVEPORT	53	1.9	0.0	22.6	24.5
17	CENT. TEXAS HCS	10	0.0	0.0	0.0	0.0
17	DALLAS	61	0.0	0.0	3.3	3.3
17	SAN ANTONIO	155	1.3	0.0	0.6	1.9
18	NEW MEXICO HCS	12	0.0	16.7	33.3	50.0 *
18	PHOENIX	80	6.3	6.3	25.0	37.5 *
18	TUCSON	66	1.5	1.5	9.1	12.1
18	W. TEXAS HCS	9	0.0	0.0	44.4	44.4 *
19	CHEYENNE	49	4.1	0.0	2.0	6.1
19	DENVER	43	0.0	0.0	2.3	2.3
19	SALT LAKE CITY	44	2.3	4.5	0.0	6.8
19	SHERIDAN	15	13.3	6.7	20.0	40.0 *
19	SO COLORADO HCS	9	0.0	0.0	0.0	0.0
20	PORTLAND	8	12.5	0.0	0.0	12.5
20	ROSEBURG	25	8.0	0.0	16.0	24.0
20	SPOKANE	47	6.4	4.3	2.1	12.8
20	WALLA WALLA	37	5.4	0.0	0.0	5.4

VISN	Site Name	Unique Veterans Placed N	Income Over \$1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	<i>Inappropriate Residential Treatment %</i>
21	CENTRAL CA HCS	71	9.9	8.5	18.3	36.6 *
21	HONOLULU	28	14.3	3.6	3.6	21.4
21	SAN FRANCISCO	40	7.5	5.0	0.0	12.5
21	SIERRA NEV HCS	54	9.3	1.9	5.6	16.7
22	GREATER LA	357	6.2	5.0	5.6	16.8
22	LONG BEACH	30	0.0	0.0	3.3	3.3
22	SAN DIEGO	80	1.3	0.0	0.0	1.3
22	SO NEVADA HCS	6	16.7	0.0	0.0	16.7
	ALL SITES	4,223	5.3	2.1	5.4	12.8
	SITE AVERAGE	46	5.3	2.0	6.8	14.1
	SITE STD. DEV.	47	6.3	3.7	9.7	12.9

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 4-10V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	Unique Veterans Placed N	Income Over \$1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Residential Treatment %
1	147	9.6	0.0	6.1	15.7
2	158	2.5	5.1	7.0	14.6
3	66	9.1	1.5	18.2	28.8
4	202	4.0	3.0	2.0	8.9
5	191	4.7	0.5	1.6	6.8
6	75	1.3	0.0	0.0	1.3
7	499	8.2	2.6	2.4	13.3
8	68	1.5	2.9	5.9	10.3
9	228	1.8	0.9	4.8	7.5
10	154	7.8	1.9	3.2	13.0
11	286	6.3	1.7	12.9	21.0
12	95	1.1	0.0	7.4	8.4
13	87	6.9	0.0	2.3	9.2
14	15	13.3	6.7	13.3	33.3
15	132	2.3	1.5	1.5	5.4
16	484	5.8	0.6	4.8	11.2
17	226	0.9	0.0	1.3	2.2
18	167	3.6	4.8	20.4	28.7
19	160	3.1	1.9	3.1	8.1
20	117	6.8	1.7	4.3	12.8
21	193	9.8	5.2	8.8	23.8
22	473	5.1	3.8	4.4	13.3
TOTAL	4,223	5.3	2.1	5.4	12.8
VISN AVG.	192	5.3	2.1	6.2	13.5
VISN STD.DEV.	135	3.4	2.0	5.5	8.6

TABLE 4-11. VETERANS WITH FY 01 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	BEDFORD	55	2	3.6
1	BOSTON	55	2	3.6
1	MANCHESTER	29	0	0.0
1	WEST HAVEN	8	1	12.5 *
2	ALBANY	57	0	0.0
2	BUFFALO	47	2	4.3
2	CANANDAIGUA	25	1	4.0
2	SYRACUSE	29	1	3.4
3	BRONX	20	0	0.0
3	BROOKLYN	6	0	0.0
3	EAST ORANGE	40	5	12.5 *
4	LEBANON	42	2	4.8
4	PHILADELPHIA	27	5	18.5 *
4	PITTSBURGH	70	7	10.0
4	WILKES-BARRE	63	3	4.8
5	BALTIMORE	60	1	1.7
5	PERRY POINT	55	7	12.7 *
5	WASHINGTON DC	76	9	11.8
6	HAMPTON	28	1	3.6
6	SALISBURY	47	5	10.6
7	ATLANTA	79	1	1.3
7	AUGUSTA	44	4	9.1
7	BIRMINGHAM	183	6	3.3
7	CHARLESTON	137	39	28.5 *
7	COLUMBIA SC	16	0	0.0
7	TUSCALOOSA	7	0	0.0
7	TUSKEGEE	33	3	9.1
8	GAINESVILLE	8	0	0.0
8	MIAMI	26	2	7.7
8	TAMPA	34	3	8.8
9	HUNTINGTON	10	0	0.0
9	LEXINGTON	21	2	9.5
9	LOUISVILLE	58	3	5.2
9	MOUNTAIN HOME	105	6	5.7
9	NASHVILLE	34	4	11.8
10	CHILLICOTHE	9	1	11.1
10	CINCINNATI	34	1	2.9
10	CLEVELAND	45	0	0.0
10	COLUMBUS OPC	15	0	0.0
10	DAYTON	28	3	10.7
10	NORTHEAST OHIO	23	0	0.0

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
11	ANN ARBOR	25	1	4.0
11	BATTLE CREEK	56	2	3.6
11	DANVILLE	7	1	14.3 *
11	DETROIT	34	0	0.0
11	INDIANAPOLIS	97	1	1.0
11	N. INDIANA	11	0	0.0
11	SAGINAW	12	1	8.3
11	TOLEDO	44	2	4.5
12	CHICAGO WS	72	0	0.0
12	HINES	23	1	4.3
13	FARGO	33	7	21.2 *
13	MINNEAPOLIS	45	0	0.0
13	SIOUX FALLS	9	1	11.1
14	GR. NEBRASKA	10	0	0.0
14	OMAHA	5	1	20.0 *
15	KANSAS CITY	54	1	1.9
15	SAINT LOUIS	45	0	0.0
15	TOPEKA	8	0	0.0
15	WICHITA	25	1	4.0
16	ALEXANDRIA	6	0	0.0
16	HOUSTON	85	2	2.4
16	JACKSON	55	6	10.9
16	LITTLE ROCK	114	10	8.8
16	MUSKOGEE	7	0	0.0
16	NEW ORLEANS	91	6	6.6
16	OKLAHOMA CITY	73	4	5.5
16	SHREVEPORT	53	2	3.8
17	CENT. TEXAS HCS	10	0	0.0
17	DALLAS	61	0	0.0
17	SAN ANTONIO	155	1	0.6
18	NEW MEXICO HCS	12	1	8.3
18	PHOENIX	80	4	5.0
18	TUCSON	66	4	6.1
18	W. TEXAS HCS	9	1	11.1
19	CHEYENNE	49	0	0.0
19	DENVER	43	1	2.3
19	SALT LAKE CITY	44	0	0.0
19	SHERIDAN	15	3	20.0 *
19	SO COLORADO HCS	9	0	0.0
20	PORTLAND	8	3	37.5 *
20	ROSEBURG	25	1	4.0
20	SPOKANE	47	1	2.1
20	WALLA WALLA	37	1	2.7

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
21	CENTRAL CA HCS	71	4	5.6
21	HONOLULU	28	3	10.7
21	SAN FRANCISCO	40	0	0.0
21	SIERRA NEV HCS	54	2	3.7
22	GREATER LA	357	6	1.7
22	LONG BEACH	30	0	0.0
22	SAN DIEGO	80	5	6.3
22	SO NEVADA HCS	6	0	0.0
	ALL SITES	4,223	223	5.3
	SITE AVERAGE	46	2	5.6
	SITE STD. DEV.	47	4	6.7

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 4-11V. VETERANS WITH FY 01 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	147	5	3.4
2	158	4	2.5
3	66	5	7.6
4	202	17	8.4
5	191	17	8.9
6	75	6	8.0
7	499	53	10.6
8	68	5	7.4
9	228	15	6.6
10	154	5	3.2
11	286	8	2.8
12	95	1	1.1
13	87	8	9.2
14	15	1	6.7
15	132	2	1.5
16	484	30	6.2
17	226	1	0.4
18	167	10	6.0
19	160	4	2.5
20	117	6	5.1
21	193	9	4.7
22	473	11	2.3
TOTAL	4,223	223	5.3
VISN AVG.	192	10	5.2
VISN STD.DEV.	135	12	2.9

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CHAPTER 5

TREATMENT OUTCOMES

Tables in this chapter report data concerning veterans' progress in residential treatment. All discharges from care during the fiscal year are counted. (The number of discharges does not represent unique individuals; some veterans are re-admitted within the same year.)

A. Successful Completion of Residential Treatment

In Table 5-1, the percentage of veterans successfully completing the program is reported (e.g., the discharge was mutually agreed-upon; the veteran participated in accordance with program rules and treatment goals). Overall, 54 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations.

Table 5-2 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. About one-half have psychiatric disorders. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, over 97 percent of veterans admitted with an alcohol problem have made improvements in this domain. About 56 percent of successful completers have independent housing, versus 24 percent of unsuccessful discharges (41 percent overall). Approximately 11 percent of successful discharges are unemployed, compared to 29 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is unknown.

B. Trends in Outcomes, FY 97 - FY 2001

Table 5-3 reports trends in the outcomes of HCHV residential treatment, from FY 97 to FY 2001. This table conveys stability in outcomes characteristic of a mature treatment program. The proportion of veterans admitted with alcohol, drug, mental health or social/vocational problems remained level in FY 2001, while there was a noticeable increase in veterans admitted with medical problems. The percentage of veterans who were judged to have successfully completed the program increased slightly in FY 2001. Employment outcomes are generally similar each year across this time period. The trend from FY 97 to FY 2000 reflecting a gradual reduction in the percentage of veterans who are discharged to independent housing with a concurrent increase in the percentage who are discharged to further treatment in a halfway house or other institutional setting changed direction in FY 2001. Overall, the program has considerable success in improving the lot of extremely disadvantaged and disabled veterans.

C. Situation at Discharge

Tables 5-4 and 5-5 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 5-4 reports living situation. Having one's own apartment, room or house represents the most favorable outcome. Approximately 41 percent of veterans achieve this outcome. Approximately 32 percent of veterans are discharged to a halfway house or other institutional setting.

In Table 5-5, the employment outcomes of discharges are displayed. Overall, approximately 37 percent of discharges have either full or part-time employment. An additional 12 percent of the veterans participate in Veterans' Industries programs.

D. Clinical Status and Follow-up Treatment

Tables 5-6 through 5-11 show the outcome of residential treatment with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. About 70 percent of veterans with each type of problem show some improvement at discharge.

These tables also reveal follow-up treatment planning for each problem area. Most veterans are discharged with some follow-up plan. The lowest follow-up rates are for social-vocational problems, which presumably reflects the health orientation of the host VA medical center; i.e., fewer social and vocational services are available. Follow-up planning for substance abuse and psychiatric problems occurs for approximately 80 percent of veterans discharged. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-9 and 5-9V show planned follow-up at discharge and actual follow-up received within 30 days of discharge¹. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. The discrepancy between planned and actual follow up is quite large at some sites (occasionally exceeding 50 percent), but low at most sites; overall 24 percent of veterans fail to receive any follow up treatment within a month of discharge.

While Tables 5-5 through 5-11 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these tables do not control for differences in demographics and presenting conditions that can influence treatment outcomes. A program site identified as an outlier on outcome monitors may be doing a good job--if the mix of patients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 5-12 and 5-12V. These tables show the results of seven multivariate regression models that control for variables significantly related to each

¹ Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

outcome. These variables are not shown in Table 5-12, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-12 represent the difference between the program site and the site with the median performance with regard to the outcome variable. For example, veterans in Houston were about 12 percent *more likely* than veterans at the median site (San Diego) to successfully complete the program. Veterans in the Kansas City program were 34 percent *less likely* to successfully complete treatment. The last column in Table 5-12 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

E. Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment. Although the results in Table 5-12 are adjusted for case mix, such statistical adjustment techniques cannot completely control for population differences. While recognizing these concerns, the adjusted outcome scores are a good source of feedback for program clinicians. Certainly an outlier value on the summary outcome score warrants a review of services provided to veterans receiving contract residential treatment.

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	BEDFORD	51	76.5	9.8	9.8	3.9
1	BOSTON	84	46.4	23.8	22.6	7.1
1	MANCHESTER	28	64.3	25.0	10.7	0.0
1	WEST HAVEN	29	37.9	27.6	27.6	6.9
2	ALBANY	52	80.8	9.6	5.8	3.8
2	BUFFALO	54	66.7	25.9	5.6	1.9
2	CANANDAIGUA	24	41.7	29.2	25.0	4.2
2	SYRACUSE	35	71.4	17.1	8.6	2.9
3	BRONX	16	93.8	0.0	6.3	0.0
3	BROOKLYN	5	80.0	20.0	0.0	0.0
3	EAST ORANGE	46	47.8	30.4	10.9	10.9
4	LEBANON	48	45.8	22.9	22.9	8.3
4	PHILADELPHIA	48	33.3	25.0	41.7	0.0
4	PITTSBURGH	91	69.2	12.1	15.4	3.3
4	WILKES-BARRE	82	54.9	14.6	19.5	11.0
5	BALTIMORE	63	22.2 *	41.3	33.3	3.2
5	PERRY POINT	57	61.4	7.0	21.1	10.5
5	WASHINGTON DC	76	42.1	18.4	23.7	15.8
6	HAMPTON	35	51.4	14.3	25.7	8.6
6	SALISBURY	56	76.8	17.9	3.6	1.8
7	ATLANTA	105	50.5	25.7	16.2	7.6
7	AUGUSTA	58	46.6	25.9	22.4	5.2
7	BIRMINGHAM	235	60.9	11.1	14.5	13.6
7	CHARLESTON	152	65.1	9.9	23.7	1.3
7	COLUMBIA SC	7	14.3 *	57.1	28.6	0.0
7	TUSCALOOSA	12	50.0	33.3	16.7	0.0
7	TUSKEGEE	35	14.3 *	40.0	34.3	11.4
8	MIAMI	30	40.0	46.7	10.0	3.3
8	TAMPA	29	58.6	17.2	20.7	3.4
9	HUNTINGTON	10	60.0	20.0	20.0	0.0
9	LEXINGTON	22	63.6	0.0	31.8	4.5
9	LOUISVILLE	74	56.8	9.5	20.3	13.5
9	MOUNTAIN HOME	132	28.0 *	12.1	40.2	19.7
9	NASHVILLE	47	46.8	8.5	38.3	6.4
10	CHILLICOTHE	10	50.0	30.0	10.0	10.0
10	CINCINNATI	37	75.7	2.7	18.9	2.7
10	CLEVELAND	53	66.0	22.6	5.7	5.7
10	DAYTON	27	48.1	11.1	29.6	11.1
10	NORTHEAST OHIO	22	81.8	4.5	0.0	13.6
11	ANN ARBOR	12	0.0 *	16.7	83.3	0.0
11	BATTLE CREEK	79	25.3 *	17.7	49.4	7.6
11	DANVILLE	8	25.0 *	50.0	0.0	25.0
11	DETROIT	37	54.1	5.4	37.8	2.7
11	INDIANAPOLIS	103	49.5	20.4	22.3	7.8
11	N. INDIANA	5	0.0 *	40.0	40.0	20.0
11	SAGINAW	20	25.0 *	25.0	30.0	20.0
11	TOLEDO	61	47.5	14.8	27.9	9.8

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
12	CHICAGO WS	102	62.7	17.6	15.7	3.9
12	HINES	46	65.2	15.2	17.4	2.2
13	FARGO	46	47.8	23.9	26.1	2.2
13	MINNEAPOLIS	55	45.5	18.2	27.3	9.1
13	SIOUX FALLS	7	42.9	14.3	42.9	0.0
15	KANSAS CITY	57	24.6 *	31.6	38.6	5.3
15	SAINT LOUIS	41	46.3	29.3	19.5	4.9
15	TOPEKA	8	25.0 *	50.0	25.0	0.0
15	WICHITA	24	16.7 *	8.3	62.5	12.5
16	HOUSTON	121	62.8	14.0	16.5	6.6
16	JACKSON	68	85.3	8.8	4.4	1.5
16	LITTLE ROCK	214	50.5	20.6	19.6	9.3
16	NEW ORLEANS	109	60.6	12.8	23.9	2.8
16	OKLAHOMA CITY	76	53.9	26.3	14.5	5.3
16	SHREVEPORT	40	17.5 *	27.5	50.0	5.0
17	CENT. TEXAS HCS	9	44.4	0.0	55.6	0.0
17	DALLAS	79	27.8 *	13.9	38.0	20.3
17	SAN ANTONIO	178	55.6	18.5	23.6	2.2
18	NEW MEXICO HCS	7	28.6 *	14.3	57.1	0.0
18	PHOENIX	92	55.4	26.1	9.8	8.7
18	TUCSON	64	45.3	17.2	14.1	23.4
18	W. TEXAS HCS	18	22.2 *	38.9	16.7	22.2
19	CHEYENNE	58	58.6	17.2	17.2	6.9
19	DENVER	41	51.2	9.8	31.7	7.3
19	SALT LAKE CITY	73	64.4	16.4	15.1	4.1
19	SHERIDAN	11	45.5	9.1	9.1	36.4
19	SO COLORADO HCS	6	50.0	50.0	0.0	0.0
20	PORTLAND	33	57.6	9.1	24.2	9.1
20	ROSEBURG	37	43.2	29.7	16.2	10.8
20	SPOKANE	82	78.0	9.8	8.5	3.7
20	WALLA WALLA	34	70.6	8.8	17.6	2.9
21	CENTRAL CA HCS	68	48.5	16.2	25.0	10.3
21	HONOLULU	36	72.2	2.8	16.7	8.3
21	SAN FRANCISCO	59	40.7	8.5	45.8	5.1
21	SIERRA NEV HCS	63	58.7	11.1	27.0	3.2
22	GREATER LA	401	66.6	7.7	22.7	3.0
22	LONG BEACH	39	59.0	15.4	15.4	10.3
22	SAN DIEGO	102	51.0	12.7	27.5	8.8
	ALL SITES	5,006	54.0	16.7	22.1	7.2
	SITE AVERAGE	59	50.2	19.4	23.2	7.1
	SITE STD. DEV.	58	19.1	12.2	14.9	6.8

Source: Form 5R, item 16

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 5-2. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=5,006)	Successful Discharges % (N=2,703)	Other Than Successful Discharges % (N=2,303)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	81.8	81.3	82.4
Admitted w/ Drug Prob.	66.7	64.1	69.6
Admitted w/ Mental Ill.	52.6	51.1	54.3
Admitted w/ Med Ill.	46.7	45.8	47.8
Admitted w/Soc/Voc. Prob.	75.5	74.4	76.9
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	76.8	97.4	52.7
Drug Prob.	75.9	97.6	52.1
Mental Ill.	70.8	93.3	45.8
Medical Ill.	69.1	84.2	51.7
Soc/Voc. Prob.	70.4	92.3	45.3
Employment			
Full-time	26.0	34.3	16.2
Part-time	11.0	13.0	8.5
Veterans Industries	12.4	16.9	7.1
Disabled/Retired	18.1	17.9	18.3
Unemployed	19.1	11.0	28.6
Voc Tr/Vol.	3.0	4.9	0.7
Unknown/Other	10.4	1.8	20.6
Living Situation			
Apartment/Room/House	41.1	55.6	24.0
None	3.0	0.4	6.0
Halfway House/Instit.	31.6	41.2	20.3
Unknown/Other	24.3	2.8	49.7
With Whom Living			
Unknown/No res.	22.0	1.1	46.6
Alone	21.0	32.0	8.0
Spouse/Children	3.2	3.6	2.9
Parent/Family	7.1	5.7	8.6
Friends	9.2	11.2	7.0
Strangers	37.5	46.4	27.0

*Percentages based on veterans admitted with these problems.

TABLE 5-3. ADMISSION PROBLEMS AND DISCHARGE STATUS FY 97-01

	FY 97 % (N=3,883)	FY 98 % (N=4,069)	FY 99 % (N=4,333)	FY 00 % (N=4,808)	FY 01 % (N=5,006)
Previous Admissions					
None	80.3	80.1	80.0	79.2	76.9
1-2	18.5	18.6	18.7	19.3	21.2
3+	1.2	1.3	1.3	1.5	1.9
Problems at Admission					
Alcohol Abuse	80.4	81.7	83.3	84.4	81.8
Drug Abuse	64.5	66.9	70.3	69.5	66.7
Mental Illness	50.9	52.3	50.8	48.5	52.6
Medical Problems	38.9	38.4	37.2	39.8	46.7
Social/Voc. Problems	66.8	70.7	75.3	72.4	75.5
Length of Stay, Mean Days	68.1	66.3	62.3	59.1	65.3
Discharge Status					
Successful	51.7	51.8	52.7	52.3	54.0
Violation	18.0	16.9	16.4	17.1	16.7
Veteran Left	21.1	22.6	22.4	22.6	22.1
Other/Unknown	9.3	8.7	8.4	8.0	7.2
Living Sit. at Discharge					
Apt/Room/House	39.4	40.4	37.7	34.2	41.1
Halfway House/Instit.	30.2	31.9	34.9	37.0	31.6
None/Unknown/Other	30.5	27.8	27.4	28.7	27.3
With Whom Living					
Unknown/No Res.	22.5	23.6	22.3	24.1	22.0
Alone	22.8	21.8	18.3	18.0	21.0
Spouse/Children	2.5	2.5	3.1	2.4	3.2
Parent/Family	7.9	6.4	7.1	6.9	7.1
Friends	9.5	7.7	7.2	6.5	9.2
Strangers	34.7	37.9	42.1	42.2	37.5
Employment					
Full-time	29.4	32.7	30.7	24.4	26.0
Part-time	13.0	13.0	14.5	13.3	11.0
Disabled/Retired	18.4	16.1	15.0	16.3	18.1
Unempl./Volun./Voc.Reh.	39.2	38.2	39.8	46.1	44.9
Improvement Clin. Status*					
Alcohol	72.6	68.6	71.8	75.7	76.8
Drug	72.6	68.4	71.0	75.5	75.9
Mental Health	73.8	65.7	69.3	71.7	70.8
Medical	74.9	66.2	65.5	66.3	69.1
Social/Voc.	68.7	63.7	66.7	69.8	70.4
Follow-up Treatment					
Alcohol	78.8	80.3	82.2	80.0	83.2
Drug	79.0	80.2	81.6	79.2	83.1
Mental Health	83.9	84.4	87.9	84.8	87.0
Medical	85.3	84.9	87.3	89.0	89.8
Social/Voc.	68.8	68.7	71.8	69.0	71.9

*Percentage improved based only on veterans admitted with problems.

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	51	2.0	5.9	72.5	19.6
1	BOSTON	84	2.4	56.6	27.7	13.3
1	MANCHESTER	28	0.0	35.7	32.1	32.1
1	WEST HAVEN	29	10.3	31.0	31.0	27.6
2	ALBANY	52	3.8	80.8	1.9	13.5
2	BUFFALO	54	13.2	81.1	0.0	5.7
2	CANANDAIGUA	24	0.0	62.5	12.5	25.0
2	SYRACUSE	35	0.0	85.7	5.7	8.6
3	BRONX	16	0.0	93.8	0.0	6.3
3	BROOKLYN	5	0.0	80.0	0.0	20.0
3	EAST ORANGE	46	0.0	32.6	47.8	19.6
4	LEBANON	48	0.0	56.3	16.7	27.1
4	PHILADELPHIA	48	2.1	35.4	18.8	43.8
4	PITTSBURGH	91	1.1	68.1	27.5	3.3
4	WILKES-BARRE	82	3.7	45.1	35.4	15.9
5	BALTIMORE	63	0.0	68.3	31.7	0.0
5	PERRY POINT	57	0.0	78.9	15.8	5.3
5	WASHINGTON DC	76	3.9	39.5	23.7	32.9
6	HAMPTON	35	0.0	60.0	17.1	22.9
6	SALISBURY	56	0.0	78.6	17.9	3.6
7	ATLANTA	105	1.0	3.8	58.1	37.1
7	AUGUSTA	58	0.0	63.8	15.5	20.7
7	BIRMINGHAM	235	0.0	18.7	60.9	20.4
7	CHARLESTON	152	0.0	45.4	40.8	13.8
7	COLUMBIA SC	7	0.0	42.9	14.3	42.9
7	TUSCALOOSA	12	16.7	66.7	16.7	0.0
7	TUSKEGEE	35	11.4	28.6	8.6	51.4
8	MIAMI	30	0.0	43.3	23.3	33.3
8	TAMPA	29	0.0	51.7	13.8	34.5
9	HUNTINGTON	10	0.0	50.0	20.0	30.0
9	LEXINGTON	22	0.0	59.1	4.5	36.4
9	LOUISVILLE	74	0.0	12.2	66.2	21.6
9	MOUNTAIN HOME	132	1.5	22.7	22.0	53.8
9	NASHVILLE	47	0.0	38.3	27.7	34.0
10	CHILLICOTHE	10	0.0	50.0	20.0	30.0
10	CINCINNATI	37	0.0	45.9	35.1	18.9
10	CLEVELAND	53	0.0	35.8	54.7	9.4
10	DAYTON	27	0.0	59.3	7.4	33.3
10	NORTHEAST OHIO	22	4.5	72.7	13.6	9.1
11	ANN ARBOR	12	16.7	58.3	16.7	8.3
11	BATTLE CREEK	79	8.9	11.4	17.7	62.0
11	DANVILLE	8	12.5	50.0	12.5	25.0
11	DETROIT	37	5.4	13.5	48.6	32.4
11	INDIANAPOLIS	103	8.7	28.2	32.0	31.1
11	N. INDIANA	5	0.0	20.0	20.0	60.0
11	SAGINAW	20	5.0	20.0	10.0	65.0
11	TOLEDO	61	0.0	68.9	18.0	13.1

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
12	CHICAGO WS	102	6.9	27.5	43.1	22.5
12	HINES	46	4.3	56.5	21.7	17.4
13	FARGO	46	4.3	47.8	19.6	28.3
13	MINNEAPOLIS	55	0.0	45.5	21.8	32.7
13	SIOUX FALLS	7	0.0	42.9	0.0	57.1
15	KANSAS CITY	57	1.8	50.9	22.8	24.6
15	SAINT LOUIS	41	4.9	24.4	34.1	36.6
15	TOPEKA	8	0.0	25.0	37.5	37.5
15	WICHITA	24	8.3	16.7	20.8	54.2
16	HOUSTON	121	1.7	58.7	25.6	14.0
16	JACKSON	68	0.0	70.6	22.1	7.4
16	LITTLE ROCK	214	0.0	60.7	23.8	15.4
16	NEW ORLEANS	109	0.9	69.7	6.4	22.9
16	OKLAHOMA CITY	76	5.3	53.9	11.8	28.9
16	SHREVEPORT	40	0.0	35.0	2.5	62.5
17	CENT. TEXAS HCS	9	0.0	44.4	22.2	33.3
17	DALLAS	79	12.8	19.2	25.6	42.3
17	SAN ANTONIO	178	6.2	73.0	6.2	14.6
18	NEW MEXICO HCS	7	0.0	28.6	14.3	57.1
18	PHOENIX	92	0.0	43.5	34.8	21.7
18	TUCSON	64	10.9	17.2	53.1	18.8
18	W. TEXAS HCS	18	27.8	22.2	22.2	27.8
19	CHEYENNE	58	0.0	31.0	48.3	20.7
19	DENVER	41	2.4	53.7	9.8	34.1
19	SALT LAKE CITY	73	16.4	52.1	28.8	2.7
19	SHERIDAN	11	9.1	27.3	18.2	45.5
19	SO COLORADO HCS	6	16.7	50.0	16.7	16.7
20	PORTLAND	33	12.1	60.6	9.1	18.2
20	ROSEBURG	37	2.7	45.9	16.2	35.1
20	SPOKANE	82	1.2	30.5	51.2	17.1
20	WALLA WALLA	34	2.9	20.6	58.8	17.6
21	CENTRAL CA HCS	68	0.0	57.4	25.0	17.6
21	HONOLULU	36	11.1	47.2	27.8	13.9
21	SAN FRANCISCO	59	0.0	13.6	40.7	45.8
21	SIERRA NEV HCS	63	6.3	55.6	9.5	28.6
22	GREATER LA	401	0.7	4.2	63.8	31.2
22	LONG BEACH	39	0.0	56.4	23.1	20.5
22	SAN DIEGO	102	4.9	18.6	46.1	30.4
	ALL SITES	5,006	3.0	41.1	31.6	24.3
	SITE AVERAGE	59	3.7	44.9	24.9	26.4
	SITE STD. DEV.	58	5.5	21.1	16.7	15.5

Source: Form 5R, item 18

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
1	BEDFORD	51	5.9 *	31.4	7.8	37.3	0.0	17.6
1	BOSTON	84	47.0	10.8	19.3	22.9	0.0	0.0
1	MANCHESTER	28	25.0	3.6	42.9	7.1	0.0	21.4
1	WEST HAVEN	29	17.2	17.2	44.8	20.7	0.0	0.0
2	ALBANY	52	36.0	38.0	8.0	2.0	8.0	8.0
2	BUFFALO	54	30.2	47.2	3.8	17.0	1.9	0.0
2	CANANDAIGUA	24	41.7	12.5	12.5	33.3	0.0	0.0
2	SYRACUSE	35	17.6	52.9	5.9	8.8	2.9	11.8
3	BRONX	16	25.0	50.0	6.3	0.0	12.5	6.3
3	BROOKLYN	5	20.0	0.0	0.0	60.0	0.0	20.0
3	EAST ORANGE	46	2.2 *	17.8	31.1	37.8	0.0	11.1
4	LEBANON	48	37.5	12.5	25.0	18.8	0.0	6.3
4	PHILADELPHIA	48	22.9	0.0	0.0	77.1	0.0	0.0
4	PITTSBURGH	91	8.8 *	48.4	38.5	2.2	1.1	1.1
4	WILKES-BARRE	82	34.6	1.2	46.9	8.6	2.5	6.2
5	BALTIMORE	63	55.6	0.0	4.8	39.7	0.0	0.0
5	PERRY POINT	57	78.9	1.8	5.3	7.0	0.0	7.0
5	WASHINGTON DC	76	6.6 *	17.1	25.0	32.9	3.9	14.5
6	HAMPTON	35	52.9	0.0	29.4	17.6	0.0	0.0
6	SALISBURY	56	78.6	0.0	5.4	14.3	1.8	0.0
7	ATLANTA	105	14.3 *	32.4	7.6	19.0	0.0	26.7
7	AUGUSTA	58	69.0	13.8	3.4	12.1	0.0	1.7
7	BIRMINGHAM	235	35.7	13.6	9.4	19.1	1.3	20.9
7	CHARLESTON	152	35.8	23.8	22.5	15.2	1.3	1.3
7	COLUMBIA SC	7	28.6	14.3	14.3	28.6	0.0	14.3
7	TUSCALOOSA	12	54.5	0.0	45.5	0.0	0.0	0.0
7	TUSKEGEE	35	31.4	0.0	20.0	28.6	0.0	20.0
8	MIAMI	30	44.8	24.1	10.3	6.9	0.0	13.8
8	TAMPA	29	20.7	31.0	17.2	13.8	0.0	17.2
9	HUNTINGTON	10	30.0	0.0	40.0	10.0	0.0	20.0
9	LEXINGTON	22	63.6	0.0	0.0	0.0	0.0	36.4
9	LOUISVILLE	74	15.1 *	0.0	2.7	74.0	0.0	8.2
9	MOUNTAIN HOME	132	41.7	0.0	15.2	29.5	1.5	12.1
9	NASHVILLE	47	40.4	2.1	2.1	21.3	2.1	31.9

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
10	CHILLICOTHE	10	70.0	0.0	10.0	0.0	0.0	20.0
10	CINCINNATI	37	54.1	0.0	18.9	13.5	2.7	10.8
10	CLEVELAND	53	22.6	50.9	15.1	11.3	0.0	0.0
10	DAYTON	27	63.0	0.0	3.7	29.6	0.0	3.7
10	NORTHEAST OHIO	22	4.5 *	0.0	63.6	13.6	4.5	13.6
11	ANN ARBOR	12	25.0	0.0	16.7	41.7	0.0	16.7
11	BATTLE CREEK	79	31.6	0.0	11.4	20.3	1.3	35.4
11	DANVILLE	8	25.0	0.0	37.5	37.5	0.0	0.0
11	DETROIT	37	10.8 *	0.0	35.1	27.0	10.8	16.2
11	INDIANAPOLIS	103	45.5	20.8	6.9	12.9	4.0	9.9
11	N. INDIANA	5	40.0	0.0	40.0	20.0	0.0	0.0
11	SAGINAW	20	20.0	0.0	25.0	20.0	0.0	35.0
11	TOLEDO	61	52.5	3.3	19.7	18.0	0.0	6.6
12	CHICAGO WS	102	48.0	1.0	21.6	22.5	1.0	5.9
12	HINES	46	17.4	39.1	26.1	8.7	0.0	8.7
13	FARGO	46	56.5	0.0	13.0	2.2	8.7	19.6
13	MINNEAPOLIS	55	3.6 *	54.5	5.5	21.8	0.0	14.5
13	SIOUX FALLS	7	14.3 *	42.9	0.0	0.0	0.0	42.9
15	KANSAS CITY	57	73.7	5.3	0.0	17.5	0.0	3.5
15	SAINT LOUIS	41	48.8	12.2	4.9	22.0	0.0	12.2
15	TOPEKA	8	12.5 *	0.0	75.0	12.5	0.0	0.0
15	WICHITA	24	16.7	8.3	12.5	29.2	0.0	33.3
16	HOUSTON	121	61.2	19.8	9.1	6.6	0.0	3.3
16	JACKSON	68	66.2	1.5	4.4	23.5	0.0	4.4
16	LITTLE ROCK	214	46.3	20.1	22.0	11.2	0.0	0.5
16	NEW ORLEANS	109	50.5	0.0	28.0	14.0	0.0	7.5
16	OKLAHOMA CITY	76	40.8	11.8	14.5	25.0	0.0	7.9
16	SHREVEPORT	40	41.0	0.0	7.7	15.4	0.0	35.9
17	CENT. TEXAS HCS	9	44.4	11.1	0.0	33.3	11.1	0.0
17	DALLAS	79	21.8	46.2	10.3	9.0	0.0	12.8
17	SAN ANTONIO	178	50.6	16.9	21.9	10.7	0.0	0.0
18	NEW MEXICO HCS	7	14.3 *	0.0	71.4	14.3	0.0	0.0
18	PHOENIX	92	49.4	9.0	25.8	11.2	2.2	2.2
18	TUCSON	64	12.9 *	19.4	32.3	17.7	6.5	11.3
18	W. TEXAS HCS	18	11.1 *	0.0	77.8	5.6	0.0	5.6

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
19	CHEYENNE	58	36.2	0.0	22.4	41.4	0.0	0.0
19	DENVER	41	61.0	0.0	14.6	12.2	2.4	9.8
19	SALT LAKE CITY	73	54.8	11.0	24.7	5.5	1.4	2.7
19	SHERIDAN	11	18.2	9.1	54.5	0.0	0.0	18.2
19	SO COLORADO HCS	6	50.0	16.7	0.0	33.3	0.0	0.0
20	PORTLAND	33	3.0 *	0.0	72.7	18.2	0.0	6.1
20	ROSEBURG	37	43.2	2.7	24.3	27.0	0.0	2.7
20	SPOKANE	82	15.9	0.0	51.2	19.5	0.0	13.4
20	WALLA WALLA	34	52.9	0.0	23.5	14.7	0.0	8.8
21	CENTRAL CA HCS	68	54.4	0.0	10.3	20.6	2.9	11.8
21	HONOLULU	36	13.9 *	5.6	44.4	22.2	5.6	8.3
21	SAN FRANCISCO	59	10.3 *	24.1	19.0	8.6	15.5	22.4
21	SIERRA NEV HCS	63	57.1	3.2	17.5	6.3	0.0	15.9
22	GREATER LA	401	28.1	0.3	6.5	27.1	19.0	19.0
22	LONG BEACH	39	51.3	10.3	28.2	7.7	2.6	0.0
22	SAN DIEGO	102	15.2 *	3.0	34.3	18.2	10.1	19.2
	ALL SITES	5,006	36.9	12.4	18.1	19.1	3.0	10.4
	SITE AVERAGE	59	35.3	11.7	21.3	19.1	1.8	10.8
	SITE STD. DEV.	58	19.9	15.6	18.7	14.5	3.7	10.4

Source: Form 5R, item 20

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

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TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
1	BEDFORD	51	100.0	52.2 *	96.1
1	BOSTON	84	81.0	67.6	100.0
1	MANCHESTER	28	75.0	61.9	71.4
1	WEST HAVEN	29	55.2	56.3	100.0
2	ALBANY	52	76.9	77.5	85.0
2	BUFFALO	54	64.8	71.4	85.7
2	CANANDAIGUA	24	79.2	57.9	78.9
2	SYRACUSE	35	85.7	83.3	90.0
3	BRONX	16	43.8	100.0	85.7
3	BROOKLYN	5	100.0	100.0	100.0
3	EAST ORANGE	46	41.3	36.8 *	78.9
4	LEBANON	48	87.5	97.6	100.0
4	PHILADELPHIA	48	100.0	70.2	93.8
4	PITTSBURGH	91	80.2	91.8	100.0
4	WILKES-BARRE	82	65.9	77.8	79.6
5	BALTIMORE	63	96.8	44.3 *	98.4
5	PERRY POINT	57	89.5	90.2	98.0
5	WASHINGTON DC	76	61.8	70.2	87.2
6	HAMPTON	35	94.3	78.8	69.7
6	SALISBURY	56	98.2	78.2	98.2
7	ATLANTA	105	96.2	82.2	70.3
7	AUGUSTA	58	70.7	68.3	82.9
7	BIRMINGHAM	235	98.7	71.1	77.2
7	CHARLESTON	152	87.5	82.7	99.2
7	COLUMBIA SC	7	71.4	0.0 *	80.0
7	TUSCALOOSA	12	66.7	62.5	75.0
7	TUSKEGEE	35	94.3	60.6	100.0
8	MIAMI	30	93.3	67.9	100.0
8	TAMPA	29	86.2	88.0	72.0
9	HUNTINGTON	10	90.0	88.9	88.9
9	LEXINGTON	22	36.4	57.1	50.0 *
9	LOUISVILLE	74	100.0	75.7	70.3
9	MOUNTAIN HOME	132	94.7	73.6	44.8 *
9	NASHVILLE	47	97.9	84.8	60.9
10	CHILLICOTHE	10	60.0	50.0 *	66.7
10	CINCINNATI	37	97.3	83.3	83.3
10	CLEVELAND	53	100.0	88.7	96.2
10	DAYTON	27	92.6	88.0	96.0
10	NORTHEAST OHIO	22	72.7	100.0	87.5
11	ANN ARBOR	12	91.7	81.8	100.0
11	BATTLE CREEK	79	74.7	28.1 *	28.8 *
11	DANVILLE	8	87.5	57.1	100.0
11	DETROIT	37	81.1	76.7	73.3
11	INDIANAPOLIS	103	68.0	71.0	91.4
11	N. INDIANA	5	80.0	50.0 *	25.0 *
11	SAGINAW	20	35.0	42.9 *	42.9 *
11	TOLEDO	61	85.2	98.1	100.0
12	CHICAGO WS	102	71.6	89.0	86.3
12	HINES	46	67.4	83.9	100.0

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
13	FARGO	46	97.8	88.9	71.1
13	MINNEAPOLIS	55	96.4	77.4	79.2
13	SIOUX FALLS	7	85.7	83.3	50.0 *
15	KANSAS CITY	57	84.2	58.3	100.0
15	SAINT LOUIS	41	70.7	85.2	75.9
15	TOPEKA	8	75.0	50.0 *	66.7
15	WICHITA	24	70.8	46.7 *	41.2 *
16	HOUSTON	121	98.3	84.0	94.1
16	JACKSON	68	86.8	84.5	88.1
16	LITTLE ROCK	214	88.8	85.8	100.0
16	NEW ORLEANS	109	88.1	87.2	76.0
16	OKLAHOMA CITY	76	84.2	70.3	59.4
16	SHREVEPORT	40	65.0	32.0 *	26.9 *
17	CENT. TEXAS HCS	9	77.8	85.7	42.9 *
17	DALLAS	79	86.1	89.6	94.0
17	SAN ANTONIO	178	73.0	86.9	96.9
18	NEW MEXICO HCS	7	42.9	33.3 *	0.0 *
18	PHOENIX	92	65.2	79.7	91.7
18	TUCSON	64	76.6	72.9	89.8
18	W. TEXAS HCS	18	38.9	42.9 *	71.4
19	CHEYENNE	58	75.9	84.1	81.8
19	DENVER	41	95.1	89.7	87.2
19	SALT LAKE CITY	73	98.6	90.3	95.8
19	SHERIDAN	11	45.5	100.0	60.0
19	SO COLORADO HCS	6	83.3	60.0	100.0
20	PORTLAND	33	42.4	57.1	64.3
20	ROSEBURG	37	56.8	61.9	90.5
20	SPOKANE	82	85.4	85.1	81.4
20	WALLA WALLA	34	94.1	96.9	81.3
21	CENTRAL CA HCS	68	60.3	80.5	95.1
21	HONOLULU	36	80.6	85.7	82.8
21	SAN FRANCISCO	59	100.0	59.3	83.1
21	SIERRA NEV HCS	63	79.4	79.2	50.0 *
22	GREATER LA	401	80.5	77.6	80.8
22	LONG BEACH	39	30.8	83.3	66.7
22	SAN DIEGO	102	73.5	60.0	77.3
	ALL SITES	5,006	81.8	76.8	83.2
	SITE AVERAGE	59	78.4	72.8	79.3
	SITE STD. DEV.	58	17.8	19.0	20.7

Source: Form 5R, items 11, 21, 26

**Only includes veterans who were admitted with problems

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
1	BEDFORD	51	56.9	43.5	* 93.1
1	BOSTON	84	51.2	69.8	97.7
1	MANCHESTER	28	28.6	50.0	87.5
1	WEST HAVEN	29	37.9	45.5	* 100.0
2	ALBANY	52	61.5	78.1	84.4
2	BUFFALO	54	48.1	61.5	80.8
2	CANANDAIGUA	24	66.7	56.3	81.3
2	SYRACUSE	35	85.7	76.7	93.3
3	BRONX	16	56.3	100.0	100.0
3	BROOKLYN	5	60.0	100.0	100.0
3	EAST ORANGE	46	63.0	46.4	82.8
4	LEBANON	48	81.3	100.0	100.0
4	PHILADELPHIA	48	89.6	69.0	93.0
4	PITTSBURGH	91	64.8	93.2	100.0
4	WILKES-BARRE	82	35.4	78.6	75.9
5	BALTIMORE	63	98.4	46.8	96.8
5	PERRY POINT	57	89.5	90.2	100.0
5	WASHINGTON DC	76	72.4	69.1	87.3
6	HAMPTON	35	80.0	78.6	71.4
6	SALISBURY	56	82.1	73.9	95.7
7	ATLANTA	105	92.4	81.4	72.2
7	AUGUSTA	58	65.5	63.2	76.3
7	BIRMINGHAM	235	92.8	71.6	77.1
7	CHARLESTON	152	63.8	75.3	99.0
7	COLUMBIA SC	7	14.3	0.0	* 100.0
7	TUSCALOOSA	12	16.7	100.0	100.0
7	TUSKEGEE	35	88.6	58.1	100.0
8	MIAMI	30	76.7	65.2	100.0
8	TAMPA	29	65.5	94.7	78.9
9	HUNTINGTON	10	80.0	75.0	75.0
9	LEXINGTON	22	9.1	0.0	* 0.0 *
9	LOUISVILLE	74	87.8	75.4	72.3
9	MOUNTAIN HOME	132	59.8	64.6	40.5 *
9	NASHVILLE	47	93.6	86.4	56.8
10	CHILlicothe	10	40.0	66.7	75.0
10	CINCINNATI	37	73.0	81.5	81.5
10	CLEVELAND	53	98.1	88.5	94.2
10	DAYTON	27	85.2	87.0	95.7
10	NORTHEAST OHIO	22	59.1	100.0	92.3
11	ANN ARBOR	12	25.0	66.7	100.0
11	BATTLE CREEK	79	35.4	25.0	* 21.4 *
11	DANVILLE	8	37.5	66.7	100.0
11	DETROIT	37	91.9	73.5	67.6
11	INDIANAPOLIS	103	54.4	78.6	94.6
11	N. INDIANA	5	40.0	50.0	0.0 *
11	SAGINAW	20	5.0	0.0	* 0.0 *
11	TOLEDO	61	68.9	97.6	100.0
12	CHICAGO WS	102	72.5	81.1	83.8
12	HINES	46	54.3	88.0	100.0

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
13	FARGO	46	21.7	100.0	70.0
13	MINNEAPOLIS	55	76.4	76.2	83.3
13	SIOUX FALLS	7	14.3	100.0	0.0 *
15	KANSAS CITY	57	75.4	58.1	100.0
15	SAINT LOUIS	41	65.9	96.0	74.1
15	TOPEKA	8	75.0	50.0	66.7
15	WICHITA	24	66.7	50.0	31.3 *
16	HOUSTON	121	89.3	86.1	92.6
16	JACKSON	68	69.1	84.8	89.4
16	LITTLE ROCK	214	81.3	87.4	100.0
16	NEW ORLEANS	109	77.1	81.9	75.0
16	OKLAHOMA CITY	76	60.5	63.0	60.9
16	SHREVEPORT	40	57.5	30.4 *	30.4 *
17	CENT. TEXAS HCS	9	66.7	100.0	83.3
17	DALLAS	79	93.7	91.8	93.2
17	SAN ANTONIO	178	48.3	83.7	95.3
18	NEW MEXICO HCS	7	14.3	0.0 *	0.0 *
18	PHOENIX	92	42.4	81.6	92.3
18	TUCSON	64	40.6	80.0	80.8
18	W. TEXAS HCS	18	16.7	0.0 *	100.0
19	CHEYENNE	58	41.4	79.2	79.2
19	DENVER	41	61.0	84.0	76.0
19	SALT LAKE CITY	73	63.0	87.0	93.5
19	SHERIDAN	11	9.1	0.0 *	0.0 *
19	SO COLORADO HCS	6	33.3	100.0	100.0
20	PORTLAND	33	27.3	55.6	55.6
20	ROSEBURG	37	35.1	53.8	69.2
20	SPOKANE	82	36.6	82.1	80.0
20	WALLA WALLA	34	61.8	100.0	85.7
21	CENTRAL CA HCS	68	57.4	76.9	97.4
21	HONOLULU	36	77.8	82.1	82.1
21	SAN FRANCISCO	59	94.9	61.8	83.9
21	SIERRA NEV HCS	63	28.6	64.7	50.0
22	GREATER LA	401	81.3	75.7	77.3
22	LONG BEACH	39	64.1	79.2	60.0
22	SAN DIEGO	102	52.0	52.8	75.5
	ALL SITES	5,006	66.7	75.9	83.1
	SITE AVERAGE	59	59.2	70.5	77.2
	SITE STD. DEV.	58	24.5	24.7	27.3

Source: Form 5R, items 12, 22, 27

**Only includes veterans who were admitted with problems

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
1	BEDFORD	51	80.4	16.7 *	95.1
1	BOSTON	84	70.2	55.9	93.2
1	MANCHESTER	28	42.9	50.0	75.0
1	WEST HAVEN	29	96.6	53.6	100.0
2	ALBANY	52	65.4	82.4	85.3
2	BUFFALO	54	53.7	79.3	89.7
2	CANANDAIGUA	24	33.3	75.0	87.5
2	SYRACUSE	35	45.7	81.3	81.3
3	BRONX	16	62.5	90.0	100.0
3	BROOKLYN	5	60.0	100.0	100.0
3	EAST ORANGE	46	50.0	23.8 *	78.3
4	LEBANON	48	45.8	90.9	100.0
4	PHILADELPHIA	48	100.0	70.2	93.8
4	PITTSBURGH	91	95.6	86.2	100.0
4	WILKES-BARRE	82	82.9	74.6	80.9
5	BALTIMORE	63	93.7	50.8	94.9
5	PERRY POINT	57	77.2	86.4	97.7
5	WASHINGTON DC	76	67.1	64.7	92.2
6	HAMPTON	35	45.7	62.5	87.5
6	SALISBURY	56	21.4	66.7	100.0
7	ATLANTA	105	20.0	66.7	61.9 *
7	AUGUSTA	58	50.0	72.4	75.9
7	BIRMINGHAM	235	25.1	62.7	71.2
7	CHARLESTON	152	51.3	76.9	98.7
7	COLUMBIA SC	7	28.6	100.0	100.0
7	TUSCALOOSA	12	83.3	60.0	100.0
7	TUSKEGEE	35	85.7	63.3	100.0
8	MIAMI	30	53.3	56.3	93.8
8	TAMPA	29	48.3	100.0	85.7
9	HUNTINGTON	10	70.0	71.4	85.7
9	LEXINGTON	22	0.0		
9	LOUISVILLE	74	31.1	65.2	87.0
9	MOUNTAIN HOME	132	34.1	46.7	46.7 *
9	NASHVILLE	47	34.0	81.3	62.5 *
10	CHILlicothe	10	70.0	71.4	85.7
10	CINCINNATI	37	40.5	66.7	80.0
10	CLEVELAND	53	98.1	86.5	92.3
10	DAYTON	27	33.3	66.7	100.0
10	NORTHEAST OHIO	22	59.1	84.6	100.0
11	ANN ARBOR	12	8.3	0.0 *	100.0
11	BATTLE CREEK	79	34.2	15.4 *	22.2 *
11	DANVILLE	8	75.0	66.7	100.0
11	DETROIT	37	35.1	61.5	76.9
11	INDIANAPOLIS	103	36.9	71.1	94.7
11	N. INDIANA	5	60.0	33.3 *	0.0 *
11	SAGINAW	20	50.0	30.0 *	70.0
11	TOLEDO	61	95.1	93.1	100.0
12	CHICAGO WS	102	40.2	63.4	82.9
12	HINES	46	82.6	76.3	97.4

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
13	FARGO	46	45.7	81.0	81.0
13	MINNEAPOLIS	55	52.7	75.9	69.0
13	SIOUX FALLS	7	28.6	50.0	50.0 *
15	KANSAS CITY	57	14.0	87.5	100.0
15	SAINT LOUIS	41	46.3	83.3	89.5
15	TOPEKA	8	100.0	62.5	87.5
15	WICHITA	24	66.7	33.3 *	56.3 *
16	HOUSTON	121	36.4	63.6	97.7
16	JACKSON	68	44.1	90.0	93.3
16	LITTLE ROCK	214	61.2	90.8	100.0
16	NEW ORLEANS	109	44.0	87.0	72.9
16	OKLAHOMA CITY	76	57.9	34.1 *	59.1 *
16	SHREVEPORT	40	40.0	21.4 *	31.3 *
17	CENT. TEXAS HCS	9	22.2	100.0	50.0 *
17	DALLAS	79	67.1	80.8	96.2
17	SAN ANTONIO	178	51.7	73.9	97.8
18	NEW MEXICO HCS	7	28.6	0.0 *	0.0 *
18	PHOENIX	92	69.6	82.5	93.8
18	TUCSON	64	62.5	69.2	90.0
18	W. TEXAS HCS	18	50.0	22.2 *	88.9
19	CHEYENNE	58	82.8	66.7	83.3
19	DENVER	41	53.7	77.3	90.9
19	SALT LAKE CITY	73	58.9	86.0	93.0
19	SHERIDAN	11	81.8	77.8	77.8
19	SO COLORADO HCS	6	83.3	80.0	100.0
20	PORTLAND	33	84.8	78.6	78.6
20	ROSEBURG	37	86.5	78.1	93.8
20	SPOKANE	82	54.9	81.4	82.2
20	WALLA WALLA	34	38.2	92.3	84.6
21	CENTRAL CA HCS	68	67.6	69.6	91.3
21	HONOLULU	36	44.4	56.3	81.3
21	SAN FRANCISCO	59	62.7	59.5	89.2
21	SIERRA NEV HCS	63	52.4	81.8	78.8
22	GREATER LA	401	33.7	73.2	83.0
22	LONG BEACH	39	38.5	80.0	100.0
22	SAN DIEGO	102	74.5	59.2	81.6
	ALL SITES	5,006	52.6	70.8	87.0
	SITE AVERAGE	59	55.4	67.3	83.3
	SITE STD. DEV.	58	22.8	22.2	20.5

Source: Form 5R, items 13, 23, 28

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	51	96.1	88.2	9.8
1	BOSTON	74	95.9	45.9 *	50.0 *
1	MANCHESTER	24	70.8	37.5 *	33.3
1	WEST HAVEN	29	100.0	96.6	3.4
2	ALBANY	51	88.2	94.1	5.9
2	BUFFALO	47	80.9	80.9	10.6
2	CANANDAIGUA	21	81.0	76.2	19.0
2	SYRACUSE	35	91.4	85.7	11.4
3	BRONX	15	93.3	66.7	26.7
3	BROOKLYN	5	100.0	100.0	0.0
3	EAST ORANGE	43	83.7	69.8	20.9
4	LEBANON	46	100.0	78.3	21.7
4	PHILADELPHIA	47	93.6	68.1	25.5
4	PITTSBURGH	83	100.0	62.7	37.3
4	WILKES-BARRE	78	82.1	44.9 *	44.9 *
5	BALTIMORE	62	98.4	53.2	46.8 *
5	PERRY POINT	57	98.2	71.9	26.3
5	WASHINGTON DC	76	90.8	86.8	11.8
6	HAMPTON	35	74.3	65.7	28.6
6	SALISBURY	54	96.3	66.7	29.6
7	ATLANTA	101	72.3	84.2	10.9
7	AUGUSTA	58	77.6	53.4	29.3
7	BIRMINGHAM	184	79.3	72.8	23.9
7	CHARLESTON	134	99.3	83.6	16.4
7	COLUMBIA SC	7	85.7	57.1	28.6
7	TUSCALOOSA	10	100.0	60.0	40.0 *
7	TUSKEGEE	35	100.0	65.7	34.3
8	MIAMI	25	100.0	72.0	28.0
8	TAMPA	28	75.0	53.6	28.6
9	HUNTINGTON	10	90.0	80.0	20.0
9	LEXINGTON	9	44.4	0.0 *	44.4 *
9	LOUISVILLE	72	72.2	70.8	16.7
9	MOUNTAIN HOME	128	46.9	47.7 *	21.1
9	NASHVILLE	46	60.9	60.9	15.2
10	CHILLICOTHE	9	77.8	55.6	22.2
10	CINCINNATI	37	83.8	83.8	16.2
10	CLEVELAND	53	96.2	84.9	15.1
10	DAYTON	26	96.2	76.9	19.2
10	NORTHEAST OHIO	20	95.0	85.0	15.0

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
11	ANN ARBOR	12	100.0	66.7	33.3
11	BATTLE CREEK	7	57.1	28.6 *	42.9 *
11	DANVILLE	8	100.0	50.0	50.0 *
11	DETROIT	36	69.4	80.6	13.9
11	INDIANAPOLIS	95	93.7	77.9	20.0
11	N. INDIANA	5	20.0	40.0 *	20.0
11	SAGINAW	14	57.1	85.7	7.1
11	TOLEDO	61	100.0	54.1	45.9 *
12	CHICAGO WS	96	85.4	64.6	29.2
12	HINES	45	97.8	84.4	15.6
13	FARGO	46	73.9	71.7	23.9
13	MINNEAPOLIS	54	79.6	61.1	25.9
13	SIOUX FALLS	7	57.1	85.7	0.0
15	KANSAS CITY	56	100.0	46.4 *	53.6 *
15	SAINT LOUIS	41	78.0	56.1	22.0
15	TOPEKA	8	87.5	75.0	25.0
15	WICHITA	23	56.5	43.5 *	21.7
16	HOUSTON	118	94.9	64.4	33.1
16	JACKSON	68	89.7	57.4	35.3
16	LITTLE ROCK	213	100.0	96.7	3.3
16	NEW ORLEANS	97	72.2	63.9	15.5
16	OKLAHOMA CITY	75	61.3	56.0	21.3
16	SHREVEPORT	32	40.6	34.4 *	25.0
17	CENT. TEXAS HCS	9	55.6	44.4 *	33.3
17	DALLAS	76	93.4	92.1	6.6
17	SAN ANTONIO	178	97.8	84.8	15.2
18	PHOENIX	83	92.8	48.2	49.4 *
18	TUCSON	60	90.0	76.7	20.0
18	W. TEXAS HCS	14	78.6	42.9 *	42.9 *
19	CHEYENNE	58	89.7	74.1	17.2
19	DENVER	37	89.2	59.5	32.4
19	SALT LAKE CITY	72	94.4	52.8	43.1 *
19	SHERIDAN	10	80.0	80.0	10.0
19	SO COLORADO HCS	6	100.0	33.3 *	66.7 *
20	PORTLAND	29	72.4	89.7	6.9
20	ROSEBURG	34	94.1	79.4	17.6
20	SPOKANE	80	81.3	80.0	10.0
20	WALLA WALLA	34	85.3	61.8	29.4

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
21	CENTRAL CA HCS	64	96.9	43.8 *	54.7 *
21	HONOLULU	30	83.3	63.3	30.0
21	SAN FRANCISCO	59	83.1	61.0	28.8
21	SIERRA NEV HCS	62	59.7	45.2 *	29.0
22	GREATER LA	394	79.7	71.6	23.1
22	LONG BEACH	39	71.8	51.3	35.9
22	SAN DIEGO	99	80.8	68.7	29.3
	ALL SITES	4,669	85.1	69.1	24.0
	SITE AVERAGE	56	83.2	65.9	25.3
	SITE STD. DEV.	55	16.4	18.1	13.6

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-9V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	178	93.3	65.2	28.7
2	154	85.7	85.7	10.4
3	63	87.3	71.4	20.6
4	254	93.3	61.0	34.6
5	195	95.4	71.8	27.2
6	89	87.6	66.3	29.2
7	529	84.7	74.7	21.2
8	53	86.8	62.3	28.3
9	265	57.7	55.8	19.6
10	145	91.7	81.4	16.6
11	238	87.4	68.9	27.3
12	141	89.4	70.9	24.8
13	107	75.7	67.3	23.4
15	128	84.4	50.8	35.9
16	603	85.4	72.3	18.1
17	263	95.1	85.6	13.3
18	157	90.4	58.6	37.6
19	183	91.3	61.7	31.7
20	177	83.1	78.0	14.7
21	215	80.5	51.6	36.7
22	532	79.3	69.5	25.2
TOTAL	4,669	85.1	69.1	24.0
VISN AVERAGE	222	86.0	68.1	25.0
VISN STD.DEV	152	8.3	9.8	7.9

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
1	BEDFORD	51	27.5	22.2 *	92.9
1	BOSTON	84	28.6	37.5 *	95.8
1	MANCHESTER	28	42.9	41.7 *	75.0
1	WEST HAVEN	29	41.4	16.7 *	100.0
2	ALBANY	52	15.4	50.0	87.5
2	BUFFALO	54	55.6	79.3	90.0
2	CANANDAIGUA	24	37.5	77.8	100.0
2	SYRACUSE	35	54.3	89.5	89.5
3	BRONX	16	81.3	92.3	100.0
3	BROOKLYN	5	60.0	100.0	100.0
3	EAST ORANGE	46	39.1	26.7 *	77.8
4	LEBANON	48	66.7	96.9	96.8
4	PHILADELPHIA	48	6.3	100.0	100.0
4	PITTSBURGH	91	95.6	85.1	100.0
4	WILKES-BARRE	82	74.4	65.0	85.2
5	BALTIMORE	63	77.8	79.2	95.9
5	PERRY POINT	57	75.4	93.0	100.0
5	WASHINGTON DC	76	78.9	61.7	90.0
6	HAMPTON	35	20.0	71.4	85.7
6	SALISBURY	56	32.1	72.2	100.0
7	ATLANTA	105	19.0	60.0	85.0
7	AUGUSTA	58	56.9	81.8	90.9
7	BIRMINGHAM	235	14.0	84.8	84.8
7	CHARLESTON	152	50.7	74.0	100.0
7	COLUMBIA SC	7	71.4	80.0	100.0
7	TUSCALOOSA	12	75.0	88.9	88.9
7	TUSKEGEE	35	71.4	68.0	96.0
8	MIAMI	30	36.7	54.5	100.0
8	TAMPA	29	44.8	92.3	69.2 *
9	HUNTINGTON	10	60.0	100.0	100.0
9	LEXINGTON	22	0.0		
9	LOUISVILLE	74	33.8	68.0	84.0
9	MOUNTAIN HOME	132	18.9	28.0 *	48.0 *
9	NASHVILLE	47	19.1	55.6	100.0
10	CHILLICOTHE	10	50.0	80.0	100.0
10	CINCINNATI	37	54.1	80.0	95.0
10	CLEVELAND	53	100.0	84.6	92.5
10	DAYTON	27	48.1	84.6	92.3
10	NORTHEAST OHIO	22	68.2	66.7	93.3
11	ANN ARBOR	12	33.3	25.0 *	100.0
11	BATTLE CREEK	79	45.6	29.4 *	38.9 *
11	DANVILLE	8	100.0	25.0 *	100.0
11	DETROIT	37	45.9	70.6	70.6
11	INDIANAPOLIS	103	55.3	61.4	96.5
11	N. INDIANA	5	40.0	50.0	50.0 *
11	SAGINAW	20	70.0	42.9	85.7
11	TOLEDO	61	90.2	89.1	100.0
12	CHICAGO WS	102	40.2	59.0	92.7
12	HINES	46	37.0	64.7	94.1

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
13	FARGO	46	43.5	90.0	80.0
13	MINNEAPOLIS	55	40.0	77.3	90.9
13	SIOUX FALLS	7	14.3	100.0	0.0 *
15	KANSAS CITY	57	14.0	50.0	100.0
15	SAINT LOUIS	41	65.9	85.2	100.0
15	TOPEKA	8	62.5	40.0 *	100.0
15	WICHITA	24	54.2	27.3 *	53.8 *
16	HOUSTON	121	34.7	78.6	97.6
16	JACKSON	68	26.5	61.1	83.3
16	LITTLE ROCK	214	81.3	93.1	99.4
16	NEW ORLEANS	109	32.1	69.7	62.9 *
16	OKLAHOMA CITY	76	50.0	28.9 *	68.4 *
16	SHREVEPORT	40	67.5	15.4 *	55.6 *
17	CENT. TEXAS HCS	9	55.6	60.0	60.0 *
17	DALLAS	79	73.4	80.7	93.0
17	SAN ANTONIO	178	43.8	64.1	97.4
18	NEW MEXICO HCS	7	85.7	33.3 *	50.0 *
18	PHOENIX	92	54.3	83.7	92.0
18	TUCSON	64	50.0	50.0	93.8
18	W. TEXAS HCS	18	33.3	16.7 *	100.0
19	CHEYENNE	58	94.8	63.6	94.5
19	DENVER	41	12.2	40.0 *	100.0
19	SALT LAKE CITY	73	47.9	85.7	94.3
19	SHERIDAN	11	45.5	80.0	80.0
19	SO COLORADO HCS	6	66.7	75.0	100.0
20	PORTLAND	33	48.5	81.3	100.0
20	ROSEBURG	37	40.5	53.3	86.7
20	SPOKANE	82	34.1	44.4	96.4
20	WALLA WALLA	34	35.3	100.0	100.0
21	CENTRAL CA HCS	68	63.2	48.8	97.7
21	HONOLULU	36	52.8	38.9 *	89.5
21	SAN FRANCISCO	59	83.1	55.1	83.7
21	SIERRA NEV HCS	63	61.9	68.4	69.2 *
22	GREATER LA	401	32.7	66.9	84.0
22	LONG BEACH	39	33.3	84.6	100.0
22	SAN DIEGO	102	34.3	54.3	91.4
	ALL SITES	5,006	46.7	69.1	89.8
	SITE AVERAGE	59	49.8	64.9	87.6
	SITE STD. DEV.	58	22.7	23.2	17.4

Source: Form 5R, items 14, 24, 29

**Only includes veterans who were admitted with problems

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
1	BEDFORD	51	96.1	28.9 *	91.8
1	BOSTON	84	96.4	60.5	91.4
1	MANCHESTER	28	42.9	66.7	50.0
1	WEST HAVEN	29	44.8	38.5 *	100.0
2	ALBANY	52	48.1	68.0	72.0
2	BUFFALO	54	92.6	85.7	62.0
2	CANANDAIGUA	24	95.8	73.9	56.5
2	SYRACUSE	35	91.4	81.3	78.1
3	BRONX	16	100.0	93.8	87.5
3	BROOKLYN	5	100.0	80.0	80.0
3	EAST ORANGE	46	52.2	27.3 *	79.2
4	LEBANON	48	97.9	91.5	95.7
4	PHILADELPHIA	48	100.0	72.3	91.7
4	PITTSBURGH	91	100.0	90.1	100.0
4	WILKES-BARRE	82	93.9	68.4	74.0
5	BALTIMORE	63	100.0	57.1	76.2
5	PERRY POINT	57	98.2	85.7	89.3
5	WASHINGTON DC	76	85.5	55.4	81.5
6	HAMPTON	35	11.4	50.0	50.0
6	SALISBURY	56	75.0	81.0	97.6
7	ATLANTA	105	9.5	40.0 *	60.0
7	AUGUSTA	58	46.6	92.6	88.9
7	BIRMINGHAM	235	94.5	59.0	75.2
7	CHARLESTON	152	59.2	70.0	76.7
7	COLUMBIA SC	7	85.7	66.7	66.7
7	TUSCALOOSA	12	50.0	83.3	50.0
7	TUSKEGEE	35	77.1	55.6	22.2 *
8	MIAMI	30	46.7	50.0	71.4
8	TAMPA	29	89.7	80.0	42.3
9	HUNTINGTON	10	60.0	83.3	66.7
9	LEXINGTON	22	63.6	71.4	71.4
9	LOUISVILLE	74	95.9	77.5	67.6
9	MOUNTAIN HOME	132	97.7	58.9	8.5 *
9	NASHVILLE	47	89.4	85.7	54.8
10	CHILLICOTHE	10	70.0	85.7	57.1
10	CINCINNATI	37	100.0	83.8	75.7
10	CLEVELAND	53	98.1	84.6	96.2
10	DAYTON	27	100.0	81.5	96.3
10	NORTHEAST OHIO	22	63.6	92.9	85.7
11	ANN ARBOR	12	50.0	50.0	66.7
11	BATTLE CREEK	79	70.9	30.9 *	25.0 *
11	DANVILLE	8	75.0	16.7 *	16.7 *
11	DETROIT	37	40.5	66.7	53.3
11	INDIANAPOLIS	103	92.2	75.5	80.0
11	N. INDIANA	5	40.0	0.0 *	0.0 *
11	SAGINAW	20	95.0	47.4	47.4
11	TOLEDO	61	60.7	89.2	91.9

VISN	Site Name	Discharges N	Problem @ Admission %	Improvement At Discharge** %	Follow-Up Plan** %
12	CHICAGO WS	102	44.1	77.8	57.8
12	HINES	46	56.5	69.2	69.2
13	FARGO	46	54.3	84.0	32.0 *
13	MINNEAPOLIS	55	96.4	67.9	71.7
13	SIOUX FALLS	7	100.0	71.4	42.9
15	KANSAS CITY	57	100.0	75.4	98.2
15	SAINT LOUIS	41	75.6	80.0	71.0
15	TOPEKA	8	100.0	50.0	62.5
15	WICHITA	24	91.7	31.6 *	31.8 *
16	HOUSTON	121	97.5	83.1	83.9
16	JACKSON	68	45.6	80.0	77.4
16	LITTLE ROCK	214	95.3	92.6	99.5
16	NEW ORLEANS	109	47.7	69.2	59.6
16	OKLAHOMA CITY	76	64.5	46.9 *	49.0
16	SHREVEPORT	40	57.5	38.1 *	26.1 *
17	CENT. TEXAS HCS	9	77.8	71.4	28.6 *
17	DALLAS	79	100.0	83.1	88.5
17	SAN ANTONIO	178	46.1	72.0	65.9
18	NEW MEXICO HCS	7	100.0	42.9 *	28.6 *
18	PHOENIX	92	22.8	81.0	71.4
18	TUCSON	64	82.8	52.8	62.3
18	W. TEXAS HCS	18	27.8	80.0	20.0 *
19	CHEYENNE	58	43.1	20.0 *	52.0
19	DENVER	41	97.6	77.5	90.0
19	SALT LAKE CITY	73	78.1	86.0	93.0
19	SHERIDAN	11	27.3	100.0	33.3 *
19	SO COLORADO HCS	6	100.0	50.0	100.0
20	PORTLAND	33	69.7	73.9	73.9
20	ROSEBURG	37	97.3	69.4	63.9
20	SPOKANE	82	50.0	75.0	68.3
20	WALLA WALLA	34	94.1	71.9	78.1
21	CENTRAL CA HCS	68	66.2	55.6	71.1
21	HONOLULU	36	97.2	48.5	65.7
21	SAN FRANCISCO	59	98.3	56.9	82.8
21	SIERRA NEV HCS	63	85.7	72.2	11.1 *
22	GREATER LA	401	81.3	74.0	67.8
22	LONG BEACH	39	41.0	93.8	93.8
22	SAN DIEGO	102	92.2	60.6	74.5
	ALL SITES	5,006	75.5	70.4	71.9
	SITE AVERAGE	59	74.7	67.3	66.3
	SITE STD. DEV.	58	24.8	20.0	24.2

Source: Form 5R, items 15, 25, 30

**Only includes veterans who were admitted with problems

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

SITE			SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median			50.98%	70.31%	50.00%	50.00%	72.41%	77.64%	75.00%	
National Average			54.02%	72.70%	41.10%	49.35%	69.79%	76.84%	69.12%	
VISN	SITE	CODE								
1	BEDFORD	518	27.95%	13.04%	-25.29% *	-3.60%	-54.56% *	-21.86% *	15.88%	-0.33
1	BOSTON	523	-3.79%	11.37%	4.37%	15.56%	-17.98% *	-13.29% *	4.52%	-0.07
1	MANCHESTER	608	13.89%	-3.23%	-6.71%	-4.97%	-18.07%	-15.69%	-22.98%	-0.50
1	WEST HAVEN	689	-7.22%	-10.30%	-9.19%	14.63%	-14.70%	-22.05% *	32.10%	-0.05
2	ALBANY	500	28.99%	13.80%	39.32%	27.49%	12.11%	0.19%	32.74%	1.07
2	BUFFALO	528	13.54%	10.13%	37.80%	32.30%	9.11%	-7.21%	18.36%	0.74
2	CANANDAIGUA	532	-10.41%	7.05%	22.87%	7.92%	7.41%	-16.46%	24.25%	0.21
2	SYRACUSE	670	24.90%	20.79%	42.57%	25.09%	9.55%	5.44%	26.51%	1.02
3	BRONX	526	45.12%	33.54%	57.62%	30.05%	33.35%	20.06%	19.80%	1.59
3	BROOKLYN	527	34.55%	22.78%	50.94%	14.50%	16.23%	20.59%	16.32%	1.12
3	EAST ORANGE	561	-9.07%	6.05%	-10.88%	-21.85% *	-52.38% *	-46.79% *	4.03%	-1.07 *
4	LEBANON	595	-3.64%	5.66%	16.16%	0.00%	22.32%	19.93%	19.98%	0.52
4	PHILADELPHIA	642	-12.68%	-13.47%	-8.54%	-21.54% *	1.81%	-2.79%	2.24%	-0.44
4	PITTSBURGH	645	19.83%	26.20%	26.39%	18.68%	13.85%	13.89%	0.68%	0.74
4	WILKES-BARRE	693	3.60%	9.16%	3.57%	-1.21%	1.26%	0.45%	-18.09%	-0.13
5	BALTIMORE	512	-33.35% *	29.67%	27.88%	7.61%	-16.91%	-33.35% *	-12.99%	-0.52
5	PERRY POINT	641	12.43%	29.88%	38.71%	32.60%	17.03%	14.33%	16.00%	1.04
5	WASHINGTON	688	-8.41%	-4.81%	-1.75%	-17.65% *	-5.94%	-7.71%	28.29%	-0.16
6	HAMPTON	590	2.46%	10.82%	20.21%	11.00%	-7.71%	2.50%	5.47%	0.21
6	SALISBURY	659	22.99%	29.04%	39.90%	30.84%	-7.59%	-0.90%	8.30%	0.74
7	ATLANTA	508	-1.19%	-6.31%	-36.85% *	-3.45%	-2.09%	6.16%	27.28%	0.02
7	AUGUSTA	509	-3.55%	10.11%	25.04%	34.09%	0.00%	-5.47%	-6.77%	0.28
7	BIRMINGHAM	521	11.15%	10.42%	-21.77% *	6.02%	-8.49%	-5.90%	13.88%	0.08
7	CHARLESTON	534	15.66%	16.25%	4.46%	19.83%	8.17%	6.64%	22.16%	0.68
7	COLUMBIA	544	-55.86% *	-17.56%	-15.31%	-3.08%	24.75%	-80.08% *	-5.69%	-1.19 *
7	TUSCALOOSA	679	-5.36%	20.73%	24.88%	-3.25%	-12.19%	-3.69%	-3.99%	-0.09
7	TUSKEGEE	680	-33.60% *	-31.02% *	-12.79%	-9.23%	-5.72%	-14.66% *	6.03%	-0.72 *
8	MIAMI	546	-9.76%	2.36%	0.14%	23.01%	-18.84%	-13.97%	13.75%	-0.03
8	TAMPA	673	2.23%	-6.13%	7.89%	2.87%	27.38%	7.05%	-5.39%	0.21
9	HUNTINGTON	581	4.61%	-4.44%	13.94%	-13.60%	1.25%	10.18%	15.82%	0.13
9	LEXINGTON	596	-20.76%	-38.14% *	-20.47%	-9.84%	*	-37.62% *	-58.15% *	-1.42 *
9	LOUISVILLE	603	6.20%	6.57%	-28.54% *	-28.72% *	-3.43%	0.37%	9.08%	-0.29
9	MOUNTAIN HOME	621	-22.74% *	-25.27% *	-16.42%	-1.50%	-22.92% *	-4.10%	-12.20%	-0.76 *
9	NASHVILLE	626	-4.12%	-2.01%	0.18%	-3.91%	9.07%	5.98%	-2.26%	-0.04
10	CHILLICOTHE	538	4.18%	0.00%	0.00%	34.91%	1.41%	-20.04%	2.56%	0.18
10	CINCINNATI	539	26.08%	13.46%	6.60%	10.28%	-0.56%	6.37%	25.33%	0.63
10	CLEVELAND	541	14.43%	21.57%	-3.84%	30.62%	14.48%	9.70%	22.69%	0.84
10	DAYTON	552	-1.57%	-1.61%	16.66%	19.35%	2.44%	10.43%	19.09%	0.45
10	NORTHEAST OHIO	961	34.77%	16.20%	23.55%	-20.15%	24.39%	25.29%	25.77%	0.84
11	ANN ARBOR	989	-41.03% *	12.63%	27.19%	-4.27%	10.77%	7.41%	6.87%	-0.06
11	BATTLE CREEK	515	-29.18% *	-39.42% *	-30.24% *	-17.30% *	-51.85% *	-48.73% *	-21.30%	-1.74 *
11	DANVILLE	550	-26.96%	-10.57%	7.27%	-13.78%	-2.26%	-21.87%	-20.68%	-0.81 *
11	DETROIT	553	2.73%	-6.28%	-27.39% *	-35.04% *	-9.13%	0.08%	21.41%	-0.36
11	INDIANAPOLIS	583	-1.90%	-7.91%	-12.75%	23.26%	1.96%	-4.32%	19.56%	0.23
11	NORTHERN INDIANA	610	-47.32%	-33.07%	-7.84%	26.87%	-67.82% *	-76.70% *	10.33%	-1.41 *
11	SAGINAW	655	-34.04% *	-50.97% *	-19.04%	-33.53% *	-57.30% *	-38.53% *	29.52%	-1.43 *
11	TOLEDO	506	-1.43%	13.21%	27.55%	11.07%	17.78%	18.98%	-7.83%	0.42

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

SITE			SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median			50.98%	70.31%	50.00%	50.00%	72.41%	77.64%	75.00%	
National Average			54.02%	72.70%	41.10%	49.35%	69.79%	76.84%	69.12%	
VISN	SITE	CODE								
12	CHICAGO	537	10.07%	3.43%	-12.30%	0.32%	-10.05%	12.40%	8.07%	0.10
12	HINES	578	17.28%	9.16%	10.99%	23.20%	10.14%	9.64%	18.12%	0.72
13	FARGO	437	-4.80%	-6.33%	9.09%	16.96%	6.82%	12.11%	12.34%	0.34
13	MINNEAPOLIS	618	-7.80%	0.00%	5.34%	10.62%	8.44%	0.32%	4.53%	0.11
13	SIOUX FALLS	438	-13.81%	-28.54%	1.81%	4.81%	-20.05%	3.10%	26.64%	-0.13
15	KANSAS CITY	589	-33.80% *	3.49%	12.62%	19.28%	4.72%	-24.11% *	-18.51%	-0.42
15	SAINT LOUIS	657	-4.19%	-7.93%	-19.36%	13.88%	11.84%	9.61%	-1.27%	0.08
15	TOPEKA	677	-23.23%	-6.39%	-15.42%	-28.49%	-7.39%	-24.43%	0.00%	-0.85 *
15	WICHITA	452	-31.11% *	-26.69% *	-21.35%	-4.78%	-34.35% *	-30.23% *	-16.20%	-1.22 *
16	HOUSTON	580	11.88%	15.19%	16.36%	36.19%	-7.48%	5.75%	6.74%	0.57
16	JACKSON	586	32.86%	22.36%	28.97%	18.38%	20.67%	7.54%	-3.05%	0.80
16	LITTLE ROCK	598	3.52%	16.50%	21.02%	19.96%	21.76%	10.12%	39.16%	0.94
16	NEW ORLEANS	629	10.90%	9.25%	30.11%	6.73%	11.37%	9.52%	3.71%	0.46
16	OKLAHOMA CITY	635	0.90%	-6.57%	11.84%	4.59%	-35.73% *	-7.50%	-6.88%	-0.38
16	SHREVEPORT	667	-33.07% *	-28.15% *	-3.39%	-3.16%	-48.79% *	-44.00% *	-17.59%	-1.39 *
17	CENTRAL TEXAS HCS	674	-3.24%	0.79%	3.74%	9.92%	30.77%	8.24%	-14.42%	0.19
17	DALLAS	549	-21.52% *	-22.48% *	-21.77% *	21.20%	6.96%	12.10%	32.57%	0.23
17	SAN ANTONIO	671	4.21%	8.83%	32.82%	21.81%	0.33%	7.99%	23.62%	0.64
18	NEW MEXICO HCS	501	-23.15%	-28.77%	-14.92%	-0.37%	-74.87% *	-48.41% *	*	-1.39 *
18	PHOENIX	644	2.06%	8.06%	2.04%	14.77%	10.34%	0.53%	-12.18%	0.12
18	TUCSON	678	-2.63%	0.00%	-23.52% *	-4.71%	2.31%	-0.92%	18.09%	-0.03
18	WEST TEXAS HCS	519	-29.44% *	-28.19% *	-15.52%	-13.08%	-33.22%	-28.83%	-25.19%	-1.33 *
19	CHEYENNE	442	5.12%	8.47%	-9.33%	-1.56%	-9.86%	2.53%	12.55%	0.04
19	DENVER	554	3.32%	1.32%	20.15%	26.81%	15.96%	12.43%	1.61%	0.55
19	SALT LAKE	660	11.16%	10.19%	12.60%	24.41%	14.88%	11.70%	-6.58%	0.51
19	SHERIDAN	666	0.22%	-20.12%	-10.89%	8.04%	8.41%	23.44%	22.75%	0.35
19	SOUTHERN COLORADO HCS	567	-1.47%	-8.18%	5.84%	23.50%	3.01%	-19.20%	-27.56%	-0.25
20	PORTLAND	648	0.18%	-15.91%	10.02%	-19.28%	4.27%	-19.34%	29.60%	-0.11
20	ROSEBURG	653	-9.55%	-7.30%	6.22%	6.04%	8.26%	-15.10%	20.91%	0.05
20	SPOKANE	668	28.33%	11.39%	-10.66%	-19.47% *	5.64%	7.89%	17.78%	0.28
20	WALLA WALLA	687	18.70%	8.16%	-16.34%	7.61%	18.94%	18.04%	3.91%	0.47
21	CENTRAL CALIFORNIA HCS	570	-4.78%	12.23%	14.93%	18.42%	-1.53%	2.65%	-19.58%	0.02
21	HONOLULU	459	22.86%	1.20%	-0.02%	-21.57% *	-8.80%	12.54%	1.92%	-0.01
21	SAN FRANCISCO	662	-11.64%	-16.51% *	-26.72% *	-5.92%	-11.45%	-19.98% *	2.24%	-0.61
21	SIERRA NEVADA HCS	654	7.10%	-8.79%	15.97%	20.73%	6.04%	-3.40%	-16.77%	0.08
22	GREATER LA	691	14.48%	-0.53%	-36.29% *	-15.69% *	-4.08%	0.00%	15.45%	-0.11
22	LONG BEACH	600	16.03%	16.03%	17.47%	20.01%	12.80%	-8.38%		0.56
22	SAN DIEGO	664	0.00%	-5.58%	-20.45% *	-20.12% *	-12.93%	-18.96% *	7.69%	-0.52

* Significant difference ($p < .05$) from median site in undesired direction, after adjusting for differences in patient characteristics.

^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

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TABLE 5-12V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	55.3%	73.0%	47.5%	51.4%	69.6%	73.5%	65.2%	
VA National Average	54.0%	72.7%	41.1%	49.3%	69.8%	76.8%	69.1%	
VISN								
1	1.6%	-0.4%	-12.6%	-1.9%	-25.8% *	-15.1% *	0.0%	-0.7 *
2	12.5%	6.9%	33.4%	16.7%	10.2%	-1.3%	16.6%	1.2
3	3.1%	6.3%	7.7%	-16.6% *	-20.4% *	-16.4%	-1.1%	-0.7
4	-0.6%	3.8%	7.3%	-5.1%	8.0%	9.5%	-10.1% *	0.2
5	-15.6% *	9.5%	15.9%	-4.4%	-4.0%	-9.1%	1.9%	-0.2
6	9.6%	16.2%	29.5%	15.1%	-7.7%	1.6%	-2.5%	0.6
7	0.0%	0.2%	-14.6% *	1.5%	-0.3%	-0.2%	5.3%	0.1
8	-8.7%	-7.6%	0.0%	4.0%	2.6%	-2.9%	-5.8%	-0.1
9	-15.9% *	-18.7% *	-20.1% *	-18.7% *	-10.2%	0.5%	-14.0% *	-1.1 *
10	11.9%	6.7%	4.5%	5.9%	12.4%	11.8%	12.8%	1.1
11	-17.2% *	-18.1% *	-12.4%	-9.3%	-5.8%	-8.5%	0.5%	-0.8 *
12	7.9%	0.0%	-7.1%	0.0%	0.0%	12.9%	1.6%	0.5
13	-12.3% *	-10.4%	2.6%	3.8%	7.0%	7.0%	0.4%	0.2
15	-27.6% *	-12.6% *	-9.3%	1.2%	-6.7%	-14.2% *	-20.3% *	-1.2 *
16	2.3%	4.3%	16.5%	9.0%	4.7%	6.2%	4.6%	0.7
17	-9.1% *	-7.1%	11.2%	12.7%	3.2%	10.8%	15.7%	0.7
18	-7.6%	-4.3%	-13.8%	-3.6%	4.2%	0.0%	-10.4% *	-0.3
19	1.2%	-0.9%	0.1%	6.7%	5.6%	10.3%	-6.5%	0.4
20	9.4%	-3.1%	-11.5%	-17.0% *	9.2%	6.2%	8.7%	0.3
21	-4.6%	-8.5%	-1.9%	-1.2%	-2.4%	-2.9%	-19.5% *	-0.5
22	6.5%	-6.6%	-33.1% *	-22.9% *	-5.6%	-1.6%	2.5%	-0.5

* Significant difference ($p < .05$) from median VISN in undesired direction, after adjusting for differences in patient characteristics.

~ Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

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CHAPTER 6

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since FY 94, VHA has awarded over \$63 million (306 grants) to support construction and renovation of program facilities, as well as the payment of per diem support to partner agencies¹. Many of these programs are still in planning and construction phases of development; however, when completed they will provide approximately 5,000 community beds for homeless veterans. The program has shown rapid expansion in recent years. The first summary of the Grant and Per Diem program was done in the Twelfth Annual Report (FY 98); at that time there were 44 operational programs and 866 beds. The current report provides evaluation information on 126 programs and 4,099 beds.

B. Program Description

Funding provided by the Grant and Per Diem (GPD) program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide temporary housing in support of the transition to permanent housing. Veterans may receive relatively intensive residential treatment in a GPD facility (e.g., New Directions in Los Angeles). However, programs with alternate missions have been funded. For example, Louisville's housing program is intended largely for veterans who are *awaiting placement into* HCHV residential treatment. Therefore, veterans in this program are at an earlier phase of their course of treatment than in other programs. A program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Yet other programs are intended to provide stable housing, but offer minimal supportive services. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

C. Monitoring

Although the missions of the programs may differ, the monitoring of the GPD program is modeled after the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison to the GPD program. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. To date, no critical monitors of program performance have been established.

¹ VHA generally pays a maximum per diem of 50 percent of daily operating costs, up to a limit of \$19 per day. GPD programs must have a treatment population of at least 75 percent veterans.

D. Program Structure

As shown in Table 6-1, GPD programs provided 4,099 transitional housing beds in FY 2001². The programs admitted over 10,000 veterans and had almost 9,000 discharges. There are no VA staff specifically assigned to the GPD program. Rather, the GPD program is a housing resource for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers who do not have HCHV programs). Table 6-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 75 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of four visits per veteran. The remaining 30 percent may receive their case management from the non-VA GPD program provider.

E. Patient Characteristics

Table 6-3 presents several characteristics of GPD veterans at time of intake³. Most GPD programs operate at medical centers with HCHV programs, and the HCHV serves as the main referral source for GPD. Previous reports have shown that the characteristics of the GPD population are very similar to the larger HCHV population; see for example, the *Thirteenth Annual HCHV Report*, (Kaspro et al., 2000). The mean age of veterans in the GPD program is 47 years. Most veterans in the program (98 percent) are men. About half (52 percent) are African American, and most are either divorced (43 percent) or had never married (32 percent).

With respect to report of three-year employment patterns at the time of outreach, over half of the veterans said they were usually working full-time or part-time. This is slightly higher than seen in the larger HCHV. Yet, in the 30 days just before the intake assessment, an average veteran had worked just four days, and over 70 percent earned less than \$500 in the 30 days prior to intake.

As shown in Table 6-4, most veterans in the GPD program report serious medical problems at intake. Oral / dental (35 percent) and orthopedic problems (32 percent) are the most common. Hypertension affects almost a fifth of GPD veterans and quite serious health disorders such as heart and pulmonary problems are reported. About 68 percent are judged by the interviewing clinician to need medical treatment, which is comparable to the general HCHV population.

Intake clinicians make preliminary diagnoses concerning substance abuse and psychiatric problems. Site variation in psychiatric and substance abuse problems is shown in Table 6-5. The majority of GPD clients (78 percent) are diagnosed as having alcohol or drug problems. With respect to serious mental illness, 41 percent were assigned a diagnosis of a serious psychiatric problem (includes mood disorder, schizophrenia, other psychotic disorder or PTSD). Overall, about 85 percent of the GPD veterans were deemed to have a serious psychiatric disorder or a substance

² Of the 4,099 beds, 2,936 were established by the grants portion of the program, while the remaining 1,163 were established through the “per diem only” initiative. “Per diem only” programs are noted in the data tables, but results for the two program types are summarized together.

³ Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. On average, intake information is collected about 80 days before the admission to the GPD program.

abuse problem. About 33 percent were assigned concomitant psychiatric and substance abuse disorders. These characteristics are largely representative of the larger HCHV group from which most GPD veterans are drawn, with substance abuse disorders slightly higher in the GPD population.

The homelessness at intake of the veterans in the program is displayed in Table 6-6. Although a small percent have become homeless only recently or are only at risk of homelessness, a considerable portion (37 percent) had been homeless for six months or more at the time of intake. On average, 15 days of the 30 days just prior to intake were spent homeless. As shown in Table 6-7, about 40 percent of the veterans in the program are encountered through outreach efforts; this is substantially less than is observed in the larger HCHV group. The percentage of veterans who are “self referred” to the GPD program is quite large (22 percent).

F. Length of Stay and Cost

Table 6-8 characterizes the 8,413 discharges from GPD with respect to length of stay and cost. The average length of stay overall is about 85 days; however there is considerable variability across sites. This is to be expected, as the mission of the programs are widely variable. The median length of stay is also presented. This shows that 50 percent of the veterans in GPD stay 40 days or less, with five programs having a median length of stay of ten days or less. In contrast, there are 16 programs that have median lengths of stay over six months. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2001, \$19). The average cost to VHA per episode in the GPD program was \$1,474 (median: \$684). Table 6-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Very few veterans (57) have exceeded this maximum; those that have are at the older programs.

G. Treatment Outcomes

Tables 6-9 through 6-13 describe the information reported at discharge from the GPD program. Table 6-9 shows that there is a relatively low percentage (32 percent) of “successful” discharges (defined as those where the veteran has actively participated in accordance with treatment goals). In the majority of cases (52 percent), veterans were discharged due to program rule violations, or the veteran left the program without consult. This has been a relatively consistent finding since the first summary of the GPD program was reported (FY 98). As in previous years, the national average is influenced by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from 0-98 across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 6-10. Similar to the observation in HCHV contract residential treatment, there are few differences between successful and unsuccessful discharges with respect to clinical problems at admission. However, there are striking differences between these groups with respect to outcomes at discharge. About 44 percent of veterans who complete the program are employed full time when they are discharged; 17 percent of veterans who leave the program under other circumstances are employed. About 55 percent of successful veterans are housed at discharge; another 33 percent go on to another form of treatment program; these percentages for unsuccessful veterans are 12 percent and 22 percent, respectively. (Housing and employment outcomes by program are listed in Tables 6-

11 and 6-12). Similar large differences between these groups is seen in clinical improvement and follow-up planning.

H. Summary

The GPD program continues to grow in regard to the number of programs providing services to veterans. Collectively, over 4,000 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. Housing, employment, and clinical improvement in “successful” discharges are very good; however the low percentage of such discharges in some programs keeps overall outcome levels low. This has been a consistent finding over the years that the GPD program has been summarized in this report.

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TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/01

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2001	
						Admits	Discharges
1	Boston	MA	Veterans Arms	Apr-99	10	5	1
1	Boston	MA	Vets Hospice Homestead	Oct-97	12	15	13
1	Northampton	MA	Trans Vet I bldg 6*	Jul-00	60	340	340
1	Northampton	MA	Trans Vet II bldg 26	Nov-99	60	98	102
1	Providence	RI	Nickerson-Gateway to Independence	Dec-98	18	39	41
1	Providence	RI	Northern Rhode Island Community Services	Jan-01	5	10	6
1	West Haven	CT	Bassett Court	Jun-01	6	9	2
1	West Haven	CT	Friendship Service*	Oct-00	4	7	3
1	West Haven	CT	Spooner House	Jun-98	6	31	30
1	West Haven	CT	Union Avenue	Jun-01	7	8	2
1	White River Jct	VT	Dodge Development Center	Sep-98	10		
2	Albany	NY	Turner House	Aug-96	9	9	9
2	Canandaigua	NY	Richards House	Mar-00	20	48	38
3	East Orange	NJ	Gospel Services Benevolent Society*	Oct-00	70	98	65
3	Northport	NY	Catherine Martin Inn*	Aug-00	9	2	4
4	Coatesville	PA	Phila. Vets Multi-Serv Cntr	Jun-97	95	87	51
4	Coatesville	PA	WC Atkinson Memorial Community Services*	Oct-00	4	6	4
4	Erie	PA	Project Hope	Jul-01	10	13	3
4	Philadelphia	PA	Veterans Haven	Aug-95	52	59	62
4	Pittsburgh	PA	Bill's House and Tour of Duty	Dec-99	20	11	8
4	Pittsburgh	PA	VVLP*	Jul-00	55	53	48
4	Wilkes Barre	PA	Catholic Social Services, Inc*	Jun-00	21	24	19
5	Baltimore	MD	McVets	Nov-98	80	45	48
5	Martinsburg	VA	Potomac Highlands	Dec-97	30	39	32
5	Perry Point	MD	Home of the Brave	Jan-97	15	57	59
5	Washington	DC	Southeast Veterans Service Center	Apr-00	30	61	65
6	Hampton	VA	Salvation Army Transitional Housing Program	Jul-99	60	284	278
6	Richmond	VA	Veterans Transitional Program	Aug-00	26	34	27
6	Salisbury	NC	Caring Services Inc (Housing)	Dec-00	15	38	26
6	Salisbury	NC	Experiment in Self Reliance	Mar-99	5	1	3
6	Salisbury	NC	Love Center for Community Enhancement	Sep-01	16		
6	Salisbury	NC	The Servant Center	May-00	25	19	9
6	Wilmington	NC	Good Shepard Ministries	Jul-01	21		
7	Atlanta	GA	Harris House or VORC	Aug-99	48	28	25
7	Atlanta	GA	IMR Inc.- New Start	Apr-00	25	7	9
7	Charleston	SC	Good Neighbor Center	Feb-00	32	107	92
7	Columbia SC	SC	Alston Wilkes Veterans Home	Nov-96	17	17	19

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2001	
						Admits	Discharges
8	Bay Pines	FL	Everybody's Tabernacle*	Aug-01	20	41	30
8	Gainesville	FL	(VSDTH) Vets Service Div. Trans. Housing*	Jul-00	16	17	14
8	Gainesville	FL	VetSpace, Inc.	May-01	6	8	2
8	Miami	FL	HAC	Nov-00	50	42	21
8	Miami	FL	Key West Project	Oct-00	12	38	25
8	Miami	FL	VOA Miami Project Housing	Feb-01	18	39	23
8	Tampa	FL	Agency for Community Treated Services (ACTS)	Apr-01	24	21	3
8	Tampa	FL	Brevard Transitional Housing*	Jan-01	18	83	67
8	Tampa	FL	THAP-Vets Village	Jan-97	20	25	22
9	Louisville	KY	Genesis House	Jul-96	25	129	118
9	Louisville	KY	St. Vincent De Paul Society*	Mar-01	16	29	17
9	Memphis	TN	Alpha Omega Veterans Services, Inc.	Sep-00	19	79	66
9	Memphis	TN	Barron Heights Transitional Center	Mar-97	40	136	134
9	Memphis	TN	Cocaine Alcohol Awareness Program	Sep-00	58	210	184
9	Mountain Home	TN	Fairview Housing Management Corporation*	Oct-00	12	51	38
9	Mountain Home	TN	Steps House, Inc.*	Jan-01	12	21	12
9	Nashville	TN	Buffalo Valley Inc.	May-01	18	28	16
10	Cincinnati	KY	Moses House	Jan-98	8	16	14
10	Cleveland	OH	Cross Roads	Jul-00	8	46	42
10	Cleveland	OH	Donofrio Home*	Feb-01	16	6	3
11	Battle Creek	MI	VOA Lansing GPDH	Mar-01	18	31	13
11	Indianapolis	IN	Far From Home - Hossier	Mar-01	13	26	14
11	N. Indiana	IN	Stepping Stones for Veterans, Inc.	Apr-00	36	91	87
11	Toledo	OH	Home Zone	Aug-00	6	9	9
12	Hines	IL	Bloom-Rich Veterans Program	Oct-00	12	1	1
12	Hines	IL	Inner Voice	Dec-98	15	15	10
12	Madison	WI	Step-Up Program*	Dec-00	7	6	1
12	Madison	WI	Vets Assistance Program	Jan-98	26	68	66
12	Milwaukee	WI	Armitage House*	Sep-00	7	14	12
12	Milwaukee	WI	Guest House of Milwaukee*	Oct-00	26	120	109
12	Milwaukee	WI	NABV*	Dec-00	9	23	17
12	Milwaukee	WI	Vets Place Central	Mar-96	72	304	297
12	Milwaukee	WI	Vet's Place Southern Center	Apr-00	30	55	61
12	Tomah	WI	Veterans Assistance Center	Sep-99	60	173	176
13	Black Hills HCS	SD	Cornerstone Rescue Mission*	Dec-00	20	125	115
13	Black Hills HCS	SD	Warriors Refuge	Feb-00	16	19	22
13	St. Cloud	MN	Illinois Corporation*	Sep-01	8	2	
14	Omaha	NE	Catholic Charities Campus of Hope	Jan-99	12	112	110

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2001	
						Admits	Discharges
15	Kansas City	MO	Benilde Hall	Jun-01	22	27	4
16	Houston	TX	DeGeorge SRO Project for Veterans*	Oct-00	72	154	91
16	Jackson	MS	I.S.I.A.H. Project	Oct-00	40	135	100
16	New Orleans	LA	Gateway Foundation Inc	May-00	32	33	33
16	New Orleans	LA	Substance AbuseService Program	Jul-96	32	77	78
16	New Orleans	LA	Unity for the Homeless	Jan-01	50	89	40
16	Oklahoma City	OK	Creekside	Jun-96	12	8	5
16	Oklahoma City	OK	Mason Park	Jan-97	5	12	13
16	Shreveport	LA	Ben's House	Sep-01	20	10	5
16	Shreveport	LA	Step-Up*	Jul-00	20	97	95
17	Central Texas HCS	TX	CPHV	Jun-99	16	24	27
17	Dallas	TX	Presbyterian Night Shelter	Feb-00	20	60	61
18	New Mexico HCS	NM	RS&VP*	May-01	50	89	52
18	Phoenix	AZ	ABC*	Oct-00	104	413	314
18	Tucson	AZ	Esperanza En Escalante	Feb-00	15	19	18
18	Tuscon	AZ	Comin' Home	Sep-01	16	5	
19	Salt Lake City	UT	Homeless Veterans Fellowship	Apr-01	5	23	13
19	Salt Lake City	UT	PDO*	Aug-00	18	8	11
19	Salt Lake City	UT	Sundown Apartments	Jan-00	14	16	15
19	Salt Lake City	UT	VALOR House	Aug-01	61		
19	Sheridan	WY	VOA Sheridan*	Aug-00	10	82	71
20	Portland	OR	Tahana White Crow Foundation	Oct-00	10		
20	Portland	OR	TPI/Clark Center*	Nov-00	45	12	12
20	Seattle	WA	PDO*	Aug-00	10	31	20
20	Walla Walla	WA	C.O.R.D.	Jun-98	16	41	33
20	Walla Walla	WA	Central Washington Comprehensive Mental Health	Dec-00	16	9	5
21	Central CA HCS	CA	Town House Campus	Jul-00	120	171	147
21	Northern CA HCS	CA	Operation Dignity	Jul-96	30	144	137
21	Northern CA HCS	CA	Sacramento Service Center	Oct-98	30	33	32
21	Palo Alto	CA	Clara Mateo Alliance*	Aug-00	59	132	111
21	Palo Alto	CA	Homeles Veterans Emergency Housing*	Oct-00	30	290	217
21	San Francisco	CA	Harbor Lights*	Jul-00	10	251	248
21	San Francisco	CA	New Beginnings Center	Jan-01	16	58	45
21	San Francisco	CA	Swords to Plowshares	Apr-00	56	34	29
21	San Francisco	CA	Vietnam Vets of CA Eureka	Aug-98	12	22	19

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2001	
						Admits	Discharges
22	Greater Los Angeles	CA	Ballington Plaza	May-01	49	76	37
22	Greater Los Angeles	CA	Father's Program	Apr-00	35	125	124
22	Greater Los Angeles	CA	Harbor Lights Program (LA)	Jul-01	50	77	33
22	Greater Los Angeles	CA	Harbor Lights Program, L.A.*	Oct-00	85	180	153
22	Greater Los Angeles	CA	High Barriers Program*	Oct-00	18	59	44
22	Greater Los Angeles	CA	His Sheltering Arms*	Oct-00	16		
22	Greater Los Angeles	CA	Mary Lind Foundation*	Oct-00	20	87	65
22	Greater Los Angeles	CA	Move (LA Family Housing)*	Jul-00	20	62	46
22	Greater Los Angeles	CA	New Directions	Sep-97	128	613	596
22	Greater Los Angeles	CA	Panama Hotel*	Feb-01	36	62	38
22	Greater Los Angeles	CA	The Haven*	Oct-00	40	526	488
22	Greater Los Angeles	CA	The Henderson Community Center*	Oct-00	10	1	
22	Greater Los Angeles	CA	Veterans in Progress	Jun-97	100	455	450
22	Greater Los Angeles	CA	Vital (LA Family Housing)	Sep-99	30	65	69
22	Greater Los Angeles	CA	Weingart Veterans Program GPD/PDO	Sep-99	100	383	343
22	Long Beach	CA	Villages at Cabrillo	Oct-00	104	455	365
22	San Diego	CA	Family Bridge	Jul-99	10	2	4
22	San Diego	CA	Founders Program	May-97	14	14	13
22	San Diego	CA	Interfaith Community Services	Aug-99	28	45	42
22	San Diego	CA	New Resolve	Jan-98	33	47	44
22	San Diego	CA	Veterans Bridge	Dec-96	23	13	15
22	San Diego	CA	Veteran's Bridge Women's Program	Jul-00	23	12	5
22	San Diego	CA	VVSD PDO*	Nov-00	80	157	104
22	San Diego	CA	Welcome Home Family Program	Sep-99	18	10	8
22	So Nevada HCS	NV	United Veterans Initiative	Aug-01	118	34	5
All Programs					4,099	10,137	8,706

*indicates program funding from "per diem only" initiative

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	Boston	Vet Tech	33	23	28	1.2
1	Boston	Veterans Arms	10	6	24	4.0
1	Boston	Vets Hospice Homestead	21	17	60	3.5
1	Northampton	Trans Vet I bldg 6	294	257	209	0.8
1	Northampton	Trans Vet II bldg 26	131	102	44	0.4
1	Providence	Nickerson-Gateway to Independence	54	35	32	0.9
1	Providence	Northern Rhode Island Community Services	9	9	7	0.8
1	West Haven	Bassett Court	9	9	131	14.6
1	West Haven	Friendship Service	7	7	63	9.0
1	West Haven	Spooner House	34	33	316	9.6
1	West Haven	Union Avenue	8	8	114	14.3
1	White River Junction	Dodge Development Center	6	0		
2	Albany	Turner House	16	12	18	1.5
2	Canandaigua	Richards House	54	19	7	0.4
3	East Orange	Gospel Services Benevolent Society	95	76	275	3.6
3	Northport	Catherine Martin Inn	9	3	11	3.7
4	Coatesville	Phila. Vets Multi-Serv Cntr	137	95	481	5.1
4	Coatesville	WC Atkinson Memorial Community Services	6	0		
4	Erie	Project Hope	13	6	3	0.5
4	Philadelphia	Veterans Haven	106	96	446	4.6
4	Pittsburgh	Bill's House and Tour of Duty	17	13	15	1.2
4	Pittsburgh	VVLP	92	37	40	1.1
4	Wilkes Barre	Catholic Social Services, Inc	35	30	79	2.6
5	Baltimore	McVets	109	102	512	5.0
5	Martinsburg	Potomac Highlands	60	11	1	0.1
5	Perry Point	Home of the Brave	69	60	363	6.1
5	Washington	Southeast Veterans Service Center	83	67	294	4.4

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
6	Hampton	Salvation Army Transitional Housing Program	300	227	860	3.8
6	Richmond	Veterans Transitional Program	41	31	114	3.7
6	Salisbury	Caring Services Inc (Housing)	39	34	166	4.9
6	Salisbury	Experiment in Self Reliance	6	6	76	12.7
6	Salisbury	Love Center for Community Enhancement				
6	Salisbury	The Servant Center	18	16	183	11.4
7	Atlanta	Harris House or VORC	58	31	14	0.5
7	Atlanta	IMR Inc.- New Start	15	13	27	2.1
7	Charleston	Good Neighbor Center	123	101	304	3.0
7	Columbia SC	Alston Wilkes Veterans Home	30	26	390	15.0
8	Gainesville	(VSDTH) Vets Service Div. Trans. Housing	28	9	14	1.6
8	Gainesville	VetSpace, Inc.	8	3	2	0.7
8	Miami	HAC	41	33	51	1.5
8	Miami	Key West Project	37	19	17	0.9
8	Miami	VOA Miami Project Housing	38	25	10	0.4
8	Tampa	Agency for Community Treated Services (ACTS)	21	2	1	0.5
8	Tampa	Brevard Transitional Housing	71	67	693	10.3
8	Tampa	THAP-Vets Village	45	13	23	1.8
9	Louisville	Genesis House	124	114	370	3.2
9	Louisville	St. Vincent De Paul Society	23	22	53	2.4
9	Memphis	Alpha Omega Veterans Services	69	46	140	3.0
9	Memphis	Barron Heights Transitional Center	150	108	123	1.1
9	Memphis	Cocaine Alcohol Awareness	244	195	261	1.3
9	Mountain Home	Fairview Housing Management Corporation	47	41	94	2.3
9	Mountain Home	Steps House, Inc.	20	14	50	3.6
9	Nashville	Buffalo Valley Inc.	27	23	29	1.3
10	Cincinnati	Moses House	19	14	21	1.5
10	Cleveland	Cross Roads	48	19	63	3.3
10	Cleveland	Donofrio Home	6	6	18	3.0

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
11	Indianapolis	Far From Home - Hossier	25	23	47	2.0
11	Northern Indiana	Stepping Stones for Veterans, Inc.	114	53	37	0.7
11	Toledo	Home Zone	13	12	70	5.8
12	Hines	Bloom-Rich Veterans Program	1	1	12	12.0
12	Hines	Inner Voice	20	15	119	7.9
12	Madison	Step-Up Program	6	5	1	0.2
12	Madison	Vets Assistance Program	85	65	3082	47.4
12	Milwaukee	Armitage House	14	6	1	0.2
12	Milwaukee	Guest House of Milwaukee	113	53	11	0.2
12	Milwaukee	NABV	24	14	13	0.9
12	Milwaukee	Vets Place Central	285	278	7394	26.6
12	Milwaukee	Vet's Place Southern Center	79	16	4	0.3
12	Tomah	Veterans Assistance Center	189	184	2157	11.7
13	Black Hills HCS	Cornerstone Rescue Mission	102	49	3	0.1
13	Black Hills HCS	Warriors Refuge	22	3	0	0.0
14	Omaha	Catholic Charities Campus of Hope	124	81	90	1.1
15	Kansas City	Benilde Hall	27	7	2	0.3
16	Houston	DeGeorge SRO Project for Veterans	153	131	309	2.4
16	Jackson	I.S.I.A.H. Project	123	103	935	9.1
16	New Orleans	Gateway Foundation Inc	59	54	566	10.5
16	New Orleans	Substance AbuseService Program	109	90	783	8.7
16	New Orleans	Unity for the Homeless	86	81	739	9.1
16	Oklahoma City	Creekside	10	1	0	0.0
16	Oklahoma City	Mason Park	15	0		
16	Shreveport	Ben's House	10	8	10	1.3
16	Shreveport	Step-Up	93	91	866	9.5
17	Central Texas HCS	CPHV	40	22	23	1.0
17	Dallas	Presbyterian Night Shelter	73	48	95	2.0

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
18	New Mexico HCS	RS&VP	88	72	221	3.1
18	Phoenix	ABC	348	281	349	1.2
18	Tucson	Comin' Home	5	4	0	0.0
18	Tucson	Esperanza En Escalante	28	27	120	4.4
19	Salt Lake City	Homeless Veterans Fellowship	27	9	14	1.6
19	Salt Lake City	PDO	15	7	9	1.3
19	Salt Lake City	Sundown Apartments	28	21	57	2.7
19	Salt Lake City	VALOR House				
19	Sheridan	VOA Sheridan	70	15	0	0.0
20	Portland	Tahana White Crow Foundation				
20	Portland	TPI/Clark Center	12	12	75	6.3
20	Seattle	PDO	30	26	34	1.3
20	Walla Walla	C.O.R.D.	48	47	257	5.5
20	Walla Walla	Central Washington Comprehensive Mental Health	9	9	108	12.0
21	Central CA HCS	Town House Campus	229	204	536	2.6
21	N. California HCS	Operation Dignity	179	125	160	1.3
21	N. California HCS	Sacramento Service Center	59	19	16	0.8
21	Palo Alto	Clara Mateo Alliance	148	44	75	1.7
21	Palo Alto	Homeles Veterans Emergency Housing	277	167	192	1.1
21	San Francisco	Harbor Lights	200	160	333	2.1
21	San Francisco	New Beginnings Center	53	10	6	0.6
21	San Francisco	Swords to Plowshares	45	36	81	2.3
21	San Francisco	Vietnam Vets of CA Eureka	29	5	0	0.0

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
22	Greater LA	Ballington Plaza	76	70	140	2.0
22	Greater LA	Father's Program	138	116	139	1.2
22	Greater LA	Harbor Lights Program (LA)	75	62	73	1.2
22	Greater LA	Harbor Lights Program, L.A.	178	156	307	2.0
22	Greater LA	High Barriers Program	57	51	184	3.6
22	Greater LA	His Sheltering Arms				
22	Greater LA	Mary Lind Foundation	82	78	99	1.3
22	Greater LA	Move (LA Family Housing)	66	61	118	1.9
22	Greater LA	New Directions	672	473	493	1.0
22	Greater LA	Panama Hotel	60	50	183	3.7
22	Greater LA	The Haven	390	379	493	1.3
22	Greater LA	The Henderson Community Center	1	0		
22	Greater LA	Veterans in Progress	530	455	611	1.3
22	Greater LA	Vital (LA Family Housing)	83	79	139	1.8
22	Greater LA	Weingart Veterans Program GPD/PDO	422	374	498	1.3
22	Long Beach	Villages at Cabrillo	432	215	64	0.3
22	San Diego	Family Bridge	9	2	2	1.0
22	San Diego	Founders Program	24	10	4	0.4
22	San Diego	Interfaith Community Services	62	38	11	0.3
22	San Diego	New Resolve	59	35	36	1.0
22	San Diego	Veterans Bridge	28	14	13	0.9
22	San Diego	Veteran's Bridge Women's Program	18	10	16	1.6
22	San Diego	VVSD PDO	153	113	125	1.1
22	San Diego	Welcome Home Family Program	15	7	4	0.6
22	So. Nevada HCS	United Veterans Initiative	34	31	46	1.5
ALL SITES			10,818	8064	31550	3.9
SITE AVERAGE			85	63	254	3.7
SITE STD. DEV.			109	89	750	5.7

TABLE 6-3. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2001

	<u>% (N=6,882)</u>		<u>% (N=6,882)</u>
GENDER		WORK DAYS IN LAST 30	
Male	97.6	Mean	3.8
Female	2.4	0	72.9
		1-19	17.5
AGE		20+	9.6
Mean	46.7		
<25	0.2	EARNED/REC., LAST 30 DAYS	
25-34	5.1	\$0	36.7
35-44	34.6	\$1-\$499	33.4
45-54	46.0	\$500+	29.9
55+	14.1		
SERVICE ERA		NON-WORK INCOME	
WW II	0.4	Service Connected Disability (Psych.)	4.0
Pre-Korean	0.1	Service Connected Disability (Other)	9.8
Korea	1.4	Non-VA Disability (SSDI)	10.9
Pre-Vietnam	4.7	Non-Service Connected Pension	4.7
Vietnam	47.9	Other Public Support	12.5
Post-Vietnam	40.0		
Persian Gulf	5.3		
COMBAT EXPOSURE	21.5		
RACE/ETHNICITY			
White, non Hispanic	39.3		
African-American	52.3		
Hispanic	6.4		
Other	1.6		
MARITAL STATUS			
Never married	32.4		
Married/Remarried	5.2		
Divorced	43.4		
Separated	15.6		
Widowed	3.4		
EMPLOY. LAST 3 YRS			
Full-time	27.7		
Part-time-Irreg.	29.7		
Unemployed	27.6		
Disabled/Retired	14.8		
Student/Service	0.2		

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TABLE 6-4. SPECIFIC MEDICAL AND PSYCHIATRIC PROBLEMS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2001

	(N=6,882)		(N=6,882)
MEDICAL	%	PSYCHIATRIC	%
Needs Medical Treatment	67.7	Needs Psychiatric Treatment	79.3
Oral/dental problems	34.5	Alcohol abuse	63.6
Eye problems (other than glasses)	14.4	Drug abuse	55.8
Hypertension	20.5	Schizophrenia	5.6
Heart or cardiovascular problems	10.2	Other psychotic disorder	4.7
COPD/emphysema	6.8	Mood disorder	29.8
TB (tuberculosis)	2.4	Personality disorder	6.3
Gastrointestinal (digestive probs.)	12.3	PTSD from combat	8.2
Liver disease	12.6	Adjustment disorder	18.4
Seizure disorder	4.7	Other psychiatric disorder	7.4
Orthopedic problems	32.2		
Significant skin problems	8.7		
Significant trauma	10.5		
Other	20.9		
USED VA HOSP PAST 6 MOS.	52.2		

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1 BOSTON	Vet Tech	8.3	66.7	58.3	83.3	41.7	100.0	25.0	75.0
1 BOSTON	Vets Hospice Homestead	100.0	37.5	12.5	37.5	25.0	50.0	12.5	75.0
1 NORTHAMPTON	Trans Vet I bldg 6	48.5	80.3	39.9	88.4	66.7	92.4	62.6	88.4
1 NORTHAMPTON	Trans Vet II bldg 26	40.0	81.4	38.6	87.1	58.6	91.4	54.3	88.6
1 PROVIDENCE	Nickerson-Gateway to Independence	58.1	83.9	41.9	93.5	74.2	100.0	67.7	100.0
1 PROVIDENCE	Northern Rhode Island Community Services	0.0	62.5	50.0	75.0	75.0	100.0	50.0	100.0
1 WEST HAVEN	Bassett Court	62.5	50.0	25.0	62.5	100.0	100.0	62.5	100.0
1 WEST HAVEN	Friendship Service	83.3	83.3	66.7	83.3	83.3	100.0	66.7	66.7
1 WEST HAVEN	Spooner House	44.0	36.0	36.0	60.0	76.0	84.0	52.0	84.0
1 WEST HAVEN	Union Avenue	50.0	75.0	25.0	75.0	100.0	100.0	75.0	87.5
2 ALBANY	Turner House	28.6	57.1	28.6	71.4	57.1	85.7	42.9	85.7
2 CANANDAIGUA	Richards House	48.1	74.1	66.7	85.2	48.1	88.9	44.4	92.6
3 EAST ORANGE	Gospel Services Benevolent Society	57.4	58.2	69.1	85.5	40.0	90.9	34.5	85.5
4 COATESVILLE	Phila. Vets Multi-Serv Cntr	50.0	85.0	75.0	95.0	50.0	95.0	50.0	95.0
4 ERIE	Project Hope	33.3	44.4	0.0	44.4	44.4	66.7	22.2	44.4
4 PHILADELPHIA	Veterans Haven	34.7	71.4	77.6	93.9	87.8	98.0	83.7	79.6
4 PITTSBURGH	Bill's House and Tour of Duty	40.0	80.0	70.0	80.0	30.0	80.0	30.0	80.0
4 PITTSBURGH	VVLP	26.7	86.7	60.0	93.3	40.0	100.0	33.3	93.3
4 WILKES-BARRE	Catholic Social Services, Inc	50.0	80.0	40.0	85.0	65.0	95.0	55.0	90.0
5 BALTIMORE	McVets	54.8	83.9	80.6	100.0	61.3	100.0	61.3	83.9
5 MARTINSBURG	Potomac Highlands	65.4	61.5	69.2	76.9	73.1	88.5	61.5	80.8
5 PERRY POINT	Home of the Brave	50.0	84.8	56.5	89.1	58.7	97.8	50.0	89.1
5 WASHINGTON DC	Southeast Veterans Service Center	72.2	47.2	63.9	75.0	69.4	97.2	47.2	75.0
6 HAMPTON	Salvation Army Transitional Housing Program	33.3	59.5	61.4	81.9	54.3	88.6	47.6	84.8
6 RICHMOND	Veterans Transitional Program	37.9	37.9	51.7	65.5	31.0	79.3	17.2	82.8
6 SALISBURY	Caring Services Inc (Housing)	33.3	83.3	66.7	93.3	40.0	93.3	40.0	76.7
6 SALISBURY	The Servant Center	62.5	62.5	50.0	75.0	43.8	75.0	43.8	81.3
7 ATLANTA	Harris House or VORC	35.3	58.8	64.7	64.7	17.6	64.7	17.6	58.8
7 ATLANTA	IMR Inc.- New Start	16.7	100.0	83.3	100.0	0.0	100.0	0.0	83.3
7 CHARLESTON	Good Neighbor Center	50.0	81.4	42.9	81.4	38.6	90.0	30.0	80.0
7 COLUMBIA SC	Alston Wilkes Veterans Home	60.0	70.0	70.0	90.0	20.0	90.0	20.0	80.0

VISN Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psync Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	100.0	25.0	25.0	50.0	25.0	75.0	50.0
8	GAINESVILLE	VetSpace, Inc.	42.9	85.7	57.1	100.0	42.9	100.0	85.7
8	MIAMI	HAC	42.1	52.6	36.8	57.9	36.8	73.7	68.4
8	MIAMI	Key West Project	43.5	69.6	39.1	82.6	52.2	91.3	95.7
8	MIAMI	VOA Miami Project Housing	47.6	72.7	59.1	81.8	36.4	100.0	77.3
8	TAMPA	Agency for Community Treated Services (ACTS)	62.5	100.0	75.0	100.0	50.0	100.0	87.5
8	TAMPA	Brevard Transitional Housing	78.4	75.7	48.6	75.7	94.6	97.3	81.1
8	TAMPA	THAP-Vets Village	17.6	70.6	11.8	70.6	23.5	82.4	35.3
9	LOUISVILLE	Genesis House	58.5	81.9	62.8	95.7	69.1	97.9	89.4
9	LOUISVILLE	St. Vincent De Paul Society	73.3	46.7	46.7	53.3	53.3	73.3	60.0
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	61.1	51.9	48.1	63.0	48.1	81.5	83.3
9	MEMPHIS	Barron Heights Transitional Center	48.3	59.8	62.1	73.6	34.5	85.1	89.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	60.2	74.4	83.1	93.8	51.3	95.6	94.4
9	MOUNTAIN HOME	Fairview Housing Management Corporation	68.2	84.1	50.0	86.4	45.5	88.6	81.8
9	MOUNTAIN HOME	Steps House, Inc.	46.7	86.7	53.3	86.7	40.0	100.0	80.0
9	NASHVILLE	Buffalo Valley Inc.	23.5	94.1	94.1	100.0	23.5	100.0	100.0
10	CINCINNATI	Moses House	27.3	100.0	54.5	100.0	54.5	100.0	100.0
10	CLEVELAND	Cross Roads	32.4	50.0	35.3	55.9	47.1	70.6	67.6
11	BATTLE CREEK	VOA Lansing GPDH	55.0	55.0	30.0	60.0	15.0	65.0	65.0
11	INDIANAPOLIS	Far From Home - Hoosier	63.6	68.2	45.5	77.3	27.3	86.4	81.8
11	N. INDIANA	Stepping Stones for Veterans, Inc.	71.4	61.9	41.3	71.4	44.4	79.4	69.8
11	TOLEDO	Home Zone	62.5	87.5	37.5	87.5	75.0	100.0	100.0
12	HINES	Inner Voice	33.3	77.8	88.9	100.0	33.3	100.0	77.8
12	MADISON	Vets Assistance Program	53.1	81.6	38.8	85.7	55.1	91.8	89.8
12	MILWAUKEE	Armitage House	50.0	37.5	12.5	37.5	37.5	62.5	75.0
12	MILWAUKEE	Guest House of Milwaukee	45.8	58.7	63.5	77.8	39.7	82.5	75.9
12	MILWAUKEE	NABV	38.5	57.1	50.0	71.4	35.7	71.4	53.8
12	MILWAUKEE	Vets Place Central	51.2	75.8	74.9	91.3	49.8	92.8	78.7
12	MILWAUKEE	Vet's Place Southern Center	38.5	61.5	53.8	69.2	65.4	92.3	76.9
12	TOMAH	Veterans Assistance Center	58.6	74.1	37.9	78.4	63.8	88.8	84.5
13	FT. MEADE	Cornerstone Rescue Mission	62.3	75.8	21.0	75.8	50.0	85.5	82.3
13	FT. MEADE	Warriors Refuge	63.6	100.0	9.1	100.0	9.1	100.0	90.9
14	OMAHA	Catholic Charities Campus of Hope	54.5	87.5	45.5	98.9	45.5	98.9	63.6
15	KANSAS CITY	Benilde Hall	27.3	90.9	54.5	90.9	54.5	100.0	90.9

VISN Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psync Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
16 HOUSTON	DeGeorge SRO Project for Veterans	53.2	50.8	49.2	64.5	41.1	80.6	25.0	75.8
16 JACKSON	I.S.I.A.H. Project	37.8	84.4	65.6	92.2	47.8	96.7	43.3	91.1
16 NEW ORLEANS	Gateway Foundation Inc	72.7	63.6	68.2	86.4	77.3	100.0	63.6	86.4
16 NEW ORLEANS	Substance AbuseService Program	58.2	87.3	78.2	100.0	40.0	100.0	40.0	85.2
16 NEW ORLEANS	Unity for the Homeless	61.4	69.0	60.6	90.1	57.7	98.6	49.3	76.1
16 OKLAHOMA CITY	Creekside	40.0	20.0	40.0	60.0	100.0	100.0	60.0	80.0
16 OKLAHOMA CITY	Mason Park	50.0	33.3	16.7	33.3	83.3	83.3	33.3	50.0
16 SHREVEPORT	Step-Up	32.9	80.8	64.4	97.3	54.8	100.0	52.1	93.2
17 CENT. TEXAS HCS	CPHV	60.0	53.3	40.0	60.0	33.3	80.0	13.3	73.3
17 DALLAS	Presbyterian Night Shelter	45.9	62.2	32.4	70.3	37.8	83.8	24.3	59.5
18 NEW MEXICO HCS	RS&VP	64.5	50.0	43.8	62.5	31.3	78.1	15.6	71.9
18 PHOENIX	ABC	56.5	49.8	29.2	58.5	38.7	71.9	25.3	57.7
18 TUCSON	Esperanza En Escalante	81.8	45.5	0.0	45.5	45.5	72.7	18.2	81.8
19 SALT LAKE CITY	Homeless Veterans Fellowship	66.7	50.0	16.7	50.0	50.0	83.3	16.7	83.3
19 SALT LAKE CITY	Sundown Apartments	54.5	90.9	18.2	100.0	27.3	100.0	27.3	81.8
19 SHERIDAN	VOA Sheridan	55.6	50.0	14.3	50.0	53.6	71.4	32.1	85.2
20 PORTLAND	TPI/Clark Center	10.0	50.0	20.0	70.0	40.0	80.0	30.0	70.0
20 SEATTLE	PDO	70.6	88.2	64.7	88.2	82.4	100.0	70.6	76.5
20 WALLA WALLA	C.O.R.D.	52.9	73.5	44.1	91.2	50.0	97.1	44.1	79.4
20 WALLA WALLA	Central Washington Comprehensive Mental Health	87.5	25.0	50.0	50.0	50.0	75.0	25.0	50.0
21 CENTRAL CA HCS	Town House Campus	61.2	28.7	28.7	42.6	59.7	76.7	25.6	66.7
21 NORTHERN CA HCS	Operation Dignity	67.3	46.5	53.5	72.3	53.5	86.1	39.6	67.3
21 NORTHERN CA HCS	Sacramento Service Center	39.1	30.4	21.7	43.5	47.8	65.2	26.1	39.1
21 PALO ALTO	Clara Mateo Alliance	34.0	25.9	29.6	44.4	33.3	59.3	18.5	77.8
21 PALO ALTO	Homeles Veterans Emergency Housing	41.7	58.9	52.3	70.9	49.0	85.4	34.4	72.2
21 SAN FRANCISCO	Harbor Lights	50.0	74.3	71.5	93.8	47.9	95.1	46.5	81.9
21 SAN FRANCISCO	New Beginnings Center	30.0	70.0	80.0	80.0	40.0	90.0	30.0	90.0
21 SAN FRANCISCO	Swords to Plowshares	69.6	65.2	69.6	91.3	65.2	95.7	60.9	91.3
21 SAN FRANCISCO	Vietnam Vets of CA Eureka	82.4	35.3	29.4	47.1	41.2	70.6	17.6	35.3

VISN Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
22 GREATER LA	Ballington Plaza	48.4	35.5	38.7	46.8	30.6	61.3	16.1	71.0
22 GREATER LA	Father's Program	17.3	40.8	54.1	60.2	13.3	62.2	11.2	54.1
22 GREATER LA	Harbor Lights Program (LA)	32.4	50.0	67.6	73.5	20.6	79.4	14.7	76.5
22 GREATER LA	Harbor Lights Program, L.A.	36.5	67.9	78.8	89.8	21.2	92.7	18.2	72.3
22 GREATER LA	High Barriers Program	35.4	58.3	60.4	72.9	39.6	77.1	35.4	68.8
22 GREATER LA	Mary Lind Foundation	36.2	74.3	75.7	85.7	31.4	88.6	28.6	82.9
22 GREATER LA	Move (LA Family Housing)	27.8	31.5	20.4	35.2	31.5	55.6	11.1	48.1
22 GREATER LA	New Directions	34.5	71.1	79.6	93.1	14.9	94.2	13.8	75.9
22 GREATER LA	Panama Hotel	43.5	41.3	52.2	56.5	21.7	60.9	17.4	65.2
22 GREATER LA	The Haven	35.4	65.1	69.5	90.5	26.7	91.1	26.0	70.5
22 GREATER LA	Veterans in Progress	27.0	56.5	56.3	70.9	19.4	74.6	15.7	65.2
22 GREATER LA	Vital (LA Family Housing)	29.4	37.3	25.5	43.1	19.6	54.9	7.8	64.7
22 GREATER LA	Weingart Veterans Program GPD/PDO	40.4	40.1	42.0	48.4	28.5	61.2	15.7	60.9
22 LONG BEACH	Villages at Cabrillo	35.3	70.6	58.9	83.1	25.6	86.9	21.7	65.8
22 SAN DIEGO	Founders Program	90.9	90.9	63.6	100.0	54.5	100.0	54.5	81.8
22 SAN DIEGO	Interfaith Community Services	21.9	68.8	65.6	78.1	37.5	84.4	31.3	68.8
22 SAN DIEGO	New Resolve	64.7	67.6	76.5	91.2	76.5	100.0	67.6	94.1
22 SAN DIEGO	Veterans Bridge	41.7	41.7	41.7	66.7	25.0	75.0	16.7	66.7
22 SAN DIEGO	Veteran's Bridge Women's Program	45.5	18.2	27.3	27.3	45.5	54.5	18.2	45.5
22 SAN DIEGO	VVSD PDO	55.0	75.6	90.1	98.5	35.9	99.2	35.1	91.6
22 SAN DIEGO	Welcome Home Family Program	42.9	71.4	71.4	71.4	14.3	71.4	14.3	85.7
ALL SITES		45.3	63.6	55.8	77.7	40.8	85.3	33.1	75.2
SITE AVERAGE		48.9	63.9	50.1	75.3	46.2	86.0	35.5	77.0
SITE STD. DEV.		18.4	19.6	21.0	18.6	20.3	13.3	18.3	14.3

Source: Form X, items 16, 20, 24, 37, 38, 40, 41, 43

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Last 30 Days			Length of Homelessness					
			Mean Days Lit. Hls.	Mean Days Instit.	Mean Days Housed	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
1	BOSTON	Vet Tech	18.7	4.9	6.4	0.0	41.7	41.7	8.3	0.0	8.3
1	BOSTON	Vets Hospice Homestead	9.4	9.4	11.3	0.0	75.0	0.0	0.0	0.0	25.0
1	NORTHAMPTON	Trans Vet I bldg 6	13.2	8.0	8.8	1.0	26.8	33.8	8.6	11.1	18.7
1	NORTHAMPTON	Trans Vet II bldg 26	13.4	6.9	9.7	0.0	28.6	35.7	11.4	10.0	14.3
1	PROVIDENCE	Nickerson-Gateway to Independence	24.2	3.2	2.6	0.0	6.5	90.3	3.2	0.0	0.0
1	PROVIDENCE	Northern Rhode Island Community Services	23.6	6.4	0.0	0.0	0.0	100.0	0.0	0.0	0.0
1	WEST HAVEN	Bassett Court	11.9	9.3	8.9	12.5	0.0	37.5	0.0	0.0	50.0
1	WEST HAVEN	Friendship Service	11.5	14.7	3.8	0.0	0.0	33.3	33.3	16.7	16.7
1	WEST HAVEN	Spooner House	16.0	5.7	8.3	0.0	20.0	48.0	16.0	0.0	16.0
1	WEST HAVEN	Union Avenue	12.9	6.9	10.3	0.0	0.0	25.0	0.0	25.0	50.0
2	ALBANY	Turner House	18.6	5.7	5.7	0.0	14.3	85.7	0.0	0.0	0.0
2	CANANDAIGUA	Richards House	10.6	7.4	12.0	3.7	55.6	22.2	3.7	11.1	3.7
3	EAST ORANGE	Gospel Services Benevolent Society	12.1	6.1	11.8	18.2	14.5	30.9	10.9	12.7	12.7
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	16.2	5.8	8.1	5.0	30.0	40.0	15.0	5.0	5.0
4	ERIE	Project Hope	8.8	3.3	17.9	11.1	33.3	22.2	11.1	22.2	0.0
4	PHILADELPHIA	Veterans Haven	8.8	14.4	6.8	2.0	12.2	26.5	20.4	14.3	24.5
4	PITTSBURGH	Bill's House and Tour of Duty	12.0	6.3	11.7	20.0	0.0	50.0	0.0	10.0	20.0
4	PITTSBURGH	VVLP	2.1	24.0	3.9	6.7	0.0	20.0	40.0	26.7	6.7
4	WILKES-BARRE	Catholic Social Services, Inc	11.0	4.4	14.7	0.0	30.0	40.0	15.0	10.0	5.0
5	BALTIMORE	McVets	27.6	0.7	1.7	0.0	6.5	9.7	29.0	22.6	32.3
5	MARTINSBURG	Potomac Highlands	4.1	22.6	3.3	0.0	19.2	19.2	30.8	15.4	15.4
5	PERRY POINT	Home of the Brave	9.4	6.3	14.3	6.5	30.4	34.8	13.0	8.7	6.5
5	WASHINGTON DC	Southeast Veterans Service Center	14.6	8.8	6.6	0.0	16.7	47.2	5.6	13.9	16.7
6	HAMPTON	Salvation Army Transitional Housing Program	10.2	13.7	6.1	7.6	14.3	47.6	11.0	10.0	9.5
6	RICHMOND	Veterans Transitional Program	11.1	9.8	9.1	3.4	27.6	27.6	17.2	10.3	13.8
6	SALISBURY	Caring Services Inc (Housing)	25.5	3.2	1.2	0.0	3.3	63.3	20.0	3.3	10.0
6	SALISBURY	The Servant Center	21.7	6.0	2.3	0.0	12.5	43.8	6.3	37.5	0.0
7	ATLANTA	Harris House or VORC	13.7	2.6	13.6	41.2	0.0	35.3	5.9	0.0	17.6
7	ATLANTA	IMR Inc.- New Start	14.2	6.3	9.5	16.7	16.7	16.7	0.0	33.3	16.7
7	CHARLESTON	Good Neighbor Center	10.7	7.7	11.6	10.0	20.0	41.4	10.0	5.7	12.9
7	COLUMBIA SC	Alston Wilkes Veterans Home	19.7	7.0	3.3	0.0	0.0	30.0	40.0	0.0	30.0

			Last 30 Days			Length of Homelessness					
			Mean Days Lit. Hls.	Mean Days Instit.	Mean Days Housed	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
VISN Site Name		Program Name									
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	30.0	0.0	0.0	0.0	25.0	50.0	25.0	0.0	0.0
8	GAINESVILLE	VetSpace, Inc.	24.9	0.0	5.1	0.0	42.9	42.9	14.3	0.0	0.0
8	MIAMI	HAC	22.8	3.7	3.5	5.3	15.8	52.6	10.5	5.3	10.5
8	MIAMI	Key West Project	19.3	6.1	4.6	0.0	8.7	34.8	17.4	8.7	30.4
8	MIAMI	VOA Miami Project Housing	22.4	2.4	5.2	0.0	22.7	59.1	0.0	9.1	9.1
8	TAMPA	Agency for Community Treated Services (ACTS)	23.3	0.0	6.8	0.0	6.3	31.3	18.8	0.0	43.8
8	TAMPA	Brevard Transitional Housing	26.9	1.3	1.8	0.0	5.4	10.8	43.2	40.5	0.0
8	TAMPA	THAP-Vets Village	12.4	14.1	3.5	0.0	11.8	76.5	0.0	11.8	0.0
9	LOUISVILLE	Genesis House	13.4	4.3	12.4	2.1	36.2	22.3	9.6	6.4	23.4
9	LOUISVILLE	St. Vincent De Paul Society	16.3	6.5	7.2	6.7	26.7	33.3	6.7	0.0	26.7
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	10.1	9.6	10.4	0.0	25.9	22.2	7.4	13.0	31.5
9	MEMPHIS	Barron Heights Transitional Center	11.6	6.0	12.5	2.3	21.8	18.4	9.2	19.5	28.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	10.9	5.0	14.1	4.5	13.5	19.9	12.2	11.5	38.5
9	MOUNTAIN HOME	Fairview Housing Management Corporation	11.8	6.5	11.8	15.9	34.1	34.1	4.5	2.3	9.1
9	MOUNTAIN HOME	Steps House, Inc.	11.8	10.7	7.5	0.0	21.4	21.4	21.4	0.0	35.7
9	NASHVILLE	Buffalo Valley Inc.	20.4	2.8	6.8	0.0	5.9	17.6	29.4	23.5	23.5
10	CINCINNATI	Moses House	17.1	7.5	5.4	0.0	27.3	54.5	9.1	9.1	0.0
10	CLEVELAND	Cross Roads	9.4	4.2	16.4	2.9	73.5	14.7	0.0	8.8	0.0
11	BATTLE CREEK	VOA Lansing GPDH	20.4	0.2	9.5	5.0	60.0	20.0	5.0	0.0	10.0
11	INDIANAPOLIS	Far From Home - Hoosier	14.0	6.2	9.8	4.5	22.7	40.9	13.6	0.0	18.2
11	N. INDIANA	Stepping Stones for Veterans, Inc.	11.6	7.2	11.2	4.8	28.6	31.7	12.7	4.8	17.5
11	TOLEDO	Home Zone	24.6	2.6	2.8	0.0	37.5	37.5	12.5	0.0	12.5
12	HINES	Inner Voice	21.1	8.9	0.0	0.0	0.0	33.3	33.3	22.2	11.1
12	MADISON	Vets Assistance Program	7.0	9.9	13.2	20.4	24.5	26.5	4.1	8.2	16.3
12	MILWAUKEE	Armitage House	19.0	0.9	10.1	37.5	25.0	25.0	0.0	0.0	12.5
12	MILWAUKEE	Guest House of Milwaukee	12.7	3.8	13.5	8.6	20.7	24.1	10.3	12.1	24.1
12	MILWAUKEE	NABV	8.5	4.5	16.9	7.7	23.1	38.5	0.0	7.7	7.7
12	MILWAUKEE	Vets Place Central	9.7	6.2	14.0	7.0	21.6	26.1	10.1	11.1	23.6
12	MILWAUKEE	Vet's Place Southern Center	8.7	12.9	8.4	3.8	26.9	15.4	26.9	19.2	7.7
12	TOMAH	Veterans Assistance Center	8.6	11.9	9.6	13.8	19.8	32.8	11.2	2.6	19.8
13	FT. MEADE	Cornerstone Rescue Mission	15.1	4.8	10.2	4.9	44.3	27.9	6.6	4.9	11.5
13	FT. MEADE	Warriors Refuge	2.3	8.5	19.3	0.0	18.2	18.2	0.0	18.2	45.5
14	OMAHA	Catholic Charities Campus of Hope	3.6	5.6	20.8	55.7	22.7	9.1	1.1	3.4	8.0

VISN Site Name	Program Name	Last 30 Days			Length of Homelessness					
		Mean Days Lit. Hls.	Mean Days Instit.	Mean Days Housed	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
15 KANSAS CITY	Benilde Hall	12.4	6.2	11.5	9.1	18.2	9.1	27.3	0.0	36.4
16 HOUSTON	DeGeorge SRO Project for Veterans	14.4	10.5	5.1	5.7	11.4	30.1	19.5	16.3	17.1
16 JACKSON	I.S.I.A.H. Project	11.8	6.3	11.9	0.0	45.6	24.4	7.8	8.9	13.3
16 NEW ORLEANS	Gateway Foundation Inc	24.0	2.8	3.2	0.0	13.6	54.5	9.1	13.6	9.1
16 NEW ORLEANS	Substance AbuseService Program	20.3	3.1	6.5	0.0	18.2	41.8	5.5	16.4	18.2
16 NEW ORLEANS	Unity for the Homeless	21.0	3.4	5.6	1.4	19.7	50.7	9.9	5.6	12.7
16 OKLAHOMA CITY	Creekside	9.8	15.4	4.8	20.0	0.0	20.0	0.0	20.0	40.0
16 OKLAHOMA CITY	Mason Park	14.3	11.8	3.8	0.0	16.7	33.3	16.7	16.7	16.7
16 SHREVEPORT	Step-Up	16.7	2.2	11.1	1.4	8.3	36.1	13.9	12.5	27.8
17 CENT. TEXAS HCS	CPHV	16.8	6.8	6.4	13.3	6.7	26.7	26.7	20.0	6.7
17 DALLAS	Presbyterian Night Shelter	18.4	5.4	6.3	10.8	32.4	21.6	8.1	10.8	16.2
18 NEW MEXICO HCS	RS&VP	20.1	0.6	9.4	6.3	18.8	34.4	21.9	6.3	12.5
18 PHOENIX	ABC	17.5	4.3	8.2	2.0	34.0	29.2	6.3	7.9	20.6
18 TUCSON	Esperanza En Escalante	17.8	7.9	4.3	9.1	36.4	18.2	9.1	9.1	18.2
19 SALT LAKE CITY	Homeless Veterans Fellowship	23.0	6.2	0.8	0.0	16.7	33.3	16.7	33.3	0.0
19 SALT LAKE CITY	Sundown Apartments	10.5	12.9	6.5	9.1	9.1	45.5	9.1	27.3	0.0
19 SHERIDAN	VOA Sheridan	17.3	3.8	9.0	11.1	11.1	37.0	7.4	7.4	25.9
20 PORTLAND	TPI/Clark Center	17.7	3.7	8.6	0.0	20.0	10.0	10.0	20.0	40.0
20 SEATTLE	PDO	16.1	10.1	3.9	0.0	11.8	29.4	5.9	11.8	41.2
20 WALLA WALLA	C.O.R.D.	10.0	5.6	14.4	0.0	17.6	26.5	8.8	20.6	26.5
20 WALLA WALLA	Central Washington Comprehensive Mental Health	6.6	4.6	18.8	0.0	25.0	50.0	0.0	12.5	12.5
21 CENTRAL CA HCS	Town House Campus	12.4	4.7	12.9	24.0	29.5	20.2	12.4	7.8	6.2
21 NORTHERN CA HCS	Operation Dignity	20.0	4.3	5.7	1.0	12.0	36.0	18.0	13.0	20.0
21 NORTHERN CA HCS	Sacramento Service Center	12.0	10.4	7.5	0.0	8.7	30.4	13.0	13.0	30.4
21 PALO ALTO	Clara Mateo Alliance	13.6	7.9	8.4	7.4	22.2	27.8	9.3	18.5	14.8
21 PALO ALTO	Homeles Veterans Emergency Housing	15.7	6.6	7.7	4.0	17.2	34.4	17.2	11.9	15.2
21 SAN FRANCISCO	Harbor Lights	21.7	3.6	4.7	2.1	16.1	24.5	15.4	9.1	32.9
21 SAN FRANCISCO	New Beginnings Center	18.3	2.1	9.6	10.0	10.0	30.0	20.0	10.0	20.0
21 SAN FRANCISCO	Swords to Plowshares	14.6	10.9	4.5	13.0	13.0	43.5	0.0	4.3	26.1
21 SAN FRANCISCO	Vietnam Vets of CA Eureka	12.8	8.8	8.4	0.0	5.9	35.3	17.6	5.9	35.3

VISN Site Name	Program Name	Last 30 Days			Length of Homelessness					
		Mean Days Lit. Hls.	Mean Days Instit.	Mean Days Housed	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
22 GREATER LA	Ballington Plaza	18.0	4.6	7.4	4.8	24.2	46.8	4.8	6.5	12.9
22 GREATER LA	Father's Program	15.9	3.2	10.9	5.1	27.6	45.9	13.3	4.1	4.1
22 GREATER LA	Harbor Lights Program (LA)	16.0	7.3	6.7	6.1	18.2	42.4	6.1	18.2	9.1
22 GREATER LA	Harbor Lights Program, L.A.	16.4	6.4	7.2	7.3	39.4	28.5	8.0	5.8	10.9
22 GREATER LA	High Barriers Program	16.1	7.9	5.9	6.3	12.5	41.7	6.3	18.8	14.6
22 GREATER LA	Mary Lind Foundation	19.1	5.8	5.1	4.3	18.6	47.1	12.9	2.9	14.3
22 GREATER LA	Move (LA Family Housing)	16.4	5.3	8.3	7.4	25.9	35.2	9.3	5.6	16.7
22 GREATER LA	New Directions	14.7	6.5	8.8	4.2	37.9	31.8	9.8	5.6	10.6
22 GREATER LA	Panama Hotel	19.7	5.7	4.6	6.5	15.2	41.3	13.0	10.9	13.0
22 GREATER LA	The Haven	14.8	6.1	9.1	8.6	23.2	32.1	14.9	10.2	11.1
22 GREATER LA	Veterans in Progress	15.3	7.1	7.6	6.0	23.1	38.1	14.4	8.7	9.7
22 GREATER LA	Vital (LA Family Housing)	20.5	2.4	7.1	5.9	27.5	29.4	11.8	7.8	17.6
22 GREATER LA	Weingart Veterans Program GPD/PDO	22.4	1.4	6.2	5.8	23.2	44.7	8.0	7.1	11.3
22 LONG BEACH	Villages at Cabrillo	12.3	5.4	12.3	17.8	23.7	30.9	11.1	7.2	9.2
22 SAN DIEGO	Founders Program	2.7	27.1	0.2	9.1	0.0	27.3	27.3	9.1	27.3
22 SAN DIEGO	Interfaith Community Services	17.1	8.1	4.8	3.1	9.4	21.9	15.6	15.6	34.4
22 SAN DIEGO	New Resolve	10.1	14.6	5.2	0.0	0.0	20.6	20.6	17.6	41.2
22 SAN DIEGO	Veterans Bridge	7.8	15.0	7.3	16.7	0.0	16.7	8.3	25.0	33.3
22 SAN DIEGO	Veteran's Bridge Women's Program	12.5	2.8	14.6	36.4	27.3	18.2	9.1	0.0	9.1
22 SAN DIEGO	VVSD PDO	5.5	23.2	1.2	16.8	5.3	20.6	15.3	14.5	27.5
22 SAN DIEGO	Welcome Home Family Program	8.6	19.6	1.9	0.0	28.6	14.3	0.0	28.6	28.6
ALL SITES		14.6	6.6	8.8	7.1	22.9	32.7	11.6	9.6	16.0
SITE AVERAGE		14.9	7.0	8.0	6.2	20.1	33.4	11.9	10.8	17.3
SITE STD. DEV.		5.7	4.9	4.4	9.1	14.3	15.8	9.3	8.7	12.1

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmils Program %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	BOSTON	Vet Tech	8.3	0.0	0.0	0.0	0.0	8.3	83.3	0.0	8.3
1	BOSTON	Vets Hospice Homestead	12.5	0.0	0.0	0.0	0.0	0.0	75.0	12.5	25.0
1	NORTHAMPTON	Trans Vet I bldg 6	67.2	14.6	0.0	2.0	0.5	2.5	13.1	0.0	67.2
1	NORTHAMPTON	Trans Vet II bldg 26	62.9	22.9	0.0	0.0	0.0	0.0	14.3	0.0	62.9
1	PROVIDENCE	Nickerson-Gateway to Independence	87.1	6.5	0.0	3.2	0.0	0.0	3.2	0.0	87.1
1	PROVIDENCE	Northern Rhode Island Community Services	75.0	0.0	12.5	12.5	0.0	0.0	0.0	0.0	75.0
1	WEST HAVEN	Bassett Court	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
1	WEST HAVEN	Friendship Service	33.3	16.7	0.0	33.3	0.0	16.7	0.0	0.0	33.3
1	WEST HAVEN	Spooner House	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
1	WEST HAVEN	Union Avenue	87.5	0.0	0.0	0.0	0.0	0.0	12.5	0.0	87.5
2	ALBANY	Turner House	14.3	28.6	14.3	0.0	0.0	28.6	0.0	14.3	28.6
2	CANANDAIGUA	Richards House	11.1	48.1	7.4	0.0	3.7	25.9	0.0	3.7	14.8
3	EAST ORANGE	Gospel Services Benevolent Society	32.7	3.6	16.4	7.3	0.0	36.4	1.8	1.8	34.5
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	40.0	0.0	0.0	10.0	5.0	35.0	10.0	0.0	40.0
4	ERIE	Project Hope	33.3	11.1	11.1	33.3	0.0	11.1	0.0	0.0	33.3
4	PHILADELPHIA	Veterans Haven	14.3	77.6	2.0	0.0	4.1	0.0	2.0	0.0	14.3
4	PITTSBURGH	Bill's House and Tour of Duty	30.0	40.0	0.0	0.0	0.0	10.0	0.0	20.0	50.0
4	PITTSBURGH	VVLP	6.7	40.0	0.0	20.0	0.0	20.0	0.0	13.3	20.0
4	WILKES-BARRE	Catholic Social Services, Inc	95.0	0.0	0.0	5.0	0.0	0.0	0.0	0.0	95.0
5	BALTIMORE	McVets	32.3	67.7	0.0	0.0	0.0	0.0	0.0	0.0	32.3
5	MARTINSBURG	Potomac Highlands	73.1	0.0	7.7	11.5	0.0	3.8	3.8	0.0	73.1
5	PERRY POINT	Home of the Brave	45.7	8.7	6.5	4.3	0.0	10.9	23.9	0.0	45.7
5	WASHINGTON DC	Southeast Veterans Service Center	44.4	11.1	0.0	11.1	2.8	30.6	0.0	0.0	44.4
6	HAMPTON	Salvation Army Transitional Housing Program	35.2	15.2	20.0	10.0	2.4	14.3	0.5	2.4	37.6
6	RICHMOND	Veterans Transitional Program	34.5	17.2	17.2	3.4	0.0	27.6	0.0	0.0	34.5
6	SALISBURY	Caring Services Inc (Housing)	76.7	0.0	13.3	10.0	0.0	0.0	0.0	0.0	76.7
6	SALISBURY	The Servant Center	81.3	6.3	6.3	6.3	0.0	0.0	0.0	0.0	81.3
7	ATLANTA	Harris House or VORC	23.5	11.8	0.0	11.8	0.0	29.4	17.6	5.9	29.4
7	ATLANTA	IMR Inc.- New Start	33.3	0.0	0.0	0.0	0.0	50.0	16.7	0.0	33.3
7	CHARLESTON	Good Neighbor Center	78.6	8.6	2.9	2.9	1.4	2.9	2.9	0.0	78.6
7	COLUMBIA SC	Alston Wilkes Veterans Home	60.0	10.0	0.0	0.0	0.0	20.0	10.0	0.0	60.0

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmils Program %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	25.0	25.0	0.0	25.0	0.0	0.0	25.0	0.0	25.0
8	GAINESVILLE	VetSpace, Inc.	71.4	28.6	0.0	0.0	0.0	0.0	0.0	0.0	71.4
8	MIAMI	HAC	84.2	10.5	0.0	0.0	0.0	0.0	5.3	0.0	84.2
8	MIAMI	Key West Project	82.6	0.0	0.0	0.0	0.0	8.7	8.7	0.0	82.6
8	MIAMI	VOA Miami Project Housing	72.7	4.5	0.0	4.5	0.0	4.5	13.6	0.0	72.7
8	TAMPA	Agency for Community Treated Services (ACTS)	56.3	18.8	0.0	12.5	0.0	6.3	6.3	0.0	56.3
8	TAMPA	Brevard Transitional Housing	97.3	0.0	0.0	0.0	0.0	0.0	2.7	0.0	97.3
8	TAMPA	THAP-Vets Village	23.5	5.9	0.0	0.0	23.5	17.6	17.6	11.8	35.3
9	LOUISVILLE	Genesis House	29.8	5.3	13.8	9.6	4.3	34.0	0.0	3.2	33.0
9	LOUISVILLE	St. Vincent De Paul Society	40.0	0.0	0.0	0.0	6.7	40.0	6.7	6.7	46.7
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	11.3	32.1	30.2	5.7	1.9	15.1	3.8	0.0	11.3
9	MEMPHIS	Barron Heights Transitional Center	9.3	10.5	15.1	19.8	3.5	32.6	8.1	1.2	10.5
9	MEMPHIS	Cocaine Alcohol Awareness Program	18.8	8.1	20.0	19.4	0.6	30.0	2.5	0.6	19.4
9	MOUNTAIN HOME	Fairview Housing Management Corporation	79.5	11.4	0.0	0.0	2.3	4.5	0.0	2.3	81.8
9	MOUNTAIN HOME	Steps House, Inc.	40.0	20.0	6.7	13.3	13.3	6.7	0.0	0.0	40.0
9	NASHVILLE	Buffalo Valley Inc.	76.5	0.0	0.0	23.5	0.0	0.0	0.0	0.0	76.5
10	CINCINNATI	Moses House	45.5	45.5	0.0	9.1	0.0	0.0	0.0	0.0	45.5
10	CLEVELAND	Cross Roads	79.4	14.7	0.0	2.9	0.0	0.0	0.0	2.9	82.4
11	BATTLE CREEK	VOA Lansing GPDH	85.0	10.0	0.0	0.0	0.0	5.0	0.0	0.0	85.0
11	INDIANAPOLIS	Far From Home - Hoosier	72.7	13.6	0.0	4.5	0.0	9.1	0.0	0.0	72.7
11	N. INDIANA	Stepping Stones for Veterans, Inc.	17.5	58.7	1.6	1.6	1.6	7.9	11.1	0.0	17.5
11	TOLEDO	Home Zone	75.0	0.0	0.0	0.0	0.0	12.5	12.5	0.0	75.0
12	HINES	Inner Voice	77.8	22.2	0.0	0.0	0.0	0.0	0.0	0.0	77.8
12	MADISON	Vets Assistance Program	49.0	0.0	4.1	4.1	2.0	4.1	34.7	2.0	51.0
12	MILWAUKEE	Armitage House	0.0	50.0	12.5	0.0	0.0	12.5	12.5	12.5	12.5
12	MILWAUKEE	Guest House of Milwaukee	46.6	15.5	5.2	3.4	1.7	15.5	10.3	1.7	48.3
12	MILWAUKEE	NABV	15.4	46.2	7.7	0.0	0.0	23.1	7.7	0.0	15.4
12	MILWAUKEE	Vets Place Central	45.3	6.0	9.0	6.5	0.5	24.9	5.5	2.5	47.8
12	MILWAUKEE	Vet's Place Southern Center	7.7	80.8	3.8	7.7	0.0	0.0	0.0	0.0	7.7
12	TOMAH	Veterans Assistance Center	13.0	7.0	25.2	13.9	0.9	17.4	0.0	22.6	35.7
13	FT. MEADE	Cornerstone Rescue Mission	16.1	53.2	0.0	6.5	1.6	17.7	3.2	1.6	17.7
13	FT. MEADE	Warriors Refuge	36.4	9.1	18.2	0.0	9.1	27.3	0.0	0.0	36.4
14	OMAHA	Catholic Charities Campus of Hope	5.7	0.0	13.8	5.7	0.0	72.4	0.0	2.3	8.0
15	KANSAS CITY	Benilde Hall	9.1	0.0	9.1	63.6	0.0	9.1	0.0	9.1	18.2

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmils Program %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
16	HOUSTON	DeGeorge SRO Project for Veterans	19.4	19.4	1.6	26.6	8.9	8.1	1.6	14.5	33.9
16	JACKSON	I.S.I.A.H. Project	64.4	7.8	11.1	4.4	1.1	6.7	0.0	4.4	68.9
16	NEW ORLEANS	Gateway Foundation Inc	45.5	4.5	0.0	9.1	0.0	40.9	0.0	0.0	45.5
16	NEW ORLEANS	Substance AbuseService Program	52.7	0.0	1.8	20.0	0.0	25.5	0.0	0.0	52.7
16	NEW ORLEANS	Unity for the Homeless	47.9	2.8	2.8	9.9	0.0	33.8	0.0	2.8	50.7
16	OKLAHOMA CITY	Creekside	40.0	0.0	0.0	40.0	0.0	0.0	20.0	0.0	40.0
16	OKLAHOMA CITY	Mason Park	33.3	16.7	0.0	50.0	0.0	0.0	0.0	0.0	33.3
16	SHREVEPORT	Step-Up	27.4	16.4	0.0	34.2	0.0	21.9	0.0	0.0	27.4
17	CENT. TEXAS HCS	CPHV	20.0	73.3	0.0	6.7	0.0	0.0	0.0	0.0	20.0
17	DALLAS	Presbyterian Night Shelter	67.6	10.8	2.7	0.0	0.0	10.8	2.7	5.4	73.0
18	NEW MEXICO HCS	RS&VP	75.0	12.5	0.0	3.1	0.0	3.1	3.1	3.1	78.1
18	PHOENIX	ABC	29.2	8.3	2.8	10.3	0.8	18.6	27.3	2.8	32.0
18	TUCSON	Esperanza En Escalante	18.2	27.3	9.1	9.1	0.0	27.3	9.1	0.0	18.2
19	SALT LAKE CITY	Homeless Veterans Fellowship	33.3	0.0	16.7	16.7	0.0	16.7	16.7	0.0	33.3
19	SALT LAKE CITY	Sundown Apartments	54.5	9.1	9.1	9.1	0.0	18.2	0.0	0.0	54.5
19	SHERIDAN	VOA Sheridan	48.1	18.5	0.0	3.7	0.0	29.6	0.0	0.0	48.1
20	PORTLAND	TPI/Clark Center	90.0	0.0	0.0	0.0	0.0	10.0	0.0	0.0	90.0
20	SEATTLE	PDO	94.1	5.9	0.0	0.0	0.0	0.0	0.0	0.0	94.1
20	WALLA WALLA	C.O.R.D.	52.9	5.9	8.8	0.0	17.6	5.9	5.9	2.9	55.9
20	WALLA WALLA	Central Washington Comprehensive Mental Health	12.5	12.5	0.0	0.0	62.5	12.5	0.0	0.0	12.5
21	CENTRAL CA HCS	Town House Campus	10.9	11.6	3.1	3.9	0.0	66.7	0.0	3.9	14.7
21	NORTHERN CA HCS	Operation Dignity	31.7	2.0	0.0	5.0	0.0	4.0	56.4	1.0	32.7
21	NORTHERN CA HCS	Sacramento Service Center	21.7	8.7	4.3	0.0	4.3	13.0	39.1	8.7	30.4
21	PALO ALTO	Clara Mateo Alliance	33.3	18.5	22.2	9.3	5.6	5.6	0.0	5.6	38.9
21	PALO ALTO	Homeles Veterans Emergency Housing	53.0	26.5	4.0	2.0	2.6	6.6	1.3	4.0	57.0
21	SAN FRANCISCO	Harbor Lights	25.0	32.6	1.4	6.3	0.7	29.2	2.1	2.8	27.8
21	SAN FRANCISCO	New Beginnings Center	70.0	20.0	0.0	0.0	0.0	10.0	0.0	0.0	70.0
21	SAN FRANCISCO	Swords to Plowshares	34.8	17.4	0.0	17.4	0.0	26.1	0.0	4.3	39.1
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	11.8	0.0	0.0	0.0	58.8	29.4	0.0	0.0	11.8

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmhs Program %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
22	GREATER LA	Ballington Plaza	24.2	19.4	3.2	4.8	1.6	43.5	1.6	1.6	25.8
22	GREATER LA	Father's Program	39.8	18.4	2.0	5.1	2.0	30.6	0.0	2.0	41.8
22	GREATER LA	Harbor Lights Program (LA)	44.1	20.6	0.0	2.9	2.9	26.5	2.9	0.0	44.1
22	GREATER LA	Harbor Lights Program, L.A.	51.8	10.9	0.7	2.9	4.4	24.8	3.6	0.7	52.6
22	GREATER LA	High Barriers Program	43.8	20.8	12.5	4.2	2.1	8.3	2.1	6.3	50.0
22	GREATER LA	Mary Lind Foundation	27.1	11.4	0.0	4.3	2.9	50.0	4.3	0.0	27.1
22	GREATER LA	Move (LA Family Housing)	11.1	59.3	1.9	1.9	0.0	24.1	1.9	0.0	11.1
22	GREATER LA	New Directions	28.6	13.0	1.3	7.2	2.9	44.0	2.1	0.8	29.4
22	GREATER LA	Panama Hotel	28.3	19.6	2.2	0.0	0.0	50.0	0.0	0.0	28.3
22	GREATER LA	The Haven	50.2	8.9	2.5	4.1	4.4	25.1	3.8	1.0	51.1
22	GREATER LA	Veterans in Progress	41.5	21.8	6.0	4.2	1.8	18.1	4.2	2.4	43.8
22	GREATER LA	Vital (LA Family Housing)	11.8	52.9	3.9	13.7	3.9	13.7	0.0	0.0	11.8
22	GREATER LA	Weingart Veterans Program GPD/PDO	19.2	23.4	1.0	3.8	1.6	47.8	1.6	1.6	20.8
22	LONG BEACH	Villages at Cabrillo	28.3	4.2	1.7	4.2	1.9	27.8	29.7	2.2	30.6
22	SAN DIEGO	Founders Program	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
22	SAN DIEGO	Interfaith Community Services	31.3	68.8	0.0	0.0	0.0	0.0	0.0	0.0	31.3
22	SAN DIEGO	New Resolve	8.8	76.5	2.9	0.0	5.9	2.9	0.0	2.9	11.8
22	SAN DIEGO	Veterans Bridge	16.7	66.7	8.3	0.0	0.0	0.0	0.0	8.3	25.0
22	SAN DIEGO	Veteran's Bridge Women's Program	0.0	90.9	0.0	0.0	0.0	0.0	0.0	9.1	9.1
22	SAN DIEGO	VVSD PDO	1.5	88.5	0.0	0.8	2.3	1.5	4.6	0.8	2.3
22	SAN DIEGO	Welcome Home Family Program	0.0	85.7	0.0	0.0	0.0	0.0	0.0	14.3	14.3
	ALL SITES		36.8	18.0	5.0	6.6	2.2	22.1	6.9	2.4	39.1
	SITE AVERAGE		41.5	20.4	4.2	7.1	2.6	15.3	6.4	2.4	43.9
	SITE STD. DEV.		27.2	23.9	6.4	10.6	8.5	15.7	13.3	4.4	25.8

Source: Form X, item 47

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
1 BOSTON	Vets Hospice Homestead	11	75.6	38.0	\$3,142	\$722	0
1 NORTHAMPTON	Trans Vet I bldg 6	329	44.8	31.0	\$792	\$551	0
1 NORTHAMPTON	Trans Vet II bldg 26	99	112.5	76.0	\$1,829	\$1,216	0
1 PROVIDENCE	Nickerson-Gateway to Independence	40	194.5	104.5	\$3,693	\$1,986	0
1 PROVIDENCE	Northern Rhode Island Community Services	6	72.5	57.5	\$1,365	\$1,074	0
1 WEST HAVEN	Spooner House	30	42.2	31.5	\$789	\$580	0
2 ALBANY	Turner House	8	204.0	132.0	\$3,876	\$2,508	0
2 CANANDAIGUA	Richards House	37	96.7	39.0	\$1,897	\$741	0
3 EAST ORANGE	Gospel Services Benevolent Society	64	62.7	47.5	\$1,306	\$950	0
4 COATESVILLE	Phila. Vets Multi-Serv Cntr	51	283.1	156.0	\$5,140	\$2,964	7
4 PHILADELPHIA	Veterans Haven	62	277.5	191.0	\$5,127	\$3,321	4
4 PITTSBURGH	Bill's House and Tour of Duty	9	147.2	68.0	\$2,856	\$1,748	0
4 PITTSBURGH	VVLP	46	264.5	242.5	\$2,327	\$2,130	0
4 WILKES-BARRE	Catholic Social Services, Inc	18	227.9	174.0	\$3,822	\$3,306	0
5 BALTIMORE	McVets	48	713.2	752.0	\$9,144	\$10,048	27
5 MARTINSBURG	Potomac Highlands	32	251.6	204.5	\$3,158	\$1,897	2
5 PERRY POINT	Home of the Brave	59	87.0	64.0	\$1,646	\$1,216	0
5 WASHINGTON DC	Southeast Veterans Service Center	63	133.3	117.0	\$2,533	\$2,223	0
6 HAMPTON	Salvation Army Transitional Housing Program	274	71.9	44.5	\$786	\$490	0
6 RICHMOND	Veterans Transitional Program	27	110.9	63.0	\$2,107	\$1,197	0
6 SALISBURY	Caring Services Inc (Housing)	25	59.9	42.0	\$1,138	\$798	0
6 SALISBURY	The Servant Center	10	137.5	120.5	\$2,613	\$2,290	0
7 ATLANTA	Harris House or VORC	25	451.3	520.0	\$5,940	\$6,521	0
7 ATLANTA	IMR Inc.- New Start	9	109.8	102.0	\$1,450	\$1,344	0
7 CHARLESTON	Good Neighbor Center	90	74.6	43.0	\$1,379	\$722	0
7 COLUMBIA SC	Alston Wilkes Veterans Home	18	306.1	192.0	\$5,678	\$3,661	3
8 GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	14	271.8	281.5	\$4,169	\$4,440	0
8 MIAMI	HAC	19	118.8	92.0	\$1,928	\$1,495	0
8 MIAMI	Key West Project	22	93.6	72.0	\$1,765	\$1,271	0
8 MIAMI	VOA Miami Project Housing	23	84.9	84.0	\$1,613	\$1,596	0
8 TAMPA	Brevard Transitional Housing	67	36.2	26.0	\$547	\$393	0
8 TAMPA	THAP-Vets Village	22	337.1	330.0	\$6,451	\$6,270	1

VISN Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
9 LOUISVILLE	Genesis House	117	65.0	36.0	\$1,232	\$684	0
9 LOUISVILLE	St. Vincent De Paul Society	17	30.2	14.0	\$348	\$161	0
9 MEMPHIS	Alpha Omega Veterans Services, Inc.	53	65.2	43.0	\$1,237	\$817	0
9 MEMPHIS	Barron Heights Transitional Center	129	54.7	33.0	\$1,036	\$627	0
9 MEMPHIS	Cocaine Alcohol Awareness Program	180	66.1	47.0	\$1,187	\$874	1
9 MOUNTAIN HOME	Fairview Housing Management Corporation	38	67.9	54.0	\$1,277	\$1,026	0
9 MOUNTAIN HOME	Steps House, Inc.	12	69.1	62.5	\$1,145	\$1,032	0
9 NASHVILLE	Buffalo Valley Inc.	16	51.0	47.0	\$981	\$893	0
10 CINCINNATI	Moses House	12	151.3	105.5	\$2,828	\$2,005	0
10 CLEVELAND	Cross Roads	42	41.7	35.5	\$819	\$741	0
10 CLEVELAND	Moses House	1	243.0	243.0	\$4,617	\$4,617	0
11 BATTLE CREEK	VOA Lansing GPDH	12	71.2	35.0	\$1,344	\$665	0
11 INDIANAPOLIS	Far From Home - Hoosier	14	57.1	46.0	\$1,031	\$874	0
11 N. INDIANA	Stepping Stones for Veterans, Inc.	87	101.1	66.0	\$1,933	\$1,254	0
11 TOLEDO	Home Zone	9	139.1	123.0	\$2,643	\$2,337	0
12 HINES	Inner Voice	10	162.7	113.5	\$3,665	\$2,698	0
12 MADISON	Vets Assistance Program	66	113.2	78.5	\$2,101	\$1,457	1
12 MILWAUKEE	Armitage House	12	127.2	91.0	\$2,323	\$1,665	0
12 MILWAUKEE	Guest House of Milwaukee	89	31.3	10.0	\$562	\$180	0
12 MILWAUKEE	NABV	17	23.2	20.0	\$440	\$380	0
12 MILWAUKEE	Vets Place Central	295	85.2	54.0	\$1,613	\$1,026	0
12 MILWAUKEE	Vet's Place Southern Center	61	171.5	121.0	\$2,910	\$2,167	0
12 TOMAH	Veterans Assistance Center	176	114.6	64.0	\$2,035	\$1,140	1
13 FT. MEADE	Cornerstone Rescue Mission	112	17.7	5.0	\$169	\$45	0
13 FT. MEADE	Warriors Refuge	18	178.2	145.5	\$2,936	\$2,493	0
14 OMAHA	Catholic Charities Campus of Hope	102	23.2	26.0	\$441	\$494	0

		Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N	
VISN Site Name	Program Name							
16	HOUSTON	DeGeorge SRO Project for Veterans	91	113.8	102.0	\$2,002	\$1,729	0
16	JACKSON	I.S.I.A.H. Project	100	61.8	40.5	\$923	\$608	0
16	NEW ORLEANS	Gateway Foundation Inc	33	226.2	177.0	\$4,297	\$3,363	0
16	NEW ORLEANS	Substance AbuseService Program	75	131.7	102.0	\$2,490	\$1,938	0
16	NEW ORLEANS	Unity for the Homeless	40	82.6	55.0	\$1,566	\$979	0
16	OKLAHOMA CITY	Creekside	5	200.4	143.0	\$3,819	\$2,755	0
16	OKLAHOMA CITY	Mason Park	13	163.2	35.0	\$2,907	\$665	1
16	SHREVEPORT	Ben's House	5	10.6	12.0	\$201	\$228	0
16	SHREVEPORT	Step-Up	96	54.6	28.5	\$1,026	\$542	0
17	CENT. TEXAS HCS	CPHV	24	180.3	133.0	\$2,346	\$1,805	0
17	DALLAS	Presbyterian Night Shelter	59	110.5	73.0	\$2,100	\$1,387	0
18	NEW MEXICO HCS	RS&VP	51	37.2	31.0	\$697	\$589	0
18	PHOENIX	ABC	304	34.5	20.0	\$388	\$208	1
18	TUCSON	Esperanza En Escalante	18	203.7	126.0	\$3,449	\$2,117	0
19	DENVER	Alston Wilkes Veterans Home	1	41.0	41.0	\$779	\$779	0
19	SALT LAKE CITY	Homeless Veterans Fellowship	13	191.0	220.0	\$2,272	\$2,445	0
19	SALT LAKE CITY	PDO	11	101.1	109.0	\$1,088	\$1,168	0
19	SALT LAKE CITY	Sundown Apartments	15	273.1	237.0	\$5,154	\$4,484	0
19	SHERIDAN	VOA Sheridan	69	21.3	13.0	\$187	\$102	0
20	PORTLAND	TPI/Clark Center	12	60.8	64.0	\$1,112	\$1,041	0
20	SEATTLE	PDO	19	78.7	74.0	\$1,476	\$1,387	0
20	WALLA WALLA	C.O.R.D.	33	116.2	89.0	\$2,206	\$1,691	0
20	WALLA WALLA	Central Washington Comprehensive Mental Health	5	93.8	58.0	\$1,778	\$1,102	0
21	CENTRAL CA HCS	Town House Campus	147	98.8	64.0	\$1,869	\$1,197	0
21	NORTHERN CA HCS	Operation Dignity	135	70.4	21.0	\$1,336	\$399	3
21	NORTHERN CA HCS	Sacramento Service Center	32	361.2	221.5	\$6,256	\$3,800	3
21	PALO ALTO	Clara Mateo Alliance	110	58.8	37.5	\$1,112	\$713	0
21	PALO ALTO	Homeles Veterans Emergency Housing	147	29.8	23.0	\$565	\$437	0
21	SAN FRANCISCO	Harbor Lights	248	10.2	8.0	\$175	\$136	0
21	SAN FRANCISCO	New Beginnings Center	43	72.1	41.0	\$1,354	\$760	0
21	SAN FRANCISCO	Swords to Plowshares	29	162.1	152.0	\$2,839	\$2,607	0
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	152.2	134.0	\$2,629	\$2,546	0

VISN Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
22 GREATER LA	Ballington Plaza	33	45.5	32.0	\$863	\$608	0
22 GREATER LA	Father's Program	124	79.8	74.0	\$1,507	\$1,406	0
22 GREATER LA	Harbor Lights Program (LA)	32	16.4	9.0	\$312	\$171	0
22 GREATER LA	Harbor Lights Program, L.A.	143	52.7	42.0	\$999	\$665	0
22 GREATER LA	High Barriers Program	44	82.6	77.0	\$1,569	\$1,463	0
22 GREATER LA	Mary Lind Foundation	64	68.1	39.0	\$1,118	\$645	0
22 GREATER LA	Move (LA Family Housing)	45	110.3	56.0	\$2,096	\$1,064	0
22 GREATER LA	New Directions	596	70.4	13.0	\$1,348	\$247	1
22 GREATER LA	Panama Hotel	37	66.3	48.0	\$2,536	\$864	0
22 GREATER LA	The Haven	486	24.6	17.0	\$468	\$323	0
22 GREATER LA	Veterans in Progress	450	78.8	73.5	\$1,499	\$1,387	0
22 GREATER LA	Vital (LA Family Housing)	70	92.7	89.0	\$1,761	\$1,691	0
22 GREATER LA	Weingart Veterans Program GPD/PDO	331	72.5	53.0	\$1,156	\$840	0
22 LONG BEACH	Villages at Cabrillo	365	50.4	31.0	\$955	\$589	0
22 SAN DIEGO	Founders Program	13	279.7	264.0	\$5,268	\$5,016	0
22 SAN DIEGO	Interfaith Community Services	42	147.9	100.0	\$2,800	\$1,900	0
22 SAN DIEGO	New Resolve	43	249.9	161.0	\$4,645	\$3,059	1
22 SAN DIEGO	Veterans Bridge	15	525.3	636.0	\$9,551	\$11,668	0
22 SAN DIEGO	Veteran's Bridge Women's Program	5	261.6	222.0	\$4,970	\$4,218	0
22 SAN DIEGO	VVSD PDO	104	114.2	97.5	\$2,168	\$1,853	0
22 SAN DIEGO	Welcome Home Family Program	8	279.3	215.5	\$5,306	\$4,095	0
22 SO NEVADA HCS	United Veterans Initiative	5	8.2	9.0	\$137	\$152	0
ALL SITES		8,413	84.7	40.0	\$1,474	\$684	57
SITE AVERAGE		75	127.3		\$2,235		1
SITE STD. DEV.		105	110.0		\$1,775		3

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
1	BOSTON	Vets Hospice Homestead	12	0.0	16.7	8.3	25.0	50.0
1	NORTHAMPTON	Trans Vet I bldg 6	335	20.3	16.4	21.8	3.6	37.9
1	NORTHAMPTON	Trans Vet II bldg 26	102	31.4	26.5	19.6	3.9	18.6
1	PROVIDENCE	Nickerson-Gateway to Independence	41	39.0	36.6	14.6	4.9	4.9
1	PROVIDENCE	Northern Rhode Island Community Services	6	66.7	16.7	16.7	0.0	0.0
1	WEST HAVEN	Spooner House	30	40.0	20.0	30.0	6.7	3.3
2	ALBANY	Turner House	8	12.5	50.0	37.5	0.0	0.0
2	CANANDAIGUA	Richards House	37	35.1	29.7	8.1	10.8	16.2
3	EAST ORANGE	Gospel Services Benevolent Society	64	25.0	42.2	12.5	7.8	12.5
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	51	49.0	45.1	2.0	2.0	2.0
4	PHILADELPHIA	Veterans Haven	62	27.4	50.0	14.5	1.6	6.5
4	PITTSBURGH	Bill's House and Tour of Duty	9	55.6	22.2	0.0	0.0	22.2
4	PITTSBURGH	VVLP	46	58.7	0.0	23.9	4.3	13.0
4	WILKES-BARRE	Catholic Social Services, Inc	18	22.2	33.3	27.8	16.7	0.0
5	BALTIMORE	McVets	48	97.9	2.1	0.0	0.0	0.0
5	MARTINSBURG	Potomac Highlands	32	31.3	31.3	15.6	3.1	18.8
5	PERRY POINT	Home of the Brave	59	71.2	3.4	6.8	11.9	6.8
5	WASHINGTON DC	Southeast Veterans Service Center	63	20.6	44.4	11.1	14.3	9.5
6	HAMPTON	Salvation Army Transitional Housing Program	276	26.8	44.9	17.4	4.7	6.2
6	RICHMOND	Veterans Transitional Program	27	22.2	37.0	33.3	7.4	0.0
6	SALISBURY	Caring Services Inc (Housing)	25	8.0	44.0	32.0	12.0	4.0
6	SALISBURY	The Servant Center	10	0.0	50.0	30.0	20.0	0.0
7	ATLANTA	Harris House or VORC	25	48.0	24.0	24.0	4.0	0.0
7	ATLANTA	IMR Inc.- New Start	9	0.0	55.6	22.2	0.0	22.2
7	CHARLESTON	Good Neighbor Center	90	3.3	34.4	48.9	1.1	12.2
7	COLUMBIA SC	Alston Wilkes Veterans Home	18	44.4	33.3	16.7	0.0	5.6

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	14	64.3	21.4	0.0	0.0	14.3
8	MIAMI	HAC	19	21.1	10.5	63.2	5.3	0.0
8	MIAMI	Key West Project	22	22.7	40.9	27.3	9.1	0.0
8	MIAMI	VOA Miami Project Housing	23	0.0	21.7	56.5	4.3	17.4
8	TAMPA	Brevard Transitional Housing	67	35.8	41.8	16.4	1.5	4.5
8	TAMPA	THAP-Vets Village	22	63.6	36.4	0.0	0.0	0.0
9	LOUISVILLE	Genesis House	117	51.3	7.7	24.8	1.7	14.5
9	LOUISVILLE	St. Vincent De Paul Society	17	5.9	23.5	35.3	23.5	11.8
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	54	25.9	48.1	9.3	5.6	11.1
9	MEMPHIS	Barron Heights Transitional Center	130	23.1	18.5	48.5	5.4	4.6
9	MEMPHIS	Cocaine Alcohol Awareness Program	180	12.8	41.1	38.3	3.3	4.4
9	MOUNTAIN HOME	Fairview Housing Management Corporation	38	47.4	21.1	26.3	2.6	2.6
9	MOUNTAIN HOME	Steps House, Inc.	12	41.7	25.0	16.7	0.0	16.7
9	NASHVILLE	Buffalo Valley Inc.	16	37.5	25.0	37.5	0.0	0.0
10	CINCINNATI	Moses House	12	91.7	0.0	8.3	0.0	0.0
10	CLEVELAND	Cross Roads	42	16.7	19.0	40.5	0.0	23.8
10	CLEVELAND	Moses House	1	100.0	0.0	0.0	0.0	0.0
11	BATTLE CREEK	VOA Lansing GPDH	12	0.0	41.7	50.0	0.0	8.3
11	INDIANAPOLIS	Far From Home - Hoosier	14	0.0	71.4	7.1	0.0	21.4
11	N. INDIANA	Stepping Stones for Veterans, Inc.	87	17.2	29.9	36.8	2.3	13.8
11	TOLEDO	Home Zone	9	22.2	44.4	11.1	0.0	22.2
12	HINES	Inner Voice	10	30.0	10.0	50.0	10.0	0.0
12	MADISON	Vets Assistance Program	66	36.4	34.8	24.2	0.0	4.5
12	MILWAUKEE	Armitage House	12	16.7	25.0	16.7	0.0	41.7
12	MILWAUKEE	Guest House of Milwaukee	89	4.5	5.6	87.6	2.2	0.0
12	MILWAUKEE	NABV	17	17.6	52.9	23.5	0.0	5.9
12	MILWAUKEE	Vets Place Central	297	20.2	42.8	27.6	2.0	7.4
12	MILWAUKEE	Vet's Place Southern Center	61	27.9	41.0	21.3	3.3	6.6
12	TOMAH	Veterans Assistance Center	176	28.4	34.1	21.6	3.4	12.5
13	FT. MEADE	Cornerstone Rescue Mission	110	26.4	1.8	60.9	0.0	10.9
13	FT. MEADE	Warriors Refuge	19	15.8	10.5	26.3	15.8	31.6
14	OMAHA	Catholic Charities Campus of Hope	105	91.4	2.9	5.7	0.0	0.0

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
16	HOUSTON	DeGeorge SRO Project for Veterans	91	19.8	58.2	9.9	3.3	8.8
16	JACKSON	I.S.I.A.H. Project	100	18.0	21.0	48.0	6.0	7.0
16	NEW ORLEANS	Gateway Foundation Inc	33	39.4	36.4	18.2	0.0	3.0
16	NEW ORLEANS	Substance AbuseService Program	75	5.3	25.3	65.3	1.3	2.7
16	NEW ORLEANS	Unity for the Homeless	40	12.5	42.5	32.5	10.0	2.5
16	OKLAHOMA CITY	Creekside	5	40.0	0.0	40.0	0.0	20.0
16	OKLAHOMA CITY	Mason Park	13	0.0	23.1	38.5	23.1	15.4
16	SHREVEPORT	Ben's House	5	0.0	20.0	80.0	0.0	0.0
16	SHREVEPORT	Step-Up	96	15.6	46.9	28.1	1.0	8.3
17	CENT. TEXAS HCS	CPHV	27	37.0	22.2	7.4	3.7	29.6
17	DALLAS	Presbyterian Night Shelter	60	48.3	21.7	23.3	3.3	3.3
18	NEW MEXICO HCS	RS&VP	52	1.9	42.3	48.1	5.8	1.9
18	PHOENIX	ABC	305	20.0	15.7	59.7	3.6	1.0
18	TUCSON	Esperanza En Escalante	18	33.3	16.7	16.7	27.8	5.6
19	DENVER	Alston Wilkes Veterans Home	1	0.0	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	13	69.2	7.7	23.1	0.0	0.0
19	SALT LAKE CITY	PDO	11	45.5	27.3	18.2	9.1	0.0
19	SALT LAKE CITY	Sundown Apartments	15	0.0	60.0	33.3	6.7	0.0
19	SHERIDAN	VOA Sheridan	71	38.0	4.2	42.3	0.0	15.5
20	PORTLAND	TPI/Clark Center	12	75.0	16.7	8.3	0.0	0.0
20	SEATTLE	PDO	20	60.0	10.0	25.0	0.0	5.0
20	WALLA WALLA	C.O.R.D.	33	48.5	15.2	30.3	0.0	6.1
20	WALLA WALLA	Central Washington Comprehensive Mental Health	5	20.0	20.0	20.0	0.0	40.0
21	CENTRAL CA HCS	Town House Campus	147	27.9	22.4	36.7	6.8	6.1
21	NORTHERN CA HCS	Operation Dignity	136	58.1	22.8	16.2	0.0	2.9
21	NORTHERN CA HCS	Sacramento Service Center	32	43.8	15.6	28.1	9.4	3.1
21	PALO ALTO	Clara Mateo Alliance	110	36.4	25.5	19.1	3.6	15.5
21	PALO ALTO	Homeles Veterans Emergency Housing	146	58.2	8.9	24.7	2.7	5.5
21	SAN FRANCISCO	Harbor Lights	248	62.5	5.2	30.6	0.4	1.2
21	SAN FRANCISCO	New Beginnings Center	43	44.2	32.6	23.3	0.0	0.0
21	SAN FRANCISCO	Swords to Plowshares	29	34.5	37.9	13.8	0.0	13.8
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	35.3	35.3	17.6	0.0	11.8

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
22	GREATER LA	Ballington Plaza	36	33.3	25.0	19.4	8.3	13.9
22	GREATER LA	Father's Program	124	34.7	29.0	25.8	0.8	9.7
22	GREATER LA	Harbor Lights Program (LA)	33	0.0	6.1	36.4	6.1	51.5
22	GREATER LA	Harbor Lights Program, L.A.	143	39.2	4.9	46.9	1.4	7.7
22	GREATER LA	High Barriers Program	44	54.5	15.9	15.9	4.5	9.1
22	GREATER LA	Mary Lind Foundation	65	18.5	35.4	21.5	1.5	23.1
22	GREATER LA	Move (LA Family Housing)	45	22.2	24.4	31.1	6.7	15.6
22	GREATER LA	New Directions	596	14.6	4.0	59.6	7.9	13.9
22	GREATER LA	Panama Hotel	37	8.1	51.4	29.7	0.0	10.8
22	GREATER LA	The Haven	485	39.0	7.0	12.0	2.9	39.2
22	GREATER LA	Veterans in Progress	450	38.9	27.6	17.6	5.6	10.4
22	GREATER LA	Vital (LA Family Housing)	70	27.1	25.7	30.0	2.9	14.3
22	GREATER LA	Weingart Veterans Program GPD/PDO	334	20.7	53.9	10.5	2.4	12.6
22	LONG BEACH	Villages at Cabrillo	365	56.4	15.6	22.2	4.1	1.6
22	SAN DIEGO	Founders Program	13	76.9	15.4	0.0	0.0	7.7
22	SAN DIEGO	Interfaith Community Services	42	16.7	50.0	21.4	4.8	7.1
22	SAN DIEGO	New Resolve	43	30.2	20.9	14.0	16.3	18.6
22	SAN DIEGO	Veterans Bridge	15	53.3	20.0	13.3	6.7	6.7
22	SAN DIEGO	Veteran's Bridge Women's Program	5	40.0	40.0	20.0	0.0	0.0
22	SAN DIEGO	VVSD PDO	104	71.2	10.6	14.4	1.0	2.9
22	SAN DIEGO	Welcome Home Family Program	8	50.0	25.0	12.5	0.0	12.5
22	SO NEVADA HCS	United Veterans Initiative	5	0.0	40.0	40.0	0.0	20.0
	ALL SITES		8,444	32.3	23.9	28.5	3.9	11.4
	SITE AVERAGE		75	32.7	27.4	25.5	4.3	10.1
	SITE STD. DEV.		105	23.2	17.2	17.0	5.8	10.9

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TABLE 6-10. ADMISSION PROBLEMS AND DISCHARGE STATUS,
GRANT AND PER DIEM PROGRAM

	All Discharges % (N=8,444)	Successful Discharges % (N=2,727)	Unsuccessful Discharges % (N=5,717)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	74.9	74.9	74.9
Admitted w/ Drug Prob.	66.3	64.1	67.3
Admitted w/ Mental Ill.	35.6	35.7	35.6
Admitted w/ Med Ill.	38.3	38.7	38.1
Admitted w/Soc/Voc.	58.6	59.5	58.2
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	48.9	90.2	29.2
Drug Prob.	47.6	90.3	28.2
Mental Ill.	41.5	76.9	24.6
Medical Ill.	40.3	69.8	26.0
Soc/Voc. Prob.	44.4	87.0	23.7
FOLLOW-UP			
Follow w/ Alc.	63.2	89.7	50.5
Follow w/ Drug	63.7	89.5	52.0
Follow w/ M.H.	76.0	94.0	67.3
Follow w/ Med.	76.7	92.6	69.0
Follow w/ Soc/Voc.	54.2	76.1	43.5
Employment			
Full-time	25.8	44.4	17.0
Part-time	7.4	7.5	7.3
Disabled/Retired	18.4	18.7	18.2
Unemployed	40.9	20.5	50.7
Voc Tr/Vol.	4.2	6.6	3.1
Unknown/Other	3.3	2.4	3.7
Living Situation			
No Residence	5.3	1.0	7.4
Apartment/Room/House	25.9	55.0	12.0
Unknown/Other	43.2	10.4	58.9
Halfway House/Instit.	25.6	33.6	21.7
With Whom Living			
Unknown/No res.	39.7	5.2	56.2
Alone	14.4	33.3	5.4
Spouse/Children	3.6	7.2	1.9
Parent/Family	5.1	6.2	4.6
Friends	7.0	12.6	4.3
Strangers	30.1	35.5	27.6

* Percentages based on veterans admitted with these problems.

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
1	BOSTON	Vets Hospice Homestead	11	9.1	45.5	9.1	36.4
1	NORTHAMPTON	Trans Vet I bldg 6	336	12.8	38.7	1.5	47.0
1	NORTHAMPTON	Trans Vet II bldg 26	102	32.4	18.6	2.0	47.1
1	PROVIDENCE	Nickerson-Gateway to Independence	41	43.9	14.6	4.9	36.6
1	PROVIDENCE	Northern Rhode Island Community Services	6	16.7	50.0	16.7	16.7
1	WEST HAVEN	Spooner House	30	10.0	30.0	0.0	60.0
2	ALBANY	Turner House	8	37.5	0.0	12.5	50.0
2	CANANDAIGUA	Richards House	37	37.8	37.8	8.1	16.2
3	EAST ORANGE	Gospel Services Benevolent Society	64	32.8	32.8	1.6	32.8
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	51	86.3	2.0	0.0	11.8
4	PHILADELPHIA	Veterans Haven	62	30.6	27.4	0.0	41.9
4	PITTSBURGH	Bill's House and Tour of Duty	9	66.7	22.2	0.0	11.1
4	PITTSBURGH	VVLP	46	69.6	10.9	0.0	19.6
4	WILKES-BARRE	Catholic Social Services, Inc	18	38.9	22.2	5.6	33.3
5	BALTIMORE	McVets	48	100.0	0.0	0.0	0.0
5	MARTINSBURG	Potomac Highlands	32	53.1	12.5	3.1	31.3
5	PERRY POINT	Home of the Brave	59	81.4	13.6	0.0	5.1
5	WASHINGTON DC	Southeast Veterans Service Center	63	4.8	71.4	1.6	22.2
6	HAMPTON	Salvation Army Transitional Housing Program	276	22.5	13.8	6.2	57.6
6	RICHMOND	Veterans Transitional Program	27	29.6	22.2	0.0	48.1
6	SALISBURY	Caring Services Inc (Housing)	25	40.0	24.0	12.0	24.0
6	SALISBURY	The Servant Center	10	40.0	20.0	20.0	20.0
7	ATLANTA	Harris House or VORC	25	24.0	0.0	4.0	72.0
7	ATLANTA	IMR Inc.- New Start	9	22.2	44.4	0.0	33.3
7	CHARLESTON	Good Neighbor Center	90	5.6	4.4	76.7	13.3
7	COLUMBIA SC	Alston Wilkes Veterans Home	18	22.2	0.0	0.0	77.8
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	14	50.0	7.1	0.0	42.9
8	MIAMI	HAC	19	26.3	5.3	52.6	15.8
8	MIAMI	Key West Project	22	13.6	13.6	36.4	36.4
8	MIAMI	VOA Miami Project Housing	23	56.5	4.3	26.1	13.0
8	TAMPA	Brevard Transitional Housing	67	46.3	22.4	6.0	25.4
8	TAMPA	THAP-Vets Village	22	68.2	0.0	0.0	31.8

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
9	LOUISVILLE	Genesis House	117	36.8	43.6	0.0	19.7
9	LOUISVILLE	St. Vincent De Paul Society	17	17.6	29.4	17.6	35.3
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	54	35.2	27.8	5.6	31.5
9	MEMPHIS	Barron Heights Transitional Center	130	23.8	13.1	0.8	62.3
9	MEMPHIS	Cocaine Alcohol Awareness Program	180	16.7	4.4	2.8	76.1
9	MOUNTAIN HOME	Fairview Housing Management Corporation	38	52.6	10.5	2.6	34.2
9	MOUNTAIN HOME	Steps House, Inc.	12	58.3	33.3	0.0	8.3
9	NASHVILLE	Buffalo Valley Inc.	16	75.0	6.3	6.3	12.5
10	CINCINNATI	Moses House	12	91.7	0.0	0.0	8.3
10	CLEVELAND	Cross Roads	42	23.8	14.3	2.4	59.5
10	CLEVELAND	Moses House	1	100.0	0.0	0.0	0.0
11	BATTLE CREEK	VOA Lansing GPDH	12	16.7	58.3	0.0	25.0
11	INDIANAPOLIS	Far From Home - Hoosier	14	7.1	42.9	0.0	50.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	86	34.9	20.9	4.7	39.5
11	TOLEDO	Home Zone	9	22.2	11.1	11.1	55.6
12	HINES	Inner Voice	10	30.0	10.0	10.0	50.0
12	MADISON	Vets Assistance Program	66	54.5	18.2	3.0	24.2
12	MILWAUKEE	Armitage House	12	75.0	0.0	0.0	25.0
12	MILWAUKEE	Guest House of Milwaukee	89	4.5	5.6	4.5	85.4
12	MILWAUKEE	NABV	17	23.5	29.4	11.8	35.3
12	MILWAUKEE	Vets Place Central	297	27.3	22.9	3.4	46.5
12	MILWAUKEE	Vet's Place Southern Center	61	47.5	8.2	8.2	36.1
12	TOMAH	Veterans Assistance Center	176	34.1	19.3	0.0	46.6
13	FT. MEADE	Cornerstone Rescue Mission	110	18.2	18.2	1.8	61.8
13	FT. MEADE	Warriors Refuge	19	42.1	36.8	10.5	10.5
14	OMAHA	Catholic Charities Campus of Hope	105	7.6	61.9	4.8	25.7
16	HOUSTON	DeGeorge SRO Project for Veterans	90	27.8	12.2	1.1	58.9
16	JACKSON	I.S.I.A.H. Project	100	16.0	15.0	10.0	59.0
16	NEW ORLEANS	Gateway Foundation Inc	33	39.4	6.1	6.1	48.5
16	NEW ORLEANS	Substance AbuseService Program	75	20.0	2.7	0.0	77.3
16	NEW ORLEANS	Unity for the Homeless	40	20.0	12.5	2.5	65.0
16	OKLAHOMA CITY	Creekside	5	20.0	0.0	0.0	80.0
16	OKLAHOMA CITY	Mason Park	13	15.4	23.1	0.0	61.5
16	SHREVEPORT	Ben's House	5	20.0	20.0	0.0	60.0
16	SHREVEPORT	Step-Up	96	24.0	18.8	6.3	51.0

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
17	CENT. TEXAS HCS	CPHV	27	22.2	51.9	0.0	25.9
17	DALLAS	Presbyterian Night Shelter	60	45.0	8.3	35.0	11.7
18	NEW MEXICO HCS	RS&VP	52	17.3	3.8	76.9	1.9
18	PHOENIX	ABC	305	11.8	18.0	5.9	64.3
18	TUCSON	Esperanza En Escalante	18	27.8	44.4	5.6	22.2
19	DENVER	Alston Wilkes Veterans Home	1	0.0	100.0	0.0	0.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	13	69.2	0.0	0.0	30.8
19	SALT LAKE CITY	PDO	11	45.5	0.0	18.2	36.4
19	SALT LAKE CITY	Sundown Apartments	15	33.3	13.3	6.7	46.7
19	SHERIDAN	VOA Sheridan	71	15.5	22.5	12.7	49.3
20	PORTLAND	TPI/Clark Center	12	41.7	41.7	8.3	8.3
20	SEATTLE	PDO	20	35.0	40.0	0.0	25.0
20	WALLA WALLA	C.O.R.D.	33	33.3	12.1	12.1	42.4
20	WALLA WALLA	Central Washington Comprehensive Mental Health	5	60.0	20.0	0.0	20.0
21	CENTRAL CA HCS	Town House Campus	147	44.2	26.5	2.7	26.5
21	NORTHERN CA HCS	Operation Dignity	136	11.0	11.0	3.7	74.3
21	NORTHERN CA HCS	Sacramento Service Center	32	56.3	15.6	0.0	28.1
21	PALO ALTO	Clara Mateo Alliance	110	20.9	27.3	13.6	38.2
21	PALO ALTO	Homeles Veterans Emergency Housing	146	4.8	58.2	2.7	34.2
21	SAN FRANCISCO	Harbor Lights	248	12.9	43.5	5.6	37.9
21	SAN FRANCISCO	New Beginnings Center	43	44.2	2.3	25.6	27.9
21	SAN FRANCISCO	Swords to Plowshares	29	44.8	10.3	3.4	41.4
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	52.9	17.6	0.0	29.4

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
22	GREATER LA	Ballington Plaza	36	41.7	19.4	8.3	30.6
22	GREATER LA	Father's Program	124	45.2	11.3	0.8	42.7
22	GREATER LA	Harbor Lights Program (LA)	33	0.0	9.1	0.0	90.9
22	GREATER LA	Harbor Lights Program, L.A.	143	7.0	29.4	0.0	63.6
22	GREATER LA	High Barriers Program	44	54.5	11.4	0.0	34.1
22	GREATER LA	Mary Lind Foundation	65	21.5	24.6	15.4	38.5
22	GREATER LA	Move (LA Family Housing)	45	17.8	8.9	4.4	68.9
22	GREATER LA	New Directions	596	19.5	41.6	0.2	38.8
22	GREATER LA	Panama Hotel	37	18.9	8.1	0.0	73.0
22	GREATER LA	The Haven	482	4.1	52.9	6.4	36.5
22	GREATER LA	Veterans in Progress	450	41.3	25.1	0.9	32.7
22	GREATER LA	Vital (LA Family Housing)	70	25.7	11.4	4.3	58.6
22	GREATER LA	Weingart Veterans Program GPD/PDO	334	20.1	7.8	6.9	65.3
22	LONG BEACH	Villages at Cabrillo	365	24.7	40.5	1.4	33.4
22	SAN DIEGO	Founders Program	13	76.9	0.0	0.0	23.1
22	SAN DIEGO	Interfaith Community Services	42	16.7	21.4	0.0	61.9
22	SAN DIEGO	New Resolve	43	25.6	32.6	4.7	37.2
22	SAN DIEGO	Veterans Bridge	15	73.3	6.7	0.0	20.0
22	SAN DIEGO	Veteran's Bridge Women's Program	5	40.0	0.0	0.0	60.0
22	SAN DIEGO	VVSD PDO	104	43.3	32.7	1.9	22.1
22	SAN DIEGO	Welcome Home Family Program	8	75.0	0.0	0.0	25.0
22	SO NEVADA HCS	United Veterans Initiative	5	40.0	20.0	0.0	40.0
	ALL SITES		8,439	25.9	25.6	5.3	43.2
	SITE AVERAGE		75	34.8	20.5	6.6	38.2
	SITE STD. DEV.		105	22.3	17.8	12.6	20.6

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
1	BOSTON	Vets Hospice Homestead	11	0.0	0.0	0.0	0.0	54.5	45.5
1	NORTHAMPTON	Trans Vet I bldg 6	337	16.3	5.3	19.3	35.0	17.5	6.5
1	NORTHAMPTON	Trans Vet II bldg 26	102	35.3	5.9	13.7	19.6	15.7	9.8
1	PROVIDENCE	Nickerson-Gateway to Independence	41	26.8	9.8	2.4	17.1	36.6	7.3
1	PROVIDENCE	Northern Rhode Island Community Services	6	16.7	16.7	0.0	50.0	16.7	0.0
1	WEST HAVEN	Spooner House	30	3.3	6.7	50.0	23.3	16.7	0.0
2	ALBANY	Turner House	8	0.0	25.0	0.0	25.0	25.0	25.0
2	CANANDAIGUA	Richards House	37	13.5	0.0	0.0	78.4	2.7	5.4
3	EAST ORANGE	Gospel Services Benevolent Society	64	21.9	0.0	0.0	43.8	31.3	3.1
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	51	88.2	2.0	2.0	5.9	0.0	2.0
4	PHILADELPHIA	Veterans Haven	62	38.7	12.9	4.8	32.3	1.6	9.7
4	PITTSBURGH	Bill's House and Tour of Duty	9	55.6	11.1	11.1	11.1	0.0	11.1
4	PITTSBURGH	VVLP	46	37.0	8.7	0.0	15.2	28.3	10.9
4	WILKES-BARRE	Catholic Social Services, Inc	18	55.6	5.6	0.0	33.3	5.6	0.0
5	BALTIMORE	McVets	48	39.6	22.9	8.3	6.3	18.8	4.2
5	MARTINSBURG	Potomac Highlands	32	50.0	6.3	0.0	21.9	18.8	3.1
5	PERRY POINT	Home of the Brave	59	71.2	6.8	3.4	0.0	15.3	3.4
5	WASHINGTON DC	Southeast Veterans Service Center	63	27.0	17.5	14.3	19.0	22.2	0.0
6	HAMPTON	Salvation Army Transitional Housing Program	276	40.2	7.6	0.7	26.1	19.9	5.4
6	RICHMOND	Veterans Transitional Program	27	48.1	7.4	0.0	22.2	22.2	0.0
6	SALISBURY	Caring Services Inc (Housing)	25	40.0	20.0	4.0	16.0	20.0	0.0
6	SALISBURY	The Servant Center	10	0.0	0.0	0.0	10.0	90.0	0.0
7	ATLANTA	Harris House or VORC	25	72.0	4.0	0.0	16.0	4.0	4.0
7	ATLANTA	IMR Inc.- New Start	9	88.9	0.0	11.1	0.0	0.0	0.0
7	CHARLESTON	Good Neighbor Center	90	7.8	26.7	0.0	44.4	21.1	0.0
7	COLUMBIA SC	Alston Wilkes Veterans Home	18	66.7	11.1	11.1	5.6	0.0	5.6
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	14	35.7	0.0	0.0	21.4	0.0	42.9
8	MIAMI	HAC	19	21.1	10.5	0.0	52.6	15.8	0.0
8	MIAMI	Key West Project	22	22.7	9.1	0.0	36.4	18.2	13.6
8	MIAMI	VOA Miami Project Housing	23	17.4	4.3	4.3	4.3	69.6	0.0
8	TAMPA	Brevard Transitional Housing	67	17.9	41.8	6.0	19.4	11.9	3.0
8	TAMPA	THAP-Vets Village	22	59.1	4.5	4.5	9.1	18.2	4.5

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
9	LOUISVILLE	Genesis House	117	21.4	6.0	0.0	61.5	11.1	0.0
9	LOUISVILLE	St. Vincent De Paul Society	17	5.9	5.9	0.0	0.0	82.4	5.9
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	54	11.1	11.1	0.0	25.9	50.0	1.9
9	MEMPHIS	Barron Heights Transitional Center	130	19.2	22.3	0.8	33.8	23.1	0.8
9	MEMPHIS	Cocaine Alcohol Awareness Program	180	21.7	20.6	0.6	42.2	12.8	2.2
9	MOUNTAIN HOME	Fairview Housing Management Corporation	38	23.7	13.2	2.6	23.7	36.8	0.0
9	MOUNTAIN HOME	Steps House, Inc.	12	66.7	0.0	0.0	0.0	33.3	0.0
9	NASHVILLE	Buffalo Valley Inc.	16	68.8	0.0	0.0	31.3	0.0	0.0
10	CINCINNATI	Moses House	12	50.0	8.3	8.3	25.0	8.3	0.0
10	CLEVELAND	Cross Roads	42	26.2	4.8	0.0	42.9	14.3	11.9
10	CLEVELAND	Moses House	1	0.0	100.0	0.0	0.0	0.0	0.0
11	BATTLE CREEK	VOA Lansing GPDH	12	41.7	0.0	0.0	16.7	16.7	25.0
11	INDIANAPOLIS	Far From Home - Hoosier	14	42.9	14.3	14.3	0.0	14.3	14.3
11	N. INDIANA	Stepping Stones for Veterans, Inc.	87	29.9	10.3	2.3	35.6	21.8	0.0
11	TOLEDO	Home Zone	9	11.1	11.1	0.0	22.2	44.4	11.1
12	HINES	Inner Voice	9	11.1	11.1	11.1	44.4	22.2	0.0
12	MADISON	Vets Assistance Program	66	19.7	10.6	1.5	37.9	24.2	6.1
12	MILWAUKEE	Armitage House	12	16.7	25.0	0.0	33.3	25.0	0.0
12	MILWAUKEE	Guest House of Milwaukee	89	9.0	13.5	1.1	66.3	4.5	5.6
12	MILWAUKEE	NABV	17	52.9	5.9	0.0	41.2	0.0	0.0
12	MILWAUKEE	Vets Place Central	297	24.2	4.4	1.7	51.9	16.8	0.7
12	MILWAUKEE	Vet's Place Southern Center	61	37.7	14.8	3.3	39.3	3.3	1.6
12	TOMAH	Veterans Assistance Center	176	18.2	0.6	8.5	25.0	44.9	2.8
13	FT. MEADE	Cornerstone Rescue Mission	110	12.7	18.2	0.0	41.8	23.6	3.6
13	FT. MEADE	Warriors Refuge	19	5.3	5.3	21.1	36.8	31.6	0.0
14	OMAHA	Catholic Charities Campus of Hope	105	20.0	1.9	1.0	47.6	25.7	3.8

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
16	HOUSTON	DeGeorge SRO Project for Veterans	91	34.1	5.5	4.4	28.6	23.1	4.4
16	JACKSON	I.S.I.A.H. Project	99	25.3	15.2	7.1	26.3	20.2	6.1
16	NEW ORLEANS	Gateway Foundation Inc	33	36.4	3.0	3.0	18.2	39.4	0.0
16	NEW ORLEANS	Substance AbuseService Program	75	17.3	2.7	0.0	50.7	29.3	0.0
16	NEW ORLEANS	Unity for the Homeless	40	25.0	2.5	0.0	17.5	52.5	2.5
16	OKLAHOMA CITY	Creekside	5	0.0	0.0	20.0	20.0	60.0	0.0
16	OKLAHOMA CITY	Mason Park	13	0.0	7.7	15.4	38.5	30.8	7.7
16	SHREVEPORT	Ben's House	5	40.0	0.0	0.0	40.0	20.0	0.0
16	SHREVEPORT	Step-Up	96	36.5	11.5	4.2	39.6	7.3	1.0
17	CENT. TEXAS HCS	CPHV	27	33.3	7.4	7.4	25.9	22.2	3.7
17	DALLAS	Presbyterian Night Shelter	60	25.0	6.7	5.0	51.7	10.0	1.7
18	NEW MEXICO HCS	RS&VP	52	1.9	0.0	3.8	57.7	34.6	1.9
18	PHOENIX	ABC	305	29.2	9.5	0.3	33.8	26.6	0.7
18	TUCSON	Esperanza En Escalante	18	0.0	0.0	0.0	0.0	94.4	5.6
19	DENVER	Alston Wilkes Veterans Home	1	100.0	0.0	0.0	0.0	0.0	0.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	13	38.5	30.8	0.0	15.4	15.4	0.0
19	SALT LAKE CITY	PDO	11	36.4	27.3	9.1	18.2	9.1	0.0
19	SALT LAKE CITY	Sundown Apartments	15	0.0	33.3	0.0	66.7	0.0	0.0
19	SHERIDAN	VOA Sheridan	71	11.3	5.6	1.4	23.9	57.7	0.0
20	PORTLAND	TPI/Clark Center	12	16.7	25.0	33.3	16.7	8.3	0.0
20	SEATTLE	PDO	20	10.0	10.0	25.0	5.0	50.0	0.0
20	WALLA WALLA	C.O.R.D.	33	36.4	15.2	6.1	18.2	18.2	6.1
20	WALLA WALLA	Central Washington Comprehensive Mental Health	5	40.0	0.0	0.0	40.0	20.0	0.0
21	CENTRAL CA HCS	Town House Campus	147	14.3	7.5	4.1	39.5	34.0	0.7
21	NORTHERN CA HCS	Operation Dignity	136	8.1	8.8	1.5	40.4	41.2	0.0
21	NORTHERN CA HCS	Sacramento Service Center	32	56.3	12.5	3.1	25.0	3.1	0.0
21	PALO ALTO	Clara Mateo Alliance	110	34.5	2.7	0.9	35.5	22.7	3.6
21	PALO ALTO	Homeles Veterans Emergency Housing	146	4.8	2.7	22.6	59.6	7.5	2.7
21	SAN FRANCISCO	Harbor Lights	248	0.4	0.0	9.3	62.1	20.6	7.7
21	SAN FRANCISCO	New Beginnings Center	43	51.2	7.0	0.0	14.0	27.9	0.0
21	SAN FRANCISCO	Swords to Plowshares	29	17.2	10.3	17.2	6.9	48.3	0.0
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	35.3	5.9	5.9	5.9	23.5	23.5

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
22	GREATER LA	Ballington Plaza	36	19.4	0.0	11.1	41.7	27.8	0.0
22	GREATER LA	Father's Program	124	66.1	4.8	0.8	28.2	0.0	0.0
22	GREATER LA	Harbor Lights Program (LA)	33	0.0	0.0	9.1	90.9	0.0	0.0
22	GREATER LA	Harbor Lights Program, L.A.	143	7.0	8.4	9.8	71.3	3.5	0.0
22	GREATER LA	High Barriers Program	44	31.8	6.8	4.5	29.5	25.0	2.3
22	GREATER LA	Mary Lind Foundation	65	26.2	3.1	6.2	46.2	10.8	7.7
22	GREATER LA	Move (LA Family Housing)	45	26.7	13.3	2.2	33.3	20.0	4.4
22	GREATER LA	New Directions	596	14.3	0.2	0.0	70.3	15.3	0.0
22	GREATER LA	Panama Hotel	37	2.7	0.0	0.0	62.2	21.6	13.5
22	GREATER LA	The Haven	484	10.7	6.2	2.9	72.7	6.4	1.0
22	GREATER LA	Veterans in Progress	450	52.0	5.8	3.1	35.1	3.1	0.9
22	GREATER LA	Vital (LA Family Housing)	70	35.7	7.1	2.9	38.6	10.0	5.7
22	GREATER LA	Weingart Veterans Program GPD/PDO	334	13.5	6.3	0.9	55.7	23.4	0.3
22	LONG BEACH	Villages at Cabrillo	365	47.7	5.2	1.9	17.5	13.4	14.2
22	SAN DIEGO	Founders Program	13	46.2	7.7	0.0	15.4	30.8	0.0
22	SAN DIEGO	Interfaith Community Services	42	47.6	2.4	2.4	33.3	4.8	9.5
22	SAN DIEGO	New Resolve	43	11.6	14.0	18.6	23.3	27.9	4.7
22	SAN DIEGO	Veterans Bridge	15	33.3	13.3	0.0	6.7	46.7	0.0
22	SAN DIEGO	Veteran's Bridge Women's Program	5	40.0	20.0	20.0	0.0	0.0	20.0
22	SAN DIEGO	VVSD PDO	104	57.7	2.9	1.0	36.5	1.9	0.0
22	SAN DIEGO	Welcome Home Family Program	8	75.0	0.0	0.0	12.5	0.0	12.5
22	SO NEVADA HCS	United Veterans Initiative	5	20.0	20.0	0.0	40.0	20.0	0.0
	ALL SITES		8,442	25.9	7.3	4.2	40.8	18.4	3.3
	SITE AVERAGE		75	29.5	9.6	5.0	29.9	21.6	4.5
	SITE STD. DEV.		105	21.8	11.9	7.8	19.8	18.9	7.6

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Alcohol Problems			Drug Problems			Mental Health Problems		
				Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
1	BOSTON	Vets Hospice Homestead	12	50.0	33.3	33.3	16.7	0.0	0.0	16.7	0.0	50.0
1	NORTHAMPTON	Trans Vet II bldg 26	102	86.3	60.2	44.3	56.4	57.9	43.9	50.0	39.2	52.9
1	NORTHAMPTON	Trans Vet I bldg 6	338	87.0	49.0	58.8	49.4	52.1	59.9	55.0	33.9	63.4
1	PROVIDENCE	Nickerson-Gateway to Independence	41	82.9	26.5	100.0	46.3	5.3	100.0	68.3	17.9	96.4
1	PROVIDENCE	Northern Rhode Island Community Services	6	83.3	80.0	60.0	83.3	60.0	60.0	50.0	100.0	100.0
1	WEST HAVEN	Spooner House	30	63.3	42.1	100.0	43.3	30.8	100.0	86.7	53.8	100.0
2	ALBANY	Turner House	8	87.5	28.6	57.1	37.5	33.3	33.3	62.5	60.0	60.0
2	CANANDAIGUA	Richards House	37	97.3	30.6	91.7	86.5	28.1	96.9	35.1	30.8	92.3
3	EAST ORANGE	Gospel Services Benevolent Society	64	31.3	5.0	65.0	71.9	15.2	80.4	23.4	6.7	73.3
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	51	62.7	68.8	96.9	68.6	60.0	94.3	2.0	100.0	100.0
4	PHILADELPHIA	Veterans Haven	62	71.0	52.3	59.1	66.1	51.2	61.0	30.6	47.4	63.2
4	PITTSBURGH	Bill's House and Tour of Duty	9	66.7	66.7	100.0	88.9	75.0	100.0	33.3	33.3	100.0
4	PITTSBURGH	VVLP	46	73.9	55.9	76.5	63.0	48.3	65.5	23.9	45.5	63.6
4	WILKES-BARRE	Catholic Social Services, Inc	18	61.1	63.6	45.5	27.8	60.0	40.0	22.2	75.0	50.0
5	BALTIMORE	McVets	48	97.9	100.0	100.0	89.6	100.0	100.0	47.9	100.0	100.0
5	MARTINSBURG	Potomac Highlands	32	93.8	60.0	80.0	84.4	55.6	85.2	71.9	52.2	87.0
5	PERRY POINT	Home of the Brave	59	98.3	91.4	100.0	86.4	90.2	100.0	100.0	89.8	100.0
5	WASHINGTON DC	Southeast Veterans Service Center	63	54.0	29.4	82.4	63.5	22.5	80.0	19.0	16.7	75.0
6	HAMPTON	Salvation Army Transitional Housing Program	276	67.0	68.6	98.9	72.1	57.8	98.5	61.6	67.6	97.1
6	RICHMOND	Veterans Transitional Program	27	63.0	29.4	58.8	81.5	40.9	68.2	37.0	30.0	80.0
6	SALISBURY	The Servant Center	10	80.0	75.0	87.5	50.0	60.0	80.0	90.0	33.3	100.0
6	SALISBURY	Caring Services Inc (Housing)	25	100.0	72.0	100.0	84.0	71.4	100.0	56.0	50.0	100.0
7	ATLANTA	Harris House or VORC	25	48.0	75.0	66.7	48.0	75.0	66.7	4.0	100.0	100.0
7	ATLANTA	IMR Inc.- New Start	9	100.0	55.6	77.8	100.0	66.7	77.8	0.0		
7	CHARLESTON	Good Neighbor Center	90	82.2	8.1	2.7	72.2	6.2	4.6	67.8	3.3	1.6
7	COLUMBIA SC	Alston Wilkes Veterans Home	18	22.2	25.0	50.0	33.3	33.3	50.0	22.2	50.0	100.0

VISN	Site Name	Program Name	Discharges N	Alcohol Problems			Drug Problems			Mental Health Problems		
				Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx
				%	%	%	%	%	%	%	%	%
8	GAINESVILLE	(VSDTH) Vets Service Div. Trans. Housing	14	7.1	0.0	0.0	21.4	33.3	33.3	28.6	75.0	25.0
8	MIAMI	HAC	19	52.6	0.0	60.0	26.3	0.0	60.0	47.4	0.0	44.4
8	MIAMI	VOA Miami Project Housing	23	91.3	42.9	76.2	91.3	38.1	76.2	82.6	47.4	73.7
8	MIAMI	Key West Project	22	77.3	35.3	76.5	27.3	33.3	66.7	27.3	50.0	100.0
8	TAMPA	THAP-Vets Village	22	90.9	90.0	100.0	54.5	91.7	100.0	22.7	100.0	100.0
8	TAMPA	Brevard Transitional Housing	67	91.0	42.6	78.7	65.7	43.2	65.9	67.2	64.4	86.7
9	LOUISVILLE	Genesis House	117	99.1	72.4	92.2	90.6	71.7	91.5	23.9	60.7	92.9
9	LOUISVILLE	St. Vincent De Paul Society	17	70.6	8.3	25.0	29.4	20.0	20.0	35.3	50.0	100.0
9	MEMPHIS	Barron Heights Transitional Center	130	70.8	31.5	92.4	80.8	30.5	92.4	53.1	21.7	95.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	180	77.2	78.4	8.6	91.1	81.7	11.6	3.9	57.1	28.6
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	54	87.0	48.9	72.3	79.6	46.5	72.1	66.7	38.9	91.7
9	MOUNTAIN HOME	Fairview Housing Management Corporation	38	86.8	63.6	54.5	52.6	75.0	45.0	57.9	45.5	54.5
9	MOUNTAIN HOME	Steps House, Inc.	12	83.3	70.0	100.0	66.7	87.5	100.0	50.0	50.0	100.0
9	NASHVILLE	Buffalo Valley Inc.	16	87.5	85.7	42.9	81.3	92.3	38.5	6.3	0.0	100.0
10	CINCINNATI	Moses House	12	91.7	81.8	63.6	91.7	90.9	72.7	75.0	100.0	88.9
10	CLEVELAND	Moses House	1	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
10	CLEVELAND	Cross Roads	42	57.1	29.2	75.0	35.7	26.7	86.7	42.9	22.2	77.8
11	BATTLE CREEK	VOA Lansing GPDH	12	75.0	33.3	55.6	83.3	20.0	50.0	25.0	33.3	100.0
11	INDIANAPOLIS	Far From Home - Hoosier	14	92.9	23.1	53.8	64.3	33.3	44.4	7.1	0.0	0.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	86	80.2	27.5	30.4	59.8	25.0	28.8	46.5	27.5	45.0
11	TOLEDO	Home Zone	9	77.8	57.1	85.7	77.8	57.1	85.7	100.0	33.3	88.9
12	HINES	Inner Voice	10	90.0	55.6	77.8	100.0	60.0	70.0	50.0	40.0	100.0
12	MADISON	Vets Assistance Program	66	86.4	61.4	77.2	42.4	50.0	71.4	80.3	60.4	77.4
12	MILWAUKEE	Vets Place Central	297	84.5	36.3	48.8	84.8	37.7	48.8	12.1	27.8	52.8
12	MILWAUKEE	Vet's Place Southern Center	61	82.0	50.0	48.0	68.9	40.5	42.9	34.4	33.3	57.1
12	MILWAUKEE	Armitage House	12	41.7	60.0	80.0	8.3	0.0	100.0	50.0	50.0	100.0
12	MILWAUKEE	Guest House of Milwaukee	89	41.6	5.4	56.8	48.3	7.0	60.5	27.0	8.3	87.5
12	MILWAUKEE	NABV	17	88.2	26.7	53.3	52.9	11.1	55.6	17.6	0.0	33.3
12	TOMAH	Veterans Assistance Center	176	81.8	65.3	79.2	36.9	53.8	72.3	72.2	69.3	87.4
13	FT. MEADE	Cornerstone Rescue Mission	110	40.9	22.2	31.1	3.7	25.0	25.0	10.1	36.4	81.8
13	FT. MEADE	Warriors Refuge	19	89.5	100.0	52.9	10.5	100.0	50.0	31.6	66.7	100.0
14	OMAHA	Catholic Charities Campus of Hope	105	94.3	93.9	91.9	51.4	96.3	96.3	39.0	87.8	92.7

VISN	Site Name	Program Name	Discharges N	Alcohol Problems			Drug Problems			Mental Health Problems		
				Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx
				%	%	%	%	%	%	%	%	%
16	HOUSTON	DeGeorge SRO Project for Veterans	91	39.6	27.8	52.8	53.8	32.7	65.3	28.6	15.4	88.5
16	JACKSON	I.S.I.A.H. Project	100	84.0	67.9	47.6	70.0	62.9	45.7	21.0	23.8	71.4
16	NEW ORLEANS	Substance AbuseService Program	75	96.0	95.8	16.7	96.0	95.8	16.7	94.7	28.2	14.1
16	NEW ORLEANS	Gateway Foundation Inc	33	78.8	57.7	73.1	63.6	85.7	90.5	45.5	80.0	93.3
16	NEW ORLEANS	Unity for the Homeless	40	82.5	60.6	81.8	57.5	56.5	87.0	47.5	47.4	89.5
16	OKLAHOMA CITY	Creekside	5	60.0	66.7	100.0	60.0	66.7	100.0	100.0	40.0	100.0
16	OKLAHOMA CITY	Mason Park	13	23.1	0.0	0.0	23.1	0.0	0.0	100.0	0.0	69.2
16	SHREVEPORT	Step-Up	96	75.0	34.7	65.3	60.4	31.0	65.5	35.4	23.5	82.4
16	SHREVEPORT	Ben's House	5	100.0	20.0	40.0	80.0	25.0	50.0	40.0	0.0	50.0
17	CENT. TEXAS HCS	CPHV	27	59.3	62.5	100.0	66.7	55.6	83.3	29.6	37.5	87.5
17	DALLAS	Presbyterian Night Shelter	60	80.0	27.1	75.0	65.0	33.3	79.5	45.0	29.6	81.5
18	NEW MEXICO HCS	RS&VP	52	82.7	23.3	74.4	75.0	12.8	76.9	48.1	16.0	92.0
18	PHOENIX	ABC	305	58.0	5.1	52.0	41.3	7.1	51.6	39.3	5.0	63.3
18	TUCSON	Esperanza En Escalante	18	33.3	16.7	50.0	16.7	33.3	33.3	66.7	16.7	83.3
19	DENVER	Alston Wilkes Veterans Home	1	100.0	100.0	100.0	100.0	100.0	100.0	100.0	0.0	100.0
19	SALT LAKE CITY	Sundown Apartments	15	93.3	21.4	78.6	46.7	14.3	71.4	6.7	0.0	100.0
19	SALT LAKE CITY	PDO	11	72.7	50.0	75.0	36.4	50.0	100.0	9.1	0.0	0.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	13	53.8	57.1	71.4	7.7	100.0	100.0	23.1	100.0	66.7
19	SHERIDAN	VOA Sheridan	71	60.6	9.3	20.9	8.5	0.0	16.7	59.2	7.1	31.0
20	PORTLAND	TPI/Clark Center	12	66.7	87.5	87.5	50.0	66.7	100.0	50.0	83.3	83.3
20	SEATTLE	PDO	20	90.0	72.2	83.3	70.0	85.7	85.7	90.0	72.2	83.3
20	WALLA WALLA	C.O.R.D.	33	87.9	69.0	62.1	51.5	70.6	70.6	45.5	53.3	80.0
20	WALLA WALLA	Central Washington Comprehensive Mental Health	5	100.0	40.0	80.0	60.0	33.3	100.0	60.0	0.0	33.3
21	CENTRAL CA HCS	Town House Campus	147	55.1	14.8	92.6	57.1	19.0	88.1	44.9	18.2	86.4
21	NORTHERN CA HCS	Operation Dignity	136	34.6	57.4	97.9	52.2	70.4	97.2	45.6	61.3	100.0
21	NORTHERN CA HCS	Sacramento Service Center	32	43.8	42.9	92.9	43.8	57.1	92.9	34.4	54.5	100.0
21	PALO ALTO	Homeles Veterans Emergency Housing	145	78.6	50.9	90.4	73.8	52.3	93.5	12.4	44.4	94.4
21	PALO ALTO	Clara Mateo Alliance	110	60.9	14.9	79.1	51.8	14.0	80.7	33.6	8.1	89.2
21	SAN FRANCISCO	New Beginnings Center	43	81.4	51.4	60.0	58.1	56.0	56.0	27.9	50.0	75.0
21	SAN FRANCISCO	Harbor Lights	248	90.3	69.2	60.7	83.9	69.2	61.5	45.6	56.6	68.1
21	SAN FRANCISCO	Swords to Plowshares	29	96.6	64.3	82.1	79.3	47.8	82.6	79.3	56.5	82.6
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	64.7	54.5	100.0	29.4	20.0	100.0	64.7	36.4	81.8

VISN	Site Name	Program Name	Discharges N	Alcohol Problems			Drug Problems			Mental Health Problems		
				Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx	Problem At Admit	Improve At Discharge	Follow Up Tx
				%	%	%	%	%	%	%	%	%
22	GREATER LA	Panama Hotel	37	45.9	0.0	5.9	51.4	0.0	15.8	24.3	11.1	66.7
22	GREATER LA	Harbor Lights Program (LA)	33	100.0	15.2	24.2	97.0	15.6	25.0	0.0		
22	GREATER LA	Move (LA Family Housing)	45	11.1	0.0	80.0	2.2	0.0	100.0	20.0	22.2	100.0
22	GREATER LA	Harbor Lights Program, L.A.	143	98.6	51.1	47.5	97.2	51.1	47.5	9.1	46.2	38.5
22	GREATER LA	Mary Lind Foundation	65	100.0	52.3	60.0	100.0	50.8	61.5	72.3	53.2	63.8
22	GREATER LA	High Barriers Program	44	59.1	53.8	42.3	56.8	48.0	48.0	36.4	18.8	81.3
22	GREATER LA	Father's Program	124	73.4	38.5	63.7	75.0	39.8	65.6	4.0	0.0	40.0
22	GREATER LA	Weingart Veterans Program GPD/PDO	334	44.9	13.3	24.7	51.5	8.1	30.2	39.2	2.3	82.4
22	GREATER LA	Vital (LA Family Housing)	70	17.1	33.3	75.0	8.6	33.3	80.0	18.6	23.1	100.0
22	GREATER LA	New Directions	596	98.7	14.6	54.9	98.7	14.6	55.1	2.9	5.9	94.1
22	GREATER LA	Veterans in Progress	450	60.9	48.5	25.2	59.1	42.9	28.6	18.7	23.8	75.0
22	GREATER LA	The Haven	485	92.4	77.5	80.6	88.2	76.4	80.6	30.9	57.3	78.7
22	GREATER LA	Ballington Plaza	36	77.8	57.1	100.0	75.0	59.3	100.0	47.2	35.3	100.0
22	LONG BEACH	Villages at Cabrillo	365	80.8	67.8	74.2	65.5	67.4	76.2	45.5	65.7	77.7
22	SAN DIEGO	Veterans Bridge	15	6.7	0.0	0.0	20.0	66.7	100.0	26.7	50.0	50.0
22	SAN DIEGO	VVSD PDO	104	98.1	91.2	82.4	98.1	88.2	80.4	21.2	68.2	68.2
22	SAN DIEGO	Veteran's Bridge Women's Program	5	0.0			0.0			60.0	66.7	66.7
22	SAN DIEGO	Welcome Home Family Program	8	87.5	57.1	71.4	87.5	71.4	71.4	37.5	0.0	66.7
22	SAN DIEGO	Interfaith Community Services	42	35.7	0.0	53.3	23.8	20.0	60.0	7.1	33.3	100.0
22	SAN DIEGO	Founders Program	13	100.0	84.6	84.6	100.0	84.6	84.6	30.8	100.0	100.0
22	SAN DIEGO	New Resolve	43	81.4	68.6	82.9	86.0	64.9	83.8	55.8	29.2	87.5
22	SO NEVADA HCS	United Veterans Initiative	5	20.0	0.0	100.0	0.0			40.0	0.0	100.0
	ALL SITES		8,445	74.8	48.9	63.2	66.1	47.6	63.7	35.7	41.6	76.1
	SITE AVERAGE		75	71.9	47.5	66.8	59.7	47.9	68.3	42.4	40.6	77.5
	SITE STD. DEV.		105	24.5	27.6	26.4	27.0	28.3	26.9	26.1	29.3	24.5

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CHAPTER 7

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the \$10 million in expansion funds in FY 93 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There were 24¹ such programs in operation during FY 2001.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs that is not intended to be a permanent residence). Some program sites combine both types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter Plus Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 8).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus, SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

¹ VACO initially funded 26 programs. In FY 2000, Bedford was added to the evaluation because they took over case management of some of the veterans who were originally admitted to Boston's Supported Housing program. In FY 2001, three programs discontinued participation in the Supported Housing evaluation (Anchorage, Milwaukee and Tomah). Milwaukee and Tomah's data continue to be reported in the Grant and Per Diem section of this report.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. For the purposes of this monitoring system, work of SH clinicians during the phase of referral and placement is captured in advance of formal admission through the use of a “pre-residential” program entry date. (This procedure was implemented in FY 96). Clinicians in the SH program complete a progress report six months after each veteran’s admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 7-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2001, 1,339 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is somewhat fewer than the 1,663 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 7-1). Overall, 34 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Patient Characteristics

Table 7-2 presents data on demographic characteristics of veterans in SH over the period FY 99 to FY 2001. The mean age of veterans in the program is 47 years. Most veterans in the program (97 percent) are men. About half are African American, and most are either divorced (43 percent) or were never married (35 percent).

In the three years prior to contact with the HCHV program, about 25 percent of the veterans were usually working full-time, and about the same percentage were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only four. The most typical income of SH veterans at the time of intake was under \$500 per month. About 39 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 7-3, veterans in the SH program have serious clinical problems. The majority (72 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this

group: 43 percent were assigned a serious diagnosis. Overall, 85 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Almost one-third were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 7-4. The majority were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 37 percent had been homeless for over six months at the time of intake. Over half of the veterans in the program are encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn. Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 7-5 summarizes several process indicators for veterans who reached completed their first six months in SH during FY 2001; there were 305 veterans in this group. There is a substantial reliance on transitional housing for these new cases; After six months in the program, about 29 percent of these veterans had been placed into permanent housing. Over half of these active cases were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was \$232 per month, and 46 percent benefited from some type of rent subsidy. There has been a substantial increase in the percentage of veterans who receive Section 8 rental assistance. On average, veterans receive about \$1,000 per month from combined work and other income.

Terminated Cases

Comparable information reported at discharge is reported by site in Tables 7-6 through 7-8. About 33 percent of these veterans are in permanent housing at time of discharge, with about 59 percent housed in special programs for veterans. A slightly lower percentage of terminated cases as active cases receive rental subsidies (42 percent vs. 46 percent). The average rent paid in this group of terminated cases is about the same as that paid by active cases (\$236 vs. \$232). About 42 percent of veterans report full time employment at time of discharge from the program.

G. Treatment Outcomes

Ratings of clinical improvement are shown for the group of active cases in Table 7-5 and for those discharged from the program in Table 7-9. Clinical change was rated from 1 (substantial deterioration) to 5 (substantial improvement) for those who exhibited the problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and mental health problems are 4.1, 4.1 and 3.7 respectively. Improvement scores on the three problems areas for terminated cases is 3.5, 3.4 and 3.4, underscoring the influence of “short stayers” in this group.

Table 7-10 shows that the average length of stay in supported housing is over a year (484 days); however, this average is skewed by a small number of sites that have exceptionally long average stays (e.g., over three years 850 days in Boston, and over 1,700 days in Bronx). These programs place veterans exclusively in permanent housing and emphasize long-term case management. The median length of stay in SH (not shown in Table 7-10) is 253 days. About half of terminations (52 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 31 percent of the cases), it is generally for substance use rule violations.

Over half (57 percent) of veterans in SH are housed at time of termination from the program. About 27 percent are discharged to a homeless or unknown status. These housing outcomes have remained fairly steady over the last three years².

H. Summary

As indicated by intake characteristics, the SH program continues to contact the appropriate target population. The performance of the program remains steady on virtually all outcome measures. Like most programs for homeless individuals, the program has a high percentage of clients who leave without consultation or because of rule violations, and this may limit success on outcomes. The SH program continues to be an important resource for long-term case management for homeless veterans.

² Relative to FY 2000, the percentage of veterans housed in FY 2001 is higher and the percentage of veterans with unknown housing status is lower; this is partly attributable to Milwaukee and Tomah dropping out of the SH evaluation. These programs together discharged over 300 veterans per year with below average housing percentages and above average unknown status percentages.

TABLE 7-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE	VETERANS TREATED / FTEE
1	BEDFORD	54	53	1,139	21.5	1.0	1,139.0	53.0
1	BOSTON	33	17	184	10.8	1.0	184.0	17.0
1	PROVIDENCE	68	59	5,403	91.6	1.8	3,087.4	33.7
1	WEST HAVEN	61	61	2,184	35.8	1.0	2,184.0	61.0
2	ALBANY	22	22	193	8.8	0.6	321.7	36.7
2	BUFFALO	35	33	348	10.5	2.0	174.0	16.5
3	BRONX	34	24	335	14.0	1.5	223.3	16.0
3	EAST ORANGE	63	52	137	2.6	1.5	91.3 *	34.7
3	LYONS	37	22	171	7.8	2.0	85.5 *	11.0 *
4	COATESVILLE	48	30	409	13.6	3.0	136.3	10.0 *
4	PITTSBURGH	23	22	641	29.1	2.0	320.5	11.0 *
4	WILKES-BARRE	49	32	156	4.9	1.1	141.8	29.1
8	TAMPA	35	30	155	5.2	1.0	155.0	30.0
11	BATTLE CREEK	120	92	1,799	19.6	1.5	1,199.3	61.3
11	INDIANAPOLIS	60	54	271	5.0	1.4	193.6	38.6
12	CHICAGO WS	40	40	541	13.5	1.0	541.0	40.0
12	HINES	50	22	233	10.6	2.0	116.5	11.0 *
15	KANSAS CITY	12	10	116	11.6	2.0	58.0 *	5.0 *
16	HOUSTON	135	103	2,046	19.9	1.0	2,046.0	103.0
16	LITTLE ROCK	108	96	1,391	14.5	1.3	1,112.8	76.8
18	TUCSON	1	1	2	2.0	1.0	2.0 *	1.0 *
20	PORTLAND	73	69	995	14.4	2.0	497.5	34.5
20	SEATTLE	31	21	74	3.5	1.0	74.0 *	21.0
22	GREATER LOS ANGELES	471	374	1,147	3.1	5.5	208.5	68.0
	ALL SITES	1,663	1,339	20,070	15.0	39.1	513.3	34.2
	SITE AVERAGE	69	56	836	15.6	1.6	247.2	33.8
	SITE STD. DEV.	91	73	1,171	18.2	1.0	136.4	20.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY.

AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 100 OR > 1000 VETERANS/FTEE AND SITES WITH < 10 OR > 100 VISITS/FTEE.

SITES WITH NO STOP CODES ENTERED IN FY00 ARE NOT INCLUDED.

TABLE 7-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM
VETERANS AT INTAKE, FY 99-01

	FY 99 %	FY 00 %	FY 01 %
	(N=1,905)	(N=1,960)	(N=1,663)
GENDER			
Male	95.8	95.9	96.6
Female	4.2	4.1	3.4
AGE			
Mean	45.8	46.3	47.2
RACE/ETHNICITY			
White, non-Hisp.	46.2	46.2	42.0
African-American	47.4	47.4	51.6
Hispanic	4.8	4.3	5.0
Other	1.7	2.0	1.4
MARITAL STATUS			
Never married	35.1	35.2	35.3
Married/Remar.	3.2	3.7	3.1
Divorced	44.7	44.7	43.0
Separated	13.5	12.7	15.6
Widowed	3.6	3.6	3.0
EMPLOY. LAST 3 YRS			
Full-time	30.8	28.9	25.5
Part-time-Irreg.	30.2	31.6	25.9
Unemployed	21.3	21.8	30.3
Disabled/Retired	16.4	16.4	17.0
Student/Service	1.1	1.1	1.1
WORK DAYS, LAST 30 DAYS			
Mean	4.1	4.0	4.0
EARNED/REC., LAST 30 DAYS			
\$0	31.8	35.0	37.9
\$1-\$499	36.9	34.9	31.6
\$500+	31.2	30.1	30.4
PUBLIC SUPPORT	40.4	37.5	39.1

TABLE 7-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	Site Name	Serious Medical Problem %	Any Substance Abuse Dx %	Serious Psyc Dx %	Any Psyc. Or Sub. Abuse Dx %	Dual Dx %
1	BEDFORD	50.0	68.8	75.0	93.8	50.0
1	BOSTON	67.7	51.6	67.7	80.6 *	38.7
1	PROVIDENCE	44.8	80.6	67.2	92.5	55.2
1	WEST HAVEN	55.3	63.8	80.9	97.9	46.8
2	ALBANY	36.4	90.9	50.0	95.5	45.5
2	BUFFALO	69.4	80.6	47.2	88.9	38.9
3	BRONX	17.6	55.9	23.5	67.6 *	11.8
3	EAST ORANGE	47.1	80.8	23.1	84.6	19.2
3	LYONS	31.6	100.0	42.1	100.0	42.1
4	PITTSBURGH	28.6	90.5	52.4	95.2	47.6
4	WILKES-BARRE	68.8	83.3	66.7	93.8	56.3
8	TAMPA	64.3	78.6	67.9	96.4	50.0
11	BATTLE CREEK	51.8	75.7	45.0	83.8	36.9
11	INDIANAPOLIS	71.9	80.7	31.6	84.2	28.1
12	CHICAGO WS	38.5	74.4	56.4	100.0	30.8
12	HINES	66.0	83.0	59.6	91.5	51.1
15	KANSAS CITY	41.7	91.7	41.7	100.0	33.3
16	HOUSTON	62.6	67.7	42.4	86.9	23.2
16	LITTLE ROCK	67.4	82.6	50.0	95.7	37.0
20	PORTLAND	46.4	53.6	57.1	83.9	26.8
20	SEATTLE	58.6	62.1	69.0	82.8	48.3
22	GREATER LA	27.4	67.2	22.1	74.1 *	15.2
	ALL SITES	46.1	72.2	43.1	84.5	30.8
	SITE AVERAGE	50.6	75.6	51.8	89.5	37.8
	SITE STD. DEV.	15.9	13.0	16.9	8.6	12.9

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 7-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

		How Long Homeless								
VISN	Site Name	Literally Homeless	Not Currently Homeless	< 1 mo.	1 mo.-6 mo.	6-12 mo.	1 yr.-2 yr.	>2 yr.	VA Outreach	
		%	%	%	%	%	%	%	%	
1	BEDFORD	100.0	0.0	43.8	25.0	15.6	3.1	12.5	90.6	
1	BOSTON	87.1	3.2	38.7	29.0	6.5	9.7	12.9	51.6	
1	PROVIDENCE	80.6	1.5	3.0	76.1	10.4	7.5	1.5	77.6	
1	WEST HAVEN	78.7	4.3	14.9	31.9	6.4	17.0	25.5	91.5	
2	ALBANY	63.6	9.1	18.2	45.5	13.6	9.1	4.5	36.4 *	
2	BUFFALO	63.9	2.8	25.0	44.4	13.9	8.3	5.6	66.7	
3	BRONX	50.0	42.4 *	9.1	0.0	3.0	18.2	27.3	94.1	
3	EAST ORANGE	48.1	7.7	19.2	26.9	9.6	26.9	9.6	55.8	
3	LYONS	15.8 *	0.0	10.5	42.1	26.3	5.3	15.8	100.0	
4	PITTSBURGH	19.0 *	0.0	23.8	28.6	9.5	14.3	23.8	33.3 *	
4	WILKES-BARRE	62.5	14.6	27.1	33.3	10.4	6.3	8.3	77.1	
8	TAMPA	64.3	10.7	3.6	57.1	10.7	3.6	14.3	96.4	
11	BATTLE CREEK	62.2	4.5	28.8	44.1	8.1	6.3	8.1	73.0	
11	INDIANAPOLIS	73.7	5.3	14.0	42.1	8.8	7.0	22.8	77.2	
12	CHICAGO WS	89.7	0.0	12.8	35.9	20.5	15.4	15.4	84.6	
12	HINES	42.6	6.4	4.3	23.4	29.8	17.0	19.1	74.5	
15	KANSAS CITY	58.3	8.3	33.3	33.3	8.3	16.7	0.0	0.0 *	
16	HOUSTON	66.7	1.0	17.3	38.8	17.3	7.1	18.4	47.5	
16	LITTLE ROCK	63.0	8.7	19.6	30.4	13.0	4.3	23.9	80.4	
20	PORTLAND	53.6	8.9	16.1	44.6	8.9	10.7	10.7	58.1	
20	SEATTLE	93.1	0.0	17.2	27.6	10.3	6.9	37.9	86.2	
22	GREATER LA	58.5	13.3	14.3	35.1	11.3	11.3	14.5	34.8 *	
	ALL SITES	63.2	8.3	17.3	37.3	12.0	10.5	14.7	59.3	
	SITE AVERAGE	63.4	6.9	18.8	36.2	12.4	10.5	15.1	67.6	
	SITE STD. DEV.	21.1	9.1	10.7	14.4	6.4	6.0	9.2	25.4	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

TABLE 7-5. SELECTIVE CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 2001 (N=305)

<u>TYPE OF HOUSING</u>	<u>%</u>	<u>EMPLOYMENT</u>	<u>%</u>
Permanent Apartment	28.7	Full Time	47.9
Transitional Apartment	71.3	Part Time	7.6
		VI/CWT	23.1
		Unemployed	1.7
		Other**	18.8
<u>SOURCE OF HOUSING</u>	<u>%</u>	<u>INCOME</u>	<u>Mean</u>
Commerical Landlord	21.1	Monthly Work Income	\$751.78
Housing Authority	5.9	Monthly Other Income	\$224.22
Specialized Vets Housing Program*	64.4		
Family/Friend	1.0		
Other	7.6		
<u>OTHER HOUSEHOLD MEMBERS</u>	<u>Mean</u>		
Family	0.1		
Non-Family	0.9		
<u>RENT OF VETERANS AT 6 MONTHS</u>		<u>CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS</u>	
Veterans Average Monthly Rent Paid	\$232.02	<u>% Admitted With Problems</u>	<u>6 Month Imprvmt. Rating Mean</u>
% RECEIVING HOUSING SUBSIDIES	45.9	Alcohol Problems	76.8 4.1
		Drug Problems	69.4 4.1
		Mental Health Problems	49.8 3.7
<u>SOURCE OF HOUSING SUBSIDY</u>	<u>%</u>		
Section 8 %	36.7		
Owned By Housing Authority %	12.2		
Project Based Subsidy %	27.3		
State Subsidy %	0.7		
Other %	23.0		

* Operated in collaboration with VSOs or non-profits
 Sites that discharged fewer than 5 veterans in FY 2001 are not included.

** Includes disabled and retired

TABLE 7-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

VISN	Site Name	Veterans Discharged	Type Housing		Source of Housing					Other Household Members	
			Permanent %	Transi- tional %	Comm. Landlord %	Housing Author. %	Special Vet Hous. Program %	Family/ Friend %	Other %	Family Mean	Non- Family Mean
1	BEDFORD	8	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.1	0.1
1	BOSTON	5	100.0	0.0	80.0	0.0	20.0	0.0	0.0	0.4	0.0
1	PROVIDENCE	43	39.5	60.5	9.3	25.6	0.0	2.3	62.8	0.0	0.0
1	WEST HAVEN	32	15.6	84.4	15.6	0.0	84.4	0.0	0.0	0.0	1.6
2	ALBANY	10	0.0	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0
2	BUFFALO	28	89.3	10.7	67.9	3.6	21.4	7.1	0.0	0.1	0.2
3	BRONX	7	100.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
3	EAST ORANGE	28	75.0	25.0	71.4	0.0	10.7	17.9	0.0	1.4	1.6
3	LYONS	9	22.2	77.8	22.2	0.0	77.8	0.0	0.0	0.0	4.1
4	COATESVILLE	21	81.0	19.0	90.5	0.0	4.8	4.8	0.0	0.6	0.0
4	PITTSBURGH	16	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.1	1.9
4	WILKES-BARRE	11	9.1	90.9	0.0	9.1	90.9	0.0	0.0	0.0	0.0
8	TAMPA	7	100.0	0.0	85.7	0.0	14.3	0.0	0.0	0.0	0.4
11	BATTLE CREEK	53	3.8	96.2	1.9	7.5	73.6	1.9	15.1	0.0	2.0
11	INDIANAPOLIS	32	31.3	68.8	15.6	3.1	75.0	3.1	3.1	0.4	3.4
12	CHICAGO WS	13	46.2	53.8	46.2	0.0	53.8	0.0	0.0	0.0	8.8
16	HOUSTON	16	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.5	0.0
16	LITTLE ROCK	27	100.0	0.0	59.3	11.1	7.4	3.7	18.5	0.3	0.1
20	PORTLAND	23	39.1	60.9	60.9	39.1	0.0	0.0	0.0	0.2	2.6
20	SEATTLE	14	64.3	35.7	21.4	0.0	71.4	0.0	7.1	0.0	0.0
22	GREATER LA	183	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
	ALL SITES	586	33.1	66.9	25.3	6.8	58.7	2.0	7.2	0.2	1.0
	SITE AVERAGE	28	53.2	46.8	40.4	9.5	43.1	1.9	5.1	0.2	1.3
	SITE STD. DEV.	38	40.0	40.0	37.6	23.0	40.4	4.2	14.2	0.3	2.1

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

TABLE 7-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

VISN	Site Name	Veterans Discharged	Receives Rental Subsidy %	Source of Housing Subsidy*					Rent Paid
				Section 8 %	Owned by Housing Authority %	Project- Based Subsidy %	State Subsidy %	Other %	Veterans' Average Monthly Rent
1	BEDFORD	8	100.0	100.0	0.0	0.0	0.0	0.0	\$393
1	BOSTON	5	100.0	80.0	0.0	0.0	0.0	20.0	\$277
1	PROVIDENCE	43	97.7	9.5	9.5	16.7	0.0	64.3	\$124
1	WEST HAVEN	32	96.9	16.1	0.0	0.0	0.0	83.9	\$305
2	ALBANY	10	100.0	0.0	100.0	0.0	0.0	0.0	\$184
2	BUFFALO	28	35.7	30.0	10.0	60.0	0.0	0.0	\$250
3	BRONX	7	0.0						\$216
3	EAST ORANGE	28	17.9	80.0	0.0	20.0	0.0	0.0	\$336
3	LYONS	9	77.8	0.0	0.0	100.0	0.0	0.0	\$332
4	COATESVILLE	21	14.3	66.7	0.0	33.3	0.0	0.0	\$200
4	PITTSBURGH	16	0.0						\$100
4	WILKES-BARRE	11	100.0	0.0	9.1	81.8	0.0	9.1	\$222
8	TAMPA	7	14.3	100.0	0.0	0.0	0.0	0.0	\$341
11	BATTLE CREEK	53	47.2	4.0	8.0	80.0	0.0	8.0	\$35
11	INDIANAPOLIS	32	65.6	0.0	4.8	61.9	19.0	14.3	\$219
12	CHICAGO WS	13	46.2	0.0	0.0	66.7	0.0	33.3	\$145
16	HOUSTON	16	93.3	100.0	0.0	0.0	0.0	0.0	\$125
16	LITTLE ROCK	27	48.1	0.0	23.1	53.8	7.7	15.4	\$300
20	PORTLAND	23	100.0	60.9	39.1	0.0	0.0	0.0	\$165
20	SEATTLE	14	78.6	9.1	0.0	90.9	0.0	0.0	\$224
22	GREATER LA	183	0.0						\$305
	ALL SITES	586	42.1	24.8	12.6	34.6	2.0	26.0	\$236
	SITE AVERAGE	28	58.7	36.5	11.3	37.0	1.5	13.8	\$228
	SITE STD. DEV.	38	39.0	40.9	24.4	37.1	4.7	24.1	\$93

*Percentages and means based on veterans with subsidies only.

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

TABLE 7-8. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Employment Situation					Income	
			Full Time %	Part Time %	CWT %	Unemployed %	Other %	Average Monthly Work Income*	Average Monthly Other Income*
1	BEDFORD	8	25.0	0.0	0.0	25.0	25.0	\$909	\$980
1	BOSTON	5	0.0	0.0	20.0	0.0	60.0	\$85	\$721
1	PROVIDENCE	43	9.3	9.3	2.3	11.6	67.4	\$194	\$680
1	WEST HAVEN	32	3.1	9.4	46.9	0.0	40.6	\$324	\$829
2	ALBANY	10	60.0	0.0	0.0	10.0	30.0	\$0	
2	BUFFALO	28	35.7	14.3	17.9	10.7	21.4	\$556	\$292
3	BRONX	7	28.6	28.6	0.0	42.9	0.0	\$401	\$221
3	EAST ORANGE	28	57.1	3.6	0.0	28.6	10.7	\$958	\$197
3	LYONS	9	88.9	0.0	0.0	0.0	11.1	\$1,046	\$0
4	COATESVILLE	21	14.3	9.5	0.0	33.3	42.9	\$1,000	\$465
4	PITTSBURGH	16	43.8	37.5	0.0	12.5	6.3	\$782	\$75
4	WILKES-BARRE	11	72.7	0.0	0.0	9.1	9.1	\$0	\$243
8	TAMPA	7	28.6	0.0	0.0	0.0	71.4	\$569	\$443
11	BATTLE CREEK	53	37.7	17.0	0.0	18.9	22.6	\$577	\$163
11	INDIANAPOLIS	32	31.3	6.3	6.3	25.0	18.8	\$394	\$281
12	CHICAGO WS	13	23.1	0.0	0.0	23.1	53.8	\$223	\$299
16	HOUSTON	16	18.8	25.0	18.8	0.0	37.5	\$641	\$398
16	LITTLE ROCK	27	18.5	7.4	0.0	7.4	55.6	\$281	\$810
20	PORTLAND	23	13.0	8.7	4.3	8.7	60.9	\$275	\$394
20	SEATTLE	14	7.1	14.3	0.0	7.1	71.4	\$193	\$599
22	GREATER LA	183	73.8	2.2	7.1	2.2	14.2	\$1,012	\$190
	ALL SITES	586	42.5	8.0	7.0	10.6	29.4	\$669	\$337
	SITE AVERAGE	28	32.9	9.2	5.9	13.1	34.8	\$496	\$414
	SITE STD. DEV.	38	24.9	10.5	11.5	12.3	23.4	\$345	\$272

*Average monthly income for veterans with any income.

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

TABLE 7-9. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Alcohol Problems		Drug Problems		Psyc. Problems	
			Admitted With Problem	<i>Improve. Rating At D/C</i>	Admitted With Problem	Improve Rating At D/C	Admitted With Problem	<i>Improve. Rating At D/C</i>
			%	<i>Mean~</i>	%	Mean~	%	<i>Mean~</i>
1	BEDFORD	8	85.7	2.2 *	42.9	3.0	57.1	2.3 *
1	BOSTON	5	80.0	4.0	40.0	3.0	100.0	3.6
1	PROVIDENCE	43	90.5	3.9	43.9	4.1	97.7	3.7
1	WEST HAVEN	32	83.9	4.2	72.4	4.1	100.0	3.8
2	ALBANY	10	88.9	3.3	77.8	3.7	55.6	3.2
2	BUFFALO	28	85.2	3.3	63.0	3.6	81.5	3.0
3	BRONX	7	28.6	3.0	28.6	4.0	28.6	5.0
3	EAST ORANGE	28	15.4	2.5 *	11.5	2.0 *	7.7	2.5 *
3	LYONS	9	100.0	4.1	88.9	3.5	100.0	3.0
4	COATESVILLE	21	94.4	4.3	88.9	4.3	100.0	3.9
4	PITTSBURGH	16	81.3	3.8	56.3	4.0	68.8	3.7
4	WILKES-BARRE	11	90.0	3.4	40.0	4.5	60.0	4.0
8	TAMPA	7	85.7	3.8	42.9	3.3	100.0	3.4
11	BATTLE CREEK	53	92.0	3.2	75.0	3.2	66.0	3.3
11	INDIANAPOLIS	32	73.3	3.0	53.3	3.0	63.3	3.2
12	CHICAGO WS	13	61.5	4.3	76.9	4.0	69.2	3.4
16	HOUSTON	16	60.0	2.4 *	73.3	2.3 *	80.0	3.3
16	LITTLE ROCK	27	95.5	2.9	79.2	2.8	62.5	3.2
20	PORTLAND	23	78.3	4.0	65.2	4.1	95.7	3.7
20	SEATTLE	14	76.9	4.1	38.5	3.6	100.0	3.4
22	GREATER LA	183	85.7	3.3	82.2	3.2	26.7	3.2
	ALL SITES	586	80.9	3.5	66.8	3.4	59.5	3.4
	SITE AVERAGE	28	77.7	3.5	59.1	3.5	72.4	3.4
	SITE STD. DEV.	38	21.1	0.6	21.5	0.7	27.4	0.6

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

TABLE 7-10. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Mean Total Days In Program	Mutual Term. %	Mode of Discharge			Main Reason for Involuntary Termination			
					Involun- tarily Discharged %	Withdrew Program %	Other %	Alcohol/ Drug Use %	Threat/ Actual Violence %	Failure To Pay Rent %	Other %
1	BEDFORD	8	1037.3	16.7 *	33.3	16.7	33.3	100.0	0.0	0.0	0.0
1	BOSTON	5	1274.4 *	80.0	20.0	0.0	0.0	100.0	0.0	0.0	0.0
1	PROVIDENCE	43	400.0	74.4	18.6	0.0	7.0	62.5	0.0	0.0	37.5
1	WEST HAVEN	32	324.2	62.5	15.6	3.1	18.8	40.0	0.0	60.0	0.0
2	ALBANY	10	456.5	50.0	40.0	10.0	0.0	50.0	0.0	25.0	25.0
2	BUFFALO	28	450.3	53.6	42.9	0.0	3.6	58.3	0.0	8.3	33.3
3	BRONX	7	1259.0 *	42.9	42.9	0.0	14.3	0.0	0.0	100.0	0.0
3	EAST ORANGE	28	237.3	78.6	10.7	0.0	10.7	66.7	0.0	0.0	33.3
3	LYONS	9	314.8	44.4	55.6	0.0	0.0	40.0	0.0	20.0	40.0
4	COATESVILLE	21	1995.4 *	76.2	0.0	4.8	19.0				
4	PITTSBURGH	16	196.6	87.5	12.5	0.0	0.0	100.0	0.0	0.0	0.0
4	WILKES-BARRE	11	294.9	27.3 *	45.5	18.2	9.1	40.0	0.0	40.0	20.0
8	TAMPA	7	885.6	42.9	28.6	14.3	14.3	50.0	0.0	50.0	0.0
11	BATTLE CREEK	53	188.8	39.2	39.2	3.9	17.6	85.0	5.0	0.0	10.0
11	INDIANAPOLIS	32	242.0	37.5	34.4	12.5	15.6	36.4	9.1	9.1	45.5
12	CHICAGO WS	13	204.8	38.5	0.0	7.7	53.8				
16	HOUSTON	16	547.5	37.5	37.5	12.5	12.5	66.7	0.0	16.7	16.7
16	LITTLE ROCK	27	730.7	34.6	38.5	0.0	26.9	10.0	0.0	50.0	40.0
20	PORTLAND	23	678.5	60.9	8.7	21.7	8.7	50.0	50.0	0.0	0.0
20	SEATTLE	14	1206.9 *	28.6 *	14.3	0.0	57.1	50.0	0.0	0.0	50.0
22	GREATER LA	183	382.9	50.3	41.0	4.9	3.8	37.3	2.7	40.0	20.0
	ALL SITES	586	484.1	52.3	30.6	5.2	11.9	47.2	2.8	27.5	22.5
	SITE AVERAGE	28	633.7	50.7	27.6	6.2	15.5	54.9	3.5	22.1	19.5
	SITE STD. DEV.	38	480.0	19.6	16.1	7.1	16.0	27.7	11.5	27.9	18.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

TABLE 7-11. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Housed %	Institution %	<i>Homeless/ Unknown</i>		Other %
					%		
1	BEDFORD	8	40.0	20.0	20.0		20.0
1	BOSTON	5	60.0	40.0	0.0		0.0
1	PROVIDENCE	43	69.8	7.0	20.9		2.3
1	WEST HAVEN	32	65.6	15.6	18.8		0.0
2	ALBANY	10	55.6	11.1	33.3		0.0
2	BUFFALO	28	77.8	7.4	11.1		3.7
3	BRONX	7	71.4	0.0	14.3		14.3
3	EAST ORANGE	28	85.7	0.0	14.3		0.0
3	LYONS	9	88.9	11.1	0.0		0.0
4	COATESVILLE	21	66.7	14.3	19.0		0.0
4	PITTSBURGH	16	75.0	12.5	12.5		0.0
4	WILKES-BARRE	11	36.4	0.0	45.5	*	18.2
8	TAMPA	7	71.4	14.3	14.3		0.0
11	BATTLE CREEK	53	54.7	17.0	24.5		3.8
11	INDIANAPOLIS	32	37.5	15.6	28.1		18.8
12	CHICAGO WS	13	53.8	15.4	30.8		0.0
16	HOUSTON	16	50.0	6.3	37.5	*	6.3
16	LITTLE ROCK	27	29.6	14.8	37.0	*	18.5
20	PORTLAND	23	77.3	9.1	13.6		0.0
20	SEATTLE	14	57.1	14.3	21.4		7.1
22	GREATER LA	183	47.5	10.9	38.8	*	2.7
	ALL SITES	586	56.9	11.4	27.2		4.5
	SITE AVERAGE	28	60.6	12.2	21.7		5.5
	SITE STD. DEV.	38	16.6	8.5	12.2		7.5

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

Sites that discharged fewer than 5 veterans in FY 2001 are not included.

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CHAPTER 8

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and ongoing case management (the original HCMH program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, a 10 new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 35 program sites had been funded. This report includes data from these programs through the end of FY 2001.

B. Monitoring

Each veteran who enters HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veterans participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

C. Program Structure and Resources

The clinical staffing of HUD-VASH programs at the end of FY 2001 is listed in Table 8-1. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from one to 4.5. Of the 78.5 FTEE originally allocated to the program, 57.7 (74 percent) are still working with the program. In addition, 1.75 FTEE have been detailed to the HUD-VASH program from other medical center services (called “donated” staff in Table 8-1). Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 77 percent net staffing level in Table 8-1 with the 100 percent staffing level in Table 2-2). Staffing cuts have completely eliminated or reduced by half the staffing at five programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 8-2. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2001. Overall, about 89 percent of the allocated vouchers is in use. Effects of the staff erosion that was noted in Table 8-1 can be seen here. For example, programs that have had long-standing staffing vacancies (such as Tucson) have low voucher use due to an inability to assist veterans through the housing process. In contrast, a restored case manager positions at Roseburg has dramatically increased the number of vouchers utilized in recent years. Paradoxically, there are long-standing, well-staffed programs (such as Little Rock) that have been unable to use an appreciable portion of their vouchers. Other sites such as Buffalo, Cincinnati, Hines, New Orleans and West Haven have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on the programs’ success with their clients.

Table 8-3 shows the workload in the HUD-VASH program for FY 2000 and FY 2001, as recorded by outpatient visits to the program (DSS Identifier 522). One striking feature of these encounter data is that HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans.

D. Number and Characteristics of Program Veterans

Table 8-4 shows the number of veterans screened, admitted and terminated from the HUD-VASH program through the end of FY 2001. Over 5,000 veterans have been screened for admission; about 80 percent of those screened were admitted. Of those veterans admitted to the program, about 35 percent are still actively case managed. Some of these veterans have been in the program for the entire eight years it has been in existence; however, the median number of years for active veterans is 3.4 years. The median number of years for those veterans who had terminated involvement was 0.5. Longevity in the program shows considerable variability across program sites, both for active and for terminated veterans. Table 8-5 shows the percentage of veterans who are still active in the program, by fiscal year. About a quarter of the veterans from the earliest years of the

program are still active. The table also shows the ongoing nature of turnover in the program; almost 20 percent of veterans admitted to the program in FY 2001 were also terminated in that year.

Table 8-6 shows the reasons for terminating involvement in the HUD-VASH program. About 23 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About five percent needed a more intensive treatment program. Many of veterans who are listed in the “other” category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 8-7. These characteristics are summarized separately for veterans who were admitted under the original admission criteria (prior to FY 98) and those admitted under a revised admission criteria (after FY 98)¹. Table 8-7 shows that this change in criteria has had some influence in the veterans who are admitted to the program. Recent admissions have spent more days housed and fewer days homeless in the 30 days preceding intake. There also appears to be a somewhat higher percentage of veterans admitted to the program who have serious medical problems. Overall, it is clear that HUD-VASH serves a population that is similar to the larger HCHV population and is in need of case management services.

E. HUD-VASH Case Management

Tables 8-8A through 8-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). As would be expected in a long-term case management program, the average number of contacts decreases from about 11 during the first three months of program involvement to about eight in months 15-18 and about seven in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran. These tables show the appreciable attrition over the course of follow-up. Almost 3,500 veterans were followed up at three months, but the number followed up at 3 years drops to just over 1,000.

Table 8-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg’s (1989) Working Alliance Inventory. The scale includes items such as “This veteran and I have a common perception of his/her goals” and “We have established a good understanding of the kinds of changes that would be good for him/her.” Each item is scored from 0 (Never) to 6 (Always). The

¹ Between FY 92 and FY 98 eligibility for HUD-VASH was determined by the following screening criteria: 1) must be homeless for 30 or more days prior to their initial contact with the HCMI or DCHV program, and living in a shelter or on the street at the point of the initial contact with the program; 2) must have a major substance abuse or psychiatric disorder resulting in significant disability; 3) must be clinically stabilized prior to participation in the program; 4) must demonstrate an interest in changing his or her lifestyle and in returning to work or to some other socially productive activity; 5) must be prepared to make a long-term commitment to participate in a VA program of community-based treatment, rehabilitation and supported housing. Since FY 98, failure to meet some of these criteria lowers priority for program entry, but does not strictly prevent it.

average case manager score was 4.4 and the average veteran score was 5.0, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less variable (Kaspro, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 8-10A through 8-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, about two-thirds of HUD-VASH veterans are successfully housed. At the 18-month and 3-year follow-up intervals, the percentage of veterans housed is approximately 95 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 8-11A through 8-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran's level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85-90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 60 percent improve their financial status and about 70 percent improve their living skills. These ratings are quite stable over the three follow-up intervals, with only increases in living skills showing much change.

Tables 8-12A through 8-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70-75 percent of the group. About 60 percent of veterans are rated as having improved in these areas, and ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients (almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program because they no longer require case management or rental assistance is relatively low (about 20

percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of “success” may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/01

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	2.00	1.00	0.00	1.00	50.0	0.00	1.00	50.0
1	WEST HAVEN	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
2	ALBANY	1.00	0.60	0.00	0.00	60.0	0.00	0.60	60.0
2	BUFFALO	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
2	SYRACUSE	1.00	0.50	0.00	0.50	50.0	0.50	1.00	100.0
3	BROOKLYN	4.00	4.00	0.00	0.00	100.0	0.00	4.00	100.0
3	NEW YORK	4.00	2.00	0.00	2.00	50.0	0.00	2.00	50.0
5	WASHINGTON DC	3.00	2.50	0.50	0.00	83.3	0.00	2.50	83.3
6	HAMPTON	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
7	ATLANTA	2.10	1.10	0.00	1.00	52.4	0.00	1.10	52.4
8	BAY PINES	2.00	0.00	1.00	1.00	0.0	0.50	0.50	25.0
8	MIAMI	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
8	TAMPA	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
9	NASHVILLE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
10	CINCINNATI	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
10	CLEVELAND	2.50	2.50	0.00	0.00	100.0	0.75	3.25	130.0
11	INDIANAPOLIS	1.60	1.60	0.00	0.00	100.0	0.00	1.60	100.0
12	HINES	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
16	HOUSTON	2.00	1.00	0.00	1.00	50.0	0.00	1.00	50.0
16	LITTLE ROCK	3.50	3.50	0.00	0.00	100.0	0.00	3.50	100.0
16	NEW ORLEANS	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
17	DALLAS	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
17	SAN ANTONIO	3.00	2.60	0.40	0.00	86.7	0.00	2.60	86.7
18	TUCSON	2.00	0.00	0.00	2.00	0.0	0.00	0.00	0.0

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/01

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
19	DENVER	2.00	1.50	0.00	0.50	75.0	0.00	1.50	75.0
19	SALT LAKE CITY	1.50	1.50	0.00	0.00	100.0	0.00	1.50	100.0
20	AMERICAN LAKE	4.00	3.80	0.10	0.10	95.0	0.00	3.80	95.0
20	ANCHORAGE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
20	PORTLAND	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
20	ROSEBURG	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
21	SAN FRANCISCO	4.00	1.00	0.00	3.00	25.0	0.00	1.00	25.0
22	GREATER LOS ANGELES	5.00	3.00	0.00	2.00	60.0	0.00	3.00	60.0
22	LOMA LINDA	3.00	1.00	0.00	2.00	33.3	0.00	1.00	33.3
22	SAN DIEGO	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
	ALL SITES	76.80	57.70	2.00	17.10	75.1	1.75	59.45	77.4

* *Intended Staffing is the number allocated by VACO*

** *Donated Staff are FTEE detailed to the HUD-VASH program from other services*

TABLE 8-2. SECTION 8 VOUCHER USAGE, FY 2001

VISN	Site	Code	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford	518	57	46	80.1
1	West Haven	689	60	62	103.9
2	Albany	500	25	17	69.1
2	Buffalo	528	25	27	109.5
2	Syracuse	670	25	20	81.8
3	Brooklyn	527	107	107	100.0
3	New York	630	108	109	100.5
5	Washington	688	53	42	79.8
6	Hampton	590	25	14	57.1
7	Atlanta	508	50	47	93.6
8	Bay Pines	516	28	21	75.0
8	Miami	546	50	28	56.5
8	Tampa	673	50	43	86.4
9	Nashville	626	22	14	64.0
10	Cincinnati	539	33	44	134.7
10	Cleveland	541	29	25	86.8
11	Indianapolis	583	60	47	77.7
12	Hines	578	50	65	129.3
16	Houston	580	50	34	68.9
16	Little Rock	598	58	25	43.1
16	New Orleans	629	64	86	134.2
17	Dallas	549	52	30	56.8
17	San Antonio	671	79	72	91.6
18	Tucson†	678	26	14	54.9
19	Denver	554	50	37	73.6
19	Salt Lake City	660	50	48	96.5
20	American Lake	505	117	110	93.8
20	Anchorage	463	25	24	96.0
20	Portland	648	25	25	101.5
20	Roseburg	653	25	25	101.5
21	San Francisco	662	32	27	84.9
22	Greater Los Angeles	691	135	122	90.4
22	Loma Linda	605	78	74	95.3
22	San Diego	664	30	29	96.4
	All Sites		1,753	1,563	89.2
	Site Avg.		51.6	46.0	87.2
	Site Std.		29.2	30.3	21.8

† Voucher usage is based on fewer than six site reports. Therefore, data may not be accurate.

TABLE 8-3. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 00-01

VISN	SITE	Fiscal Year 2000						Fiscal Year 2001					
		Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	589	74	8.0	2.0	37.0	294.5	198	47	4.2	2.0	23.5	99.0
1	West Haven	2,187	85	25.7	2.0	42.5	1,093.5	1,714	90	19.0	2.0	45.0	857.0
2	Albany	58	21	2.8	1.0	21.0	58.0	59	19	3.1	0.6	31.7	98.3
2	Buffalo	1,277	128	10.0	1.0	128.0	1,277.0	1,156	130	8.9	1.0	130.0	1,156.0
2	Syracuse	41	11	3.7	1.0	11.0	41.0	244	54	4.5	1.0	54.0	244.0
3	Brooklyn	NA	NA	NA	4.0	NA	NA	2,425	420	5.8	4.0	105.0	606.3
3	New York	1,591	276	5.8	4.0	69.0	397.8	1,292	165	7.8	4.0	41.3	323.0
5	Washington	2,329	488	4.8	3.0	162.7	776.3	2,321	659	3.5	3.0	219.7	773.7
6	Hampton	456	34	13.4	1.0	34.0	456.0	708	48	14.8	1.0	48.0	708.0
7	Atlanta	237	129	1.8	2.0	64.5	118.5	308	86	3.6	2.0	43.0	154.0
8	Bay Pines	66	24	2.8	2.0	12.0	33.0	97	19	5.1	2.0	9.5	48.5
8	Miami	1,107	68	16.3	1.0	68.0	1,107.0	808	37	21.8	1.0	37.0	808.0
8	Tampa	709	82	8.6	1.0	82.0	709.0	512	69	7.4	2.0	34.5	256.0
9	Nashville	320	50	6.4	1.0	50.0	320.0	290	39	7.4	1.0	39.0	290.0
10	Cincinnati	1,269	106	12.0	2.0	53.0	634.5	1,060	86	12.3	2.0	43.0	530.0
10	Cleveland	306	86	3.6	3.0	28.7	102.0	763	201	3.8	2.5	80.4	305.2
11	Indianapolis	525	75	7.0	2.0	37.5	262.5	495	78	6.3	1.6	48.8	309.4
12	Hines	1,048	144	7.3	2.0	72.0	524.0	1,189	144	8.3	2.0	72.0	594.5
16	Houston	141	50	2.8	2.0	25.0	70.5	997	252	4.0	2.0	126.0	498.5
16	Little Rock	2,344	733	3.2	3.0	244.3	781.3	783	332	2.4	3.5	94.9	223.7
16	New Orleans	707	91	7.8	3.0	30.3	235.7	1,166	128	9.1	3.0	42.7	388.7
17	Dallas	1,392	126	11.0	3.0	42.0	464.0	1,511	316	4.8	3.0	105.3	503.7
17	San Antonio	1,323	108	12.3	3.0	36.0	441.0	1,480	116	12.8	3.0	38.7	493.3
18	Tucson	275	24	11.5	2.0	12.0	137.5	114	19	6.0	2.0	9.5	57.0
19	Denver	861	71	12.1	2.0	35.5	430.5	878	72	12.2	2.0	36.0	439.0
19	Salt Lake City	1,455	277	5.3	2.0	138.5	727.5	1,244	277	4.5	1.5	184.7	829.3
20	American Lake	3,176	556	5.7	4.5	123.6	705.8	5,851	785	7.5	4.0	196.3	1,462.8
20	Anchorage	117	31	3.8	1.0	31.0	117.0	149	29	5.1	1.0	29.0	149.0
20	Portland	555	112	5.0	1.0	112.0	555.0	698	135	5.2	1.0	135.0	698.0
20	Roseburg	391	196	2.0	1.0	196.0	391.0	291	97	3.0	1.0	97.0	291.0
21	San Francisco	840	124	6.8	4.0	31.0	210.0	512	109	4.7	4.0	27.3	128.0
22	Greater LA	995	142	7.0	3.0	47.3	331.7	836	86	9.7	5.0	17.2	167.2
22	Loma Linda	698	93	7.5	3.0	31.0	232.7	743	132	5.6	3.0	44.0	247.7
22	San Diego	1,003	72	13.9	3.0	24.0	334.3	1,115	81	13.8	3.0	27.0	371.7
	ALL SITES	30,388	4,687	6.5	75.5	62.1	402.5	34,007	5,357	6.3	76.7	69.8	443.4
	SITE AVERAGE	921	142	7.8	2.2	64.6	435.5	1,000	158	7.6	2.3	68.1	444.4
	SITE ST. DEV.	756	160	5.0	1.0	55.9	323.0	1,039	173	4.6	1.1	54.0	324.1
	coeff. var.	0.8	1.1	0.6	0.5	0.9	0.7	1.0	1.1	0.6	0.5	0.8	0.7

NA: Stop code data not available

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 1992- FY 2001

VISN	Site Name	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs In Program (Active)	Median Yrs In Program (Terminated)
1	BEDFORD	FY 92	171	152	46	106	30.3	5.8	0.5
1	WEST HAVEN	FY 92	150	122	58	64	47.5	3.5	1.3
2	ALBANY	FY 95	48	36	9	27	25.0	3.7	1.0
2	BUFFALO	FY 94	105	80	25	55	31.3	2.7	0.5
2	SYRACUSE	FY 94	49	40	18	22	45.0	0.7	1.0
3	BROOKLYN	FY 92	198	181	56	125	30.9	5.5	2.0
3	NEW YORK	FY 92	200	174	73	101	42.0	5.4	2.0
5	WASHINGTON DC	FY 92	184	121	36	85	29.8	4.0	0.2
6	HAMPTON	FY 94	104	65	14	51	21.5	3.1	0.3
7	ATLANTA	FY 94	134	107	38	69	35.5	3.2	0.7
8	BAY PINES	FY 92	95	75	19	56	25.3	7.1	0.7
8	MIAMI	FY 94	166	83	27	56	32.5	3.9	0.1
8	TAMPA	FY 94	158	124	40	84	32.3	2.9	0.5
9	NASHVILLE	FY 92	104	61	12	49	19.7	1.1	0.1
10	CINCINNATI	FY 92	170	127	53	74	41.7	1.6	0.3
10	CLEVELAND	FY 92	89	83	40	43	48.2	3.5	1.0
11	INDIANAPOLIS	FY 94	123	98	34	64	34.7	2.2	1.0
12	HINES	FY 94	125	119	64	55	53.8	4.7	1.7
16	HOUSTON	FY 95	130	107	30	77	28.0	1.4	0.9
16	LITTLE ROCK	FY 92	169	113	32	81	28.3	1.3	0.3
16	NEW ORLEANS	FY 92	141	129	69	60	53.5	3.4	0.5
17	DALLAS	FY 92	300	176	27	149	15.3	2.7	0.1
17	SAN ANTONIO	FY 92	333	284	88	196	31.0	2.5	0.7
18	TUCSON	FY 92	92	62	17	45	27.4	5.8	0.5
19	DENVER	FY 95	136	94	39	55	41.5	3.1	0.2
19	SALT LAKE CITY	FY 94	172	157	51	106	32.5	2.2	0.4

VISN	Site Name	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs In Program (Active)	Median Yrs In Program (Terminated)
20	AMERICAN LAKE	FY 92	275	249	108	141	43.4	2.9	1.4
20	ANCHORAGE	FY 95	89	83	22	61	26.5	2.0	0.8
20	PORTLAND	FY 95	59	49	25	24	51.0	2.3	0.7
20	ROSEBURG	FY 95	77	69	25	44	36.2	2.0	0.5
21	SAN FRANCISCO	FY 92	170	99	28	71	28.3	5.4	0.1
22	GREATER LA	FY 92	266	230	79	151	34.3	5.0	0.7
22	LOMA LINDA	FY 92	198	190	75	115	39.5	4.7	1.7
22	SAN DIEGO	FY 92	82	77	28	49	36.4	7.5	1.3
	ALL SITES		5,062	4,016	1,405	2,611	35.0	3.4	0.5
	SITE AVERAGE		149	118	41	77	34.7	3.5	0.8
	SITE ST. DEV.		69	59	24	40	9.5	1.7	0.5

Cumulative data through the end of FY 2001

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 1992- FY 2001

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00	Percent Active FY 01
1	BEDFORD	FY 92	30.3	0.0	16.7	37.5	36.1	18.2	30.0	33.3	15.4	38.5	71.4
1	WEST HAVEN	FY 92	47.5	30.8	30.8	46.7	30.8	66.7	12.5	52.4	44.4	100.0	100.0
2	ALBANY	FY 95	25.0				0.0	23.1	0.0	100.0	33.3		66.7
2	BUFFALO	FY 94	31.3			50.0	11.1	27.3	14.3	18.2	40.0	53.8	62.5
2	SYRACUSE	FY 94	45.0			0.0	0.0	0.0	25.0	28.6	0.0	66.7	100.0
3	BROOKLYN	FY 92	30.9	42.9	19.0	45.5	19.0	24.3	33.3	50.0	70.0		
3	NEW YORK	FY 92	42.0	20.0	44.1	9.1	40.7	41.5	41.2	37.5	61.5	55.6	
5	WASHINGTON DC	FY 92	29.8	60.0	26.7	12.5	44.4	6.7	33.3	27.8	33.3	50.0	75.0
6	HAMPTON	FY 94	21.5				0.0	0.0	14.3	40.0	18.2	100.0	75.0
7	ATLANTA	FY 94	35.5			0.0	17.4	28.6	11.8	63.6	61.1	45.5	100.0
8	BAY PINES	FY 92	25.3		29.6	30.0	0.0	14.3	50.0	16.7	25.0	50.0	
8	MIAMI	FY 94	32.5				40.0	23.8	22.2	31.6	50.0	50.0	
8	TAMPA	FY 94	32.3				7.4	10.0	17.6	39.3	47.6	53.3	83.3
9	NASHVILLE	FY 92	19.7	0.0	0.0	0.0	33.3	0.0	25.0	28.6	0.0	71.4	66.7
10	CINCINNATI	FY 92	41.7	0.0	11.8	26.3	26.7	0.0	37.5	58.3	50.0	42.9	80.8
10	CLEVELAND	FY 92	48.2		28.6	38.1	50.0	20.0	33.3	58.3	62.5	50.0	100.0
11	INDIANAPOLIS	FY 94	34.7				8.3	10.0	16.7	26.9	40.0	78.6	100.0
12	HINES	FY 94	53.8				55.0	54.8	44.4	45.5	25.0	80.0	100.0
16	HOUSTON	FY 95	28.0				50.0	5.9	4.8	0.0	47.1	75.0	60.0
16	LITTLE ROCK	FY 92	28.3		0.0	9.5	0.0	0.0	0.0	31.3	38.9	52.9	90.0
16	NEW ORLEANS	FY 92	53.5		17.4	38.5	44.0	41.7	50.0	80.0	92.9	81.8	
17	DALLAS	FY 92	15.3	0.0	5.6	0.0	20.0	6.3	10.3	17.9	10.0	16.7	58.8
17	SAN ANTONIO	FY 92	31.0	33.3	15.2	13.2	21.4	23.3	26.5	25.0	31.7	65.0	84.0
18	TUCSON	FY 92	27.4		25.0	19.0	16.7	30.8	37.5	100.0			
19	DENVER	FY 95	41.5				50.0	27.3	22.7	45.8	30.0	100.0	87.5
19	SALT LAKE CITY	FY 94	32.5			33.3	25.0	8.7	7.7	29.4	44.0	70.8	57.1

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00	Percent Active FY 01
20	AMERICAN LAKE	FY 92	43.4	40.0	26.9	28.6	30.4	24.1	50.0	38.9	51.9	58.3	93.1
20	ANCHORAGE	FY 95	26.5				0.0	4.8	9.5	26.7	36.4	66.7	100.0
20	PORTLAND	FY 95	51.0					14.3	14.3	58.3	55.6	66.7	100.0
20	ROSEBURG	FY 95	36.2					25.0	37.5	10.0	28.0	50.0	87.5
21	SAN FRANCISCO	FY 92	28.3		38.7	18.2		0.0		0.0	24.0	27.8	60.0
22	GREATER LA	FY 92	34.3	22.2	7.1	12.5	34.0	29.1	43.5	61.1	50.0	80.0	100.0
22	LOMA LINDA	FY 92	39.5	25.0	28.6	33.3	42.9	18.5	41.7	16.7	75.0	64.0	60.0
22	SAN DIEGO	FY 92	36.4	50.0	50.0	39.1	0.0	0.0	30.0	57.1	25.0	42.9	
	ALL SITES		35.0	27.9	23.6	24.0	28.3	22.8	26.1	36.9	40.4	59.0	82.1
	SITE AVERAGE		34.7	24.9	22.2	23.5	24.3	18.5	25.7	39.8	39.9	61.4	82.2
	SITE ST. DEV.		9.5	20.5	13.9	16.3	18.2	16.3	14.9	23.9	20.7	19.9	16.2

Cumulative data through the end of FY 2001

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH

VISN	Site Name	Veterans Terminated	Reasons for Leaving HUD-VASH				
			Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
1	BEDFORD	106	16.0	20.8	3.8	8.5	50.9
1	WEST HAVEN	64	25.0	4.7	10.9	4.7	54.7
2	ALBANY	27	22.2	7.4	25.9	7.4	37.0
2	BUFFALO	55	27.3	36.4	16.4	3.6	16.4
2	SYRACUSE	22	27.3	22.7	4.5	18.2	27.3
3	BROOKLYN	125	29.6	19.2	9.6	4.0	37.6
3	NEW YORK	101	21.8	20.8	7.9	4.0	45.5
5	WASHINGTON DC	85	16.5	22.4	8.2	3.5	49.4
6	HAMPTON	51	21.6	29.4	17.6	2.0	29.4
7	ATLANTA	69	21.7	26.1	26.1	0.0	26.1
8	BAY PINES	56	21.4	25.0	7.1	5.4	41.1
8	MIAMI	56	17.9	33.9	8.9	7.1	32.1
8	TAMPA	84	33.3	17.9	15.5	1.2	32.1
9	NASHVILLE	49	20.4	20.4	8.2	0.0	51.0
10	CINCINNATI	74	18.9	9.5	5.4	4.1	62.2
10	CLEVELAND	43	20.9	9.3	0.0	11.6	58.1
11	INDIANAPOLIS	64	25.0	10.9	23.4	1.6	39.1
12	HINES	55	29.1	7.3	18.2	3.6	41.8
16	HOUSTON	77	20.8	19.5	14.3	0.0	45.5
16	LITTLE ROCK	81	19.8	19.8	8.6	7.4	44.4
16	NEW ORLEANS	60	28.3	13.3	5.0	11.7	41.7
17	DALLAS	149	22.8	40.3	4.0	3.4	29.5
17	SAN ANTONIO	196	26.0	21.4	20.4	10.7	21.4
18	TUCSON	45	15.6	17.8	13.3	4.4	48.9

VISN	Site Name	Veterans Terminated	Reasons for Leaving HUD-VASH				
			Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
19	DENVER	55	16.4	36.4	0.0	7.3	40.0
19	SALT LAKE CITY	106	22.6	7.5	12.3	15.1	42.5
20	AMERICAN LAKE	141	19.9	27.7	14.9	4.3	33.3
20	ANCHORAGE	61	36.1	26.2	1.6	1.6	34.4
20	PORTLAND	24	25.0	20.8	8.3	0.0	45.8
20	ROSEBURG	44	15.9	27.3	13.6	4.5	38.6
21	SAN FRANCISCO	71	28.2	9.9	8.5	0.0	53.5
22	GREATER LA	151	12.6	20.5	7.9	1.3	57.6
22	LOMA LINDA	115	32.2	12.2	14.8	3.5	37.4
22	SAN DIEGO	47	10.6	21.3	6.4	4.3	57.4
	ALL SITES	2,609	22.7	20.7	11.2	5.0	40.5
	SITE AVERAGE	77	22.6	20.2	10.9	5.0	41.3
	SITE ST. DEV.	40	5.9	9.0	6.8	4.4	11.0

Cumulative data through the end of FY 2001

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TABLE 8-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, ORIGINAL ELIGIBILITY CRITERIA VERSUS REVISED ELIGIBILITY CRITERIA

Variable	Original Criteria (n=1,832)		Revised Criteria (n=1,341)		Overall (n=3,173)	
	N	m or %	N	m or %	N	m or %
Age		43.8		45.8		44.7
Female	139	7.6	141	10.5	280	8.8
Black	949	52.2	629	47.4	1,578	50.2
Hispanic	115	6.3	75	5.7	190	6.0
White	716	39.4	597	45.0	1,313	41.8
Other	37	2.0	26	2.0	63	2.0
Married	85	4.6	46	3.4	131	4.1
Usually employed, past 3 years	745	40.8	520	39.0	1,265	40.1
Days worked in 30 days prior to intake		3.5		4.4		3.9
Receive public support	999	54.6	664	49.6	1,663	52.4
Contacted through outreach	1,036	56.7	852	63.6	1,888	59.6
In 30 days prior to intake:						
Days housed		1.9		6.5		3.9
Days homeless		25.6		18.9		22.8
Days institutionalized		2.3		4.6		3.2
Combat experience	469	25.7	317	23.8	786	24.9
Used VA healthcare in 6 months prior to intake	1,023	56.2	823	62.0	1,846	58.6
Current medical problems	1,033	56.9	927	70.1	1,960	62.5
Current alcohol problems	830	45.4	514	38.4	1,344	42.4
Past alcohol problems	1,308	71.5	913	68.1	2,221	70.6
Previous hospitalization for alcoholism	985	53.9	677	50.6	1,662	52.5
Days drank alcohol in last 30		4.7		3.8		4.3
Days intoxicated in last 30		3.1		2.4		2.8
Current drug problems	669	36.5	452	33.7	1,121	35.3
Past drug problems	1,101	24.7	757	56.5	1,858	58.6
Previous hospitalization for drug problems	828	45.3	589	44.1	1,417	44.8
Days took drugs in last 30		3.0		2.3		2.7
Days took more than one drug in last 30		1.3		0.9		1.2
Psychiatric symptom scale		0.3		0.3		0.3
Clinician diagnoses:						
Mood disorder	700	38.2	619	46.2	1,319	41.6
PTSD	244	13.3	160	11.9	404	12.7
Schizophrenia	145	7.9	93	6.9	238	7.5

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	134	10.5	20.0	17.8	8.1	16.3	14.1	23.0
1	WEST HAVEN	104	12.1	7.7	5.8	13.5	58.7	11.5	2.9
2	ALBANY	26	12.7	3.7	18.5	14.8	33.3	11.1	14.8
2	BUFFALO	69	12.7	2.9	1.4	11.4	2.9	5.7	72.9
2	SYRACUSE	40	7.9	7.5	12.5	52.5	15.0	7.5	2.5
3	BROOKLYN	151	10.1	2.0	24.2	35.9	20.9	0.7	15.7
3	NEW YORK	148	14.0	11.4	14.8	17.4	36.2	5.4	13.4
5	WASHINGTON DC	117	12.9	19.7	14.5	23.9	31.6	3.4	6.8
6	HAMPTON	57	10.5	12.1	17.2	10.3	13.8	15.5	31.0
7	ATLANTA	88	9.6	1.1	19.1	13.5	28.1	22.5	14.6
8	BAY PINES	68	11.3	7.4	22.1	10.3	13.2	16.2	29.4
8	MIAMI	76	14.8	33.8	7.8	11.7	29.9	6.5	10.4
8	TAMPA	114	10.6	12.3	14.0	17.5	47.4	1.8	7.0
9	NASHVILLE	50	7.6	2.0	0.0	68.0	20.0	10.0	0.0
10	CINCINNATI	114	12.8	9.6	3.5	13.9	47.0	4.3	20.0
10	CLEVELAND	68	6.3	15.9	30.4	21.7	24.6	4.3	1.4
11	INDIANAPOLIS	77	8.2	10.4	20.8	35.1	20.8	5.2	7.8
12	HINES	115	10.5	5.1	6.0	12.8	66.7	0.9	8.5
16	HOUSTON	90	11.5	4.4	11.1	27.8	26.7	12.2	14.4
16	LITTLE ROCK	94	11.1	1.0	22.9	8.3	28.1	31.3	6.3
16	NEW ORLEANS	94	11.5	8.1	8.1	20.2	46.5	4.0	7.1
17	DALLAS	148	10.0	5.3	24.5	16.6	33.1	2.6	16.6
17	SAN ANTONIO	266	7.4	19.9	41.9	30.7	6.0	0.4	0.4
18	TUCSON	57	14.6	14.0	5.3	12.3	24.6	8.8	35.1

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	72	13.9	8.2	15.1	9.6	15.1	9.6	41.1
19	SALT LAKE CITY	141	8.0	4.2	12.5	18.1	56.3	3.5	4.2
20	AMERICAN LAKE	207	11.3	14.6	44.8	8.5	23.1	0.9	6.1
20	ANCHORAGE	67	6.1	0.0	0.0	68.7	19.4	0.0	11.9
20	PORTLAND	46	9.2	13.0	6.5	13.0	60.9	4.3	2.2
20	ROSEBURG	57	7.8	10.0	51.7	8.3	16.7	3.3	3.3
21	SAN FRANCISCO	88	11.2	11.0	7.7	22.0	35.2	12.1	9.9
22	GREATER LA	193	9.2	16.3	17.8	21.3	26.2	5.9	9.9
22	LOMA LINDA	178	14.1	29.1	3.9	10.1	22.3	3.9	29.6
22	SAN DIEGO	67	12.5	11.4	14.3	7.1	28.6	22.9	11.4
	ALL SITES	3,481	10.7	11.7	18.1	19.5	29.2	6.7	13.3
	SITE AVERAGE	102	10.7	10.4	15.8	20.4	29.3	8.0	14.5
	SITE STD. DEV.	53	2.4	7.7	12.2	15.6	15.6	7.2	14.6

Cumulative data through the end of FY 2001

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	69	8.6	13.9	31.9	4.2	1.4	25.0	22.2
1	WEST HAVEN	86	10.0	5.8	4.7	46.5	2.3	26.7	12.8
2	ALBANY	18	4.3	0.0	65.0	5.0	10.0	5.0	10.0
2	BUFFALO	31	12.3	3.2	0.0	6.5	0.0	3.2	87.1
2	SYRACUSE	17	4.0	5.3	21.1	73.7	0.0	0.0	0.0
3	BROOKLYN	118	6.8	0.8	39.2	22.4	2.4	1.6	31.2
3	NEW YORK	110	9.8	12.9	31.0	18.1	5.2	12.9	18.1
5	WASHINGTON DC	63	11.3	1.5	25.8	16.7	9.1	12.1	31.8
6	HAMPTON	31	8.6	6.1	12.1	9.1	3.0	36.4	30.3
7	ATLANTA	59	8.5	3.3	23.3	10.0	0.0	46.7	13.3
8	BAY PINES	34	7.0	0.0	38.2	8.8	20.6	2.9	26.5
8	MIAMI	48	11.0	2.1	12.5	22.9	6.3	35.4	20.8
8	TAMPA	63	6.7	0.0	46.0	41.3	3.2	0.0	7.9
9	NASHVILLE	15	3.8	0.0	20.0	66.7	6.7	0.0	6.7
10	CINCINNATI	58	10.4	0.0	13.8	13.8	10.3	15.5	46.6
10	CLEVELAND	41	7.3	2.1	42.6	17.0	10.6	4.3	8.5
11	INDIANAPOLIS	46	4.1	15.7	33.3	29.4	3.9	5.9	9.8
12	HINES	79	4.3	12.0	26.1	16.3	19.6	1.1	23.9
16	HOUSTON	40	5.8	8.7	34.8	13.0	0.0	21.7	13.0
16	LITTLE ROCK	48	6.9	5.6	20.4	11.1	9.3	25.9	14.8
16	NEW ORLEANS	49	8.5	0.0	12.5	42.9	12.5	5.4	21.4
17	DALLAS	57	7.5	0.0	42.1	21.1	7.0	3.5	24.6
17	SAN ANTONIO	127	7.2	2.3	74.2	19.5	0.8	0.8	0.0
18	TUCSON	32	9.4	0.0	3.1	34.4	0.0	21.9	40.6

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	37	10.2	0.0	23.1	10.3	2.6	5.1	59.0
19	SALT LAKE CITY	62	5.3	6.3	71.4	7.9	6.3	3.2	3.2
20	AMERICAN LAKE	131	7.8	7.4	63.7	17.8	4.4	3.7	3.0
20	ANCHORAGE	28	4.1	0.0	0.0	71.4	14.3	0.0	14.3
20	PORTLAND	22	4.5	0.0	22.7	45.5	9.1	13.6	9.1
20	ROSEBURG	21	5.5	4.8	85.7	0.0	0.0	4.8	4.8
21	SAN FRANCISCO	36	7.2	5.4	13.5	10.8	2.7	37.8	27.0
22	GREATER LA	121	6.7	5.5	22.8	22.0	7.1	11.8	26.8
22	LOMA LINDA	114	11.2	2.6	12.2	2.6	3.5	4.3	73.9
22	SAN DIEGO	42	9.6	8.5	29.8	6.4	4.3	23.4	21.3
	ALL SITES	1,953	7.9	4.9	32.5	20.1	5.6	11.6	22.8
	SITE AVERAGE	57	7.5	4.2	30.0	22.5	5.8	12.4	22.5
	SITE STD. DEV.	34	2.4	4.5	21.6	19.5	5.3	13.0	19.8

Cumulative data through the end of FY 2001

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	46	5.2	13.0	41.3	8.7	4.3	13.0	19.6
1	WEST HAVEN	55	6.8	5.5	3.6	43.6	0.0	30.9	16.4
2	ALBANY	9	2.9	0.0	90.0	0.0	10.0	0.0	0.0
2	BUFFALO	15	11.2	0.0	0.0	0.0	0.0	13.3	86.7
2	SYRACUSE	6	4.7	16.7	16.7	50.0	0.0	16.7	0.0
3	BROOKLYN	61	5.9	1.5	39.7	25.0	1.5	4.4	22.1
3	NEW YORK	59	6.6	12.9	33.9	14.5	8.1	8.1	21.0
5	WASHINGTON DC	35	10.7	0.0	51.4	11.4	5.7	14.3	17.1
6	HAMPTON	8	11.8	0.0	0.0	0.0	22.2	0.0	66.7
7	ATLANTA	32	7.5	2.9	23.5	0.0	2.9	61.8	8.8
8	BAY PINES	20	7.9	4.8	38.1	4.8	19.0	9.5	14.3
8	MIAMI	25	8.2	4.0	12.0	16.0	24.0	28.0	12.0
8	TAMPA	26	7.0	0.0	46.2	30.8	3.8	3.8	15.4
9	NASHVILLE	6	3.5	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	35	11.5	2.9	5.7	14.3	25.7	14.3	37.1
10	CLEVELAND	31	3.5	8.6	57.1	20.0	2.9	2.9	0.0
11	INDIANAPOLIS	17	5.3	5.3	42.1	42.1	0.0	5.3	5.3
12	HINES	49	4.3	4.9	13.1	29.5	14.8	8.2	27.9
16	HOUSTON	15	5.8	12.5	31.3	18.8	0.0	0.0	31.3
16	LITTLE ROCK	21	7.0	0.0	29.6	25.9	18.5	7.4	7.4
16	NEW ORLEANS	22	9.0	0.0	28.0	24.0	16.0	4.0	20.0
17	DALLAS	26	6.5	3.7	29.6	37.0	3.7	11.1	11.1
17	SAN ANTONIO	63	6.9	3.2	76.2	19.0	0.0	0.0	1.6
18	TUCSON	13	6.2	7.1	7.1	14.3	0.0	42.9	14.3

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	13	8.0	0.0	42.9	7.1	7.1	28.6	14.3
19	SALT LAKE CITY	26	5.7	3.8	65.4	19.2	7.7	0.0	3.8
20	AMERICAN LAKE	74	6.0	14.3	56.0	14.3	3.6	3.6	2.4
20	ANCHORAGE	8	4.1	0.0	0.0	88.9	11.1	0.0	0.0
20	PORTLAND	10	4.7	10.0	0.0	60.0	0.0	10.0	20.0
20	ROSEBURG	6	4.3	42.9	57.1	0.0	0.0	0.0	0.0
21	SAN FRANCISCO	13	4.7	0.0	30.8	0.0	15.4	30.8	15.4
22	GREATER LA	89	6.2	0.0	37.2	20.2	6.4	6.4	26.6
22	LOMA LINDA	74	9.8	6.8	5.4	4.1	1.4	1.4	79.7
22	SAN DIEGO	24	11.9	3.7	33.3	7.4	3.7	25.9	18.5
	ALL SITES	1,032	7.0	5.4	33.6	19.5	6.5	10.9	21.0
	SITE AVERAGE	30	6.8	5.6	30.7	22.7	7.0	12.0	18.7
	SITE STD. DEV.	23	2.5	8.2	23.5	23.7	7.8	14.2	21.2

Cumulative data through the end of FY 2001

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

VISN	Site Name	Clinicians' Rating		Veterans Responding	Percentage Responding	Mean Alliance Score
		Veterans Rated	Mean Alliance Score			
1	BEDFORD	135	4.2	72	53.3	4.9
1	WEST HAVEN	103	4.1	49	47.6	4.6
2	ALBANY	26	5.2	19	73.1	5.0
2	BUFFALO	69	4.7	24	34.8	4.9
2	SYRACUSE	40	4.2	11	27.5	4.8
3	BROOKLYN	153	4.8	42	27.5	4.9
3	NEW YORK	148	4.9	64	43.2	5.1
5	WASHINGTON DC	117	4.3	69	59.0	5.1
6	HAMPTON	55	4.6	40	72.7	4.7
7	ATLANTA	89	5.1	43	48.3	5.1
8	BAY PINES	68	5.1	41	60.3	5.6
8	MIAMI	77	4.6	45	58.4	5.2
8	TAMPA	114	5.1	37	32.5	5.1
9	NASHVILLE	50	4.5	21	42.0	5.4
10	CINCINNATI	114	4.4	41	36.0	4.9
10	CLEVELAND	68	4.7	33	48.5	4.5
11	INDIANAPOLIS	77	3.9	30	39.0	4.9
12	HINES	117	4.3	91	77.8	5.3
16	HOUSTON	86	4.2	48	55.8	5.0
16	LITTLE ROCK	94	4.1	42	44.7	4.7
16	NEW ORLEANS	95	4.4	60	63.2	5.1
17	DALLAS	151	4.7	85	56.3	5.0
17	SAN ANTONIO	267	4.1	139	52.1	4.9
18	TUCSON	57	4.8	40	70.2	4.9
19	DENVER	73	4.2	40	54.8	5.1
19	SALT LAKE CITY	143	3.7	44	30.8	5.0

VISN	Site Name	Clinicians' Rating		Veterans Responding	Percentage Responding	Mean Alliance Score
		Veterans Rated	Mean Alliance Score			
20	AMERICAN LAKE	210	4.5	110	52.4	5.2
20	ANCHORAGE	67	4.6	20	29.9	5.1
20	PORTLAND	45	5.1	20	44.4	4.9
20	ROSEBURG	60	4.6	4	6.7	5.2
21	SAN FRANCISCO	90	4.4	40	44.4	4.9
22	GREATER LA	200	4.4	55	27.5	5.1
22	LOMA LINDA	178	4.1	120	67.4	5.1
22	SAN DIEGO	68	4.0	52	76.5	4.7
	ALL SITES	3,504	4.4	1,691	48.3	5.0
	SITE AVERAGE	103	4.5	50	48.8	5.0
	SITE STD. DEV.	54	0.4	30	16.5	0.2

Cumulative data through the end of FY 2001

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	135	32.6	32.6	32.6	2.2
1	WEST HAVEN	104	75.0	10.6	13.5	1.0
2	ALBANY	27	92.3	3.8	0.0	3.8
2	BUFFALO	70	100.0	0.0	0.0	0.0
2	SYRACUSE	40	92.5	5.0	0.0	2.5
3	BROOKLYN	153	23.5	7.2	64.7	4.6
3	NEW YORK	149	55.4	18.2	23.0	3.4
5	WASHINGTON DC	117	34.2	17.1	47.9	0.9
6	HAMPTON	58	92.9	7.1	0.0	0.0
7	ATLANTA	89	72.7	22.7	2.3	2.3
8	BAY PINES	68	97.0	3.0	0.0	0.0
8	MIAMI	77	26.0	44.2	27.3	2.6
8	TAMPA	114	90.4	0.9	6.1	2.6
9	NASHVILLE	50	58.0	30.0	10.0	2.0
10	CINCINNATI	115	88.6	4.4	7.0	0.0
10	CLEVELAND	69	79.1	11.9	6.0	3.0
11	INDIANAPOLIS	77	78.7	10.7	9.3	1.3
12	HINES	117	81.2	6.0	11.1	1.7
16	HOUSTON	90	53.4	21.6	18.2	6.8
16	LITTLE ROCK	97	88.3	9.6	2.1	0.0
16	NEW ORLEANS	99	64.1	19.6	9.8	6.5
17	DALLAS	152	68.0	9.3	21.3	1.3
17	SAN ANTONIO	267	84.6	6.4	5.6	3.4
18	TUCSON	57	91.1	5.4	1.8	1.8
19	DENVER	73	89.0	4.1	4.1	2.7
19	SALT LAKE CITY	144	69.2	3.5	25.9	1.4

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	212	81.9	5.2	10.0	2.9
20	ANCHORAGE	67	24.6	38.5	33.8	3.1
20	PORTLAND	46	63.0	15.2	8.7	13.0
20	ROSEBURG	60	48.2	14.3	28.6	8.9
21	SAN FRANCISCO	91	61.8	7.9	22.5	7.9
22	GREATER LA	202	51.0	16.5	29.0	3.5
22	LOMA LINDA	179	62.9	7.9	22.5	6.7
22	SAN DIEGO	70	64.2	22.4	10.4	3.0
	ALL SITES	3,535	67.0	12.3	17.7	3.1
	SITE AVERAGE	104	68.7	13.0	15.2	3.1
	SITE STD. DEV.	54	22.2	10.8	14.9	2.9

Cumulative data through the end of FY 2001

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	72	95.7	2.9	1.4	0.0
1	WEST HAVEN	86	98.8	1.2	0.0	0.0
2	ALBANY	20	100.0	0.0	0.0	0.0
2	BUFFALO	31	96.8	0.0	3.2	0.0
2	SYRACUSE	19	84.2	15.8	0.0	0.0
3	BROOKLYN	125	97.5	0.8	1.6	0.0
3	NEW YORK	116	98.3	0.9	0.0	0.9
5	WASHINGTON DC	66	97.0	1.5	1.5	0.0
6	HAMPTON	33	90.6	6.3	0.0	3.1
7	ATLANTA	60	96.7	0.0	0.0	3.3
8	BAY PINES	34	100.0	0.0	0.0	0.0
8	MIAMI	48	93.8	6.3	0.0	0.0
8	TAMPA	63	95.2	0.0	1.6	3.2
9	NASHVILLE	15	86.7	0.0	6.7	6.7
10	CINCINNATI	58	96.6	3.4	0.0	0.0
10	CLEVELAND	47	91.3	4.3	2.2	2.2
11	INDIANAPOLIS	51	98.0	0.0	2.0	0.0
12	HINES	92	92.4	5.4	2.2	0.0
16	HOUSTON	46	93.3	0.0	0.0	6.7
16	LITTLE ROCK	54	92.3	3.8	1.9	1.9
16	NEW ORLEANS	56	74.1	13.0	9.3	3.7
17	DALLAS	57	98.2	0.0	0.0	1.8
17	SAN ANTONIO	128	96.9	2.3	0.0	0.8
18	TUCSON	32	96.9	3.1	0.0	0.0
19	DENVER	39	97.4	0.0	2.6	0.0
19	SALT LAKE CITY	63	98.4	1.6	0.0	0.0

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	135	97.8	2.2	0.0	0.0
20	ANCHORAGE	28	100.0	0.0	0.0	0.0
20	PORTLAND	22	95.5	4.5	0.0	0.0
20	ROSEBURG	21	90.5	4.8	4.8	0.0
21	SAN FRANCISCO	37	94.1	0.0	5.9	0.0
22	GREATER LA	127	92.9	3.9	0.8	2.4
22	LOMA LINDA	115	99.1	0.9	0.0	0.0
22	SAN DIEGO	47	88.4	7.0	2.3	2.3
	ALL SITES	2,043	95.4	2.5	1.1	1.0
	SITE AVERAGE	60	94.6	2.8	1.5	1.1
	SITE STD. DEV.	35	5.3	3.7	2.2	1.9

Cumulative data through the end of FY 2001

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	46	93.5	4.3	2.2	0.0
1	WEST HAVEN	55	96.3	1.9	1.9	0.0
2	ALBANY	10	100.0	0.0	0.0	0.0
2	BUFFALO	15	100.0	0.0	0.0	0.0
2	SYRACUSE	6	100.0	0.0	0.0	0.0
3	BROOKLYN	68	95.4	3.1	0.0	1.5
3	NEW YORK	62	100.0	0.0	0.0	0.0
5	WASHINGTON DC	35	100.0	0.0	0.0	0.0
6	HAMPTON	9	100.0	0.0	0.0	0.0
7	ATLANTA	34	100.0	0.0	0.0	0.0
8	BAY PINES	21	100.0	0.0	0.0	0.0
8	MIAMI	25	100.0	0.0	0.0	0.0
8	TAMPA	26	100.0	0.0	0.0	0.0
9	NASHVILLE	6	100.0	0.0	0.0	0.0
10	CINCINNATI	35	85.7	8.6	5.7	0.0
10	CLEVELAND	35	87.9	3.0	0.0	9.1
11	INDIANAPOLIS	19	89.5	0.0	0.0	10.5
12	HINES	61	96.7	1.6	0.0	1.6
16	HOUSTON	16	87.5	6.3	0.0	6.3
16	LITTLE ROCK	27	88.9	11.1	0.0	0.0
16	NEW ORLEANS	25	91.7	8.3	0.0	0.0
17	DALLAS	27	96.3	0.0	3.7	0.0
17	SAN ANTONIO	63	93.7	1.6	1.6	3.2
18	TUCSON	14	85.7	7.1	0.0	7.1
19	DENVER	14	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	26	100.0	0.0	0.0	0.0

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	84	93.9	1.2	3.7	1.2
20	ANCHORAGE	9	100.0	0.0	0.0	0.0
20	PORTLAND	10	100.0	0.0	0.0	0.0
20	ROSEBURG	7	100.0	0.0	0.0	0.0
21	SAN FRANCISCO	13	100.0	0.0	0.0	0.0
22	GREATER LA	94	97.8	2.2	0.0	0.0
22	LOMA LINDA	74	97.3	1.4	0.0	1.4
22	SAN DIEGO	27	79.2	4.2	0.0	16.7
	ALL SITES	1,098	95.5	2.1	0.8	1.6
	SITE AVERAGE	32	95.8	1.9	0.6	1.7
	SITE STD. DEV.	24	5.6	3.0	1.4	3.8

Cumulative data through the end of FY 2001

TABLE 8-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	135	41.1	43.6	50.0
1	WEST HAVEN	104	20.8	39.2	40.2
2	ALBANY	27	60.9	83.3	81.8
2	BUFFALO	70	43.3	41.8	44.8
2	SYRACUSE	40	62.9	62.5	78.4
3	BROOKLYN	153	22.5	28.7	38.4
3	NEW YORK	149	17.7	49.7	69.8
5	WASHINGTON DC	117	26.1	50.0	40.2
6	HAMPTON	58	59.2	69.0	75.9
7	ATLANTA	89	42.2	47.1	54.2
8	BAY PINES	68	45.5	62.7	90.4
8	MIAMI	77	48.4	60.0	56.8
8	TAMPA	114	58.8	75.9	84.5
9	NASHVILLE	50	71.1	75.6	66.7
10	CINCINNATI	115	52.5	68.9	56.9
10	CLEVELAND	69	69.8	77.6	73.5
11	INDIANAPOLIS	77	53.3	64.9	45.8
12	HINES	117	38.1	54.7	54.0
16	HOUSTON	90	48.2	59.3	62.8
16	LITTLE ROCK	97	64.2	75.3	83.0
16	NEW ORLEANS	99	60.9	69.3	73.8
17	DALLAS	152	62.2	66.7	60.5
17	SAN ANTONIO	267	55.0	67.2	57.0
18	TUCSON	57	51.7	72.7	75.0
19	DENVER	73	31.9	53.4	80.6
19	SALT LAKE CITY	144	18.9	32.1	65.7
20	AMERICAN LAKE	212	33.3	47.5	63.8
20	ANCHORAGE	67	87.3	86.6	85.1
20	PORTLAND	46	44.2	69.6	76.1
20	ROSEBURG	60	14.6	31.4	41.8
21	SAN FRANCISCO	91	24.4	40.5	52.3
22	GREATER LA	202	33.7	42.4	56.6
22	LOMA LINDA	179	51.3	63.1	64.5
22	SAN DIEGO	70	10.2	58.8	67.2
	ALL SITES	3,535	43.0	56.2	61.9
	SITE AVERAGE	104	44.9	58.6	63.8
	SITE STD. DEV.	54	18.5	15.3	14.7

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	72	54.7	78.6	77.6
1	WEST HAVEN	86	33.7	55.8	78.8
2	ALBANY	20	63.2	80.0	87.5
2	BUFFALO	31	37.0	45.2	58.1
2	SYRACUSE	19	41.2	50.0	47.1
3	BROOKLYN	125	42.6	50.9	76.3
3	NEW YORK	116	35.7	55.3	68.1
5	WASHINGTON DC	66	30.6	51.6	50.8
6	HAMPTON	33	60.9	67.7	74.2
7	ATLANTA	60	22.2	25.0	26.7
8	BAY PINES	34	36.4	40.0	47.4
8	MIAMI	48	59.0	60.4	72.9
8	TAMPA	63	48.3	65.1	82.5
9	NASHVILLE	15	58.3	73.3	80.0
10	CINCINNATI	58	51.3	68.4	65.5
10	CLEVELAND	47	57.1	64.4	73.3
11	INDIANAPOLIS	51	40.0	56.0	55.3
12	HINES	92	52.2	69.6	67.4
16	HOUSTON	46	43.2	71.7	65.2
16	LITTLE ROCK	54	61.4	84.3	84.6
16	NEW ORLEANS	56	45.5	56.9	66.7
17	DALLAS	57	69.1	70.2	81.8
17	SAN ANTONIO	128	44.2	73.4	54.4
18	TUCSON	32	56.3	81.3	81.3
19	DENVER	39	55.9	79.5	94.9
19	SALT LAKE CITY	63	29.3	54.0	88.9
20	AMERICAN LAKE	135	27.4	41.2	63.1
20	ANCHORAGE	28	88.5	85.7	85.7
20	PORTLAND	22	57.1	100.0	100.0
20	ROSEBURG	21	14.3	6.3	25.0
21	SAN FRANCISCO	37	25.0	36.1	55.6
22	GREATER LA	127	39.2	49.6	73.0
22	LOMA LINDA	115	50.0	81.6	93.5
22	SAN DIEGO	47	46.4	92.9	90.5
	ALL SITES	2,043	44.2	61.6	70.3
	SITE AVERAGE	60	46.4	62.4	70.4
	SITE STD. DEV.	35	15.0	19.7	17.9

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	46	47.8	76.1	82.2
1	WEST HAVEN	55	38.2	56.4	76.4
2	ALBANY	10	66.7	80.0	85.7
2	BUFFALO	15	13.3	26.7	26.7
2	SYRACUSE	6	16.7	33.3	16.7
3	BROOKLYN	68	39.3	52.3	71.4
3	NEW YORK	62	37.3	63.3	74.0
5	WASHINGTON DC	35	38.5	55.9	69.0
6	HAMPTON	9	42.9	55.6	88.9
7	ATLANTA	34	6.1	6.1	5.9
8	BAY PINES	21	14.3	30.8	9.1
8	MIAMI	25	70.6	72.0	88.0
8	TAMPA	26	42.3	73.1	84.6
9	NASHVILLE	6	60.0	100.0	83.3
10	CINCINNATI	35	40.9	57.1	68.6
10	CLEVELAND	35	58.8	65.7	73.5
11	INDIANAPOLIS	19	31.6	47.4	52.6
12	HINES	61	41.7	67.2	65.6
16	HOUSTON	16	50.0	68.8	62.5
16	LITTLE ROCK	27	69.6	88.0	81.5
16	NEW ORLEANS	25	69.2	70.8	72.7
17	DALLAS	27	61.5	65.4	73.1
17	SAN ANTONIO	63	27.3	53.2	40.7
18	TUCSON	14	50.0	69.2	92.3
19	DENVER	14	66.7	92.9	92.9
19	SALT LAKE CITY	26	26.1	52.0	100.0
20	AMERICAN LAKE	84	17.7	38.8	45.0
20	ANCHORAGE	9	100.0	100.0	100.0
20	PORTLAND	10	60.0	100.0	100.0
20	ROSEBURG	7	66.7	60.0	50.0
21	SAN FRANCISCO	13	30.8	38.5	53.8
22	GREATER LA	94	35.4	52.1	60.0
22	LOMA LINDA	74	39.7	72.6	82.6
22	SAN DIEGO	27	50.0	96.0	96.0
	ALL SITES	1,098	39.9	59.7	67.0
	SITE AVERAGE	32	44.9	62.9	68.4
	SITE STD. DEV.	24	20.4	22.1	25.4

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	135	51.7	41.9	43.8
1	WEST HAVEN	104	44.0	45.5	37.5
2	ALBANY	27	91.3	91.3	61.5
2	BUFFALO	70	30.9	37.0	34.1
2	SYRACUSE	40	70.6	73.1	69.2
3	BROOKLYN	153	71.7	73.5	50.0
3	NEW YORK	149	54.7	55.9	51.9
5	WASHINGTON DC	117	53.0	51.6	43.0
6	HAMPTON	58	77.8	71.4	65.0
7	ATLANTA	89	62.4	58.7	57.4
8	BAY PINES	68	89.1	92.0	78.0
8	MIAMI	77	51.5	54.0	56.9
8	TAMPA	114	83.3	83.9	62.1
9	NASHVILLE	50	66.7	75.0	65.5
10	CINCINNATI	115	61.2	63.5	58.5
10	CLEVELAND	69	78.7	80.3	65.5
11	INDIANAPOLIS	77	72.7	67.6	64.9
12	HINES	117	80.8	80.4	76.1
16	HOUSTON	90	80.0	82.5	60.7
16	LITTLE ROCK	97	86.9	87.3	68.1
16	NEW ORLEANS	99	81.0	85.0	77.8
17	DALLAS	152	71.0	67.8	28.4
17	SAN ANTONIO	267	68.2	65.6	58.5
18	TUCSON	57	74.4	82.6	67.7
19	DENVER	73	74.6	73.3	80.3
19	SALT LAKE CITY	144	35.1	27.6	47.7
20	AMERICAN LAKE	212	44.7	45.3	50.6
20	ANCHORAGE	67	88.9	87.8	87.1
20	PORTLAND	46	72.0	72.7	82.9
20	ROSEBURG	60	60.0	65.2	57.7
21	SAN FRANCISCO	91	56.3	55.4	44.4
22	GREATER LA	202	69.8	70.8	69.9
22	LOMA LINDA	179	42.1	41.4	57.4
22	SAN DIEGO	70	67.9	64.6	62.7
	ALL SITES	3,535	64.0	63.9	57.0
	SITE AVERAGE	104	66.6	66.8	60.1
	SITE STD. DEV.	54	15.8	16.7	13.9

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	72	59.4	63.6	46.7
1	WEST HAVEN	86	57.5	63.2	53.6
2	ALBANY	20	100.0	93.8	80.0
2	BUFFALO	31	40.0	21.1	33.3
2	SYRACUSE	19	64.3	50.0	53.8
3	BROOKLYN	125	74.4	80.7	56.7
3	NEW YORK	116	54.5	55.9	58.2
5	WASHINGTON DC	66	51.3	66.7	50.0
6	HAMPTON	33	81.5	70.4	55.0
7	ATLANTA	60	17.5	19.2	9.4
8	BAY PINES	34	58.3	60.0	67.9
8	MIAMI	48	70.0	68.3	73.3
8	TAMPA	63	84.0	86.5	63.2
9	NASHVILLE	15	76.9	75.0	81.8
10	CINCINNATI	58	63.0	65.0	54.1
10	CLEVELAND	47	72.5	76.3	40.0
11	INDIANAPOLIS	51	60.0	54.2	50.0
12	HINES	92	80.0	76.8	72.5
16	HOUSTON	46	63.2	70.6	47.1
16	LITTLE ROCK	54	82.6	80.0	78.6
16	NEW ORLEANS	56	78.3	78.9	80.8
17	DALLAS	57	78.4	82.2	33.3
17	SAN ANTONIO	128	75.6	68.9	62.1
18	TUCSON	32	79.2	84.6	65.2
19	DENVER	39	91.2	87.5	86.1
19	SALT LAKE CITY	63	60.5	56.5	76.7
20	AMERICAN LAKE	135	40.4	33.8	49.5
20	ANCHORAGE	28	87.5	88.9	88.2
20	PORTLAND	22	91.7	88.9	100.0
20	ROSEBURG	21	50.0	44.4	38.9
21	SAN FRANCISCO	37	66.7	58.6	59.3
22	GREATER LA	127	51.9	49.5	57.5
22	LOMA LINDA	115	56.1	57.4	83.0
22	SAN DIEGO	47	77.1	77.8	82.1
	ALL SITES	2,043	64.5	64.0	60.4
	SITE AVERAGE	60	67.5	66.3	61.4
	SITE STD. DEV.	35	17.1	18.4	19.1

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	46	78.6	74.2	68.6
1	WEST HAVEN	55	61.2	64.4	65.3
2	ALBANY	10	88.9	87.5	66.7
2	BUFFALO	15	0.0	11.1	8.3
2	SYRACUSE	6	60.0	50.0	25.0
3	BROOKLYN	68	81.0	83.1	68.5
3	NEW YORK	62	65.0	67.3	53.4
5	WASHINGTON DC	35	47.4	53.8	46.4
6	HAMPTON	9	75.0	85.7	50.0
7	ATLANTA	34	3.2	3.2	4.8
8	BAY PINES	21	64.7	20.0	63.2
8	MIAMI	25	77.3	76.2	66.7
8	TAMPA	26	78.9	80.0	50.0
9	NASHVILLE	6	100.0	100.0	80.0
10	CINCINNATI	35	65.6	65.2	53.8
10	CLEVELAND	35	69.7	69.7	55.0
11	INDIANAPOLIS	19	42.9	37.5	50.0
12	HINES	61	92.3	88.7	85.3
16	HOUSTON	16	55.6	66.7	50.0
16	LITTLE ROCK	27	59.1	71.4	62.5
16	NEW ORLEANS	25	76.5	53.8	81.8
17	DALLAS	27	84.0	78.9	42.1
17	SAN ANTONIO	63	57.5	63.2	46.7
18	TUCSON	14	90.9	85.7	77.8
19	DENVER	14	91.7	85.7	61.5
19	SALT LAKE CITY	26	75.0	70.0	90.9
20	AMERICAN LAKE	84	31.3	36.2	36.4
20	ANCHORAGE	9	100.0	100.0	100.0
20	PORTLAND	10	100.0	100.0	100.0
20	ROSEBURG	7	0.0	0.0	57.1
21	SAN FRANCISCO	13	36.4	63.6	41.7
22	GREATER LA	94	49.2	42.6	43.8
22	LOMA LINDA	74	50.0	59.5	67.3
22	SAN DIEGO	27	78.9	68.8	92.0
	ALL SITES	1,098	62.9	63.2	57.2
	SITE AVERAGE	32	64.3	63.6	59.2
	SITE STD. DEV.	24	26.8	26.2	22.4

Cumulative data through the end of FY 2001

Improvement rated only for those veterans identified with problems at admission

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CHAPTER 9

SUMMARY OF PROGRAM PERFORMANCE

A. Description of Critical Monitors

Measures which are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 9-1 through 9-4, and are summarized in Tables 9-5 and 9-6. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 9-1 through 9-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 9-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. Mean Days in Residential Treatment (from Table 2-4). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers). *The data source for this monitor is the Form 5R (Discharge from Residential Treatment form).*

B. Unique Veterans Served Per Clinician (from Table 2-6). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2001, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include all staff who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do not include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. Visits Per Clinician (from Table 2-6). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. Percentage Change in Intakes, FY 00-01 (from Table 2-7). This change variable records the difference in the number of intakes per outreach clinician from FY 2000 to FY 2001 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

E. Literally Homeless Intakes Per Clinician (from Table 3-3). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2001, divided by the number of allocated outreach FTEE. Note that this is

actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) and efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. Veterans Treated Per FTEE in Supported Housing (from Table 7-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 9-2):

G. Percentage Not Strictly Homeless (Table 3-3). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. Percentage with No Time Homeless (Table 3-5). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. Difference in Percentage Not Strictly Homeless, FY 00-01 (Table 3-6), compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. Difference in Percentage Homeless Less than One Month, FY 00-01 (Table 3-6), also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. Percentage with Serious Psychiatric or Substance Abuse Disorder (Table 3-7) shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic

disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 00-01 (Table 3-8) considers the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. Percentage of Literally Homeless Veterans in Supported Housing (Table 7-4) measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and are subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 9-3, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. Percentage Contacted through Outreach (Table 4-1) shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

O. The Difference in Percentage Contacted through Outreach, FY 00-01 (Table 4-3) shows the change in outreach efforts between FY 2000 and 2001. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

P. Homelessness of Veterans Admitted to Residential Treatment (Table 4-8). Compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment (Table 4-9). Forms a ratio similar to the one in Table 4-8, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. Appropriateness for Residential Treatment (Table 4-10). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of

potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized (Table 4-11). compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. VA Outreach in Supported Housing (Table 7-4) shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. Mean Total Days in Supported Housing (Table 7-10) shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 9-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. Successful Completion of Residential Treatment; Domiciled (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 5-12). Table 5-12 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 5-12 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).

Data sources for the outcome variables are as follows:

Successful Program Completion: Form 5R, item 16.

Domiciled and Housed: Form 5R, item 18.

Employed: Form 5R, item 20.

Improved Psychiatric Symptoms: Form 5R, item 21.

Improved Alcohol Symptoms: Form 5R, item 22.

Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. Alcohol and Psychiatric Symptom Improvement in Supported Housing (Table 7-9) shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 7-10) shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 7-11) shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

The total number of critical monitor outliers for each site is reported on Table 9-5, and summarized by VISN in Table 9-6.

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	X						1	6	17%
1	BOSTON							0	6	0%
1	MANCHESTER							0	5	0%
1	NORTHAMPTON			X				1	5	20%
1	PROVIDENCE							0	6	0%
1	TOGUS		X	X				2	5	40%
1	WEST HAVEN							0	6	0%
1	WHITE RIVER JCT		X	X				2	5	40%
2	ALBANY		X					1	6	17%
2	BUFFALO							0	6	0%
2	CANANDAIGUA		X	X				2	5	40%
2	SYRACUSE		X	X				2	5	40%
3	BRONX							0	6	0%
3	BROOKLYN	X						1	5	20%
3	EAST ORANGE							0	6	0%
3	LYONS					X		1	2	50%
3	MONTROSE							0	5	0%
3	NEW YORK		X	X				2	5	40%
3	NORTHPORT							0	5	0%
4	ALTOONA		X	X		X		3	4	75%
4	BUTLER					X		1	4	25%
4	CLARKSBURG		X	X		X		3	4	75%
4	COATESVILLE		X	X			X	3	5	60%
4	ERIE		X	X				2	4	50%
4	LEBANON							0	5	0%
4	PHILADELPHIA							0	5	0%
4	PITTSBURGH						X	1	6	17%
4	WILKES-BARRE				X			1	6	17%
4	WILMINGTON			X				1	4	25%
5	BALTIMORE							0	5	0%
5	PERRY POINT							0	5	0%
5	WASHINGTON DC	X						1	5	20%
6	ASHEVILLE		X	X				2	5	40%
6	BECKLEY		X	X				2	5	40%
6	DURHAM							0	5	0%
6	FAYETTEVILLE NC							0	5	0%
6	HAMPTON							0	5	0%
6	RICHMOND							0	5	0%
6	SALEM							0	5	0%
6	SALISBURY							0	5	0%
7	ATLANTA							0	5	0%
7	AUGUSTA							0	5	0%
7	BIRMINGHAM	X						1	5	20%
7	CHARLESTON	X						1	5	20%
7	COLUMBIA SC	X						1	5	20%
7	TUSCALOOSA	X						1	5	20%
7	TUSKEGEE							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES							0	5	0%
8	GAINESVILLE	X						1	5	20%
8	MIAMI		X	X	X			3	5	60%
8	TAMPA	X						1	6	17%
8	WEST PALM BEACH							0	5	0%
9	HUNTINGTON	X						1	5	20%
9	LEXINGTON	X	X	X		X		4	5	80%
9	LOUISVILLE							0	5	0%
9	MEMPHIS		X	X				2	5	40%
9	MOUNTAIN HOME							0	5	0%
9	NASHVILLE	X						1	5	20%
10	CHILLICOTHE							0	5	0%
10	CINCINNATI	X						1	5	20%
10	CLEVELAND				X			1	5	20%
10	COLUMBUS OPC							0	5	0%
10	DAYTON							0	5	0%
10	NORTHEAST OHIO							0	5	0%
11	ANN ARBOR	X						1	5	20%
11	BATTLE CREEK							0	6	0%
11	DANVILLE	X						1	5	20%
11	DETROIT							0	5	0%
11	INDIANAPOLIS							0	6	0%
11	NORTHERN INDIANA			X				1	5	20%
1	SAGINAW							0	5	0%
11	TOLEDO	X						1	5	20%
12	CHICAGO WS							0	6	0%
12	HINES	X					X	2	6	33%
12	IRON MOUNTAIN			X				1	4	25%
12	MADISON		X					1	4	25%
12	MILWAUKEE							0	5	0%
12	TOMAH							0	5	0%
13	FARGO		X					1	5	20%
13	MINNEAPOLIS							0	5	0%
13	SIOUX FALLS							0	5	0%
14	CENTRAL IOWA							0	5	0%
14	GREATER NEB, HCS							0	5	0%
14	IOWA CITY							0	5	0%
14	OMAHA			X				1	5	20%
15	COLUMBIA		X	X		I		3	5	60%
15	KANSAS CITY		X	X			X	3	6	50%
15	POPLAR BLUFF							1	5	20%
15	SAINT LOUIS	X				I		1	5	20%
15	TOPEKA	X						1	5	20%
15	WICHITA	X	X	X				3	5	60%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	X						1	5	20%
16	FAYETTEVILLE AR		X	X				2	5	40%
16	GULF COAST HCS		X	X				2	5	40%
16	HOUSTON							0	6	0%
16	JACKSON							0	5	0%
16	LITTLE ROCK							0	6	0%
16	MUSKOGEE							0	5	0%
16	NEW ORLEANS	X						1	5	20%
16	OKLAHOMA CITY		X	X				2	5	40%
16	SHREVEPORT							0	5	0%
17	CENTRAL TEXAS HCS							0	5	0%
17	DALLAS							0	5	0%
17	SAN ANTONIO				X			1	5	20%
18	AMARILLO							0	5	0%
18	EL PASO OPC		X	X				2	5	40%
18	NEW MEXICO HCS		X	X				2	5	40%
18	PHOENIX							0	5	0%
18	TUCSON						X	1	6	17%
18	WEST TEXAS HCS	X	X	X		X		4	5	80%
19	CHEYENNE							0	5	0%
19	DENVER							0	5	0%
19	GRAND JUNCTION		X	X		I		3	5	60%
19	MONTANA HCS							0	5	0%
19	SALT LAKE CITY							0	5	0%
19	SHERIDAN		X	X				2	5	40%
19	SO COLORADO HCS		X	X				2	5	40%
20	ANCHORAGE							0	5	0%
20	BOISE							0	5	0%
20	PORTLAND							0	6	0%
20	ROSEBURG							0	5	0%
20	SEATTLE							0	5	0%
20	SPOKANE	X						1	5	20%
20	WALLA WALLA							0	5	0%
21	CENTRAL CA HCS							0	5	0%
21	HONOLULU	X		X				2	5	40%
21	N CALIFORNIA HCS			X				1	5	20%
21	PALO ALTO							0	5	0%
21	SAN FRANCISCO							0	5	0%
21	SIERRA NEVADA HCS			X				1	5	20%
22	GREATER LOS ANGELES							0	6	0%
22	LOMA LINDA							0	5	0%
22	LONG BEACH	X						1	5	20%
22	SAN DIEGO							0	5	0%
22	SO. NEVADA HCS		X	X				2	5	40%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	00-01 NOT HMLS. (I) (T3-6)	00-01 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	00-01 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA								0	6	0%
16	FAYETTEVILLE AR	X				X			1	6	17%
16	GULF COAST HCS								1	6	17%
16	HOUSTON								0	7	0%
16	JACKSON				X				1	6	17%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE								0	6	0%
16	NEW ORLEANS			X	X				2	6	33%
16	OKLAHOMA CITY			X					1	6	17%
16	SHREVEPORT								0	6	0%
17	CENTRAL TEXAS HCS								0	6	0%
17	DALLAS		X		X				2	6	33%
17	SAN ANTONIO								0	6	0%
18	AMARILLO								0	6	0%
18	EL PASO OPC								0	6	0%
18	NEW MEXICO HCS		X						1	6	17%
18	PHOENIX								0	6	0%
18	TUCSON							I	1	7	14%
18	WEST TEXAS HCS					X			1	6	17%
19	CHEYENNE								0	6	0%
19	DENVER								0	6	0%
19	GRAND JUNCTION	I	I	I	I	I	I		6	6	100%
19	MONTANA HCS								0	6	0%
19	SALT LAKE CITY								0	6	0%
19	SHERIDAN		X						1	6	17%
19	SO COLORADO HCS								0	6	0%
20	ANCHORAGE								0	7	0%
20	BOISE	X	X						2	6	33%
20	PORTLAND					X			1	7	14%
20	ROSEBURG								0	6	0%
20	SEATTLE								0	7	0%
20	SPOKANE		X						1	6	17%
20	WALLA WALLA								0	6	0%
21	CENTRAL CA HCS	X	X			X			3	6	50%
21	HONOLULU					X			1	6	17%
21	N CALIFORNIA HCS								0	6	0%
21	PALO ALTO								0	6	0%
21	SAN FRANCISCO								0	6	0%
21	SIERRA NEVADA HCS								0	6	0%
22	GREATER LOS ANGELES				X	X			2	7	29%
22	LOMA LINDA								0	6	0%
22	LONG BEACH	X		X	X		X		4	6	67%
22	SAN DIEGO								0	6	0%
22	SO. NEVADA HCS					X			1	6	17%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY00/FY01 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X					X	1	8	13%
1	BOSTON									1	8	13%
1	MANCHESTER									0	6	0%
1	NORTHAMPTON									0	6	0%
1	PROVIDENCE									0	8	0%
1	TOGUS	X								1	6	17%
1	WEST HAVEN						X			1	8	13%
1	WHITE RIVER JCT									0	6	0%
2	ALBANY							X		1	8	13%
2	BUFFALO									0	8	0%
2	CANANDAIGUA	X				X				2	6	33%
2	SYRACUSE			X						1	6	17%
3	BRONX				X	X			X	3	8	38%
3	BROOKLYN		X							1	6	17%
3	EAST ORANGE	X	X				X			3	8	38%
3	LYONS									0	2	0%
3	MONTROSE									0	6	0%
3	NEW YORK									0	6	0%
3	NORTHPORT	X								1	6	17%
4	ALTOONA	X								1	2	50%
4	BUTLER									0	2	0%
4	CLARKSBURG									0	2	0%
4	COATESVILLE							I	X	2	4	50%
4	ERIE	X								1	2	50%
4	LEBANON									0	6	0%
4	PHILADELPHIA						X			1	6	17%
4	PITTSBURGH							X		1	8	13%
4	WILKES-BARRE									0	8	0%
4	WILMINGTON	X								1	2	50%
5	BALTIMORE									0	6	0%
5	PERRY POINT						X			1	6	17%
5	WASHINGTON DC									0	6	0%
6	ASHEVILLE									0	6	0%
6	BECKLEY									0	6	0%
6	DURHAM									0	6	0%
6	FAYETTEVILLE NC									0	6	0%
6	HAMPTON		X							1	6	17%
6	RICHMOND	X								1	6	17%
6	SALEM									0	6	0%
6	SALISBURY									0	6	0%
7	ATLANTA		X							1	6	17%
7	AUGUSTA									0	6	0%
7	BIRMINGHAM	X	X							2	6	33%
7	CHARLESTON						X			1	6	17%
7	COLUMBIA SC									0	6	0%
7	TUSCALOOSA					X				1	6	17%
7	TUSKEGEE									0	6	0%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY00/FY01 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES									0	6	0%
8	GAINESVILLE									0	6	0%
8	MIAMI									0	6	0%
8	TAMPA									0	8	0%
8	WEST PALM BEACH									0	6	0%
9	HUNTINGTON			X		X				1	6	17%
9	LEXINGTON	X				X				2	6	33%
9	LOUISVILLE	X								1	6	17%
9	MEMPHIS	X								1	6	17%
9	MOUNTAIN HOME		X	X						2	6	33%
9	NASHVILLE									0	6	0%
10	CHILlicoTHE	X				X				2	6	33%
10	CINCINNATI									0	6	0%
10	CLEVELAND									0	6	0%
10	COLUMBUS OPC									0	6	0%
10	DAYTON			X						1	6	17%
10	NORTHEAST OHIO									0	6	0%
11	ANN ARBOR					X				0	6	0%
11	BATTLE CREEK						X			1	8	13%
11	DANVILLE									1	6	17%
11	DETROIT									0	6	0%
11	INDIANAPOLIS									0	8	0%
11	NORTHERN INDIANA									0	6	0%
11	SAGINAW	X				X				2	6	33%
11	TOLEDO									0	6	0%
12	CHICAGO WS									0	8	0%
12	HINES									0	8	0%
12	IRON MOUNTAIN	X								1	2	50%
12	MADISON									0	2	0%
12	MILWAUKEE									0	4	0%
12	TOMAH	X								1	4	25%
13	FARGO						X			1	6	17%
13	MINNEAPOLIS									0	6	0%
13	SIOUX FALLS	X								1	6	17%
14	CENTRAL IOWA									0	6	0%
14	GREATER NEB, HCS					X				1	6	17%
14	IOWA CITY	X								1	6	17%
14	OMAHA	X					X			2	6	33%
15	COLUMBIA	I								1	6	17%
15	KANSAS CITY	X						X		2	8	25%
15	POPLAR BLUFF	I								1	6	17%
15	SAINT LOUIS									0	6	0%
15	TOPEKA									0	6	0%
15	WICHITA			X						1	6	17%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY00/FY01 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA									0	6	0%
16	FAYETTEVILLE AR									0	6	0%
16	GULF COAST HCS	X								1	6	17%
16	HOUSTON		X							1	8	13%
16	JACKSON									0	6	0%
16	LITTLE ROCK									0	8	0%
16	MUSKOGEE									0	6	0%
16	NEW ORLEANS		X							1	6	17%
16	OKLAHOMA CITY	X	X							2	6	33%
16	SHREVEPORT	X								1	6	17%
17	CENTRAL TEXAS HCS									0	6	0%
17	DALLAS									0	6	0%
17	SAN ANTONIO									0	6	0%
18	AMARILLO									0	6	0%
18	EL PASO OPC									0	6	0%
18	NEW MEXICO HCS					X				1	6	17%
18	PHOENIX					X				1	6	17%
18	TUCSON	X						I	I	3	8	38%
18	WEST TEXAS HCS					X				1	6	17%
19	CHEYENNE									0	6	0%
19	DENVER									0	6	0%
19	GRAND JUNCTION	I								1	6	17%
19	MONTANA HCS									0	6	0%
19	SALT LAKE CITY									0	6	0%
19	SHERIDAN	X				X	X			3	6	50%
19	SO COLORADO HCS			X						1	6	17%
20	ANCHORAGE									0	4	0%
20	BOISE									0	6	0%
20	PORTLAND						X			1	8	13%
20	ROSEBURG									0	6	0%
20	SEATTLE								X	1	4	25%
20	SPOKANE									0	6	0%
20	WALLA WALLA									0	6	0%
21	CENTRAL CA HCS	X				X				2	6	33%
21	HONOLULU									0	6	0%
21	N CALIFORNIA HCS									0	6	0%
21	PALO ALTO									0	6	0%
21	SAN FRANCISCO									0	6	0%
21	SIERRA NEVADA HCS	X								1	6	17%
22	GREATER LOS ANGELES							X		1	8	13%
22	LOMA LINDA		X							0	6	0%
22	LONG BEACH									1	6	17%
22	SAN DIEGO	X								1	6	17%
22	SO. NEVADA HCS									0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X		X	X		X	X	X		6	11	55%
1	BOSTON					X	X						2	11	18%
1	MANCHESTER												0	7	0%
1	NORTHAMPTON												0	7	0%
1	PROVIDENCE												0	11	0%
1	TOGUS												0	7	0%
1	WEST HAVEN						X						1	11	9%
1	WHITE RIVER JCT												0	7	0%
2	ALBANY												0	11	0%
2	BUFFALO												0	11	0%
2	CANANDAIGUA												0	7	0%
2	SYRACUSE												0	7	0%
3	BRONX												0	11	0%
3	BROOKLYN												0	7	0%
3	EAST ORANGE				X	X	X		X	X			5	11	45%
3	LYONS												0	4	0%
3	MONTROSE												0	7	0%
3	NEW YORK	I	I	I	I	I	I	I					7	7	100%
3	NORTHPORT												0	7	0%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG												0	0	
4	COATESVILLE												0	4	0%
4	ERIE												0	0	
4	LEBANON												0	7	0%
4	PHILADELPHIA				X								1	7	14%
4	PITTSBURGH												0	11	0%
4	WILKES-BARRE										X	X	2	11	18%
4	WILMINGTON												0	0	
5	BALTIMORE	X					X						2	7	29%
5	PERRY POINT												0	7	0%
5	WASHINGTON DC				X								1	7	14%
6	ASHEVILLE												0	7	0%
6	BECKLEY												0	7	0%
6	DURHAM												0	7	0%
6	FAYETTEVILLE NC	I	I	I	I	I	I	I					7	7	100%
6	HAMPTON												0	7	0%
6	RICHMOND												0	7	0%
6	SALEM	I	I	I	I	I	I	I					7	7	100%
6	SALISBURY												0	7	0%
7	ATLANTA			X									1	7	14%
7	AUGUSTA												0	7	0%
7	BIRMINGHAM			X									1	7	14%
7	CHARLESTON												0	7	0%
7	COLUMBIA SC	X					X						2	7	29%
7	TUSCALOOSA												0	7	0%
7	TUSKEGEE	X	X				X						3	7	43%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	I	I	I	I	I	I	I					0	7	0%
8	GAINESVILLE												7	7	100%
8	MIAMI												0	7	0%
8	TAMPA												0	11	0%
8	WEST PALM BEACH												0	7	0%
9	HUNTINGTON		X	X	X	I	X	X					0	7	0%
9	LEXINGTON												4	7	57%
9	LOUISVILLE												2	7	29%
9	MEMPHIS												0	7	0%
9	MOUNTAIN HOME	X	X			X							3	7	43%
9	NASHVILLE												0	7	0%
10	CHILLICOTHE												0	7	0%
10	CINCINNATI												0	7	0%
10	CLEVELAND												0	7	0%
10	COLUMBUS OPC	I	I	I	I	I	I	I					7	7	100%
10	DAYTON												0	7	0%
10	NORTHEAST OHIO												0	7	0%
11	ANN ARBOR	X											1	7	14%
11	BATTLE CREEK	X	X	X	X	X	X						6	11	55%
11	DANVILLE												0	7	0%
11	DETROIT			X	X								2	7	29%
11	INDIANAPOLIS												0	11	0%
11	NORTHERN INDIANA					X	X						2	7	29%
11	SAGINAW	X	X		X	X	X						5	7	71%
11	TOLEDO												0	7	0%
12	CHICAGO WS												0	11	0%
12	HINES												0	11	0%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE												0	4	0%
12	TOMAH												0	4	0%
13	FARGO												0	7	0%
13	MINNEAPOLIS												0	7	0%
13	SIoux FALLS												0	7	0%
14	CENTRAL IOWA												0	7	0%
14	GREATER NEB, HCS	I	I	I	I	I	I	I					7	7	100%
14	IOWA CITY												0	7	0%
14	OMAHA	I	I	I	I	I	I	I					7	7	100%
15	COLUMBIA												0	7	0%
15	KANSAS CITY	X					X						2	11	18%
15	POPLAR BLUFF												0	7	0%
15	SAINT LOUIS												0	7	0%
15	TOPEKA												0	7	0%
15	WICHITA	X	X			X	X						4	7	57%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	I	I	I	I	I	I	I					7	7	100%
16	FAYETTEVILLE AR												0	7	0%
16	GULF COAST HCS												0	7	0%
16	HOUSTON								X			X	2	11	18%
16	JACKSON												0	7	0%
16	LITTLE ROCK											X	1	11	9%
16	MUSKOGEE	I	I	I	I	I	I	I					7	7	100%
16	NEW ORLEANS												0	7	0%
16	OKLAHOMA CITY					X							1	7	14%
16	SHREVEPORT	X	X			X	X						4	7	57%
17	CENTRAL TEXAS HCS												0	7	0%
17	DALLAS	X	X	X									3	7	43%
17	SAN ANTONIO												0	7	0%
18	AMARILLO												0	7	0%
18	EL PASO OPC												0	7	0%
18	NEW MEXICO HCS					X	X	I					3	7	43%
18	PHOENIX												0	7	0%
18	TUCSON			X					I	I	I	I	5	11	45%
18	WEST TEXAS HCS	X	X										2	7	29%
19	CHEYENNE												0	7	0%
19	DENVER												0	7	0%
19	GRAND JUNCTION												0	7	0%
19	MONTANA HCS												0	7	0%
19	SALT LAKE CITY												0	7	0%
19	SHERIDAN												0	7	0%
19	SO COLORADO HCS												0	7	0%
20	ANCHORAGE												0	4	0%
20	BOISE												0	7	0%
20	PORTLAND												0	11	0%
20	ROSEBURG												0	7	0%
20	SEATTLE										X		1	4	25%
20	SPOKANE				X								1	7	14%
20	WALLA WALLA												0	7	0%
21	CENTRAL CA HCS												0	7	0%
21	HONOLULU				X								1	7	14%
21	N CALIFORNIA HCS	I	I	I	I	I	I	I					7	7	100%
21	PALO ALTO												0	7	0%
21	SAN FRANCISCO		X	X			X						3	7	43%
21	SIERRA NEVADA HCS												0	7	0%
22	GREATER LOS ANGELES			X	X							X	3	11	27%
22	LOMA LINDA												0	7	0%
22	LONG BEACH			X	X								0	7	0%
22	SAN DIEGO						X						3	7	43%
22	SO. NEVADA HCS	I	I	I	I	I	I	I					7	7	100%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	BEDFORD	1	0	1	6	8	32	25.0%
1	BOSTON	0	0	1	2	3	32	9.4%
1	MANCHESTER	0	0	0	0	0	24	0.0%
1	NORTHAMPTON	1	0	0	0	1	24	4.2%
1	PROVIDENCE	0	0	0	0	0	32	0.0%
1	TOGUS	2	0	1	0	3	24	12.5%
1	WEST HAVEN	0	0	1	1	2	32	6.3%
1	WHITE RIVER JCT	2	0	0	0	2	24	8.3%
2	ALBANY	1	0	1	0	2	32	6.3%
2	BUFFALO	0	0	0	0	0	32	0.0%
2	CANANDAIGUA	2	2	2	0	6	24	25.0%
2	SYRACUSE	2	1	1	0	4	24	16.7%
3	BRONX	0	2	3	0	5	32	15.6%
3	BROOKLYN	1	0	1	0	2	24	8.3%
3	EAST ORANGE	0	2	3	5	10	32	31.3%
3	LYONS	1	1	0	0	2	9	22.2%
3	MONTROSE	0	0	0	0	0	24	0.0%
3	NEW YORK	2	2	0	7	11	24	45.8%
3	NORTHPORT	0	0	1	0	1	24	4.2%
4	ALTOONA	3	3	1	0	7	12	58.3%
4	BUTLER	1	1	0	0	2	12	16.7%
4	CLARKSBURG	3	2	0	0	5	12	41.7%
4	COATESVILLE	3	1	2	0	6	20	30.0%
4	ERIE	2	2	1	0	5	12	41.7%
4	LEBANON	0	0	0	0	0	24	0.0%
4	PHILADELPHIA	0	1	1	1	3	24	12.5%
4	PITTSBURGH	1	3	1	0	5	32	15.6%
4	WILKES-BARRE	1	0	0	2	3	32	9.4%
4	WILMINGTON	1	0	1	0	2	12	16.7%
5	BALTIMORE	0	1	0	2	3	24	12.5%
5	PERRY POINT	0	0	1	0	1	24	4.2%
5	WASHINGTON DC	1	0	0	1	2	24	8.3%
6	ASHEVILLE	2	2	0	0	4	24	16.7%
6	BECKLEY	2	1	0	0	3	24	12.5%
6	DURHAM	0	2	0	0	2	24	8.3%
6	FAYETTEVILLE NC	0	1	0	7	8	24	33.3%
6	HAMPTON	0	1	1	0	2	24	8.3%
6	RICHMOND	0	2	1	0	3	24	12.5%
6	SALEM	0	0	0	7	7	24	29.2%
6	SALISBURY	0	0	0	0	0	24	0.0%
7	ATLANTA	0	1	1	1	3	24	12.5%
7	AUGUSTA	0	0	0	0	0	24	0.0%
7	BIRMINGHAM	1	0	2	1	4	24	16.7%
7	CHARLESTON	1	1	1	0	3	24	12.5%
7	COLUMBIA SC	1	2	0	2	5	24	20.8%
7	TUSCALOOSA	1	0	1	0	2	24	8.3%
7	TUSKEGEE	0	0	0	3	3	24	12.5%
8	BAY PINES	0	1	0	0	1	24	4.2%
8	GAINESVILLE	1	1	0	7	9	24	37.5%
8	MIAMI	3	0	0	0	3	24	12.5%
8	TAMPA	1	2	0	0	3	32	9.4%
8	WEST PALM BEACH	0	0	0	0	0	24	0.0%
9	HUNTINGTON	1	2	1	0	4	24	16.7%
9	LEXINGTON	4	2	2	4	12	24	50.0%
9	LOUISVILLE	0	0	1	2	3	24	12.5%
9	MEMPHIS	2	1	1	0	4	24	16.7%
9	MOUNTAIN HOME	0	1	2	3	6	24	25.0%
9	NASHVILLE	1	0	0	0	1	24	4.2%
10	CHILLICOTHE	0	1	2	0	3	24	12.5%
10	CINCINNATI	1	1	0	0	2	24	8.3%
10	CLEVELAND	1	1	0	0	2	24	8.3%
10	COLUMBUS OPC	0	1	0	7	8	24	33.3%
10	DAYTON	0	2	1	0	3	24	12.5%
10	NORTHEAST OHIO	0	0	0	0	0	24	0.0%
11	ANN ARBOR	1	0	0	1	2	24	8.3%
11	BATTLE CREEK	0	0	1	6	7	32	21.9%
11	DANVILLE	1	1	1	0	3	24	12.5%
11	DETROIT	0	1	0	2	3	24	12.5%
11	INDIANAPOLIS	0	3	0	0	3	32	9.4%
11	NORTHERN INDIANA	1	1	0	2	4	24	16.7%
11	SAGINAW	0	0	2	5	7	24	29.2%
11	TOLEDO	1	0	0	0	1	24	4.2%

TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
12	CHICAGO WS	0	0	0	0	0	32	0.0%
12	HINES	2	0	0	0	2	32	6.3%
12	IRON MOUNTAIN	1	1	1	0	3	12	25.0%
12	MADISON	1	2	0	0	3	12	25.0%
12	MILWAUKEE	0	3	0	0	3	20	15.0%
12	TOMAH	0	1	1	0	2	20	10.0%
13	FARGO	1	0	1	0	2	24	8.3%
13	MINNEAPOLIS	0	2	0	0	2	24	8.3%
13	SIOUX FALLS	0	1	1	0	2	24	8.3%
14	CENTRAL IOWA	0	1	0	0	1	24	4.2%
14	GREATER NEB, HCS	0	0	1	7	8	24	33.3%
14	IOWA CITY	0	3	1	0	4	24	16.7%
14	OMAHA	1	2	2	7	12	24	50.0%
15	COLUMBIA	3	6	1	0	10	24	41.7%
15	KANSAS CITY	3	1	2	2	8	32	25.0%
15	POPLAR BLUFF	1	6	1	0	8	24	33.3%
15	SAINT LOUIS	1	0	0	0	1	24	4.2%
15	TOPEKA	1	0	0	0	1	24	4.2%
15	WICHITA	3	0	1	4	8	24	33.3%
16	ALEXANDRIA	1	0	0	7	8	24	33.3%
16	FAYETTEVILLE AR	2	1	0	0	3	24	12.5%
16	GULF COAST HCS	2	1	1	0	4	24	16.7%
16	HOUSTON	0	0	1	2	3	32	9.4%
16	JACKSON	0	1	0	0	1	24	4.2%
16	LITTLE ROCK	0	0	0	1	1	32	3.1%
16	MUSKOGEE	0	0	0	7	7	24	29.2%
16	NEW ORLEANS	1	2	1	0	4	24	16.7%
16	OKLAHOMA CITY	2	1	2	1	6	24	25.0%
16	SHREVEPORT	0	0	1	4	5	24	20.8%
17	CENTRAL TEXAS HCS	0	0	0	0	0	24	0.0%
17	DALLAS	0	2	0	3	5	24	20.8%
17	SAN ANTONIO	1	0	0	0	1	24	4.2%
18	AMARILLO	0	0	0	0	0	24	0.0%
18	EL PASO OPC	2	0	0	0	2	24	8.3%
18	NEW MEXICO HCS	2	1	1	3	7	24	29.2%
18	PHOENIX	0	0	1	0	1	24	4.2%
18	TUCSON	1	1	3	5	10	32	31.3%
18	WEST TEXAS HCS	4	1	1	2	8	24	33.3%
19	CHEYENNE	0	0	0	0	0	24	0.0%
19	DENVER	0	0	0	0	0	24	0.0%
19	GRAND JUNCTION	3	6	1	0	10	24	41.7%
19	MONTANA HCS	0	0	0	0	0	24	0.0%
19	SALT LAKE CITY	0	0	0	0	0	24	0.0%
19	SHERIDAN	2	1	3	0	6	24	25.0%
19	SO COLORADO HCS	2	0	1	0	3	24	12.5%
20	ANCHORAGE	0	0	0	0	0	20	0.0%
20	BOISE	0	2	0	0	2	24	8.3%
20	PORTLAND	0	1	1	0	2	32	6.3%
20	ROSEBURG	0	0	0	0	0	24	0.0%
20	SEATTLE	0	0	1	1	2	20	10.0%
20	SPOKANE	1	1	0	1	3	24	12.5%
20	WALLA WALLA	0	0	0	0	0	24	0.0%
21	CENTRAL CA HCS	0	3	2	0	5	24	20.8%
21	HONOLULU	2	1	0	1	4	24	16.7%
21	N CALIFORNIA HCS	1	0	0	7	8	24	33.3%
21	PALO ALTO	0	0	0	0	0	24	0.0%
21	SAN FRANCISCO	0	0	0	3	3	24	12.5%
21	SIERRA NEVADA HCS	1	0	1	0	2	24	8.3%
22	GREATER LOS ANGELES	0	2	1	3	6	32	18.8%
22	LOMA LINDA	0	0	0	0	0	24	0.0%
22	LONG BEACH	1	4	1	0	6	24	25.0%
22	SAN DIEGO	0	0	1	3	4	24	16.7%
22	SO. NEVADA HCS	2	1	0	7	10	24	41.7%
ALL SITES		109	121	83	168	481	3289	14.6%
AVERAGE		0.8	0.9	0.6	1.2	3.6	24.4	15.2%

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TABLE 9-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	6	0	4	9	19	224	8.5%
2	5	3	4	0	12	112	10.7%
3	4	7	8	12	31	169	18.3%
4	15	13	7	3	38	192	19.8%
5	1	1	1	3	6	72	8.3%
6	4	9	2	14	29	192	15.1%
7	4	4	5	7	20	168	11.9%
8	5	4	0	7	16	128	12.5%
9	8	6	7	9	30	144	20.8%
10	2	6	3	7	18	144	12.5%
11	4	6	4	16	30	208	14.4%
12	4	7	2	0	13	128	10.2%
13	1	3	2	0	6	72	8.3%
14	1	6	4	14	25	96	26.0%
15	12	13	5	6	36	152	23.7%
16	8	6	6	22	42	256	16.4%
17	1	2	0	3	6	72	8.3%
18	9	3	6	10	28	152	18.4%
19	7	7	5	0	19	168	11.3%
20	1	4	2	2	9	168	5.4%
21	4	4	3	11	22	144	15.3%
22	3	7	3	13	26	128	20.3%
ALL VISNS	109	121	83	168	481	3289	14.6%
AVERAGE	5.0	5.5	3.8	7.6	21.9	149.5	14.4%

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Appendix A

Evaluation Forms

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**HEALTH CARE FOR HOMELESS VETERANS
CONTACT FORM**

FORM X

(1)

Page 1 of 4

Staff Member's Name _____

Office Use Only DO NOT CODE _____

(3)

Date of Intake (mm, dd, yy)..... _ _ / _ _ / _ _

(9)

VA Facility Code..... _ _ _

(12)

I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print) _____

(32)

2. Social Security Number..... _ - _ - _ - _ - _ - _ -

(41)

3. Date of Birth (mm, dd, yy)..... _ _ / _ _ / _ _

(47)

4. Sex ☐ 1. Male ☐ 2. Female

(48)

5. Ethnicity (check only one)

☐ 1. Hispanic, white ☐ 3. American Indian or Alaskan ☐ 5. Asian ☐ 7. Pacific Islander (49)
☐ 2. Hispanic, black ☐ 4. Black, not Hispanic ☐ 6. White, not Hispanic ☐ 8. Other

6. What is your current marital status (check only one)?

☐ 1. Married ☐ 3. Widowed ☐ 5. Divorced (50)
☐ 2. Remarried ☐ 4. Separated ☐ 6. Never married

II. MILITARY HISTORY

7. Period of Service (check **longest** one)

☐ 1. Pre-WW II (11/18-11/41) ☐ 5. Between Korean and Vietnam Eras (2/55-7/64) ☐ 7. Post-Vietnam (5/75-7/90) (51)
☐ 2. WW II (12/41-12/46) ☐ 8. Persian Gulf (8/90-)
☐ 3. Pre-Korean (1/47-6/50) ☐ 6. Vietnam Era(8/64-4/75) ☐ 9. Post-Persian Gulf
☐ 4. Korean War (7/50-1/55)

8. Did you ever receive hostile or friendly fire in a combat zone?.....☐ 0=No ☐ 1=Yes

(52)

III. LIVING SITUATION

9. Where did you sleep last night (check only one)?

☐ 1. Lives in own apartment or room ☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
☐ 2. Lives in intermittent residence with friends or family ☐ 4. No residence (e.g., outdoors, abandoned building)
☐ 5. Institution (e.g., hospital, prison, residential treatment facility)

(53)

10. How long have you been homeless (check only one)?

☐ 0. Not currently homeless ☐ 3. At least 6 months but less than 1 year
☐ 1. At least one night but less than one month ☐ 4. At least 1 year but less than 2 years
☐ 2. At least 1 month but less than 6 months ☐ 5. Two years or more
☐ 9. Unknown

(54)

**Health Care for Homeless Veterans
CONTACT FORM**

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11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? (Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)
- | | | | |
|--|---|---|------|
| a. Own apartment, room or house..... | — | — | (56) |
| b. Someone else's apartment, room or house..... | — | — | (58) |
| c. Hospital or nursing home (including detox centers with medical staff on-site)..... | — | — | (60) |
| d. Domiciliary..... | — | — | (62) |
| e. VA contracted halfway programs (ATU-HWH or HCMI contract)... | — | — | (64) |
| f. Non-VA halfway house program..... | — | — | (66) |
| g. Hotel, Single Room Occupancy (SRO), boarding home..... | — | — | (68) |
| h. Shelter for the homeless (including detox centers with no medical staff on-site)..... | — | — | (70) |
| i. Outdoors (sidewalk, park), abandoned building..... | — | — | (72) |
| j. Automobile, truck, boat..... | — | — | (74) |
| k. Prison, jail..... | — | — | (76) |
| | | | (78) |

IV. MEDICAL

12. Do you feel you have any serious medical problems (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (79)
13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)?
- | | | | |
|---|-------------------------------|--------------------------------|------|
| a. Oral/dental problems..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (80) |
| b. Eye problems (other than glasses)..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (81) |
| c. Hypertension..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (82) |
| d. Heart or cardiovascular problems..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (83) |
| e. COPD/emphysema..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (84) |
| f. TB..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (85) |
| g. Gastrointestinal problems..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (86) |
| h. Liver disease..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (87) |
| i. Seizure disorder..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (88) |
| j. Orthopedic problems..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (89) |
| k. Significant skin problems..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (90) |
| l. Significant trauma..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (91) |
| m. Other (specify _____)..... | <input type="checkbox"/> 0=No | <input type="checkbox"/> 1=Yes | (92) |

Office use only DO NOT CODE — — (94)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (95)
15. Have you had a problem with alcohol dependency in the past?..... ☐ 0=No ☐ 1=Yes (96)
16. Have you ever been hospitalized for treatment of alcoholism?..... ☐ 0=No ☐ 1=Yes (97)
17. During the past 30 days, how many days would you say that you used any alcohol at all? (If none, skip to number 18)..... — — (99)
- 17a. During the past 30 days, how many days would you say that you drank to intoxication? — — (101)

**Health Care for Homeless Veterans
CONTACT FORM**

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18. Do you have a problem with drug dependency now (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (102)
19. Have you had a problem with drug dependency in the past?..... ☐ 0=No ☐ 1=Yes (103)
20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?..... ☐ 0=No ☐ 1=Yes (104)
21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? (If none, skip to number 23). - - (106)
22. During the past 30 days, how many days would you say you used more than one kind of drug?..... - - (108)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?..... ☐ 0=No ☐ 1=Yes (109)
24. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)?..... ☐ 0=No ☐ 1=Yes (110)
25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.?..... ☐ 0=No ☐ 1=Yes (111)
26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you... (Check one answer for each item; blank responses will not be considered a "no" response)
- a. ...experienced a serious depression..... ☐ 0=No ☐ 1=Yes (112)
- b. ...experienced serious anxiety or tension..... ☐ 0=No ☐ 1=Yes (113)
- c. ...experienced hallucinations..... ☐ 0=No ☐ 1=Yes (114)
- d. ...experienced trouble understanding, concentrating, or remembering..... ☐ 0=No ☐ 1=Yes (115)
- e. ...had trouble controlling violent behavior..... ☐ 0=No ☐ 1=Yes (116)
- f. ...had serious thoughts of suicide..... ☐ 0=No ☐ 1=Yes (117)
- g. ...attempted suicide..... ☐ 0=No ☐ 1=Yes (118)
- h. ...took prescribed medication for a psychological/emotional problem..... ☐ 0=No ☐ 1=Yes (119)

VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)?
- | | | | |
|---|--|--|-------|
| <input type="checkbox"/> 1. Full time (40 hrs/wk) | <input type="checkbox"/> 4. Part time (irreg. daywork) | <input type="checkbox"/> 7. Retired/disability | (120) |
| <input type="checkbox"/> 2. Full time (irregular) | <input type="checkbox"/> 5. Student | <input type="checkbox"/> 8. Unemployed | |
| <input type="checkbox"/> 3. Part time (reg. hrs.) | <input type="checkbox"/> 6. Service | | |
28. How many days did you work for pay in the past 30 days?..... - - (122)
- 29 - 33. Do you receive any of the following kinds of public financial support (check one box for each question)?
29. Service Connected/Psychiatry..... ☐ 0=No ☐ 1=Yes (123)
30. Service Connected/Other..... ☐ 0=No ☐ 1=Yes (124)
31. Receives NSC pension..... ☐ 0=No ☐ 1=Yes (125)
32. Non-VA disability (eg SSDI)..... ☐ 0=No ☐ 1=Yes (126)
33. Other public support (including cash and inkind services)..... ☐ 0=No ☐ 1=Yes (127)
34. How much money did you receive in the past thirty days (include all sources of income: work, disability payments, panhandling, plasma donations etc.)(select one)?
- | | | | |
|--|---|--|-------|
| <input type="checkbox"/> 1. No income at all | <input type="checkbox"/> 3. \$50-\$99 | <input type="checkbox"/> 5. \$500-\$999 | (128) |
| <input type="checkbox"/> 2. \$1-\$49 | <input type="checkbox"/> 4. \$100-\$499 | <input type="checkbox"/> 6. \$1000 or more | |

**Health Care for Homeless Veterans
CONTACT FORM**

Page 4 of 4

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(129)
36. Does this veteran need medical treatment at this time?.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(130)
37.- 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?		
37. Alcohol Abuse/Dependency.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(131)
38. Drug Abuse/Dependency.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(132)
39. Schizophrenia.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(133)
40. Other Psychotic Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(134)
41. Mood Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(135)
42. Personality Disorder (DSM-IIIIR, Axis 2).....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(136)
43. PTSD from Combat.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(137)
44. Adjustment Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(138)
45. Other Psychiatric Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(139)
46. Where did this interview take place (check only one)?		
<input type="checkbox"/> 1. Shelter or temporary housing for homeless	<input type="checkbox"/> 3. Soup Kitchen	(140)
<input type="checkbox"/> 2. Street, Park, Outdoors	<input type="checkbox"/> 4. VAMC	
	<input type="checkbox"/> 5. Vet Center	
	<input type="checkbox"/> 6.* At special program for homeless (specify)	
	<input type="checkbox"/> 7. Other	
Office use only DO NOT CODE		(143)
47. How was contact with this program initiated (check only one)?		
<input type="checkbox"/> 1. Outreach initiated by VA staff	<input type="checkbox"/> 5. Veteran came to Vet Center	(144)
<input type="checkbox"/> 2. Referred by shelter staff or other non-VA staff working in a program for the homeless	<input type="checkbox"/> 6. Self-referred	
<input type="checkbox"/> 3. Referral from VAMC inpatient unit	<input type="checkbox"/> 7.* Through VA presence at special program for homeless (specify)	
<input type="checkbox"/> 4. Referral from VAMC outpatient unit	<input type="checkbox"/> 8. Other	
Office use only DO NOT CODE		(147)
48. Veteran response to contact (check only one).		
<input type="checkbox"/> 1. Would not talk to VA staff	<input type="checkbox"/> 4. Is interested in full range of VA services for the homeless	(148)
<input type="checkbox"/> 2. Talked; not interested in any services	<input type="checkbox"/> 5. Other	
<input type="checkbox"/> 3. Only interested in basic services		
49-60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?		
49. Basic services (food, shelter, clothing and financial assistance).....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(149)
50. VA medical services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(150)
51. Non-VA medical services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(151)
52. VA psychiatric or substance abuse services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(152)
53. Non-VA psychiatric or substance abuse services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(153)
54. VA pension or disability application.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(154)
55. Contract residential treatment through HCMC Program.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(155)
56. VA Domiciliary Care Program.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(156)
57. Upgrading of military discharge.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(157)
58. Legal assistance.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(158)
59. Social vocational assistance.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(159)
60. Other.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(160)
<u> X </u>		(161)

*Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

DISCHARGE FROM RESIDENTIAL TREATMENT (DRT) FORM 5

Use this form only for veterans who are placed in contracted residential treatment, under the HCMI program. Complete a new Discharge from Residential Treatment (DRT) Form any time that a veteran is formally discharged or has left the residential program and it is unlikely that the veteran will return to that program.

1. VA staff member completing this report _____

I. Veteran Information

2. VA Facility Code _____ (5)

3. Veteran's Name _____

4. Social Security Number _ _ _ - _ _ - _ _ _ (14)

5. Veteran's Date of Birth _ _ / _ _ / _ _ (20)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? _ (21)

0 HCMI Contract funds

1 Veteran is paying his or her own way *

2 Payment by non-VA community partner *

3 Payment by HCMI contract, but at different provider *

* Use only for continuations of treatment that began under HCMI contract

7. Name of Residential Provider _____ (24)
(DO NOT CODE)

8. Period covered by this report Beginning: _ _ / _ _ / _ _ (30)
(Code dates: mm/dd/yy)

Ending: _ _ / _ _ / _ _ (36)

9. Number of days _ _ _ (39)

10. Cost of treatment under this provider \$ _ _ , _ _ _ (44)
(Round to nearest dollar)

II. Veteran's Status at Admission

11-15. At the time of admission to residential treatment the veteran demonstrated problems with:

Code: 0=No
1=Yes

- | | | |
|--|---|------|
| 11. Alcohol abuse..... | — | (45) |
| 12. Drug abuse..... | — | (46) |
| 13. Mental illness | — | (47) |
| 14. Medical problems | — | (48) |
| 15. Social or vocational skill deficits..... | — | (49) |

V. Status at End of Treatment

- | | | |
|---|---------------|------|
| 16. The veteran ended residential treatment because | — | (50) |
| 0 Treatment episode is continuing under alternate payment arrangements | | |
| 1 Successful completion of the program. | | |
| 2 Veteran was asked to leave because of violation of program rules. | | |
| 3 Veteran left the program by his/her own decision, without medical advice. | | |
| 4 Veteran became too ill (mentally or physically) to complete the program. | | |
| 5 Other | — — | (52) |
| | (DO NOT CODE) | |
| 17. If the veteran ended residential treatment because of a rule violation , what was the <u>most important reason</u> ? | — | (53) |
| 1 Threatened/actual violence to self or others | | |
| 2 Use of alcohol or drugs | | |
| 3 Other | — — | (55) |
| | (DO NOT CODE) | |
| 18. The veteran's living situation at discharge is: | — | (56) |
| 0 No residence. | | |
| 1 Single room occupancy. | | |
| 2 Halfway house/transitional living program. | | |
| 3 Institution (hospital, prison, nursing home or domicilliary). | | |
| 4 Apartment, room or house. | | |
| 5 Veteran left program without giving indication of living arrangement. | | |
| 6 Other | — — | (58) |
| | (DO NOT CODE) | |
| 19. With whom will the veteran be living at discharge? | — | (59) |
| 0 No residence. | | |
| 1 Alone. | | |
| 2 With spouse and or children. | | |
| 3 With parents, with siblings, and/or with other family. | | |
| 4 With friends. | | |
| 5 With strangers. | | |
| 6 Veteran left program without giving indication of living arrangement. | | |

20. What is the veterans arrangement for employment at the time of discharge? (60)

- 0 Disabled or retired.
- 1 Unemployed.
- 2 Part-time or temporary employment.
- 3 Full-time employment.
- 4 VA's IT or CWT (VI)
- 5 Other vocational training, or unpaid volunteer.
- 6 Student.
- 7 Veteran left program without giving indication of employment arrangement.

21-25. *Changes in clinical status: Consider the following clinical problem areas and select the description that best describes the change in the veteran's clinical status from the beginning of the residential treatment episode to the time of discharge from the residential treatment program.*

Code:	N No Knowledge	0 Not a Problem Area	1 Substantial Deterioration	2 Some Deterioration	3 No Change	4 Some Improvement	5 Substantial Improvement
-------	----------------------	----------------------------	-----------------------------------	----------------------------	-------------------	--------------------------	---------------------------------

- 21. Alcohol problems — (61)
- 22. Drug problems — (62)
- 23. Mental health problems (other than drug or alcohol) — (63)
- 24. Medical problems — (64)
- 25. Social or vocational skill deficits..... — (65)

VI. Follow-up Arrangements

26-30. *Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.*

Code: 0 None.

- 1 Arrangements made for treatment.
- 2 Veteran already receiving treatment and will continue.

- 26. Alcohol problems — (66)
- 27. Drug problems — (67)
- 28. Mental health problems (other than drug or alcohol) — (68)
- 29. Medical problems — (69)
- 30. Social or vocational skill deficits..... — (70)

BLANK

Supported Housing Report

Page 1 of 3

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _ _ _ (6)
- DO NOT CODE _ _ (8)
2. Date of this report (mm/dd/yy) _ _ / _ _ / _ _ (14)
- 2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)
3. Veteran's Name (last name, first initial) _____ (26)
4. Social Security Number _ _ _ - _ _ - _ _ _ (35)
5. Date of Birth (mm/dd/yy) _ _ / _ _ / _ _ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)**
- ☐ 1. Community location (shelter, street) ☐ 5. VA Domiciliary (42)
- ☐ 2. Apartment, room or house ☐ 6. Other VA inpatient service
- ☐ 3. Residential treatment contracted by VA ☐ 7. VA Residential treatment program (VI/TR, PR RTP etc.)
- ☐ 4. Residential treatment not contracted by VA
7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _ _ / _ _ / _ _ (48)
8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)
- 9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _ _ (51)
- 9b. Is/was this apartment, room or house permanent or transitional (check only one)
- ☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination) ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement) (52)
- 9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)
- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates) ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 2. Public Housing Authority owned or contracted housing ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____)

DO NOT CODE _ _ (55)

Supported Housing Report

Page 2 of 3

9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? **(check only one)** (57)

<input type="checkbox"/> 0. None	<input type="checkbox"/> 3. Project-based subsidized housing
<input type="checkbox"/> 1. Section 8 rental voucher or certificate	<input type="checkbox"/> 4. State rental subsidy
<input type="checkbox"/> 2. PHA-owned or contracted housing	<input type="checkbox"/> 5. Other (specify _____)

DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) **(Enter "N" in first space if information is not available.)** \$ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated **(check one box for each question):**

a. Paid employment 35 hours per week or more (count irregular day work only under b)	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (68)
b. Paid employment fewer than 35 hours per week	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (69)
c. Veterans Industries (CWT) or Incentive Therapy job	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (70)
d. Student or vocational training	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (71)
e. Unpaid volunteer	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (72)
f. Unemployed	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (73)
g. Retired or disabled	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (74)
h. Other (specify _____)	<input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (75)

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days...

a. ... from employment, including any type of job (round to the nearest dollar	\$ _ _ _ _ (81)
b. ... from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)? (round to the nearest dollar)	\$ _ _ _ _ (85)

(Note: Enter "N" in the first space of each line if information is not available.)

Supported Housing Report

Page 3 of 3

V. TREATMENT PROGRESS

12. For each of the potential problem areas below, select the code that best reflects the **change** in adjustment, as far as you know, in the past 6 months. Rate each problem area that you think was a problem for the veteran, regardless of how the veteran might view it. **(Note: Check one box for each question.)**

	N No knowledge	0 Not a Problem	1 Substantial deterioration	2 Some deterioration	3 No change	4 Some Improvement	5 Substantial Improvement	
a. Alcohol problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(86)
b. Drug problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(87)
c. Mental health problems other than substance abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(88)
d. Medical problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(89)
e. Other basic needs (food, clothing, furnishings)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(90)
f. Income to meet financial obligations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(91)
g. Money management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(92)
h. Housekeeping skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(93)
i. Social/vocational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(94)

VI. PROGRAM TERMINATION INFORMATION

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)

14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)

- | | |
|---|--|
| <input type="checkbox"/> 1. Mutually agreed upon planned termination
<input type="checkbox"/> 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.)
(complete 14a and 14b below) | <input type="checkbox"/> 3. Veteran refused further services
<input type="checkbox"/> 4. Veteran left before planned termination

<input type="checkbox"/> 5. Veteran cannot be located
<input type="checkbox"/> 6. Veteran became too ill to remain in the program
<input type="checkbox"/> 7. Other (specify _____) |
|---|--|

DO NOT CODE _ _ (103)

14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question):**

- | | | | |
|---|--------------------------------|--------------------------------|-------|
| 1. Threatened/actual violence to self and/or others | <input type="checkbox"/> 0= No | <input type="checkbox"/> 1=Yes | (104) |
| 2. Use of alcohol or drugs | <input type="checkbox"/> 0= No | <input type="checkbox"/> 1=Yes | (105) |
| 3. Failure to pay rent or utilities | <input type="checkbox"/> 0= No | <input type="checkbox"/> 1=Yes | (106) |
| 4. Other (specify _____) | <input type="checkbox"/> 0= No | <input type="checkbox"/> 1=Yes | (107) |

DO NOT CODE _ _ (109)

14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)

- | | |
|---|--|
| <input type="checkbox"/> 1. Threatened/actual violence to self and/or others
<input type="checkbox"/> 2. Use of alcohol or drugs | <input type="checkbox"/> 3. Failure to pay rent or utilities
<input type="checkbox"/> 4. Other (as specified above) |
|---|--|

15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)

- | | |
|--|--|
| <input type="checkbox"/> 1. Apartment, room or house
<input type="checkbox"/> 2. Hospital, domiciliary or nursing home
<input type="checkbox"/> 3. Community residential treatment facility
<input type="checkbox"/> 4. Shelter | <input type="checkbox"/> 5. Jail or prison
<input type="checkbox"/> 6. Street, automobile, outdoors
<input type="checkbox"/> 7. Other (specify _____)
<input type="checkbox"/> 9. Unknown |
|--|--|

DO NOT CODE _ _ (113)

S (114)

BLANK

**VA Homeless Providers Grant and Per Diem Program
REPORT OF DISCHARGE FROM PER DIEM CARE**

FORM P

For office
use only

(1)

Page 1 of 3

Use this form every time a veteran is discharged from the per diem program. Discharge includes: 1) any time a veteran is formally discharged; 2) when a veteran has left the program and it is unlikely that the veteran will return to the program; 3) if there have been no billable services for the veteran for at least 30 days. One form may be used to capture an episode of treatment that includes both supportive housing, and supportive services not in conjunction with supportive housing.

NOTE: Please use leading zeroes through this form. For example, 75 days of supportive housing would be written in the boxes as 075. This applies to items I-3, I-7, 8B, 8C, 8D, 9B, 9C, and 9D.

I. IDENTIFYING INFORMATION

1. Name of person completing this report: _____

2. Is this the first time a Discharge from Per Diem Care form has been completed on this veteran?

☐ 0=No ☐ 1=Yes

3. How many previous times has the Discharge from Per Diem Care form been completed on this veteran? (Code "00" if this is the first time)

--	--

(3)

4. VA Medical Care Facility of Jurisdiction:

--

(6)

5. Veteran's Last name, First name: _____

6. Veteran's Social Security Number

--	--	--	--	--	--	--	--

(15)

7. Veteran's Date of Birth (mm/dd/yy)

--	--	--	--	--	--	--	--	--	--	--	--

(21)

II. SERVICE USE

8. If this veteran received supportive housing, answer questions 8A-8D. If not, skip to question 9.

A. Supportive housing provider's name: _____

Office use only. DO NOT CODE

--

(24)

B. Period in supportive housing program

Beginning Date

--	--

/

--	--

/

--	--

(30)

(Code dates as mm/dd/yy)

Ending Date

--	--

/

--	--

/

--	--

(36)

C. Number of days in supportive housing program?

--	--	--	--

(39)

D. Total cost of supportive housing (amount billed to VA)
Record to nearest dollar (include day in, **NOT** day out)

\$

--	--	--	--	--	--

(44)

9. If this veteran received supportive services not in conjunction with supportive housing, answer question 9A-9D. If not, skip to question 10.

A. Supportive service provider's name: _____

Office Use only. DO NOT CODE

--

(47)

B. Period in supportive services program

Beginning Date

--	--

/

--	--

/

--	--

(53)

(Code dates as mm/dd/yy)

Ending Date

--	--

/

--	--

/

--	--

(59)

C. Total number of days in which veteran received supportive services

--	--	--	--

(62)

D. Total cost of supportive services (amount billed to VA).
Record to nearest dollar (include day in, **NOT** day out)

\$

--	--	--	--	--	--

(67)

April 25, 2001

REPORT OF DISCHARGE FOR PER DIEM CARE

Page 2 of 3

For office
use only

III. VETERAN'S STATUS

10-14 At the time of intake the veteran demonstrated problems with:
(Check one box for each question)

- | | | | |
|-----|-------------------------------------|--|------|
| 10. | Alcohol abuse/dependency | <input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes | (68) |
| 11. | Drug abuse/dependency | <input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes | (69) |
| 12. | Mental illness | <input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes | (70) |
| 13. | Medical problems | <input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes | (71) |
| 14. | Social or vocational skill deficits | <input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes | (72) |

15. The veteran ended the program because (check only one):

(73)

- | | |
|---|---|
| <input type="checkbox"/> 1. Successful completion of the program | <input type="checkbox"/> 4. Veteran became too ill (mentally or physically) to continue the program |
| <input type="checkbox"/> 2. Veteran violated the program rules | <input type="checkbox"/> 5. Contract was terminated |
| <input type="checkbox"/> 3. Veteran left the program on own decision without staff approval | <input type="checkbox"/> 6. Other (specify) : |

16. The veteran's living situation at discharge is (Check only one)

(74)

- | | |
|--|---|
| <input type="checkbox"/> 0. No Residence | <input type="checkbox"/> 4. Apartment or room |
| <input type="checkbox"/> 1. Single room occupancy | <input type="checkbox"/> 5. Veteran left program without giving indication of living arrangements |
| <input type="checkbox"/> 2. Halfway house/transitional living program | <input type="checkbox"/> 6. Other (specify) |
| <input type="checkbox"/> 3. Institution(hospital, prison, nursing home, domiciliary) | |

17. With whom will the veteran be living at discharge? (Check only one)

(75)

- | | |
|--|---|
| <input type="checkbox"/> 0. No residence | <input type="checkbox"/> 5. With strangers (institutional arrangements) |
| <input type="checkbox"/> 1. Alone | <input type="checkbox"/> 6. Veteran left program without giving indication of living arrangements |
| <input type="checkbox"/> 2. With spouse and/or children | |
| <input type="checkbox"/> 3. With parents, siblings and/or other family | |
| <input type="checkbox"/> 4. With friends | |

18. The veteran's arrangement for employment at discharge is (check only one)

(76)

- | | |
|---|---|
| <input type="checkbox"/> 0. Disabled or retired | <input type="checkbox"/> 4. In vocational training, or a work therapy program; unpaid volunteer |
| <input type="checkbox"/> 1. Unemployed | <input type="checkbox"/> 5. Other (specify) |
| <input type="checkbox"/> 2. Part-time or temporary employment | |
| <input type="checkbox"/> 3. Full-time employment | |

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For office
use only

19-23 Consider the following clinical problem areas and select the description that best describes the changes in the veteran's clinical status from the time of admission to the residential program, to the time of discharge from the residential treatment program. Select and enter the appropriate code.

- 0 = Not a problem area for this veteran
- 1 = Condition worse
- 2 = Condition unchanged
- 3 = Condition improved

Clinical problem areas:

- | | | | |
|-----|---|----------------------|------|
| 19. | Alcohol problems | <input type="text"/> | (77) |
| 20. | Drug problems | <input type="text"/> | (78) |
| 21. | Mental health problems (other than drug or alcohol) | <input type="text"/> | (79) |
| 22. | Medical problems | <input type="text"/> | (80) |
| 23. | Social or vocational skill deficits | <input type="text"/> | (81) |

24-28 Consider the arrangements for follow-up treatment. Select the code that best describes the arrangements made at discharge. Include arrangements for both VA and non-VA treatment.

- 0 = None
- 1 = Arrangements made for treatment
- 2 = Veteran already receiving treatment and will continue

Clinical problem areas:

- | | | | |
|-----|---|----------------------|------|
| 24. | Alcohol problems | <input type="text"/> | (82) |
| 25. | Drug problems | <input type="text"/> | (83) |
| 26. | Mental health problems (other than drug or alcohol) | <input type="text"/> | (84) |
| 27. | Medical problems | <input type="text"/> | (85) |
| 28. | Social or vocational skill deficits | <input type="text"/> | (86) |

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Appendix B

Homeless Mental Health Outpatients

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identified as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	BEDFORD	4,120	1,141	27.7%	762	66.8%
1	BOSTON HCS (combined)	11,803	1,481	12.5%	1,090	73.6%
1	CONNECTICUT HCS	6,846	838	12.2%	518	61.8%
1	MANCHESTER	2,435	189	7.8%	170	89.9%
1	NORTHAMPTON	3,375	572	16.9%	434	75.9%
1	PROVIDENCE	4,638	425	9.2%	347	81.6%
1	TOGUS	4,643	137	3.0%	92	67.2%
1	WHITE RIVER JCT	2,731	125	4.6%	36	28.8%
2	ALBANY	5,555	576	10.4%	502	87.2%
2	BATH	2,201				
2	CANANDAIGUA	4,105	479	11.7%	340	71.0%
2	SYRACUSE	4,054	307	7.6%	281	91.5%
2	WESTERN NEW YORK HCS	5,092	1,400	27.5%	861	61.5%
3	BRONX	4,153	1,071	25.8%	904	84.4%
3	HUDSON VALLEY HCS	4,408	705	16.0%	617	87.5%
3	NEW JERSEY HCS	8,282	1,416	17.1%	848	59.9%
3	NEW YORK HARBOR HCS: (combined)	10,553	2,528	24.0%	1,997	79.0%
3	NORTHPORT	4,824	629	13.0%	312	49.6%
4	ALTOONA	1,398	51	3.6%	50	98.0%
4	BUTLER	1,455	190	13.1%	175	92.1%
4	CLARKSBURG	3,435	33	1.0%	28	84.8%
4	COATESVILLE	4,195	901	21.5%	495	54.9%
4	ERIE	1,746	135	7.7%	135	100.0%
4	LEBANON	4,077	603	14.8%	375	62.2%
4	PHILADELPHIA	8,119	1,368	16.8%	1,053	77.0%
4	PITTSBURGH HCS	7,020	974	13.9%	786	80.7%
4	WILKES BARRE	4,441	477	10.7%	359	75.3%
4	WILMINGTON	2,446	206	8.4%	191	92.7%
5	MARTINSBURG	4,164	418	10.0%	152	36.4%
5	MARYLAND HCS	8,016	1,298	16.2%	1,017	78.4%
5	WASHINGTON	6,598	1,529	23.2%	1,512	98.9%
6	ASHEVILLE-OTTEEN	2,393	165	6.9%	133	80.6%
6	BECKLEY	2,676	51	1.9%	36	70.6%
6	DURHAM	3,936	338	8.6%	285	84.3%
6	FAYETTEVILLE NC	4,386	444	10.1%	327	73.6%
6	HAMPTON	4,414	908	20.6%	693	76.3%
6	RICHMOND	4,681	348	7.4%	299	85.9%
6	SALEM	4,316	296	6.9%	237	80.1%
6	SALISBURY	6,396	903	14.1%	871	96.5%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identified as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
7	ATLANTA	8,417	1,174	13.9%	887	75.6%
7	AUGUSTA	4,081	595	14.6%	249	41.8%
7	BIRMINGHAM	5,983	580	9.7%	557	96.0%
7	CENTRAL ALABAMA VETERANS HCS	5,256	437	8.3%	276	63.2%
7	CHARLESTON	4,243	307	7.2%	282	91.9%
7	COLUMBIA SC	6,597	310	4.7%	293	94.5%
7	DUBLIN	3,578	308	8.6%	80	26.0%
7	TUSCALOOSA	3,725	130	3.5%	46	35.4%
8	BAY PINES	10,178	1,516	14.9%	628	41.4%
8	MIAMI	9,833	1,313	13.4%	875	66.6%
8	NO. FL./SO. GA. VETERANS HCS: (combined)	13,205	958	7.3%	917	95.7%
8	SAN JUAN	12,472	6	0.0%	0	0.0%
8	TAMPA	15,665	1,387	8.9%	1,213	87.5%
8	W PALM BEACH	6,348	632	10.0%	593	93.8%
9	HUNTINGTON	3,917	438	11.2%	323	73.7%
9	LEXINGTON-LEESTO	3,296	75	2.3%	28	37.3%
9	LOUISVILLE	4,492	419	9.3%	376	89.7%
9	MEMPHIS	5,555	652	11.7%	467	71.6%
9	MOUNTAIN HOME	4,936	465	9.4%	464	99.8%
9	NASHVILLE	11,101	580	5.2%	484	83.4%
10	CHILlicothe	4,438	418	9.4%	337	80.6%
10	CINCINNATI	5,607	947	16.9%	566	59.8%
10	CLEVELAND	15,134	3,386	22.4%	3,102	91.6%
10	COLUMBUS-IOC	4,890	878	18.0%	858	97.7%
10	DAYTON	4,775	528	11.1%	398	75.4%
11	ALLEN PARK	6,083	1,192	19.6%	857	71.9%
11	ANN ARBOR	4,050	661	16.3%	576	87.1%
11	BATTLE CREEK	5,955	753	12.6%	628	83.4%
11	DANVILLE, IL	4,615	320	6.9%	127	39.7%
11	INDIANAPOLIS	4,180	852	20.4%	729	85.6%
11	NORTHERN INDIANA HCS	3,087	224	7.3%	217	96.9%
11	SAGINAW	2,182	107	4.9%	80	74.8%
12	CHICAGO HCS	8,559	1,005	11.7%	798	79.4%
12	HINES	4,603	815	17.7%	711	87.2%
12	IRON MOUNTAIN	1,211	94	7.8%	69	73.4%
12	MADISON	2,897	136	4.7%	91	66.9%
12	MILWAUKEE	6,502	905	13.9%	731	80.8%
12	NORTH CHICAGO	3,192	477	14.9%	88	18.4%
12	TOMAH	2,390	269	11.3%	221	82.2%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identified as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
13	BLACK HILLS HCS	3,712	684	18.4%	501	73.2%
13	FARGO	1,967	377	19.2%	348	92.3%
13	MINNEAPOLIS	8,028	583	7.3%	513	88.0%
13	SIOUX FALLS	2,355	115	4.9%	107	93.0%
13	ST CLOUD	4,025	121	3.0%	0	0.0%
14	CENTRAL IOWA HCS	3,477	412	11.8%	336	81.6%
14	IOWA CITY	2,831	412	14.6%	381	92.5%
14	GREATER NEBRASKA	5,090	398	7.8%	264	66.3%
15	COLUMBIA MO	2,585	108	4.2%	12	11.1%
15	EASTERN KANSAS HCS	5,495	929	16.9%	512	55.1%
15	KANSAS CITY	5,274	909	17.2%	234	25.7%
15	MARION IL	3,646	11	0.3%	0	0.0%
15	POPLAR BLUFF	2,880	5	0.2%	3	60.0%
15	ST LOUIS	7,135	920	12.9%	607	66.0%
15	WICHITA	2,574	172	6.7%	68	39.5%
16	ALEXANDRIA	3,071	244	7.9%	194	79.5%
16	BILOXI	10,654	563	5.3%	196	34.8%
16	FAYETTEVILLE AR	3,430	154	4.5%	145	94.2%
16	HOUSTON	11,288	1,701	15.1%	1,633	96.0%
16	JACKSON	5,764	516	9.0%	398	77.1%
16	LITTLE ROCK	8,205	1,350	16.5%	1,123	83.2%
16	MUSKOGEE	4,319	258	6.0%	233	90.3%
16	NEW ORLEANS	6,594	925	14.0%	867	93.7%
16	OKLAHOMA CITY	6,236	221	3.5%	151	68.3%
16	SHREVEPORT	4,499	412	9.2%	317	76.9%
17	CENTRAL TEXAS VETERANS HCS	8,487	751	8.8%	586	78.0%
17	NORTH TEXAS HCS	10,934	2,148	19.6%	1,690	78.7%
17	SOUTH TEXAS VETERANS HCS	9,014	812	9.0%	728	89.7%
18	ALBUQUERQUE	7,498	580	7.7%	241	41.6%
18	AMARILLO	2,971	50	1.7%	0	0.0%
18	BIG SPRING	1,412	93	6.6%	90	96.8%
18	EL PASO-IOC	3,368	91	2.7%	70	76.9%
18	PHOENIX	8,463	1,226	14.5%	1,211	98.8%
18	PRESCOTT	2,278	412	18.1%	137	33.3%
18	TUCSON	5,065	985	19.4%	901	91.5%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identified as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
19	CHEYENNE	2,090	210	10.0%	182	86.7%
19	DENVER	5,643	827	14.7%	779	94.2%
19	FORT LYON	3,139	195	6.2%	164	84.1%
19	GRAND JUNCTION	1,778	31	1.7%	1	3.2%
19	MONTANA HCS	2,524	13	0.5%	0	0.0%
19	SALT LAKE CITY	4,856	771	15.9%	616	79.9%
19	SHERIDAN	1,416	129	9.1%	89	69.0%
20	ANCHORAGE	1,892	413	21.8%	399	96.6%
20	BOISE	2,980	270	9.1%	253	93.7%
20	PORTLAND	9,313	2,402	25.8%	2,273	94.6%
20	PUGET SOUND HCS	12,579	2,232	17.7%	1,724	77.2%
20	ROSEBURG	4,127	1,374	33.3%	1,027	74.7%
20	SPOKANE	3,125	641	20.5%	592	92.4%
20	WALLA WALLA	1,848	553	29.9%	499	90.2%
20	WHITE CITY	2,613	62	2.4%	61	98.4%
21	FRESNO	2,995	575	19.2%	522	90.8%
21	HONOLULU	3,637	498	13.7%	339	68.1%
21	MANILA	970				
21	NORTHERN CALIFORNIA HCS	8,812	510	5.8%	360	70.6%
21	PALO ALTO HCS	8,615	1,014	11.8%	762	75.1%
21	RENO	3,282	455	13.9%	303	66.6%
21	SAN FRANCISCO	5,787	1,953	33.7%	1,611	82.5%
22	GREATER LOS ANGELES HCS: (combined)	19,071	8,090	42.4%	7,546	93.3%
22	LAS VEGAS	6,061	1,263	20.8%	629	49.8%
22	LOMA LINDA	5,966	481	8.1%	444	92.3%
22	LONG BEACH	6,672	1,788	26.8%	1,503	84.1%
22	SAN DIEGO	8,077	1,065	13.2%	972	91.3%
	ALL SITES	705,286	99,260	14.1%	77,909	78.5%
	SITE AVERAGE	5,327	720	12.2%	565	72.6%
	SITE STD. DEV.	3,155	853	7.5%	774	24.4%

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B2. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS, BY VISN

VISN	All Mental Health Outpatients	Mental Health Outpatients Identified as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	40,591	4,908	12.1%	3,449	70.3%
2	21,007	2,762	13.1%	1,984	71.8%
3	32,220	6,349	19.7%	4,678	73.7%
4	38,332	4,938	12.9%	3,647	73.9%
5	18,778	3,245	17.3%	2,681	82.6%
6	33,198	3,453	10.4%	2,881	83.4%
7	41,880	3,841	9.2%	2,670	69.5%
8	67,701	5,812	8.6%	4,226	72.7%
9	33,297	2,629	7.9%	2,142	81.5%
10	34,844	6,157	17.7%	5,261	85.4%
11	30,152	4,109	13.6%	3,214	78.2%
12	29,354	3,701	12.6%	2,709	73.2%
13	20,087	1,880	9.4%	1,469	78.1%
14	11,398	1,222	10.7%	981	80.3%
15	29,589	3,054	10.3%	1,436	47.0%
16	64,060	6,344	9.9%	5,257	82.9%
17	28,435	3,711	13.1%	3,004	80.9%
18	31,055	3,437	11.1%	2,650	77.1%
19	21,446	2,176	10.1%	1,831	84.1%
20	38,477	7,947	20.7%	6,828	85.9%
21	34,098	5,005	14.7%	3,897	77.9%
22	45,847	12,687	27.7%	11,094	87.4%
ALL SITES	705,286	99,260	14.1%	77,909	78.5%
SITE AVERAGE	33,902	4,517	13.3%	3,545	77.2%
SITE STD. DEV.	13,250	2,470	4.8%	2,205	8.6%